Advertising to Tomorrow's Teens: The Construction and Significance of the Tweenage Market in Australia

By

Nipa Saha

A thesis submitted for the degree Doctor of Philosophy

Faculty of Arts and Social Sciences
University of Technology Sydney, Australia

Certificate of original authorship

I, Nipa Saha, declare that this thesis is submitted in fulfilment of the requirements for the award of Doctor of Philosophy, in the Faculty of Arts and Social Sciences at the University of Technology Sydney.

This thesis is wholly my own work unless otherwise reference or acknowledged. In addition, I certify that all information sources and literature used are indicated in the thesis.

This document has not been submitted for qualifications at any other academic institution. This research is supported by the Australian Government Research Training program.

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List of abbreviations

AANA Australian Association of National Advertisers

AASAA Australian Advertising Standards Advisory Authority

ABA Australian Broadcasting Authority

ABS Australian Bureau of Statistics

ABT Australian Broadcasting Tribunal

ACA Australian Communication Authority

ACB Advertising Claims Board

ACCC Australian Consumer Complaints Commission

ACL Australian Consumer Law

ACMA Australian Communications and Media Authority

AFA Advertising Federation of Australia

AFC Australian Food Council

AFGC Australian Food and Grocery Council

ALRC Australian Law Reform Commission

ASB Advertising Standards Bureau

ASC Advertising Standards Council

AWARD Australasian Writers and Art Directors Association

BHF British Heart Foundation

BUGA-UP Billboard Utilising Graffitists Against Unhealthy Promotions

CCSI Contemporary Community Safeguards Inquiry

CSR Corporate Social responsibility

CTS Children's Television Standards

DCITA Department of Communications, Information Technology and the Arts

FMCG Fast-Moving Consumer Goods

FSANZ Food Standards Australia and New Zealand

HACCP Hazard Analysis and Critical Control Point

MCA Media Council of Australia

NGO Non-government organisation

OPC Obesity Policy Coalition

PHT Preventative Health Taskforce

QSRI Quick Service Restaurant Industry

RCMI Responsible Marketing to Children Initiative

SNS Social networking sites

TPC Trade Practices Commission

WHO World Health Organization

Abstract

Since the 1990s, the issue of advertising to children, especially the role of food advertising and childhood obesity, has been the subject of much debate. Advertising to tweens in the US has been well studied; however, research into Australian food marketing has yet to examine its significance for the vulnerable tweenage viewer. The Australian 'tweenage' market (children aged 6 to 12) consists of \$10 billion in spending each year in the Australian economy, yet very little is known about the Australian tweenage market. To examine the techniques and tactics advertisers use to market food products to tweens through Australian free-to air television, branded websites and Facebook pages, a mixed-methods approach was employed, combining content analysis, semiotic analysis and narrative literature review.

Building on the work of Williamson (1978a), semiotic analysis was used to investigate the advertisements' ideological underpinnings. Chapters 4 to 7 demonstrate that food advertisements broadcast during C-classified time describe the taste of the advertised food products in terms of freshness; they promote the advertised products as healthy on the basis of their weight management, energy giving and mood-enhancement properties; they use humour-, fantasy- and happiness-related themes to bestow a particular brand identity, image or personality on the products; and they employed humour and fantasy as vehicles for evoking happiness.

Content analysis of the selected internet pages revealed that food company websites and Facebook pages promoted during children's television programming contain advertisements, contests, social networking activities and membership benefits but, in order to engage in such activities, children have to register online as members by entering their names, addresses, ages, email addresses and other personal information into the companies' online data gathering processes.

The research uses narrative literature review to examine the responses of the industry's self-regulation system to the changing media environment. This study found that the government, public health organisations and the food industry responded to rapid changes within the advertising, marketing and media industries by formulating, evaluating and

amending advertising codes. This analysis concluded by demonstrating that the industry self-regulatory system has been unsuccessful in protecting children from exposure to unhealthy food advertising. Drawing upon the discoveries made during these investigations, conclusions and recommendations are presented, highlighting the need for a fresh approach to regulation and enforcement to protect tweens from the likely impacts of food and beverage advertising.