Faculty of Engineering and Information Technology University of Technology Sydney

Learning Complex Relations for Session-based Recommendations

A thesis submitted in partial fulfillment of the requirements for the degree of **Doctor of Philosophy**

by

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CERTIFICATE OF AUTHORSHIP/ORIGINALITY

I certify that the work in this thesis has not previously been submitted for a degree nor has it been submitted as part of requirements for a degree except as fully acknowledged within the text.

I also certify that the thesis has been written by me. Any help that I have received in my research work and the preparation of the thesis itself has been acknowledged. In addition, I certify that all information sources and literature used are indicated in the thesis.

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Dedication

To my parents and elder sisters for their love and support

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List of Publications

Papers Published

- Shoujin Wang, Wei Liu, Jia Wu, Longbing Cao, Qinxue Meng and Paul J. Kennedy (2016), Training Deep Neural Networks on Imbalanced Data Sets. in 'Proceedings of the 29th International Joint Conference on Neural Networks (IJCNN2016)', pp. 4368-4374.
- Liang Hu, Longbing Cao, **Shoujin Wang** (2017), Diversifying Personalized Recommendation with User-session Context. in 'Proceedings of the 26th International Joint Conference on Artificial Intelligence (IJCAI2017)', pp. 1858-1864.
- Shoujin Wang, Longbing Cao (2017), Inferring Implicit Rules by Learning Explicit and Hidden Item Dependency. *IEEE Transactions on Systems*, Man, and Cybernetics: Systems, 10.1109/TSMC.2017.2768547.
- Shoujin Wang, Liang Hu, Longbing Cao (2017), Perceiving the Next Choice with Comprehensive Transaction Embeddings for Online Recommendation. in 'Proceedings of the 15th Joint European Conference on Machine Learning and Knowledge Discovery in Databases (ECML-PKDD2017)', pp.285-302.
- Shoujin Wang, Liang Hu, Longbing Cao, Xiaoshui Huang, Defu Lian and Wei Liu (2018), Attention-based Transactional Context Embedding for Next-Item Recommendation. in 'Proceedings of the 32nd

AAAI Conference on Artificial Intelligence (AAAI2018)', pp.2532-2539.

Papers to be Submitted/Under Review

- Shoujin Wang, Longbing Cao, and Liang Hu (2018), HATE: Jointly Modeling Intra- and Inter-transaction Dependencies with Hierarchical Attentive Transaction Embeddings. *IEEE Transactions on Knowledge and Data Engineering*.
- Shoujin Wang, Longbing Cao, and Liang Hu (2018), A Survey on Session-based Recommender Systems. *ACM Computing Surveys*.

Abstract

In the era of big data, recommender systems (RSs) are a powerful engine to promote intelligent life by helping humans to make decisions concerning their daily necessities (e.g., food, clothes, and houses) much more efficiently and effectively, selecting from a large number of choices. Of the various types of recommender systems, session-based (SB) ones are of great value and significance, but they are not well studied.

The value of session-based recommender systems comes from two fold. From the research perspective, a SBRS takes a session as the basic unit for data organization and thus keeps the intrinsic nature of the original transaction-like data. As a result, the system effectively retains and models the rich information (e.g., intra-session dependency) embedded in a session structure to produce a more reliable recommendation. This modelling cannot be achieved by other types of recommender systems because they usually break down the original session data into multiple pair-wised user-item interactions to fit the models. From the business perspective, session data for session-based recommender systems is much more readily available than either the rating data or the item attribute data required by other recommender systems including content-based or collaborative filtering ones. This actually makes session-based RSs much more applicable in real-world business.

Though valuable, SBRSs are quite challenging. Generally, a hierarchical architecture consisting of five levels (cf. Figure 1.1) is built from the low-level feature values till to the high-level sessions in session data, as demonstrated

in Chapter 1. The challenge arises mainly comes from three considerations: the heterogeneity of the elements in each level (e.g., there are both categorical and numerical features), the complex dependency within each level (e.g., the implicit inter-item relations), and the interactions between different levels (e.g., the inter-session dependency may affect the item occurrence). From my observation, the existing works mainly focus on the general item-level dependency modelling for session-based recommendations while ignoring other level relations as demonstrated in Chapter 3.

To bridge the huge gaps between the existing works and great challenges mentioned above, I build a systematic framework consisting of dependency modelling from the three core levels, i.e., feature-level, item-level and session-level (cf. Figure 1.1), for session-based recommendations. To the best of my knowledge, this is the first framework to systematically address various levels of challenges in session-based recommendations. Particularly, due to the limitations regarding space, I address one or two critical challenges in each level, as shown below.

In Chapter 4, to capture the implicit inter-item relations ignored by existing rule-based approaches, I proposed an implicit rule-based RS that first infers implicit rules and then applies the resultant rules for reliable rule-based recommendations, a basic approach for session-based recommendations.

In Chapter 5, I continue to work on item-level dependency modelling and focus on the issue of item heterogeneity, referring to different items with different levels of relevance to the next choice of an item. To this end, I build an attentive transaction-embedding model to discriminatively integrate multiple items in a transaction context into a unified context-embedding for next-item recommendations.

In Chapter 6, the feature-level dependency and feature-item interactions are modelled by a shallow neural network which takes both contextual items in a session and their corresponding features as the input. Accordingly, the cold-start issue in SBRSs has been well addressed.

In Chapter 7, the session-level (i.e., transaction-level) dependency and

session-item interactions are modelled. A hierarchical attentive transaction embedding model is built to jointly model the intra-session (item-level) and inter-session (session-level) dependency. Accordingly, the influence from previous sessions on a current session is incorporated for more accurate next-item recommendations.

All these models are applied to real-world transaction data, like Tmall and Tafang and they clearly outperform other representative SBRSs. More importantly, this thesis proposes a systematic framework to explore the driving force behind SBRSs, which provides some insights into both the researchers and engineers in this domain.