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1 Thermal performance of retrofitted secondary glazed windows
2 in residential buildings – two cases from Australia

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11 **Abstract**

12 **Purpose:** This study presents the results of empirical measurements of the thermal performance
13 of retrofitted secondary glazed windows, involving installation of an additional windowpane,
14 in a residential context in Australia.

15 **Methodology:** In-situ temperature measurements were collected from the surfaces of retrofitted
16 secondary glazed windows in two residential buildings in the Australian Capital Territory. The
17 heat loss savings, and subsequently the electricity savings, were then calculated were based on
18 these temperature measurements.

19 **Findings:** Heat loss reductions of up to 60.8% and electricity savings of up to 9.96% could be
20 achieved by retrofitting single glazed windows with secondary glazing. The findings suggest

21 that the thermal performance of retrofitted secondary glazed windows are comparable to double
22 glazed windows.

23 **Originality:** This research is a first attempt to measure empirically the thermal performance of
24 retrofitted secondary glazed windows in residential property in Sydney Australia. Secondary
25 glazing is the provision of an additional windowpane to the original single glazed window.
26 Previous studies in Australia have focussed on performance of double glazed windows.

27 **Practical implications:** Multiple glazed windows provide better energy efficiency, thermal and
28 acoustic performance compared to single glazed windows. It is estimated, however, that 85%
29 Australian buildings still have single glazed windows. Secondary glazing has emerged as a cost-
30 efficient and easier-to-install alternative to double glazed windows. The results of this research
31 can contribute to a wider market uptake of secondary glazed windows in Australia by showing
32 that they have similar thermal performance to double glazed windows.

33 1. Introduction

34
35 The built environment accounts for over a third of global energy use through construction and
36 building operation (IEA, 2019). Energy use results in greenhouse emissions which contribute
37 to climate change, and improving energy efficiency in buildings will lower those emissions
38 (Diakaki et al, 2008, IEA 2014). In Australia, it is posited that energy efficiency measures in
39 buildings can deliver more than 25% of the national target to reduce overall emissions by 26-
40 28% on 2005 levels by 2030 (Department of the Environment and Energy, 2015; Australian
41 Sustainable Built Environment Council, 2016). However, only 1-2% is added to the total stock
42 of buildings annually (Popescu et al, 2012) and therefore to achieve emissions reductions
43 requires an active programme of energy retrofits in all buildings (Kumbaroğlu et al, 2012).

44 Many countries including Australia (through the Building Code of Australia Part J Energy in
45 effect since 2005) impose minimum energy efficiency requirements on new buildings (Brounen
46 and Kok, 2011; Eichholtz, Kok and Quigley, 2013). Australia was very slow however to
47 legislate minimum energy efficiency in buildings, for example, the UK initiated their energy
48 standards in 1984 (Bell, 2004) some 21 years ahead of Australia. As such, Australia has a higher
49 proportion of housing stock that lacks any minimum energy efficiency standards. Given the
50 long life-cycle of buildings and the tiny annual addition to the total stock, retrofitting existing
51 buildings is crucial to improve the energy efficiency of the built environment and to reaping the
52 multiple social, economic and environmental benefits (McDowell *et al.*, 2016). Such benefits
53 include emission cuts, creation of jobs, stimulation of economic growth, improvement of health
54 and well-being of building occupants, higher energy security, reduced energy costs and local
55 emissions, and higher asset values (IEA, 2014).

56 Retrofits can range from minor to major and involve adaptations to the building envelope and
57 services (Hoicka et a, 2014). The goal is typically how to achieve the most energy efficiency
58 for the least capital cost and disruption to building occupants, with a low perceived risk (Hirst
59 and Brown, 1990). Accordingly, low-cost and low-risk energy efficiency measures that result
60 in minimal disturbance to occupants would be preferable to house owners.

61 In residential buildings, between 25-35% of heat is lost through the roof and ceilings of
62 buildings, 10-20% through the walls, 10-20% through the floor, 15-25% through general air
63 leakage and 11-25% through windows (Bell, 2004). Efforts to reduce heat loss and improve
64 thermal performance therefore focus on these areas. Depending on the design and materials,
65 some windows are leakier than others, for example louvre windows perform very poorly
66 whereas fixed casement windows perform better. Van Den Bergh et al (2013) analysed four
67 glazing frame materials; timber, aluminium, vinyl and fibreglass, and the seals specified, to
68 determine which specifications had best thermal performance and structural functionality. The

69 Norwegian study examined moisture vapour and gas transmission as well as durability and life
70 expectancy of materials and found the design of spacers and specification of the edge seals had
71 a significant impact on performance (Van Den Bergh et al, 2013). Some designs facilitated
72 greater transmission of heat loss and improvements are possible where designs consider heat
73 transfer and positions of space bars and secondary sealants at the edge of the glass. Over time,
74 buildings settle and move and this can cause openings to occur and leakage of heat and energy
75 (Barreira et al 2017), and therefore the thermal performance of older buildings is even worse.

76 Multiple glazed windows are being increasingly used in new construction and retrofits as they
77 provide better energy and indoor comfort performance compared to traditional single glazed
78 windows (Arici & Karabay, 2010; Cox-Ganser, 2015; Jaber & Ajib, 2011; Jones et al., 2007).
79 Windows can be double or even triple glazed to enhance energy performance (Michaut, 2019).
80 Triple glazing is used in extremely cold climates, such as Canada. The history around the
81 introduction of double glazing is contested with some claiming Scotland to be the first,
82 introducing the technology during the 19th Century. Nevertheless, in Australia adoption has
83 been slow with an estimated 85% of all windows still being single glazed (O’Dea, 2017).
84 Replacing inefficient single glazed windows with multiple glazed windows can incur
85 considerable costs as it requires the replacement of the whole window unit by a professional,
86 which can be costly and cause disturbances to occupants. In comparison, adding an additional
87 layer of glazing to an existing window, called secondary glazing, is a lower cost alternative, as
88 it does not require replacing the whole window frame and can be installed by the occupant.
89 There are several secondary glazing products available, ranging from “stick-on” PVC layers to
90 additional windowpanes (Dowson et al, 2012, Smith et al., 2009). Studies undertaken in Texas
91 and New Zealand show that secondary glazing can save energy, cut energy use peaks and
92 enhance thermal comfort (*Smith, 2009; Smith et al., 2012; Smith et al., 2009; Fitton et al., 2017;*
93 *Kim and Felkner, 2018*).

94 Windows should have a good light transmittance, reducing the need for artificial lighting, while
95 providing effective resistance to heat transfer. Optimising the thermal performance of windows
96 in colder climates can be achieved by minimising the conduction and convection heat transfer
97 losses, while maximising radiation heat transfer gains through solar energy (Rubin, 1982). The
98 conduction occurs when heat passes through the solid material of a whole window, with certain
99 materials such as metals allowing for higher transmittance and have less insulative properties.
100 The convection in the case of a window is when warm air comes in contact with a cold window
101 and creates a current by sinking and when the wind blows on the outer surface of a window. It
102 increases the conduction of the material, such as the glazing, and negatively impacts the thermal
103 performance of a window. The radiative heat transfer through windows is mainly from solar
104 energy which penetrates into the building through the window glazing.

105 Multiple glazed windows create thermal barriers by filling the gaps located between two or
106 more panes with materials that have insulative properties, such as low conductivity, with the
107 most common being dry air (Arici and Karabay, 2010). Thermal, and accordingly energy,
108 performance of multiple glazed windows depend on various factors, such as the climate, the
109 surface area and the orientation of the windows, the gap between the panes, if there is coating
110 on the surfaces, among others (Gan, 2001; Arici and Kan, 2015).

111 A recent study by Bulut *et al.* (2020), reporting the results of a post-retrofit survey in Australia,
112 found strong satisfaction and significant perceived indoor comfort by the respondents as a result
113 of the retrofits with secondary glazing. In this study, over 80% of respondents felt their home
114 had better thermal and noise insulation, nearly 79% found a positive impact on their property
115 value and 77% answered that they would retrofit their new home with secondary glazing if they
116 moved. Despite the growing interest for secondary glazing products in Australia, which could
117 be related to the perceived indoor comfort and energy savings benefits, there are no Australian
118 studies on their measured thermal performance in a residential setting. This research seeks to

119 complement the perceived benefits with empirical measurements and address this knowledge
120 gap by presenting the results of an analysis based on in-situ measurements from two houses
121 retrofitted with secondary glazing in the Australian Capital Territory (ACT). Once the positive
122 outcomes are known, more retrofits should follow.

123 2. Methodology

124 This is quantitative research (Sukamolson, 2007. Holton and Burnett, 2005) which sought to
125 measure the performance of retrofitted secondary glazing in the ACT, Australia. Best practices
126 for quantitative data collection outlined by Sukamolson (2007) and Holton and Burnett (2005)
127 were adopted for the experiment.

128 As noted above, minimising heat losses and maximising solar energy gains allow for improved
129 energy performance in colder climates such as the climate of the ACT. The ACT is deemed a
130 suitable location to conduct the measurements as it experiences relatively cold winters with
131 temperatures often dropping below 0°C, requiring heating and heat conservation in buildings
132 (Australian Bureau of Meteorology, 2020). The data collection for this study was done in two
133 residential houses, which were both retrofitted with secondary glazed windows provided by the
134 company Magnetite (Australia) Pty Ltd (2021). The secondary glazing panes were made of
135 acrylic and had magnetic attachments for the ease of installation.

136 Property 1 was a 3-bedroom, 1 bathroom detached property sited on a 928 m² block built in
137 2010. The total surface area of the window system of Property 1 was 11.33 m², with 2.17 m²
138 (1.81*1.20) facing east, 4.82 m² (2.41* 2.00) facing west, 2.89 m² (2.41*1.20) facing north,
139 and 1.45 m² (1.21*1.20) facing south. ACT is in Australia, where the north facing elevation
140 gets most exposure to the sun.

141 Property 2 was a 4-bedroom, 2 bathroom detached property sited on a on 759m² land size built

142 in 1999. In Property 2, the total area of the window system is 7.73 m², with equal window areas
143 of 2.58 m² (1.44*1.79) facing west, north and south.

144 Given that no coating was applied to the glazing of the secondary windowpane, the reduction
145 in solar energy gains as a result of the additional glazing blocking solar energy in this study was
146 considered negligible. The impact of convection before and after the retrofit was also assumed
147 to be the same. The thermal performance of retrofitted window was then calculated by the heat
148 loss reduction through improved conductivity that the additional windowpane provided on all
149 orientations of the windows. Due to the limitations associated with the data collection,
150 measurements could be conducted from mid-winter to mid-spring.

151 Fixed thermometers were placed on the internal surfaces of the original single glazed windows
152 and the secondary windowpanes in the properties (See Figure 1). Hourly temperature data was
153 collected from Property 1 for 56 days, from 00:00 on 16 August 2017 to 23:00 on 10 October
154 2017. For Property 2, the data collection lasted 44 days, from 00:01 on 29 August, 2017 to
155 23:01 on 11 October 2017. The reason for the shorter data collection period for Property 2 was
156 due to challenges in accessing the property. Data collection took place at the end of the winter
157 and start of the spring season. It should be noted that towards the end of the data collection
158 period days would have been longer with higher temperatures. .

159



160

161 Figure 1: Fixed thermometers installed on the internal surfaces of the secondary glazing
162 windowpane and the original windowpane. (Source: Authors).

163 The heat flow through the window, H_t , is calculated using Equation (1):

$$164 H_t = U \cdot \Delta T \cdot A \quad \text{Equation (1).}$$

165 where U is the U-factor ($\text{W}/\text{m}^2 \cdot \text{K}$), the rate of heat transfer, ΔT is the difference in temperature
166 between internal and external surfaces of a window system and A (m^2) is the window area. In
167 the case of this study, U_{nM} is the U-factor of the original single glazed window and U_M is the
168 U-factor of the secondary glazing frame. In Property 1, the single-glazed window comprised of
169 clear glass sheet in a timber frame and was assumed to have a U-factor of $5.4 \text{ W}/\text{m}^2 \cdot \text{K}$ (U_{nM1})
170 based on the information gathered from the Building Sustainability Index (BASIX) (New South
171 Wales Government, 2020). The secondary glazed window in Property 1 had a 3mm thick clear
172 acrylic sheet on a timber frame with a 68 mm air fill and an assumed U-factor of $2.6 \text{ W}/\text{m}^2 \cdot \text{K}$
173 (U_{M1}) based on the information obtained from the Window Energy Rating Scheme (WERS)
174 (WERS, 2020). Property 2 had a single glazed clear glass sheet on a sliding aluminium frame
175 with an assumed U-factor of 7.4 (U_{nM2}) and an installed secondary glazed window with a 3 mm
176 clear acrylic sheet on a sliding PVC frame with a 68 mm air fill and an assumed U-factor of 2.9
177 $\text{W}/\text{m}^2 \cdot \text{K}$ (U_{M2}).

178 The rate of saved heat, or energy efficiency, through reduced heat loss (ΔH), which is presented
179 as a percentage, was calculated using Equation (2):

$$180 \Delta H (\%) = (H_{nM} - H_M) / H_{nM} \quad \text{Equation (2)}$$

181 where H_{nM} and H_M represent the heat flow through the original single glazed window and the
182 secondary glazed window, respectively.

183 In order to analyse the thermal and energy performance of the window systems, the following
184 two cases were evaluated:

- 185 • An actual case with measured indoor and outdoor temperatures
- 186 • A hypothetical case with a constant 23.5°C indoor temperature and measured outdoor
- 187 temperatures.

188 The reason to investigate the hypothetical case was to understand the thermal performance of

189 the secondary glazed window systems in an optimal thermal environment set at 23.5°C, which

190 is within the preferred indoor temperature range reported in the literature (Humphreys, Nicol &

191 Raja, 2007).

192 After determining the reduced heat loss through retrofitting with secondary glazed windows,

193 the resulting energy cost savings was calculated. In order to do this, the following assumptions

194 were made:

- 195 **(1)** the electricity price was assumed to be AU \$0.28688¹ per kWh;
- 196 **(2)** the heating system selected for the analysis was an LG P09AWN-14 Reverse Cycle
- 197 Air Conditioner with C2.5kW H3.2kW (Power Input - Cooling: 518W, Heating: 653W;
- 198 AEER Cooling 4.83 W/W; ACOP Heating 4.90 W/W); and,
- 199 **(3)** the potential saving is on usage cost only, not including connection costs.

200 **3. Results and Discussion**

201 The results from the temperature readings showed that the internal surface temperature readings

202 were higher than the external surface temperature readings for most of the time, demonstrating

203 heat flow from indoors to outdoors. Although, during a total of 17 and 140 hours, for Property

204 1 and Property 2, respectively, the direction of the heat flow reversed as the internal surface

¹ This was based on the GST inclusive Smart Meter Home Time-of-Use tariff for Peak Usage provided by the utility company ActewAGL in 2018. www.actewagl.com.au

205 temperatures were measured to be lower than outdoor temperatures. Given the short duration
 206 of these heat gains, however, they were neglected in the calculations.

207 Table 1 presents the calculated heat losses through the layers of the secondary glazed window
 208 system installed in Property 1, resulting in a total heat savings of 101,358 Wh for the period of
 209 56 days based on the actual indoor and outdoor temperature readings. The findings mean that
 210 retrofitting with secondary glazing resulted in 51.9% less heat losses, which can be translated
 211 into financial savings of 5.93 AU\$ through improved energy efficiency for the time period.
 212 Greater savings would be achieved during winter periods.

213 Assuming a constant indoor temperature of 23.5°C, the results (Table 2) show greater heat loss
 214 savings of 339,618 Wh for the same time period and measured outdoor temperatures, resulting
 215 in a total energy cost savings of 19.88 AU\$ for the time period.

216 Table 1 - Heat loss reduction and potential savings in energy use (based on the observed indoor
 217 and outdoor temperatures) – Property 1.

	<i>Gross Heat Loss (Wh)</i>					<i>Daily Heat Loss (Wh)</i>				
	Non-M	M	Diff	% diff	\$	Non-M	M	diff	% diff	\$
South	63227	30443	32784	51.9	1.92	1129	544	585	51.9	0.03
West	79283	38173	41110	51.9	2.41	1416	682	734	51.9	0.04
North	52965	25502	27464	51.9	1.61	946	455	490	51.9	0.03
Total	195476	94118	101358	51.9	5.93	3491	1681	1810	51.9	0.11

218 (Source: Authors).

219 Table 2 - Heat loss reduction and potential savings in energy use (based on the assumed indoor
 220 temperature at 23.5° C and observed outdoor temperatures) – Property 1

	<i>Gross Heat Loss (Wh)</i>	<i>Daily Heat Loss (W)</i>
--	-----------------------------	----------------------------

	Non-M	M	Diff	% diff	\$	Non-M	M	diff	% diff	\$
South	235653	113462	122190	51.9	7.15	4208	2026	2182	51.9	0.13
West	225642	108642	116999	51.9	6.85	4029	1940	2089	51.9	0.12
North	193683	93255	100428	51.9	5.88	3459	1665	1793	51.9	0.10
Total	654978	315360	339618	51.9	19.88	11696	5631	6065	51.9	0.36

221 (Source: Authors).

222

223 Table 3 presents the calculated heat losses through the layers of the secondary glazed window
 224 system installed in Property 2, resulting in a total heat savings of 231,489 Wh for the period of
 225 44 days based on actual indoor and outdoor temperature readings. The findings mean that
 226 retrofitting with secondary glazing resulted in 60.8% less heat losses, which can be translated
 227 into financial savings of 13.55 AU\$ through improved energy efficiency.

228 Assuming a hypothetical constant indoor temperature of 23.5°C, the results (Table 4) represent
 229 greater heat savings of 491,103 Wh for the same period and measured outdoor temperatures,
 230 resulting in total energy cost savings of 28.75 AU\$.

231 Table 3 - Heat loss reduction and potential savings in energy use (based on the observed indoor
 232 and outdoor temperatures) – Property 2

	Gross Heat Loss (Wh)					Daily Heat Loss (Wh)				
	Non-M	M	Diff	% diff	\$	Non-M	M	diff	% diff	\$
North	119770	46937	72833	60.8	4.26	2722	1067	1655	60.8	0.10
South	65860	25810	40050	60.8	2.34	1497	587	910	60.8	0.05
West	135476	53092	82384	60.8	4.82	3079	1207	1872	60.8	0.11
East	59566	23343	36222	60.8	2.12	1354	531	823	60.8	0.05

Total | 380672 149182 231489 60.8 13.55 8652 3391 5261 60.8 0.31

233 (Source: Authors).

234

235 Table 4 - Heat loss reduction and potential savings in energy use (based on the assumed indoor
236 temperature at 23.5°C and observed outdoor temperatures) – Property 2

	<i>Gross Heat Loss (Wh)</i>					<i>Daily Heat Loss (Wh)</i>				
	Non-M	M	Diff	% diff	\$	Non-M	M	diff	% diff	\$
North	198899	77947	120952	60.8	7.08	4520	1772	2749	60.8	0.16
South	125384	49137	76247	60.8	4.46	2850	1117	1733	60.8	0.10
West	321199	125875	195324	60.8	11.44	7300	2861	4439	60.8	0.26
East	162110	63530	98581	60.8	5.77	3684	1444	2240	60.8	0.13
Total	807592	316489	491103	60.8	28.75	18354	7193	11161	60.8	0.65

237 (Source: Authors).

238

239 When compared with 22 kWh (\$2394.43/year), which is the benchmark daily usage of similar
240 homes during winter in ACT and is based on two people living in a home with the household
241 use electricity only, without using gas and without having a swimming pool (Independent
242 Competition and Regulatory Commission, 2019), these reductions in heat loss, due to installing
243 a secondary glazing window system, resulted in daily reductions in electricity usage of 1.62%
244 for Property 1, and of 4.70% for Property 2. If indoor temperature is heated to 23.5-degree
245 Celsius for the entire period of observation, the reductions in heat loss, due to installing the
246 secondary glazing window system, result in daily reductions in electricity usage of 5.41% for
247 Property 1, and; of 9.96%, for Property 2.

248 Given the lack of research on the measured thermal performance of secondary glazed windows
249 involving the installation of an additional windowpane, it is challenging to make a comparison
250 between the obtained results and the information available in the literature. The findings of our
251 study suggest that the achieved heat savings of 51.9% and 60.8% in Property 1 and Property 2,
252 respectively, are in line with the reported savings through the use of double-glazed windows.
253 An early study Selkowitz, (1979) suggest heat loss reductions around 50% through the use of
254 double glazed windows compared to single glazed windows. Arici & Karabay (2010) showed
255 in their study that, based on calculations obtained from four cities located in different climate
256 zones of Turkey, heat losses of up to 60% can be prevented by using double glazed windows.
257 Our results appear reasonably aligned to these findings.

258 4. Conclusions

259 Buildings contribute significantly to greenhouse gas emissions and there is great scope to
260 reduce this through energy efficient building adaptation and retrofit. The existing building
261 stock often performs poorly in respect of energy efficiency, with their construction predating
262 minimum energy efficiency standards embodied in building regulations. Australia is lagging in
263 the instigation of minimum energy standards in its building codes, compared to other countries,
264 initiating standards in 2003 some 19 years after the UK for example. The case for retrofitting
265 existing buildings is considerable.

266 There are many ways to retrofit buildings to enhance energy efficiency and secondary glazing
267 retrofit is one option. This study investigated the thermal performance of retrofitted secondary
268 glazed windows with an additional windowpane in two residential buildings in Australia. While
269 most Australian buildings have single glazed windows, the use of multiple glazing, secondary,
270 double and triple glazing, can improve the energy and indoor comfort performance of buildings.
271 The results of this study show that secondary glazed windows, which involves installing an
272 additional windowpane inside an existing window, can reduce heat transmittance by up to

273 60.8% in the ACT, Australia. It can be concluded, based on our results, that secondary glazed
274 windows constitute a lower-cost and easier to install viable retrofit alternative to double glazing
275 and make a positive contribution to efforts to cut greenhouse gas emissions from the buildings
276 sector in Australia. Given that no studies have been undertaken to date this research is a
277 contribution to knowledge of the scale of energy savings possible in the ACT from retrofitted
278 secondary glazing.

279 Due to the limitations associated with the data collection in this study, however, further research
280 is needed to measure the thermal performance of secondary glazed windows over longer periods
281 of time, ideally for a year, in a residential setting. Finally, glazing coatings were not part of this
282 study and do impact window performance; therefore, future empirical studies should evaluate
283 impact on thermal performance of different glazing coatings.

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