

**MODELS AND METAHEURISTICS FOR
VEHICLE ROUTING PROBLEMS
UNDER UNCERTAINTY**

by

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Certificate of Authorship/Originality

I, Chenlian Hu declare that this thesis, is submitted in fulfilment of the requirements for the award of Doctor of Philosophy, in the School of Computer Science, Faculty of Engineering and Information Technology at the University of Technology Sydney.

This thesis is wholly my own work unless otherwise referenced or acknowledged. In addition, I certify that all information sources and literature used are indicated in the thesis.

I certify that the work in this thesis has not previously been submitted for a degree nor has it been submitted as part of the requirements for a degree at any other academic institution except as fully acknowledged within the text. This thesis is the result of a Collaborative Doctoral Research Degree program with the Shanghai Jiao Tong University.

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Abstract

Within the logistics and transportation industry, the vehicle routing problem (VRP) bears significant importance in many real-life logistics activities. As one of the most important and widely studied combinatorial optimization problems in the past sixty years, the VRP, also known as the capacitated VRP (CVRP), focuses on minimizing transportation costs: it concerns how to serve a set of geographically dispersed customers with a fleet of homogeneous vehicles at minimum cost. Given the potentially substantial savings from optimizing routing strategies in practical logistics activities, various complex extensions of the CVRP inspired from real-life applications have increasingly received attention. In the CVRP and most of its extensions, a common assumption is that the values of all problem parameters are readily available and can be precisely known in advance. However, this assumption does not invariably hold in many practical routing problems due to uncertainty, which could be secondary to factors such as imprecise information on customer demands, unfixed service times for customers, and varying travel times for vehicles. Thus, routing strategies generated without considering uncertainty may ultimately be found infeasible in real-life applications.

This thesis aims to study several important extensions of the CVRP under uncertainty. To model these problems, we adopt the robust optimization paradigm which is an effective framework for optimization problems with uncertain data. Given their complexity, we focus on developing efficient metaheuristic solution approaches. Our investigations are threefold. Firstly, we study the vehicle routing problem with time windows considering uncertainty in customer demands, service times, and travel times. To capture these different

types of uncertainty, novel route-dependent uncertainty sets are defined. The problem is modelled through a robust mathematical formulation with the route-dependent uncertainty sets and solved via a metaheuristic based on the adaptive variable neighbourhood search method. Secondly, we study the vehicle routing problem with simultaneous pickup and delivery and time windows under uncertainty in pickup demands and travel times. A robust mathematical formulation with two route-dependent uncertainty sets is presented to model the problem and a metaheuristic based on the adaptive large neighbourhood search method is proposed to solve it. Finally, we study the two-echelon multiple-trip vehicle routing problem with time windows and satellite synchronization under customer demand uncertainty. This problem considers a two-echelon transportation system and a number of practical features commonly observed in city logistics. A robust mathematical formulation with a novel demand uncertainty set and a metaheuristic based on the variable neighbourhood search framework are accordingly proposed. We conduct extensive numerical experiments which employ benchmark instances from the literature. The computational results show that the proposed solution approaches can generate high-quality deterministic and robust solutions for large-sized instances within a reasonable running time. In addition, Monte Carlo simulation tests are designed to evaluate the robustness of the obtained solutions. Useful managerial insights for decision-makers in the logistics and transportation industry are derived from a comprehensive analysis of the computational results.

Table of Contents

Certificate of Authorship/Originality	ii
Acknowledgements	iii
Abstract	iv
List of Figures	xi
List of Tables	xii
1 Introduction	1
1.1 Background and Motivations	1
1.2 Research Problems	6
1.3 Research Contributions	8
1.4 Research Significance	10
1.5 Thesis Structure	10
1.6 Publications	13
2 Literature Review	15
2.1 The CVRP	15
2.1.1 Exact Methods	16
2.1.2 Heuristic Methods	17
2.2 Literature Related to the VRPTW Under Uncertainty	20

2.2.1	The VRPTW	20
2.2.2	Stochastic Versions of the VRPTW	24
2.2.3	Robust Versions of the VRPTW	25
2.3	Literature Related to the VRPSPDTW Under Uncertainty	27
2.3.1	The VRPSPD	27
2.3.2	The VRPSPDTW	30
2.3.3	Stochastic Versions of the VRPSPD	31
2.4	Literature Related to the 2E-MTVRPTWSS Under Uncertainty	32
2.4.1	The 2E-CVRP	32
2.4.2	Complex Extensions of the 2E-CVRP	35
2.5	Summary	36
3	Vehicle Routing Problem with Time Windows Under Uncertainty	39
3.1	Introduction	39
3.2	Problem Statement and Model Formulation	40
3.2.1	The VRPTW	40
3.2.2	The VRPTW Under Uncertainty	42
3.3	An AVNS-Based Metaheuristic	48
3.3.1	Overview of the Metaheuristic	49
3.3.2	Solution Evaluation	53
3.3.3	Initial Solution	58
3.3.4	Key Components of the AVNS Framework	59
3.3.4.1	Shaking Neighbourhoods	59
3.3.4.2	Selection Methods	61
3.3.4.3	Adaptive Mechanism	64
3.3.4.4	Local Search	65
3.3.4.5	Acceptance Criterion	66

3.4	Computational Experiments	67
3.4.1	Experiment Description and Parameter Setting	67
3.4.2	Computational Results	72
3.4.2.1	Results for Medium-Sized Instances	72
3.4.2.2	Results for Large-Sized Instances	81
3.5	Summary	85
4	Vehicle Routing Problem with Simultaneous Pickup and Delivery and Time Windows Under Uncertainty	86
4.1	Introduction	86
4.2	Problem Statement and Model Formulation	88
4.2.1	The VRPSPDTW	88
4.2.2	The VRPSPDTW Under Uncertainty	90
4.3	An ALNS-Based Metaheuristic	93
4.3.1	Overview of the Metaheuristic	94
4.3.2	Solution Evaluation	98
4.3.3	Initial Solution	103
4.3.4	Key Components of the ALNS Framework	103
4.3.4.1	Destroy Operators	103
4.3.4.2	Repair Operators	106
4.3.4.3	Adaptive Mechanism	108
4.3.4.4	Local Search	109
4.3.4.5	Acceptance Criterion	110
4.4	Computational Experiments	110
4.4.1	Experiment Description and Parameter Setting	111
4.4.2	Computational Results	115
4.4.2.1	Results for Medium-Sized Instances	116

4.4.2.2	Results for Large-Sized Instances	123
4.5	Summary	128
5	Two-Echelon Multiple-Trip Vehicle Routing Problem with Time Windows and Satellite Synchronization Under Uncertainty	129
5.1	Introduction	129
5.2	Problem Statement and Model Formulation	131
5.2.1	The 2E-MTVRPTWSS	131
5.2.2	The 2E-MTVRPTWSS Under Uncertainty	137
5.3	A VNS-Based Metaheuristic	141
5.3.1	Overview of the Metaheuristic	142
5.3.2	Constructing an Initial Solution	145
5.3.2.1	Constructing a Set of Second-Echelon Vehicle Routes	146
5.3.2.2	Constructing a Set of First-Echelon Vehicle Routes	150
5.3.3	Minimizing the Number of Vehicle Routes in Two Echelons	156
5.3.4	Minimizing the Total Travel Distance of Vehicle Routes in Two Echelons	163
5.4	Computational Experiments	165
5.4.1	Experiment Description and Parameter Setting	165
5.4.2	Computational Results	169
5.4.2.1	Results for Medium-Sized Instances	170
5.4.2.2	Results for Large-Sized Instances	175
5.5	Summary	181
6	Conclusion and Further Study	182
6.1	Conclusions	182
6.2	Further Study	185

Table of Contents	x
Bibliography	187
Abbreviations	217

List of Figures

1.1	Example for the CVRP.	2
1.2	Thesis structure and main research contents.	12
3.1	Examples for the cyclic exchange and sequence reinsertion operators. . .	60
5.1	A solution to the 2E-MTVRPTWSS.	132
5.2	An example of two second-echelon vehicle routes.	151
5.3	The geographical locations of the logistics centre and satellites.	167

List of Tables

3.1	The shaking neighbourhood structures adopted in the AVNS-based meta-heuristic.	60
3.2	Average results of the solutions derived with different parameter settings in the uncertainty polytopes for the C1 instances with 50 customers. . . .	73
3.3	Average results of the solutions derived with different parameter settings in the uncertainty polytopes for the R1 instances with 50 customers. . . .	73
3.4	Average results of the solutions derived with different parameter settings in the uncertainty polytopes for the RC1 instances with 50 customers. . .	74
3.5	Average results of the solutions derived with different parameter settings in the uncertainty polytopes for the C2 instances with 50 customers. . . .	80
3.6	Average results of the solutions derived with different parameter settings in the uncertainty polytopes for the R2 instances with 50 customers. . . .	81
3.7	Average results of the solutions derived with different parameter settings in the uncertainty polytopes for the RC2 instances with 50 customers. . .	81
3.8	Average results of the deterministic and robust solutions derived for the Solomon's instances with 100 customers.	82
3.9	Average results of the best and average robust solutions derived for the Solomon's instances with 100 customers.	84

3.10	Best deterministic solutions generated by the AVNS-based metaheuristic in comparison to the current best-known solutions for the Solomon's instances with 100 customers.	84
4.1	Average results of the solutions derived with different parameter settings in the uncertainty polytopes for the Cdp1 instances with 50 customers. . .	117
4.2	Average results of the solutions derived with different parameter settings in the uncertainty polytopes for the Rdp1 instances with 50 customers. . .	117
4.3	Average results of the solutions derived with different parameter settings in the uncertainty polytopes for the RCdp1 instances with 50 customers. .	118
4.4	Average results of the solutions derived with different parameter settings in the uncertainty polytopes for the Cdp2 instances with 50 customers. . .	118
4.5	Average results of the solutions derived with different parameter settings in the uncertainty polytopes for the Rdp2 instances with 50 customers. . .	119
4.6	Average results of the solutions derived with different parameter settings in the uncertainty polytopes for the RCdp2 instances with 50 customers. .	119
4.7	Average results of the deterministic and robust solutions derived for the instances of Wang and Chen (2012) with 100 customers.	124
4.8	Average results of the best and average robust solutions derived for the instances of Wang and Chen (2012) with 100 customers.	125
4.9	Best deterministic solutions generated by the ALNS-based metaheuristic in comparison to the current best-known solutions for the instances of Wang and Chen (2012).	126
5.1	The shaking neighbourhood structures adopted in the VNS-based metaheuristic.	143

5.2	Average results of the solutions derived with different parameter settings in the uncertainty polytopes for the 2EC1 instances with 50 customers and 8 satellites.	171
5.3	Average results of the solutions derived with different parameter settings in the uncertainty polytopes for the 2ER1 instances with 50 customers and 8 satellites.	171
5.4	Average results of the solutions derived with different parameter settings in the uncertainty polytopes for the 2ERC1 instances with 50 customers and 8 satellites.	171
5.5	Average results of the solutions derived with different parameter settings in the uncertainty polytopes for the 2EC2 instances with 50 customers and 8 satellites.	172
5.6	Average results of the solutions derived with different parameter settings in the uncertainty polytopes for the 2ER2 instances with 50 customers and 8 satellites.	172
5.7	Average results of the solutions derived with different parameter settings in the uncertainty polytopes for the 2ERC2 instances with 50 customers and 8 satellites.	172
5.8	Detailed results of the deterministic and robust solutions derived for the 2EC1, 2ER1, and 2ERC1 instances with 100 customers and 8 satellites. . .	176
5.9	Detailed results of the deterministic and robust solutions derived for the 2EC2, 2ER2, and 2ERC2 instances with 100 customers and 8 satellites. . .	177
5.10	Best results of the VNS-based metaheuristic in comparison to the ALNS on the 2E-MTVRPTWSS instances in Grangier et al. (2016).	179