

18 **1.0 Introduction**

19 In tandem with the increase of elevated building development, the user evacuation activities
20 have become a significant study, specifically for emergency management planners and
21 policymakers [1][2][3]. It is not easy to evacuate a mass volume of users in an efficient and
22 effective manner in an indoor environment due to complex individual behavior [4][5]-. The
23 evacuation activities in an indoor environment are difficult to forecast due to the different types
24 and locations of accidents that are too common [6][7][8]. In most cases, users need to be
25 transferred as quickly as possible in difficult situations such as increasing user density at a time
26 and unclear knowledge of access selection [9][10]. The probability for the user to be stuck in
27 dangerous situations such as falling or being trapped in the building is high. In addition, the
28 distance to a safe place also cannot be estimated by the user because of planning limitations to
29 transfer the user [11][12]. When the priority of transferring users during emergencies is
30 essential, the knowledge of the best method to manage the movement of the user evacuation is
31 necessary so that the activities can be carried out systematically and efficiently [13][14]. In
32 some instances, evacuation planning structure has to be identified to secure the safe
33 environment of the building. This is because the nearest distance does not guarantee user
34 security due to the uncertainty of accident location within the building [15][16]. **Therefore, it**
35 **is important to provide a user-friendly and highly efficient user transfer plan for user safety in**
36 **the indoor building environment such as the ability to accommodate large amounts of users at**
37 **one time [17][18].**

38 Currently, the evacuation path for an indoor environment is entirely dependent on the corridor
39 and stairs of a building [19]. Corridors and stairs width are developed without taking into
40 account the ability to accommodate large amounts of users at one time. For instance, there are
41 several solutions for evacuation purposes such as Platform Rescue Systems (PRS), Controlled

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42 Descent Devices (CDD) and Escape Chutes [20][21]. The viewpoint of the alternative
43 evacuation method is based on the concept of an evacuation system that applies to oil and gas
44 industries. The system structure utilized for the PRS can be practical as the use of a safety
45 lifeboat for the ship during an evacuation crisis. As it is on the ship, the lifeboat is held tight
46 on the side of the boat and utilized just during the evacuation crisis. The details of the PRS
47 were discussed by Mansor et al. [22] and the first PRS model was introduced to a 21-story
48 building in Ramat Gan (Israel) in July 2004 [20][21]. The brake chute is barrel-shaped and
49 made of heatproof texture or mesh. Each chute arrangement has its function to control the drop
50 speed of the evacuee [22]. In South Korea, the CDD is equipped in the hotel rooms. It contains
51 a set of tools with an abseil belt and plunge line associated with the window frame, and a
52 hammer to break glass in case of emergency. The application of CDD is wide around the globe,
53 mostly in Japan, Korea, Taiwan, Thailand, China, France, Spain, Germany, Italy, Sweden,
54 Finland, Mexico, Australia and Canada [20][22]. Furthermore, it was additionally announced
55 that the brake chute and CDD are mandated to be introduced in structures, for example in
56 control towers, hotels, and etc. in Japan and France [22]. Unfortunately, the PRS, CDD and
57 escape chutes are only suitable for high-rise buildings with a minimum of five floors.

58 There are some studies conducted to improve the user movement flow from the indoor
59 environment perspective. For example, Minegishi and Takeichi [23] focused on the evacuation
60 from the spectator stands, merging and on-ground situations where the exit access width and
61 the on-ground situation being simulated for design method and crowd management policy. As
62 can be seen in the aforementioned literature, ~~the~~ evacuation flow needs to be planned by
63 phases according to stands in order to avoid the accumulation of evacuees and the accumulation
64 of sequencing due to the limited exit access width and on-ground space due to large-scale
65 evacuees. Gwynne and Rosenbaum [24] have given recommendations for the interpretation
66 and methods to calculate the effective width reduction under numerous circumstances based

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67 on the observation of user distribution. They discovered that the actual effective width of the
68 user evacuation path is generally more comprehensive than applied in design practices.
69 Lundstrom et al. [25] discussed the relationship between access width and user behavior during
70 the process of evacuation using the tunnel route model [7]. They found that the path with 1-
71 meter width led to higher motion speeds, and there was a linear relationship between dynamic
72 flows of users with access width.

73 Furthermore, the user's access width is recognized as a mandatory aspect of the evacuation
74 regulation in many countries. Ji et al. [26] recommended that the exit access width should be
75 the same as the access path width so that the user's evacuation flow can run smoothly [27][28].

76 They found out that at the point when the exit width is nearly the equivalent or more extensive
77 than the width access path, the biggest limit of evacuation can be reached.

78 Generally, the path selection relies on the distance to the exit access and user capacity as both
79 plays essential roles in reflecting the time taken to evacuate users [29][30]. Therefore, the
80 objective of this study is to identify the combined effect of the access selection and the user
81 capacity on evacuation time and examine the movement conditions aimed at recommending
82 for evacuation planning improvements. The Campus Infrastructure Building (CIB) model that

83 located at Selangor, Malaysia was chosen to validate the proposed method, and the details of
84 the CIB are shown in Table 1. CIB was chosen for validation purposes because it is directly
85 involved with office management work as well as a storage place for electronic properties that
86 are vulnerable to fire. Review of legislation under Section 181, Street, Drainage and Building
87 Act 1974 (Act 133) (Amendment) 2012, Sel. P.U. (A) 142/2012 found that the access width
88 within CIB was compliant for safety purposes with the minimum width of 552mm or 0.552m
89 width [31]. During the simulation process, the variables' values were adjusted to find out the
90 consequence on the evacuation process. The evacuation flow was investigated with the user

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91 heat map and Fruin's Level of Service (LOS) [26] both were used as an indicator to identify
92 the critical space to improve the evacuation flow.

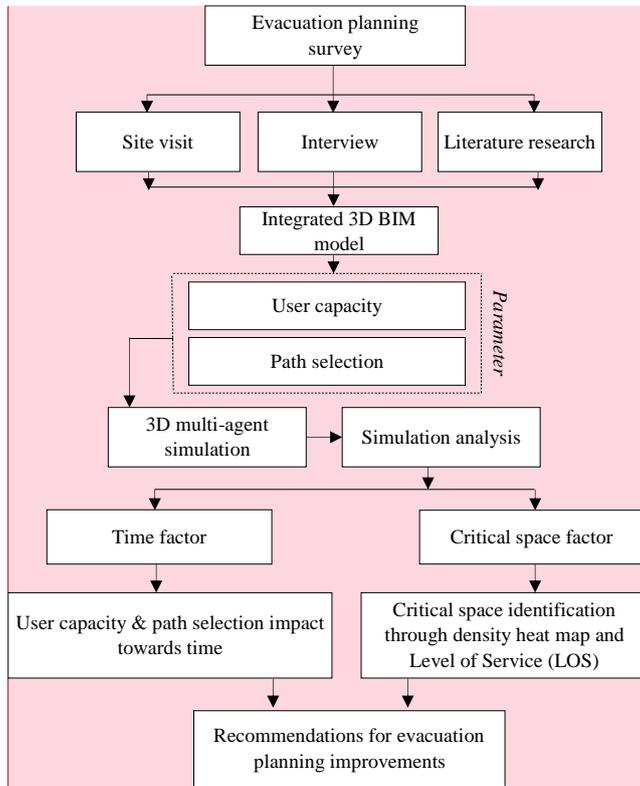
93 **Table 1.** Campus infrastructure building information

Item	Content
Building type	Elevated building
Number of levels	Three-level
Dimension of each floor	2,112.115 meter square (m ²)
Location of evacuation path	Adjoining with office compartment
Access to evacuation path	Open access Divided by door
Number and location of exit access	Two accesses in 1 st floor One access in 2 nd floor
Number of staircases on each floor	One stair connects 1 st , 2 nd and 3 rd floor One stair connects 2 nd and 3 rd floor

94

95 **2.0 Methodology**

96 The methodology of this study contains two parts, evacuation planning survey and evacuation
97 simulation process. The existing evacuation planning was surveyed based on the evacuation
98 guide used in CIB₂, while the user evacuation process was replicated by Pathfinder as a multi-
99 agent evacuating simulator. The framework for this study shown in Figure 1.



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101 **Figure 1.** Framework of the impact of evacuation planning on user evacuation time using a
 102 multi-agent simulation.

103 **2.1 Evacuation planning survey**

104 An evacuation planning survey was conducted to gain some basic information in order to
 105 support the building evacuation simulation model such as existing evacuation planning, user
 106 capacity conditions and the path structure design. These parts were separated into two main
 107 activities. First, interviews were conducted with the officer and operators of CIB. The
 108 information on path distribution within CIB, the usage of each compartment and the capacity
 109 of users that areis based on each worker's roles were deliberated and collected. Secondly, the

110 existing evacuation path is surveyed on site to find the path connections from each
111 compartment to the exit access to gain an overview of the path space optimization and user
112 evacuation process. An example of the compartment arrangement within CIB is shown in
113 Figure 2.



114

115 **Figure 2.** Compartment and corridor arrangement in 3rd floor of CIB

116 The distribution of user position within CIB is well distributed around each floor while the exit
117 access is located at the edge of each floor. Therefore, the evacuation starts from all around the
118 floor and the evacuation flow is a unidirectional scenario. It is presumed that no specific staff
119 is take in charge to coordinate the evacuation process.

120 2.2 Evacuation simulation process

121 2.2.1 Fundamental of model

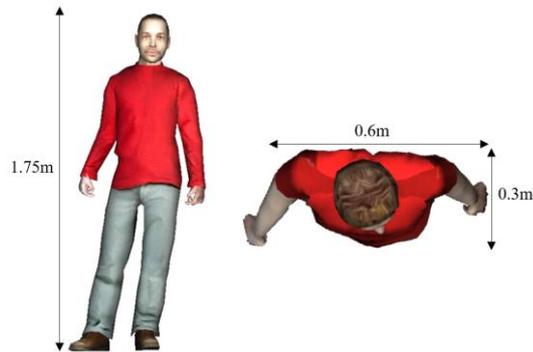
122 Pathfinder is used for evacuation simulation to simulate user evacuation activities in an indoor
123 environment. It was used because of its capabilities in simulating the evacuation process more
124 efficiently without the need to set up a field experiment -with high-costs and risky conditions.

125 The steering mode which is a model based on Reynold's [32] steering behavior model and later

126 sophisticated by Heni et al. [33] was used in Pathfinder to handle the simulation of user
 127 evacuation [34]. The user behavior was set up as an independent agent with dissimilar
 128 characteristics such as age and pre-movement time [35]. The user speed calculation is set based
 129 on Xiong et al. [36] equation as follows:

$$\mu_i = \begin{cases} 1.4 & \rho \leq 0.75 \\ 0.0412\rho^2 - 0.59\rho + 1.867 & 0.75 < \rho \leq 4.2 \\ 0.1 & \rho > 4.2 \end{cases} \quad (1)$$

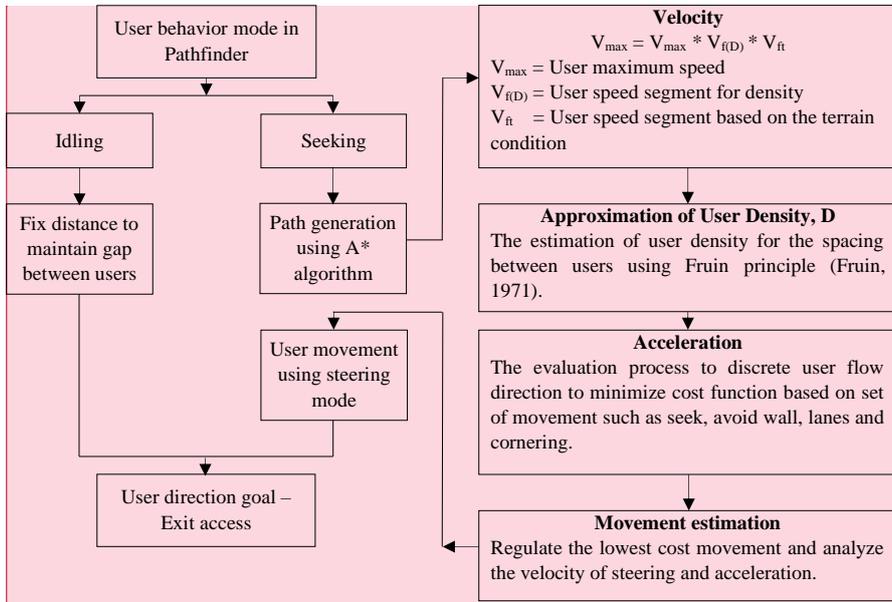
130 μ_i is user speed in m / s, and ρ is user density based on user / m² (Di). ρ can be calculated based
 131 on the size and area of the site. The size taken is 0.6m x 0.30m based on the average individual
 132 size and the site area is 0.38m x 0.38m as described by Xiong et al. [36] in Figure 3. As a result,
 133 the most appropriate user speed is 1.19 m / s.



134
 135 **Figure 3.** Average individual size

136 Besides that, a combination of collision handling and steering mechanisms was applied in the
 137 steering mode in order to manage the users' flow towards their target exit access in an
 138 emergency situation. These mechanisms help to replicate the user movement to the safety exit
 139 by moving along the evacuation path and stray from any obstacle [37][38]. The principle of
 140 steering mode has been summarized in Figure 4.

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Figure 4. User evacuation process through steering mode in Pathfinder.

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The CIB environment is represented in a 3D geometry model where the 3D model was

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integrated from Building Information Modelling (BIM) model through the method suggested

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by Abdul Rahman and Abdul Maulud [39] to maintain the geometry structure and accuracy. In

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Pathfinder, the CIB demonstration in a 3D geometry mode where the navigation mesh is

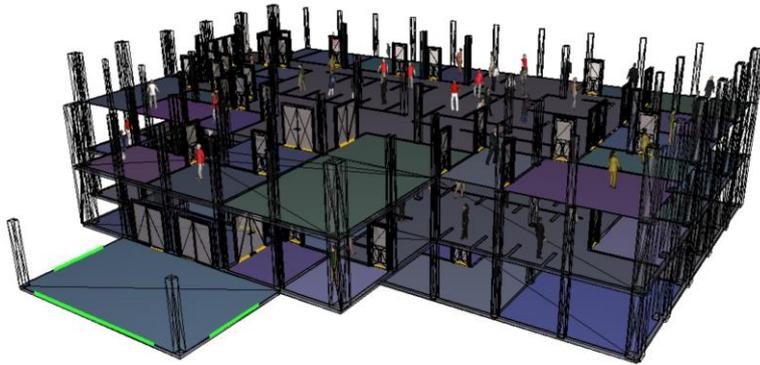
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represented as a 2D triangulated surface within the 3D geometry model and shown in Figure

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Figure 5. 3D geometry model of CIB.

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On top of that, the validation and verification of Pathfinder ~~have been~~ were conducted through several tests such as fundamental unidirectional flow, diagram tests and pedestrian behaviour tests at corridors and stairways by Thunderhead Engineering [40]. The result shows that Pathfinder can replicate an excellent representation of using actual movement with the real situation and it has been used widely in the research field for people evacuation simulation in recent years [41][42].

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158

2.2.2 Evacuation time measurement

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Time taken to evacuate users is crucial in this study. It has become an indicator to identify if emergency management is good enough for implementation or not. There are two indicators measured based on the recorded time for user evacuation, which includes the impact of path selection over time and the effect of different user capacities over time. Therefore, the time taken is measured and evaluated through several measurements as follows:

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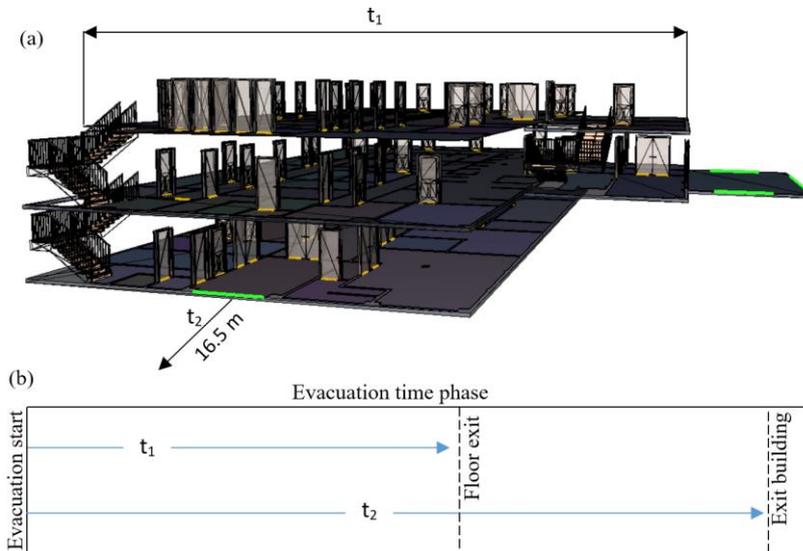
- t_1 = time taken for user to exit from the floor (risk zone).

165

- t_2 = time taken for user to fully exit from building (16.5m from exit access as mentioned by Fire Prevention Standard for Building Design of China [7]).

166

167 The evacuation dimension and definitions are shown in Figure 6.



168

169 **Figure 6.** (a) Evacuation time management measured, and (b) Evacuation time phase.

170 2.2.3 Evacuation simulation parameter

171 During the evacuation process, users have to transfer from the office compartment to the
172 evacuation walkway quickly towards the exit access. In order to identify which aspect can
173 affect the evacuation time the most, two parameters tested in this study are the user capacity,
174 d_1 and path selection by the users, d_2 .

- 175 • User capacity parameter (d_1)

176 In terms of user capacity, the total number of users for the CIB is 155 users, with each level
177 having different capacities. Details of user capacity are as described in Table 2. Siikonen et al.
178 [43] in their study used a percentage ratio of 50% of the total user capacity [44] for case
179 study in San Francisco but in this study, the testing for CIB was done in two stages. The first
180 stage (d_{1a}) involves 100% of total users while the second stage (d_{1b}) goes for 70% of the total

181 users as high capacity is required as a precautionary measure and has a high impact on
 182 emergency management as used by Pan et al. [7]. The breakdown of this percentage is to
 183 determine the effect of the user's capacity on the simulation results.

184 **Table 2.** User capacity consideration for d_1 parameter

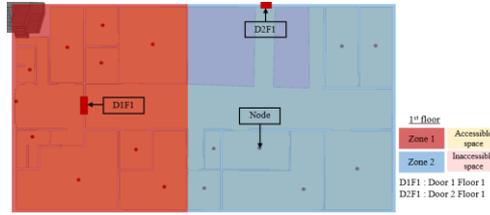
No.	Floor	User capacity, d_1 (100%)	User capacity, d_2 (70%)
1	1 st floor	64	45
2	2 nd floor	54	38
3	3 rd floor	37	26
Total		155	109

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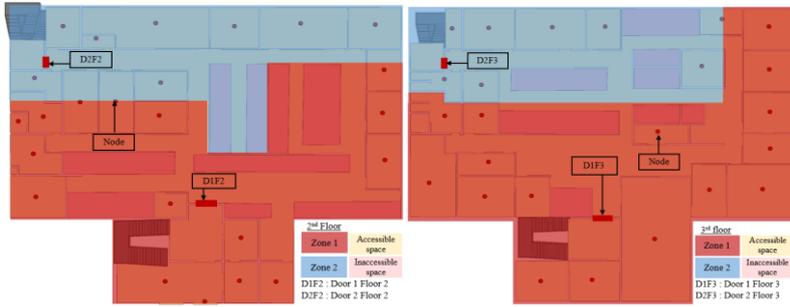
- 186 • Path selection (d_2)

187 This aspect of path selection is used in assessing user behavior as described by Wang and Sun
 188 [45] as the optimal segmentation path where testing is conducted in four stages. For the first
 189 stage (d_{2a}), the exit access selection decision is set randomly while the second stage (d_{2b}) of
 190 exit access selection is divided by the user's proximity zone (zone 1 and zone 2) to exit access.
 191 Each zone is evaluated by its proximity to the exit access based on the distance measured on
 192 the field from one node to another. The distribution of nodes, zones and accesses are shown in
 193 Figure 7. The third (d_{2c}) and fourth (d_{2d}) stage is performed using only one access per level for
 194 each stage. The third stage will use D1F1, D1F2 and D1F3 while the fourth stage will use
 195 D2F1, D2F2 and D2F3 as the exit accesses. This zone division is intended to test the result if
 196 there is any restriction on either one of the accesses during emergencies.

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Figure 7. The exit access and zones fraction within each floor

200 By considering the parameters used in this study, d_1 with two designed input (d_{1a} and d_{1b}) and
 201 d_2 with four designed input (d_{2a} , d_{2b} , d_{2c} , and d_{2d}), a total of eight combinations of d_1 and d_2 were
 202 simulated. The parameters involved in the emergency evacuation model are listed in Table 3.

203

Table 3. Parameter in the simulation model

Item	Content
User capacity (d_1)	100% (d_{1a}) 1 st floor: 64 2 nd floor: 54 3 rd floor: 37
	70% (d_{1b}) 1 st floor: 45 2 nd floor: 38 3 rd floor: 26
Access selection (d_2)	Random access (d_{2a})
	Divide access (d_{2b})
	Zone 1 access (d_{2c})
	Zone 2 access (d_{2d})
Parameter simulation ($d_1 + d_2$)	$d_{1a} d_{2a} = S_1$ $d_{1a} d_{2b} = S_2$ $d_{1a} d_{2c} = S_3$ $d_{1a} d_{2d} = S_4$
	$d_{1b} d_{2a} = S_5$ $d_{1b} d_{2b} = S_6$ $d_{1b} d_{2c} = S_7$ $d_{1b} d_{2d} = S_8$

204 **2.2.4 Evacuation algorithm**

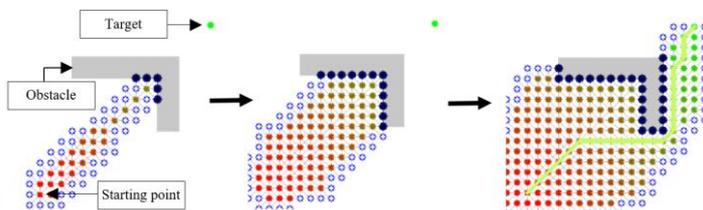
205 In performing 3D simulations, the A* algorithm was used. The simulation aspect used is based
206 on the user's position to move from their starting location to the exit by choosing the path that
207 follows the arrangement route to their exit. This path selection process affects the overall
208 simulation results, as the time spent walking and waiting in the queue is taken into account in
209 order to anticipate the path chosen to achieve the user's objectives. The A* algorithm is used
210 to calculate the economical path so that users can select to get out of the model. An important
211 aspect of the A* algorithm is $F = G + H$. F, G, and H are variables for each node point calculated
212 to obtain a new node. F is the total number of nodes, G is the distance between the current node
213 and the beginning node, while H is the approximate distance from the current node to the last
214 node. Since F is the total number of nodes, the sum of F can be calculated based on Equation
215 2 as follows:

216
$$\text{currentNode.f} = \text{currentNode.g} + \text{currentNode.h}$$

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217 (2)

218 An example of the path generation process and pseudocodes of the A* algorithm can be seen
219 in Figure 8 and Figure 9. By using the A* algorithm, the computation time to find the best path
220 is shortened due to the fact that the best path is identified based on the nodes that provide the
221 best chance of generating the most suitable path.



222 **Figure 8.** A* algorithm path generation process
223

```

// A* (star) Pathfinding

// Initialize both open and closed list
let the openList equal empty list of nodes
let the closedList equal empty list of nodes

// Add the start node
put the startNode on the openList (leave it's f at zero)

// Loop until find the end
while the openList is not empty

// Get the current node
let the currentNode equal the node with the least f value
remove the currentNode from the openList
add the currentNode to the closedList

// Found the goal
if currentNode is the goal

// Generate children
let the children of the currentNode equal the adjacent nodes

for each child in the children

    // Child is on the closedList
    if child is in the closedList
        continue to beginning of for loop

    // Create the f, g, and h values
    child.g = currentNode.g + distance between child and current
    child.h = distance from child to end
    child.f = child.g + child.h

    // Child is already in openList
    if child.position is in the openList's nodes positions
        if the child.g is higher than the openList node's g
            continue to beginning of for loop

    // Add the child to the openList
    add the child to the openList

```

224

225

Figure 9. A* algorithm pseudocodes

226 3.0 Results

227 Based on the results of the eight 3D simulations performed, the observation was carried out
228 based on two main factors, namely the time factor and critical space factor for user evacuation
229 activity.

230 **3.1 Time factor**

231 Overall time comparisons become an indicator to ensure that the user's evacuation activity is
232 smoothly conducted or otherwise. For this study, the period for the entire eight simulations was
233 recorded and compared to identify the possible causes of time difference for the transfer
234 process.

235 **3.1.1 The impact of user capacity towards time**

236 From the results, by considering the user capacity factor, it is found that the time difference
237 between S_1 and S_5 is a minimum of 7.80 seconds as shown in Table 4. This is in contrast to the
238 differences between the other simulations, S_2 and S_6 , S_3 and S_7 and S_4 and S_8 , where the average
239 time difference is greater than 9.00 seconds. The results show that the higher the time spent on
240 evacuating the user, the higher the impact on the user's capacity during an emergency. In
241 addition, the aspect of access selection by the user is also influential because the random access
242 option is free from the dependency on specific access selection. It allows users to decide to
243 evacuate through which access at a time, unlike other simulations, where the specific access is
244 decided for the user. This is supported by findings from the time period of the last user through
245 specific access as shown in Figure 10(a). The duration of the last user through the D1F1 and
246 D1F2 exits for the S_2 and S_6 differs, even though both have the same specific exit access. The
247 reason is the uneven distribution of user positions that makes the movement of the user
248 generally unmanageable. The distribution of users can be controlled through a restructuring of
249 office space to provide a specific path to exit access.

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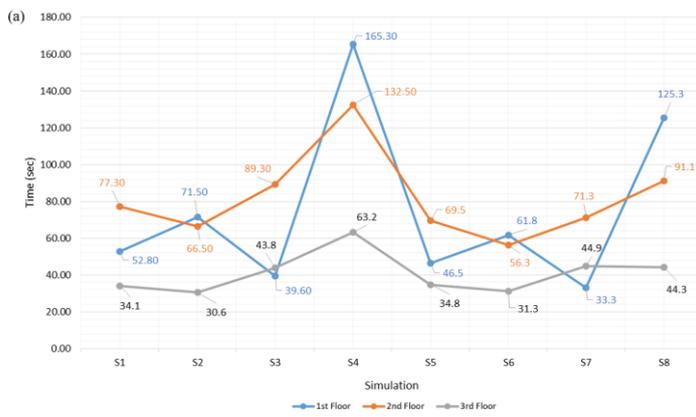
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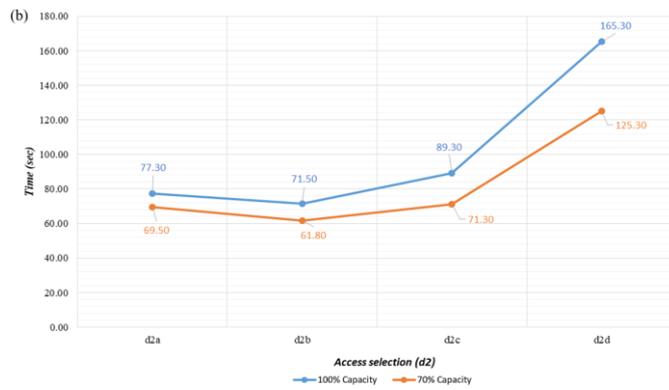
Table 4. Time difference due to difference of user capacity

Path selection (d_2)	User capacity (d_1)		Time exited, t_1 (sec)	Time exited, t_2 (sec)	Different (sec)
	100%	70%			
Random access	S_1	S_5	77.30	69.50	7.80
Divide access	S_2	S_6	71.50	61.80	9.70
Zone 1 access	S_3	S_7	89.30	71.30	18.00
Zone 2 access	S_4	S_8	165.30	125.30	40.00

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Figure 10. Time taken for (a) user exited from their floor (t_1) and (b) user fully exited from the building (t_2)

258

259 **3.1.2 The impact of path selection towards time**

260 The overall time comparisons recorded for the eight simulations performed are shown in Figure
261 10(b). The results showed that S_2 and S_6 recorded the shortest amount of time to evacuate users
262 as both simulations have similarities from the perspective of access selection, namely divide
263 access. S_2 recorded a time of 71.5 seconds and S_6 61.8 seconds, which are shorter times than
264 other simulations. The path selection of divide access not only provides the shortest time, but
265 the density distribution of the path usage is also more appropriate, which causes the shortest
266 amount of time recorded.

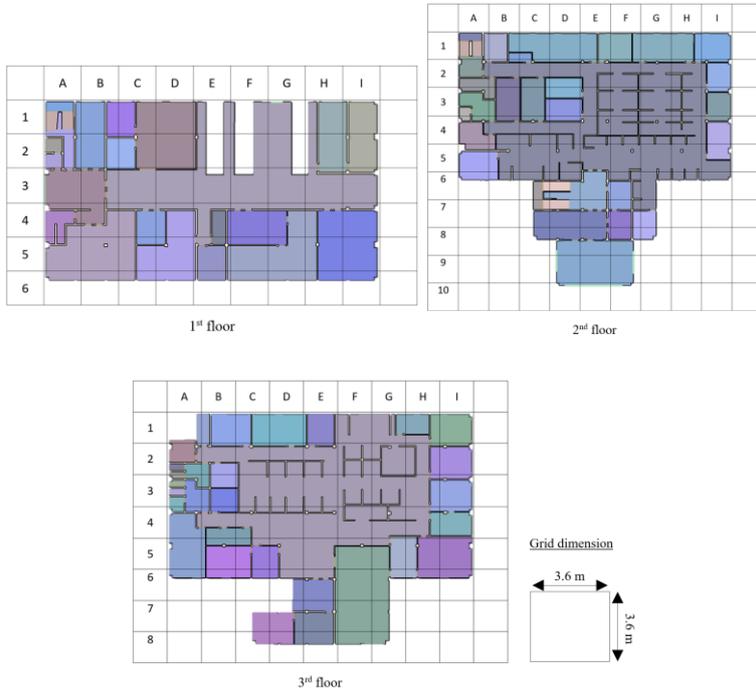
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267 **3.2 Critical space factor**

268 Identifying critical spaces is important to ensure that the planning process for the user
269 evacuation process is implemented effectively. The identification of critical space based on the
270 correlation between path density heat map and space usage LOS information [46] was
271 examined. Both user density and LOS flow information are important because the correlation
272 between these two identities can be used to improve the evacuation activities based on Equation
273 3 as stated by Wen and Chang [47] where Q is the space flow, P is the user density and C is
274 the user speed. Grid space allocation is performed to facilitate the identification of critical space
275 positions, as shown in Figure 11.

276

$$Q = \frac{P_{n+1} - P_n}{C_{n+1} - C_n} \quad (3)$$



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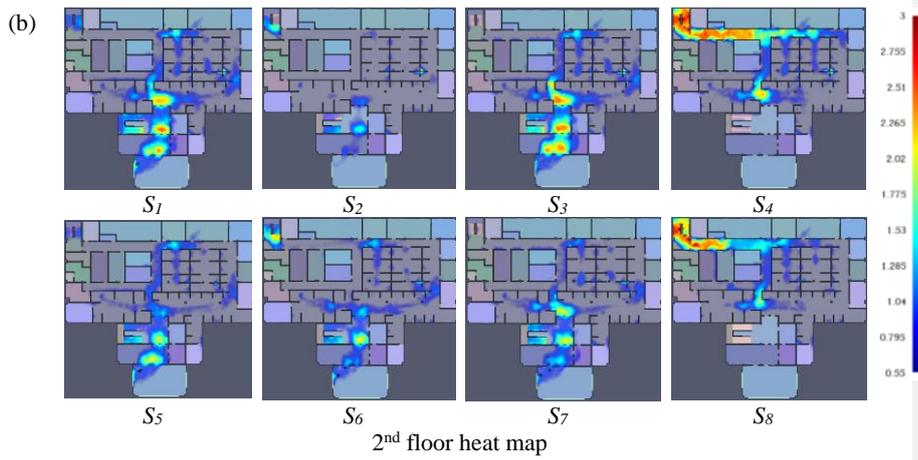
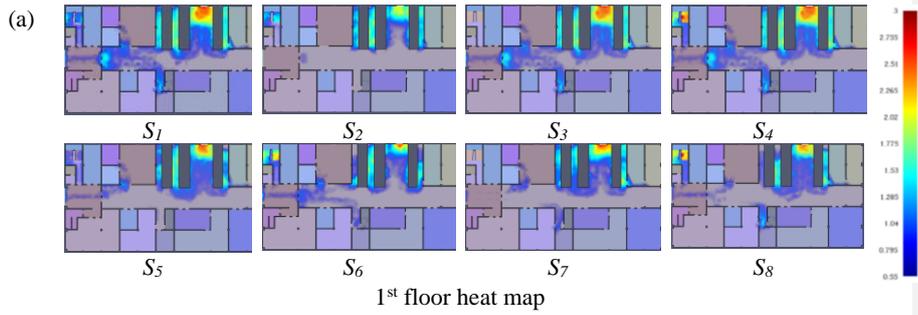
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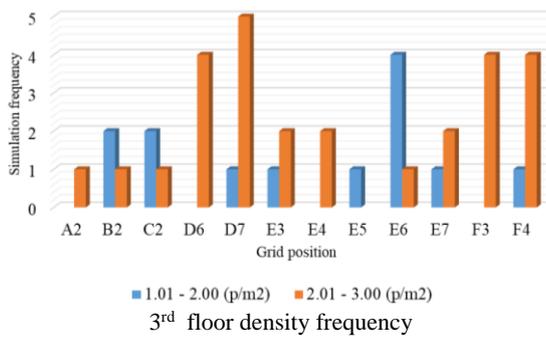
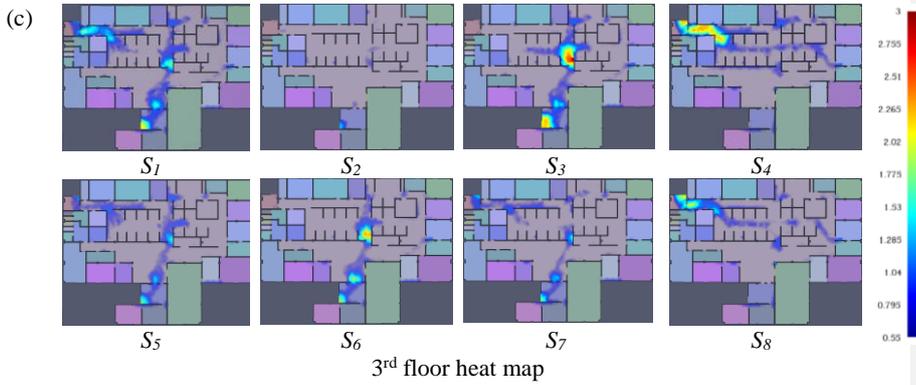
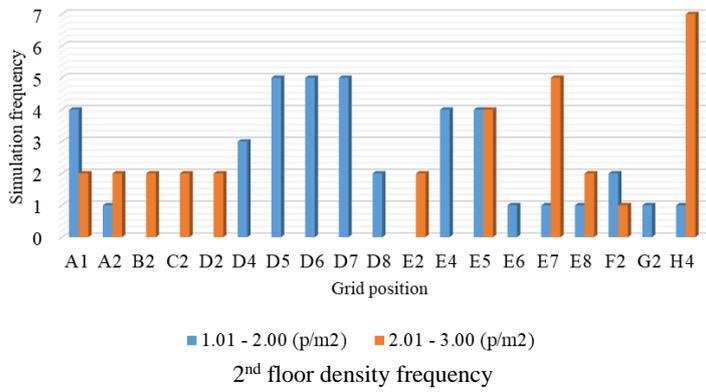
Figure 11. Grid space allocation for each floor

280 3.3 Path density heat map

281 Detailing on heat maps are divided by floors and areas within in between 0.01 to 3.00 users per
 282 square meter (p/m^2). Ranges between 0.01 p/m^2 to 1.00 p/m^2 is classified as low density, 1.01
 283 p/m^2 to 2.00 p/m^2 is classified as average density, and 2.01 p/m^2 to 3.00 p/m^2 is classified as
 284 dense. For the 1st floor, the average user density is detected on grids, A1, F1 and G1. The focus
 285 on grid A1 is because the area involves a staircase that links between the 1st floor, 2nd floor and
 286 3rd floor. As such, the A1 grid is indeed fundamental in the user's path. The next grids, F1 and
 287 G1, cover the exit area for D2F1 access. This area is the centre of user density due to its
 288 proximity to user-occupied office space. From this evaluation, it was found that the D1F1
 289 access in the B3 grid only affects a user density of less than 2.00 p/m^2 and gives the impression

290 that the flow of a user through the access is smooth. The overall findings of the heat map
 291 information by the grid for the 1st floor is shown in Figure 12(a).





292 **Figure 12.** Overall result and heat map summary for (a) 1st floor, (a) 2nd floor and (c) 3rd floor

293 For the 2nd floor, the average user density is detected in two zones. For zone 1 it involves grids

294 E5, E7, E8 and H4 while zone 2 involves grids A1, A2, B2, C2, D2, E2 and F2. Density in

295 zone 1 is due to three main factors. First, the access in the H4 grid next to the office space is
296 too limited to accommodate the capacity of the users where visible frequencies occur for seven
297 simulations. The second factor is due to the closeness of the accesses to each other, such as the
298 access to the E5 and E7 grids where the frequency occurs in four simulations for the E5 grid
299 and in five simulations for the E7 grid. The third factor involves the staircase area used by users
300 on the 3rd floor as in the E7 grid. Concurrently, the zone 2 density occurs due to the exit access
301 in relation to the staircase area used by the user from the 3rd floor in grid A1 and grid A2 where
302 the frequency occurs in two simulations. The graphs of density heat map for the 2nd floor are
303 as shown in Figure 12(b).

304 For the 3rd floor, the user density is detected in three groups of regions. First in grids A2, B2,
305 C2. This area involves access to zone 2 where it provides access to stairs. However, the
306 frequency of this area involves only one simulation. Second in grids D6, D7, E6 and E7 where
307 this area is also the access to the stairs through zone 1 but has a high frequency of four
308 simulations for grid D6, five simulations for grid D7, one simulation for grid E6 and two
309 simulations for grid E7. The third involves intermediate access in the middle of the 3rd floor,
310 which is the main access involving the E3, E4, F3 and F4 grids. Frequency density is two
311 simulations for grid E3, two simulations for grid E4, four simulations for grid E7, and four
312 simulations for grid E8. The graphs of grid heat density maps for the 3rd floor are as shown in
313 Figure 12(c).

314 **3.4 LOS on space usage**

315 The LOS space utilization evaluation details are divided into six categories according to the
316 Fruin-based LOS model [46] as shown in Table 5.

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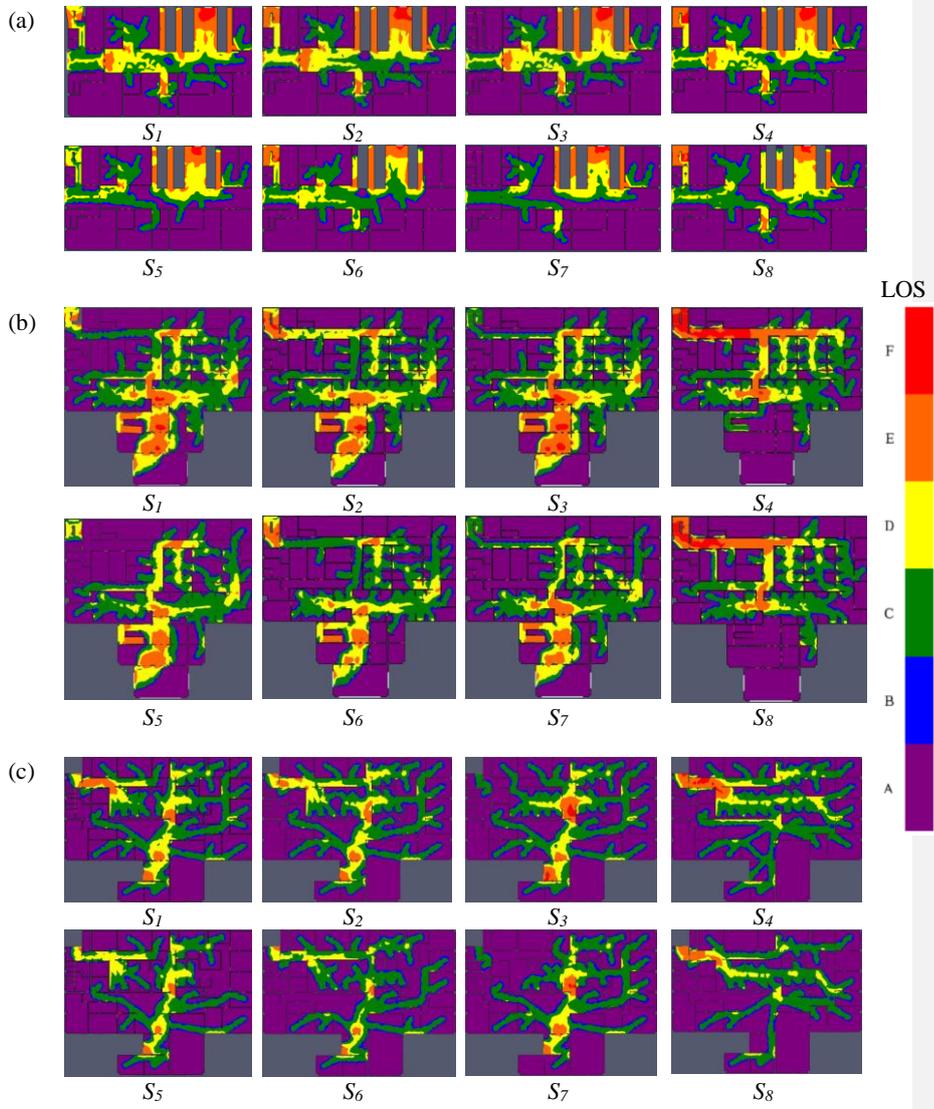
Table 5. LOS categories according to the Fruin-based LOS model.

LOS	Space (m ² /p)	Access width (m)	Flow condition
A	≥3.25	1.93-1.80	Free flow
B	2.30-3.25	1.80-1.67	Small conflict
C	1.39-2.30	1.67-1.52	Slow flow
D	0.93-1.39	1.52-1.36	Partially limited
E	0.46-0.93	1.36-1.18	Fully limited
F	≤0.46	0.95-0.68	Compact

320

321 Attention is given to access that disrupts the user evacuation flow based on space usage
 322 information involving the categories of flow conditions E and F LOS. This category was chosen
 323 as an indicator to indicate that the flow condition was not smooth for emergency situations as
 324 described by Campisi et al. [46].

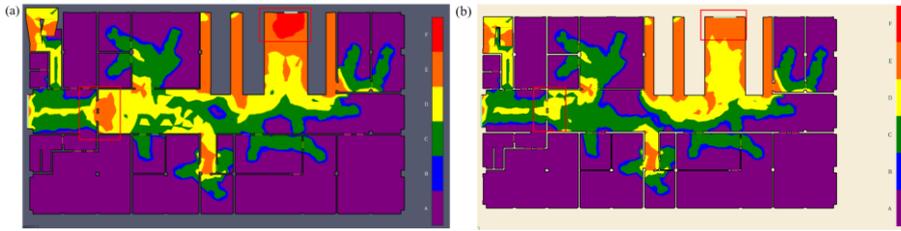
325 For the 1st floor, on average, the flow condition E was detected due to D1F1 access for grid B3
 326 and the flow condition F was derived from D2F1 for grid G1 as shown in Figure 13(a). The
 327 use of space above 2.17 p/m² is because D2F1 access cannot accommodate large numbers of
 328 users at a time. A 1.2m wide access can only accommodate one user at a time. This is stated by
 329 Zegeer [48] where the Federal Highway Administration's (FHWA) Pedestrian Facilities Users
 330 Guide states that a 1.5m wide access will allow two people to pass by in a smooth flow [49][50].
 331 This is also supported by a study conducted by Pan et al. [7] where the minimum recommended
 332 access width for launching user transfer flows is 1.4m to 1.5m wide. That is also proved in this
 333 study when D2F1 access is extended to 1.5m, user density in D2F1 access decreases from flow
 334 condition F to flow condition E. Expansion of D2F1 access also affects user density in D1F1
 335 access where user density flow in D2F1 access decreases from flow condition E to flow
 336 condition D. The difference in the use of space can be seen in Figure 14.



337

338

Figure 13. Overall result LOS for (a) 1st floor, (a) 2nd floor, and (c) 3rd floor



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339
 340 **Figure 14.** Changes in LOS flow conditions in D1F1 and D2F1 before (a) and after (b)
 341 access widening.

342 On average, for the 2nd floor, E and F flow conditions were detected as a result of access to
 343 grids E5, E6, E7 and E8 as seen in Figure 13(b). The used space in the E5 grid above 2.17 p/m²
 344 is due to access of the E5 grid as the main access to the 2nd floor that connects the building's
 345 interior space to the exits of the building. It has two 0.8m wide access that can accommodate
 346 one user per access at a time. In order to optimize the space at a time, the user space allocation
 347 can be implemented as done in S_2 . Through the S_2 evacuation method, it was found that the use
 348 of space was in the flow condition E compared to other simulations that reached the flow
 349 condition F.

350 As for access in the E6 grid, the user density is a continuation of the density that occurs in the
 351 E7 grid. This is due to the density occurring in the E7 grid due to the combination of the 2nd
 352 floor and 3rd floor user capacities that go down the stairs in the D7 grid. The number of users
 353 doubled and the two 0.8m spreads on the E7 grid could not accommodate the overwhelming
 354 number of users. The solution can be achieved as described before by combining two 0.8m
 355 widths to one 1.6m width access to allow two people to pass adjacent to the free flow as
 356 described by Quezon and Kumala [50] and Pan et al. [7]. This is also proven in this study when
 357 access to the E7 grid is consolidated, the flow of user density decreases to the flow condition
 358 E. The difference in user density can be seen in Figure 15.

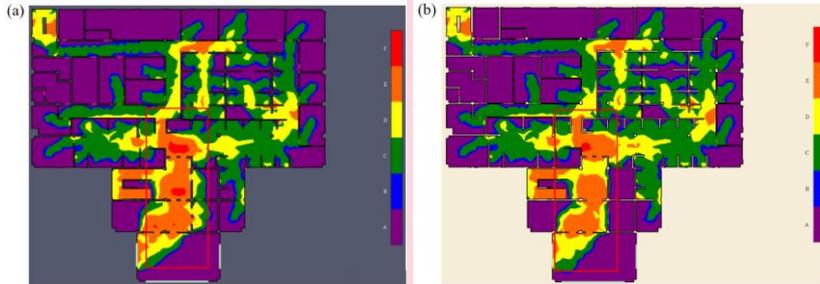


Figure 15. Changes in LOS flow conditions in E7 grid before (a) and after (b) access widening.

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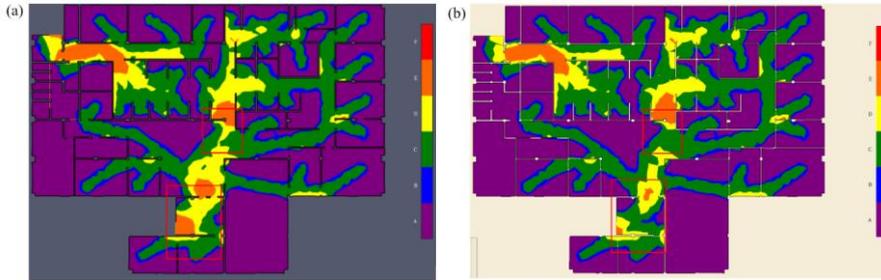
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The average flow conditions for the 3rd floor, E and F, were detected as a result of access to grids D7, E3, F3 and E6 as in Figure 13(c). The D7 grid density above 2.17 p/m² is due to the fact that the D7 grid access is the main access for 3rd floor users to get to the 2nd floor through the stairs. The E3 and F3 grids are the main access points for D1F3 with a width of 0.8m and can only load one user at a time. Obstacles caused by workers' cubic fractures can be rearranged to allow them to accommodate more specialized users in emergency situations. For access points on grid E6, the flow condition E is due to this space having two 0.8m wide access that can accommodate one user per access at a time. Combining two 0.8m width access to create one 1.6m width access will allow two people to access adjacent to the free flow as described in the Pedestrian Facilities Users Guide and supported by a study conducted by Pan et al. [7] where the recommended minimum access width is 1.4m to 1.5m wide to reduce user density at a time. This is also evident in this study; when access to the E6 grid is consolidated, the user density of flow condition E decreases. The difference in user density can be seen in Figure 16.



376

377 **Figure 16.** Changes in LOS flow conditions E in E6 grid before (a) and after (b) access
 378 widening.

379 **4.0 Discussion**

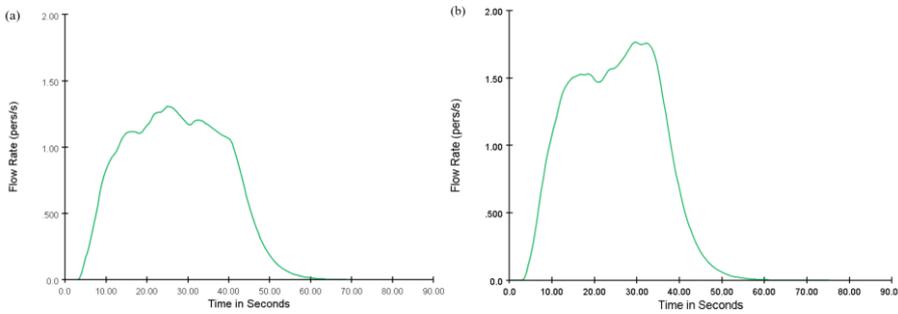
380 Based on the results obtained from input parameters and simulation validation, it is divided
 381 into two factors; the time factor and the critical space factor. The effects of the time factor
 382 based on eight simulations that were performed showed that the divided access recorded the
 383 fastest time in evacuating users. S_2 recorded a time of 71.5 seconds which is 56.75% faster than
 384 the longest time recorded for 100% capacity and S_6 recorded a time of 66.0 seconds which is
 385 50.68% faster than the longest time recorded for 70% capacity. The information is shown in
 386 Table 6.

387 **Table 6.** Time different percentages

User capacity (d_i)	Simulation	Time exited, t_2 (sec)	Time different percentages (%)
100%	S_1	77.30	53.24
	S_2	71.50	56.75
	S_3	89.30	45.98
	S_4	165.30	100.00
70%	S_5	69.50	44.53
	S_6	61.80	50.68
	S_7	71.30	43.10
	S_8	125.30	100.00

388

389 As for the user capacity aspect, ~~this~~ study found that the higher the time spent on user transfers,
390 the higher the impact on user capacity in evacuation users. The distribution of users within the
391 compartment is also influencing and can be controlled through a restructuring of office space
392 by providing a specific path to exit access to minimize the impact. The final result of the critical
393 space factor found to be 1st floor access on-grid G1, 2nd floor access on grids E5 and E7, 3rd
394 floor access on grids D7, E3, E6 and F3 should be given attention. This is because these
395 accesses affect the flow of the user evacuation process and user density is frequently detected
396 in these areas. Some suggestions such as access widening and divide access have been made.
397 The following suggestions have also been tested and the results are shown in Figure 17, ~~prove~~
398 ~~to~~which would help improve the flow of the user evacuation process. The high rate of flow per
399 time is crucial in an emergency situation. These results are also in line with a study conducted
400 by Pan et al. [7] where the minimum recommended access width for smooth user transfer flows
401 is 1.4m to 1.5m wide.



402
403 **Figure 17.** Changes in D2F1 flow rate before (a) and after (b) access widening.
404
405

406 **Conclusion**

407 The basis of this study has been applied to evaluate the impact of evacuation planning structure
408 on user evacuation time. An assessment has been conducted on the CIB and an understanding
409 was concluded of how different scenarios influence evacuation time. Significant findings in
410 this paper include the identification of critical space based on specific capacity and path
411 selection behaviour to improve the evacuation flow. In order to enhance the user evacuation
412 process, improvement measures should be implemented to minimize the impact of emergency
413 situations on users. A comprehensive solution can be implemented as a simulation testing
414 framework for the user evacuation process that can be used to replicate a real-world scenario
415 with the user. In addition, the seamless design of evacuation planning in the form of multiple
416 preferences of designs, the proper used equations while designing the evacuation path, the path
417 distance toward exits, and the location of the stairs needed to take into account. For example,
418 the division of access based on distance and time can be implemented to help facilitate the
419 process of evacuating users. The action of improved access points such as the widening of exit
420 access space can be taken into account as the simulation results show that there is a positive
421 impact on the widening of accesses that were identified as critical spaces.

422

423 **Disclosure statement**

424 No potential conflict of interest was reported by the author.

425 **Data and Code Availability Statement**

426 The data and codes that support the findings of this study are available figshare.com with the
427 identifier <https://doi.org/10.6084/m9.figshare.12000540.v1>

428

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