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THE USE OF PRIVACY-PROTECTED COMPUTER VISION TO MEASURE THE QUALITY OF HEALTHCARE WORKER HAND HYGIENE

Running Title: Hand hygiene and computer vision

Word Count: Structured abstract – 245, Body text – 2477

ABSTRACT

Objectives. (i) To demonstrate the feasibility of automated, direct observation and collection of hand hygiene data, (ii) to develop computer visual methods capable of reporting compliance with moment 1 (the performance of hand hygiene before touching a patient), (iii) to report the diagnostic accuracy of automated, direct observation of moment 1.

Design. Observation of simulated hand hygiene encounters between a healthcare worker and a patient

Setting. Computer laboratory in a university.

Participants. Healthy volunteers.

Main outcome measure. Sensitivity and specificity of automatic detection of the first moment of hand hygiene.

Methods. We captured video and depth images using a Kinect camera and developed computer visual methods to automatically detect the use of alcohol-based hand rub (ABHR), rubbing together of hands, and subsequent contact of the patient by the healthcare worker using depth imagery.

Results. We acquired images from 18 different simulated hand hygiene encounters where the healthcare worker complied with the first moment of hand hygiene, and 8 encounters where they did not. The diagnostic accuracy of determining that ABHR was dispensed and that the patient was touched was excellent (sensitivity 100%, specificity 100%). The diagnostic

1 accuracy of determining that the hands were rubbed together after dispensing ABHR was
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3 good (sensitivity 83%, specificity 88%).
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6 **Conclusions.** We have demonstrated that it is possible to automate the direct observation of
7
8 hand hygiene performance in a simulated clinical setting. We used cheap, widely available
9
10 consumer technology and depth imagery which potentially increases clinical application and
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12 decreases privacy concerns.
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15 16 17 **KEY WORDS**

18 Hand hygiene [MeSH]

19 Image Processing, Computer-Assisted [MeSH]

20 Cross infection [MeSH]

21 Quality Assurance, Health Care [MeSH]
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INTRODUCTION

Healthcare associated infections (HAI) are an important cause of morbidity and mortality in healthcare facilities; 5 -15% of patients admitted to hospital in developed countries will acquire an HAI[1, 2].The problem is even greater in high-risk environments such as intensive care units (9 – 37% of admissions)[3]. HAIs affect almost 200,000 patients in Australian healthcare facilities and result in approximately 2 million extra hospital bed days annually[4]. Pathogens can be transmitted to susceptible patients by the hands of healthcare workers. Inadequate hand hygiene among healthcare workers was identified as an important cause of HAI by Ignaz Semmelweis in 1846[1] and remains a problem today.

Properly performed hand hygiene effectively reduces HAI[5]. Current World Health Organisation (WHO) and Hand Hygiene Australia guidelines describe the 5 moments of hand hygiene that must be performed[6, 7]. Unfortunately, compliance rates with hand hygiene are frequently low. Hand hygiene compliance rates in Australia across 860 hospitals were estimated to be 82.8% in June 2015[8]. Low compliance rates are widespread, and vary between 5% and 81% globally[1].

Surveillance of hand hygiene and the collection of quality assurance data are difficult; an ideal method is not available. Direct observation of the 5 moments is currently the most common method for auditing hand hygiene compliance. The WHO Hand Hygiene technical reference manual recommends observing a minimum of 200 opportunities per observation period and per unit of observation (eg. a single ward area) to reliably compare results before and after hand hygiene improvement interventions[6]. Direct observation has major limitations - it is expensive, laborious, and prone to bias. It is subject to an observation bias (Hawthorne effect) where healthcare workers change their behavior whilst being audited, as

1 well as other observation and selection biases[1]. Periods of audit are extremely short
2 compared to the breadth of usual clinical care, resulting in gross undersampling. Bias and
3 undersampling are threats to the accuracy of hand hygiene data, and its validity as a
4 performance indicator.
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12 Computer vision is a branch of artificial intelligence that studies how to automatically
13 understand the content of images and video in a human-like manner[9-11]. While computer
14 vision is well established in the area of medical imaging (medical image computing)[12], it is
15 used extremely rarely in clinical medicine where patient (and healthcare worker) privacy is of
16 utmost concern[13]. Concerns about the use of video surveillance in privacy-sensitive
17 environments may be mitigated by the introduction of *depth* images. Unlike video (RGB)
18 images, depth (or range) images only record the distance of the objects from the camera and
19 do not permit identification of the viewed subjects or to distinguish features beyond outlines.
20 Depth image cameras have become cheap and widely available. We decided to investigate
21 whether computer vision and depth image cameras could be used to surveil hand hygiene in a
22 way that was both clinically feasible and privacy protecting.
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40 **Study Objectives.**

- 41 1. To demonstrate the feasibility of automated, direct observation and collection of hand
42 hygiene data.
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- 44 2. To develop computer visual methods capable of reporting compliance with moment 1 (the
45 performance of hand hygiene before touching a patient).
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- 48 3. To report the diagnostic accuracy of automated, direct observation of moment 1.
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METHODS

Simulation of the clinical environment and the first moment of hand hygiene.

We simulated a hospital bedspace in a laboratory at the University of Technology Sydney. Four volunteers performed the roles of patient and healthcare worker, acting as patient and healthcare worker in turn. The camera was placed above the patient's head and pointed toward the foot of the bed. Alcohol-based hand rub (ABHR) was placed on a pedestal at the foot of the bed, near the centre of the camera's frame of view. When the patient was supine, the top of their head was visible to the camera; their face was not. Healthcare workers approached the patient on the bed, with the interaction ending with usual physical examination contact with the patient. Clinically realistic approaches by healthcare workers to the bedside were simulated - this included various combinations with/without dispensing of hand rub, and with/without rubbing of the hands together.

Capture and processing of RGB and depth images.

The distances from the camera to the bottle, and from the camera to the bed were fixed and measured. We used a Kinect camera (Microsoft Corp) to capture depth images along with RGB images. The depth images bring significant advantages to the automated processing by enabling accurate volumetric scene reconstruction, object tracking, and disambiguation of the occlusions which take place when other objects block the camera view of the targeted objects[14]. Depth images are formed by projecting dots on the scene in the near infrared spectrum and triangulating their distance. To capture the images, we used nuiCapture (v 1.4.0, Cadavid Concepts). The software records synchronous depth and RGB images and automatically extracts the skeleton and face of the tracked subjects from one or multiple Kinect cameras. It also visualises the data using a 3D media player. We exported the files in

1 Matlab format, suitable for processing. To automatically detect the hand hygiene events, we
2 used the depth images, and small RGB patches centred on the hand rub.
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8 **Determination of compliance with moment 1 of hand hygiene.**

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10 Compliance with moment 1 by a healthcare worker comprises the detection of two events
11 which are expected to take place in the correct order. Event 1 is the use of ABHR which, in
12 our simulations, was placed at the foot of the bed. This event was subdivided into event 1A
13 (dispensing of the hand rub) and event 1B (rubbing of hands together vigorously for a
14 minimum amount of time). Event 2 is the subsequent touching of the patient. Event 2, when
15 not preceded by Event 1 was considered non-compliance with moment 1. The computer
16 vision techniques we used to detect events 1A, 1B and 2 are described below.
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28 **Computer vision techniques for detection of dispensing ABHR (Event 1A).**

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30 In each frame, we selected a window of pixels centred on the handrub bottle. Dispensing of
31 handrub was inferred if a hand remained in contact with the bottle for a minimum duration
32 (set to 10 frames). Detection consisted of: (i) skin segmentation (detection of the presence of
33 skin-coloured pixels in the pixel window), (ii) counting of skin pixels in close proximity to
34 the hand rub bottle, and (iii) declaring detection if the pixel count was above a given
35 threshold and persisted for a minimum of 10 frames.
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46 **Computer vision techniques for detection of hand rubbing (Event 1B)**

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48 This followed only if Event 1A was detected. This detection included (i) detection and
49 removal of the static background scene to highlight the subjects. Detection of the background
50 scene was achieved by running a temporal filter that returned the maximum depth recorded
51 at each pixel location over a period of time (assuming that the background scene would be in
52 view at some point in time); (ii) division of the area of interest (hands) into a grid of
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1 overlapping windows, and (iii) selection of pixels in each window if they are a)
2 given depth range, b) they are segmented as skin and c) they change depth value over time
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4 (i.e., are moving objects).
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10 A “hand hypothesis” was then formed if the number of selected pixels was above a threshold.
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12 When a hand hypothesis was detected, we used a machine learning classifier (a support
13 vector machine) to detect the rubbing of hands[15, 16]. The classifier was trained with 600
14 manually-annotated images, half depicting hand rubbing and half, still hands. Hand rubbing
15 was declared if its occurrence was detected continuously for at least 50 frames.
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24 **Computer vision techniques for detection of touching the patient (Event 2).**

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26 This was similar to the method used for Event 1A (dispensing hand rub). The area of interest
27 around the bed/patient was selected, and detection of skin pixels above threshold was used as
28 a proxy for the detection of bed/patient contact by the healthcare worker’s hands.
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35 **Outcome measures and diagnostic accuracy.**

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37 Automatic detection of hand hygiene events requires machine learning (or training) from a
38 set of manually-annotated data. The learned procedure can then be applied to another set for
39 testing (validation). Cycles of training and testing should be repeated several times and
40 results averaged in order to marginalise the impact of the data set as a random variable in the
41 experiment[17]. For this reason, our experiments have been carried out following an *n-fold*
42 *cross validation* protocol. The data set was divided into three subsets, A, B, and C, and in
43 each experiment, we have used two joined for training and the third one for testing. This
44 process was repeated three times and the accuracy averaged.
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1 The gold standard for compliance with moment 1 was direct observation of the RGB images
2 by study personnel. We developed automated computer visual methods to detect 3 events
3 necessary to determine compliance with moment 1: (1A) dispensing of hand rub by the
4 healthcare worker, (1B) rubbing together of hands by the healthcare worker, and (2) touching
5 the patient. For each of these three events, we measured true positive (TP), false negative
6 (FN), true negative (TN) and false positive (FP) detections. Compliance with moment 1 was
7 defined as the complete performance of events 1A, 1B, and 2 in the correct order. Violation
8 of moment 1 is defined as the performance of event 2 without preceding performance of
9 events 1A and 1B in correct order.
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24 **Ethics and reporting.**

25 This project was exempt from the need for ethical review, according to guidelines for quality
26 improvement in our institution[18, 19]. We followed SQUIRE 2.0 reporting guidelines[20].
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RESULTS

For the experiments, a total of 26 videos (both depth and colour frames) were acquired. An actor simulating a healthcare worker correctly complied with moment 1 in 18 videos (positive samples), and failed to do so in 8 videos (negative samples). Figure 1 shows typical RGB and depth images from our simulated experiments.

Application of computer vision to hand hygiene observation.

The use of computer vision to detect the use of ABHR and rubbing together of the hands is shown in Figure 2. The detection of subsequent touching of the patient is summarized in Figure 3.

A side-by-side comparison of video showing a simulated handwashing encounter, and the corresponding, depth imagery which relatively protects privacy is shown in Figure 4.

Diagnostic accuracy of computer vision detection of hand hygiene moment 1.

The videos acquired consisted of the following true events: 26 samples of Event 1A (18 positives and 8 negatives); 26 samples of Event 1B (18 positives and 8 negatives); and 52 samples of Event 2 (26 positives and 26 negatives, obtained by considering the parts where the clinician was close to the patient and did and did not touch it, respectively). The diagnostic accuracy of detecting the three separate events is reported in Table 1 (TP: true positives, TN: true negatives, FP: false positives, FN: false negatives), and corresponding sensitivity ($TP/(TP+FN)$) and specificity ($TN/(TN+FP)$). Overall, the sensitivity of our methods in correctly detecting compliance with moment 1 was 83%, and the specificity was 88%.

DISCUSSION

We have demonstrated the feasibility of auditing hand hygiene using depth imagery and computer vision. Our methods were excellent at detecting the dispensing of hand rub and subsequent manual contact of the patient by the healthcare worker (100% detection).

Detection occurred in real time and without the need for video (RGB) images. We used widely available, affordable consumer technology (a Microsoft Kinect camera).

Our findings are significant because HAI and inadequate hand hygiene are a very important public health problem, and the existing strategies for measuring it and managing it are lacking. The bias, under sampling and cost problems of direct observation by human auditors could all potentially be improved by an objective, continuous and inexpensive electronic method such as the one we have described. There is a large Hawthorne effect of auditing on hand hygiene compliance[21]. This can decrease the validity of performance indicator data, but is good for actual hand hygiene practice during periods of audit. Auditing of hand hygiene may be an effective therapeutic intervention for HAI if it can be applied for long periods. We think automated electronic methods are the only way to achieve this.

Technological approaches to improving hand hygiene have been employed before[22]. Remote video auditing with feedback[23, 24] is effective but is unlikely to be feasible or affordable on a large scale. Electronic devices can improve training, but are not always effective at improving compliance[25, 26]. Other methods involving sensors on hand rub dispensers, health care workers or both are also relatively expensive and require special equipment[27-31]. Our methods do not require special equipment, do not require transmitters

1 or sensors to be applied in the bed area, and are readily deployable anywhere (a single depth
2 image camera is mounted above the head of the bed).
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8 Despite the potential for this approach, our study had important limitations. The clinical
9 setting was simulated and highly controlled: a single healthcare worker approached a supine
10 patient, and used ABHR that was positioned in an elevated position at the foot of the bed.
11 Real clinical care is relatively chaotic, and we have not evaluated these methods in that
12 environment. Our methods were not as accurate at detecting the rubbing together of hands by
13 the healthcare worker (83% true positive rate). Skin segmentation relies on skin coloured
14 pixel detection and is reasonably accurate[32], but untested in clinical areas where non-skin
15 coloured gloves are frequently worn. We believe the use of skeletal data provided by the
16 Kinect camera may potential overcome this problem. We do not know how our methods
17 would perform with multiple healthcare workers in the same area, or with other moments of
18 hand hygiene detection.
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35 We have avoided the substantial ethical and privacy concerns that would arise if electronic
36 surveillance measures were deployed in clinical areas by conducting this work in a laboratory
37 simulation. These concerns would be insurmountable if our methods required the capture
38 (and especially storage) of video (RGB) images. By excluding the patient's face from the
39 field of view, and the exclusive use of non-identifying depth imagery, we believe our
40 methods provide a substantial level of inherent privacy protection. Further development and
41 deployment in clinical areas would need to be conducted with great care and sensitivity[13,
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55 In conclusion, the potential for clinical application is significant. No video imagery needs to
56 be stored (or even captured). The equipment needed is widely available and can be deployed
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2 anywhere. It could be paired with real-time feedback to healthcare workers to encourage
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4 ABHR use prior to touching their patient. It could generate continuous auditing data for use
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6 by managers in real time, or provide aggregate reports whilst avoiding identification or video
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8 surveillance of staff. The next logical step would be to evaluate these methods in a real
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10 clinical area using volunteers instead of patients. The technology should only be applied
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12 widely outside research settings if it is known to reduce HAI, raises no significant privacy
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14 concerns, is affordable, and robust.
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27 **Conflict of interest statement** – All authors declare that they have no conflicts of interest.
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TABLES AND FIGURE LEGENDS

Table 1

		Dispensed hand rub	Did not dispense hand rub	
Event 1A Dispensing hand rub	Detected	TP: 18 out of 18	FP: 0 out of 8	Sensitivity = 100%
	Not Detected	FN: 0 out of 18	TN: 8 out of 8	Specificity = 100%
		Rubbing of hands	No rubbing of hands	
Event 1B Rubbing of hands	Detected	TP: 15 out of 18 (83%)	FP: 1 out of 8 (12%)	Sensitivity = 83%
	Not Detected	FN: 3 out of 18 (17%)	TN: 7 out of 8 (88%)	Specificity = 88%
		Touched patient	Did not touch patient	
Event 2 Touching patient	Detected	TP: 26 out of 26	FP: 0 out of 26	Sensitivity = 100%
	Not Detected	FN: 0 out of 26	TN: 26 out of 26	Specificity = 100%

Table 1. Diagnostic accuracy of computer visual detection of three events comprising the first moment of hand hygiene. TP = true positive, FN = false negative, FP = false positive, TN = true negative.

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2 **Figure Legends**
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5 Figure 1
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8 An example of the images that were used in this work. Left: video (RGB) image of actual
9 scene. Right: processed depth imagery of the same scene.
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16 Figure 2
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19 The use of computer vision to detect the use of alcohol-based hand rub (Event 1) Top left:
20 video image of the scene. Top centre: the depth frame. Top right: the skeleton extracted from
21 the depth frame, clearly showing the detected position of the hands. Middle: Event 1A:
22 detection of hand rub use. Bottom: Event 1B: sustained rubbing of hands.
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33 The use of computer vision to detect contact between the healthcare worker and patient
34 (Event 2).
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40 Figure 4 (video file)
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42 Side-by-side video and depth images showing a simulated first moment of hand hygiene (use
43 of alcohol-based hand rub followed by touching the patient).
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Figure 1. An example of the images that were used in this work. Left: video (RGB) image of actual scene. Right: processed depth imagery of the same scene.

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Review Only

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Figure 2: Top left: depiction of the scene. Top centre: the depth frame. Top right: the skeleton extracted from the depth frame, clearly showing the detected position of the hands. Middle: Event 1A: detection of hand rub use. Bottom: Event 1B: sustained rubbing of hands.

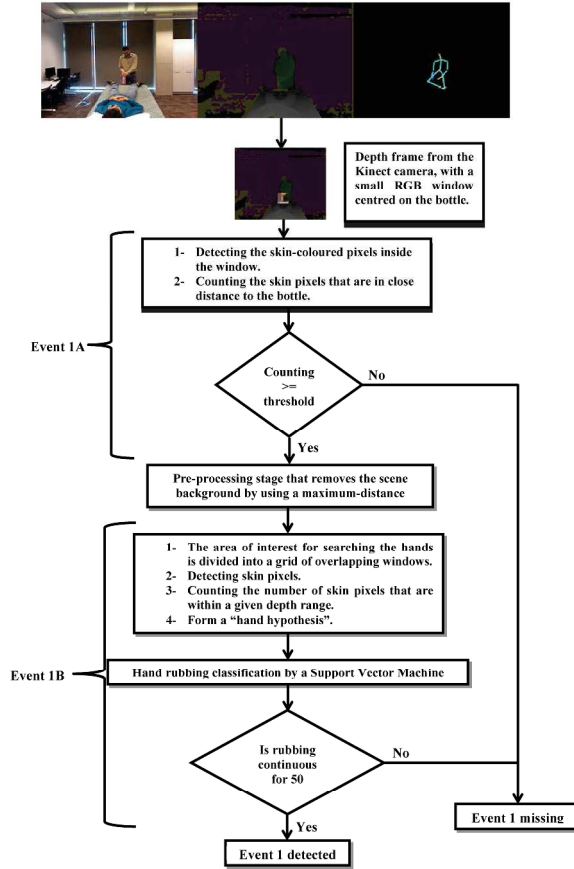


Figure 2. The use of computer vision to detect the use of alcohol-based hand rub (Event 1) Top left: video image of the scene. Top centre: the depth frame. Top right: the skeleton extracted from the depth frame, clearly showing the detected position of the hands. Middle: Event 1A: detection of hand rub use. Bottom: Event 1B: sustained rubbing of hands.

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Figure 3: Event 2: contact with the patient.

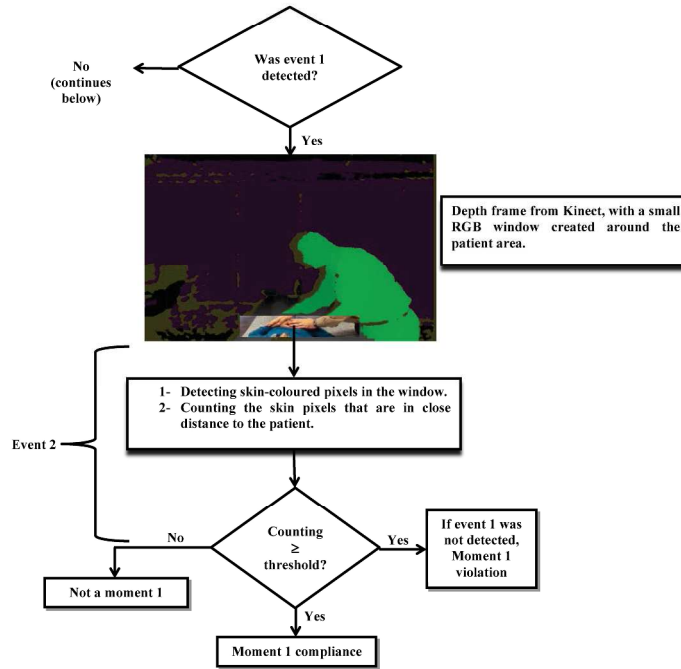


Figure 3. The use of computer vision to detect contact between the healthcare worker and patient (Event 2).

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