# Towards a 'worker/citizen science' model: a qualitative investigation of workplace heat stress and climate change

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#### Climate-work Nexus

- 2014: IPCC's 4th Assessment Report 'heat strain and heat stroke' under climate change a major issue with more than half of all non-household labour outdoors
- 2015: WHO's 'Atlas of health and climate', cited heat stress as an 'emerging' challenge
- 2015: ILO's 'Guidelines for a Just Transition' called for 'assessments of increased or new OSH risks resulting from climate change'
- 2016 UNDP's 'Climate Change and Labour: Impacts of Heat in the Workplace', stressed threats to livelihood and health, stating research is 'urgently required'

### Work and Climate Agency

- Rift between 'work' and 'environment': climate as secondary, an abstraction, removed from the workplace
- Climate heat is experienced as a 'Occupational Health and safety' issue, directly re-shaping work
- Climate heat becomes an organising tool to strengthen collective power over the conditions of work
- A way of politicising climate impacts, bringing labour organisations more directly into the climate policy debate

### Research questions

- (i) What is the direct experience of workplace heat in the context of climate change?
- (ii) How can citizens document, publicise and deploy ground-level experiences in workplace heat?
- (iii) What collective responses can be developed by people who are affected by workplace heat, in planning and policy?
- (iv) How can the direct experience of workplace heat gain traction in climate policy debates?

### Objectives

 Engage with working communities, across North and South, to gather data about their own experiences

 Create tools to collectivise data, to have a direct 'social impact' on practice and policy

To build a self-populated 'crowd-science' data platform, a model that can self-replicate

 To build a body of scientific knowledge that strengthens collective agency under climate heat

#### Method

- Map human stories into the climate-heat data.
  - 'stories as companion to quantitative assessments' (Moethi et al 2017)
- Spatialised abstract climate heat data to be populated with experiential ethnographic accounts, across
  - industrial sectors (eg, construction, agribusiness, recycling)
  - locales (urban, rural)
  - national/regional contexts
- Develop an online living archive.
  - editable big data visualisation, webisodes, methodology toolkit, etc

#### Method...

• 'Performative' data

 'For citizens, bodies...read through numbered data points turned into vehicles of political contestation.' (Renfrew 2017)

• Local actors as 'co-creators of scientific knowledge'; 'valorizing lay expertise and experiential knowledge'. (Renfrew 2017)

• Flexible model of 'worker-citizen science' - replicate or adapt in response to localised socio-cultural, political, economic factors

#### Current Confirmed Partnerships

- Australia: Institute of Sustainable Futures, UTS; Australian Council of Trade Unions; Construction Forestry Mining and Energy Union (CFMEU, Construction Division); National Union of Workers (NUW); Centre for Pattern Recognition and Data Analytics (PRaDA), Deakin University
- India: School of Media and Cultural Studies, and School of Disaster Studies, Tata Institute of Social Sciences (TISS), Mumbai
- New Zealand: Ruby Coast Research Centre
- International: International Trade Union Confederation (ITUC)

#### Data collection

 Heat Stress Sensors/Data Loggers

 Self-recorded accounts via web/phone app

Recorded and filmed interviews



### Data Analysis

Quantitative: monitored heat data

 Qualitative: textual analysis of surveys, recorded accounts & interviews

#### Senonics

Data Logger Report

Enabled

Setup

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Senonics Minnow 1.0TH

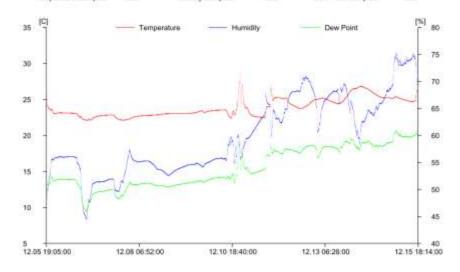
Logger Start: Logger Interval: Button Press 1 min

Alarms

Temperature Logging: Enabled Humidity Logging:
Temperature Alarm (High): nan Humidity Alarm (High):
Temperature Alarm (High): nan Humidity Alarm (High):

Statistics

Temperature Maximum: 28.78 C Humidity Maximum: 75.27 % Dew Point Maximum: 21.3 C
Temperature Minimum: 22.12 C Humidity Minimum: 44.51 % Dew Point Minimum: 8.47 C
Temperature Average: 23.91 C Humidity Average: 59.88 % Dew Point Average: 15.56 C
Temperature Samples: 14350 Humidity Samples: 14350 Dew Point Samples: 14350

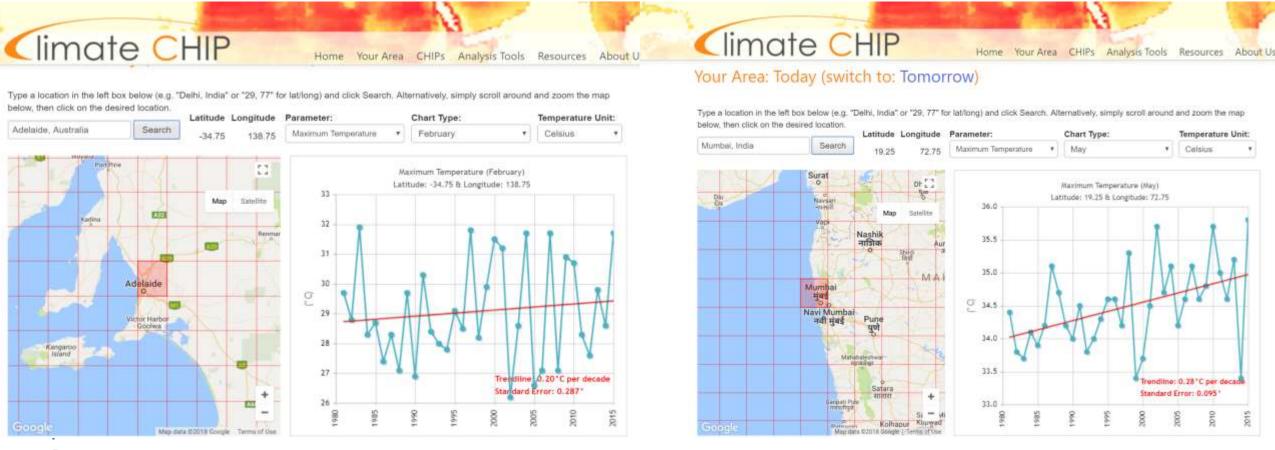


#### Pass/Fail

PASS. Logger within temperature and humidity limits.

Notes

## Big Data Mapping



#### **Partners**

- Ruby Coast Research Centre, NZProf Tord Kjellstrom, Prof Bruno Lemke
- Centre for Pattern Recognition and Data Analytics (PRaDA) Deakin Prof Svetha Venkatesh

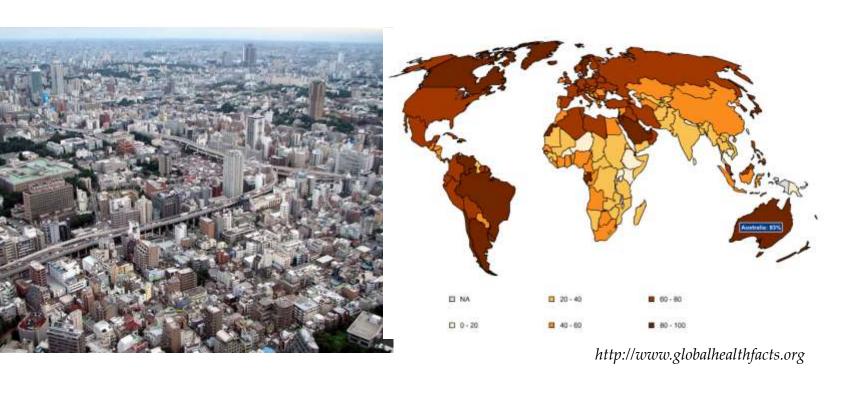
#### Case studies: North-South citizen science

 Project be piloted across North-South divides, initially focusing on informal workers in India (Mumbai) and with unionised workers in Australia (Sydney)

North/South divide in knowledge production, inc. climate change research – can hinder global agreements & national actions – practical steps include encouraging citizen science (Blicharska et al 2017)

• 'Whose knowledge counts?' (Bonney et al 2016). Incorporate 'grassroots and lay forms of knowledge into scientific protocols and analyses' (Renfrew 2017)

#### A focus on urban contexts



Over 50% of us globally live in cities

Cities occupy 2% of global land but use 75% of resources and generate 75% of global wastes

Urban heat island Heat stress Pollution

Cities as key sites of agency and social innovation to address climate change

#### The case of Mumbai, India

Focus on Mumbai's informal workforce





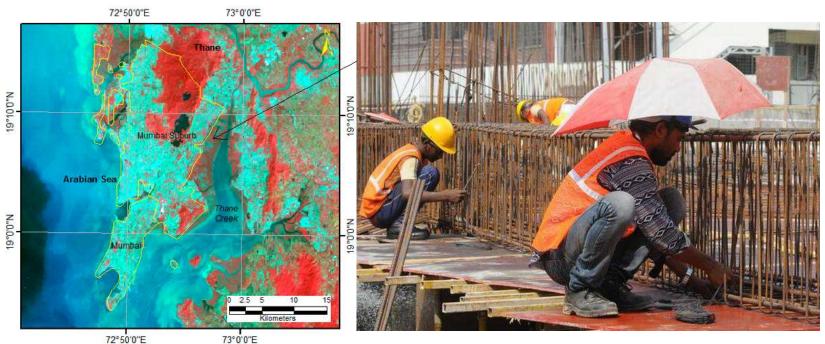




A collaboration with researchers at the Tata Institute of Social Science Plus public health and occupational health organisations and community researchers

Emphasizing experience, advocacy and social agency

# Enriching quantitative data with qualitative feedback and narratives







Grover, A. and Singh R. B Environments **2015**, 2(2), 125-138;

Recognizing the value of humanising urban heat as a lived experience

# Enriching quantitative data with qualitative feedback and narratives



Temperature 26 °C

Relative Humidity 37%

Air Speed 0.01m/s

Globe Temperature 26 °C



Recognizing that people's expectations vary in sympathy with everyday climate and culture

#### Anticipated Impact - pathways

- Linkages and initiatives on the ground in Mumbai
- New skills, capacity and commitments to advocacy on climate change
- Strategies to link experiential narratives and policy in local governance
- Narratives integrated with 'big data' climate science to enable more effective climate policy.
- A one-hour ethnographic film; media and policy reports, and academic outcomes
- A bilingual 'Hot Work' website: a platform to be replicated in other urban contexts towards citizen led climate governance.

#### Unionised labour in NSW



Scoping conversations with trade union representatives in heat exposed workplaces

#### Initial themes — heat and unionism

- Construction union reports that more members contact the union for help on hot days than at any other time.
- Unions matter: there is a sharp contrast between legislated protections and practices in exposed workplaces that are union-organised, and those not.
- Livelihood is central: waged workers are pressured by employers to maintain productivity; contractors and pieceworkers work longer hours.
- Heat can be mobilised collectively: asserting employer responsibility for heat stress can produce material benefits for workers, and help unionise

#### Unionists quoted

- 'On these kind of questions we've kind of humanised management'.
- 'The more organised a workplace is, and the more workers have agency, the better the employer is at dealing with the heat stress
- Getting the heads up on all the issues as they happen would hugely useful and then be able to look at patterns from that, that would be massive'
- 'We are always looking for ways to make the climate issue bread and butter. And this is a good way of doing that.

#### Next Steps...

- Establish the tools, protocols and interface, and trial the method for exposed workers at in Mumbai and Sydney
- Develop ways to deploy aggregated experiential data in multiple policy fields
- Demonstrate the approach though international comparison
- Launch data collection and linked organising model for labour organisations to replicate and populate the platform

## ► Thank you

- Climate Justice Research Centre, University of Technology Sydney:
- https://www.uts.edu.au/research-and-teaching/our-research/climate-justice-research-centre

Contact: james.goodman@uts.edu.au

Tata Institute of Social Sciences, Mumbai



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