

Investor biases in financial markets

Anirudh Dhawan

Ph.D. supervisor: Prof. Talis Putnins

A thesis submitted in partial fulfilment of the requirements for the degree of
Doctor of Philosophy

Finance Discipline Group, UTS Business School
University of Technology Sydney

19th August 2021

Certificate of original authorship

I, Anirudh Dhawan, declare that this thesis, titled “Investor biases in financial markets”, is submitted in fulfilment of the requirements for the award of the degree of Doctor of Philosophy in the UTS Business School at the University of Technology Sydney.

This thesis is wholly my own work unless otherwise referenced or acknowledged. In addition, I certify that all information sources and literature used are indicated in the thesis.

This document has not been submitted for qualifications at any other academic institution.

This research is supported by the Australian Government Research Training Program.

Signature: Production Note:
Signature removed prior to publication.

Date: 19th August 2021

To my Amma and Appu

Acknowledgements

I want to thank my Ph.D. supervisor, Talis Putnins, for being a remarkable research guide and mentor for me. I am particularly grateful to Talis for inculcating in me an understanding and appreciation of high quality research. I appreciate his patience throughout my Ph.D. journey and thank him for his interest in mentoring me. I am also grateful to my Honors supervisor, Maria Kim, for introducing me to the world of academic research.

I am thankful to Christina Sklibosios and David Michayluk for all the institutional support they offered during my time at the University of Technology Sydney (UTS). I am also thankful to the UTS Finance Discipline Group staff, including Andrea Greer, Duncan Ford, Mala Kapahi, and Stephanie Ough, for all their administrative support. I would also like to thank the faculty members and staff who manage the UTS Behavioral Laboratory for their assistance in conducting the laboratory experiments that are part of this thesis.

I gratefully acknowledge the funding provided by the RoZetta Institute, the Finance Discipline Group, the Behavioral Lab, and the Graduate Research School. I am also grateful to Binance, Kaiko, Securities Industry Research Centre of Asia-Pacific, Thomson Reuters for providing access to the data used in this thesis.

This thesis has benefitted greatly from the suggestions offered by Adrian Lee, Benjamin Loos, Christine Parlour, David Easley, David Yermack, Elvira Sojli, Gerhard Hambusch, Lee Smales, Marco Navone, Peter Bossaerts, Petko Kalev, Sean Foley, Susan Thomas, Terry Walter, and Vinay Patel.

I would like to thank my fellow Ph.D. students and, in particular, fellow members of the “Noisy corner” group—Chung Mai, Huong Nguyen, Linh Do, Mai Luong, Man Nguyen, and Prateek Daniels—for making my time at UTS so enjoyable. I also thank my friends Aaditya Jain, Atiqur Rasel, Hansini De Fonseka, and Joanita Wibowo for all their support.

I am grateful to Cyrus and Kainaz Balsara for their hospitality during my stay in Sydney. I am especially thankful to my aunt and uncle, Dipoli and Vinay Malhotra, for all their support during my time in Australia. Lastly, I would like to express my sincere gratitude to my parents, Sanjana and Vimal Dhawan, for the love, encouragement, and patience they have displayed in my academic journey and beyond.

Preface

Chapters 2–4 in this thesis have each been developed into an individual co-authored working paper. The working paper version of Chapter 2 is currently at a revise-and-resubmit stage at the *Review of Finance*. Two of these working papers have been presented or have been selected for presentation at various academic conferences. The list of working papers and conference presentations is as follows:

1. Dhawan, A., Putnins, T., 2021. “A new wolf in town? Pump-and-dump manipulation in cryptocurrency markets” (Chapter 2)
 - UWA Blockchain, Cryptocurrency, and Fintech Conference 2019
 - Australasian Finance and Banking Conference (AFBC) 2019
 - IGIDR-IIM Udaipur Market Microstructure Workshop 2020
 - Financial Intermediation Research Society (FIRS) Conference 2020 (canceled due to the COVID-19 pandemic)
2. Dhawan, A., Loos, B., Navone, M., Putnins, T., 2021. “Getting burned by frictionless financial markets” (Chapter 3)
 - Financial Research Network (FIRN) Ph.D. Symposium 2020
 - Economic Science Association (ESA) Meeting 2021
 - Peking University International Young Finance Scholars’ Conference 2021
 - Academy of Behavioral Finance & Economics Annual Meeting 2021 (scheduled)
 - Financial Management Association (FMA) Annual Meeting 2021 (scheduled)
 - Melbourne Asset Pricing Meeting 2021 (scheduled)
3. Dhawan, A., Putnins, T., 2021. “Attention to information releases” (Chapter 4)

Table of contents

Certificate of original authorship	i
Acknowledgements.....	iii
Preface.....	iv
Table of contents.....	v
List of tables.....	viii
List of figures	x
List of abbreviations	xi
Abstract.....	xii
Chapter 1: Introduction	1
1.1 Investors and their cognitive biases	2
1.2 Investor biases and the trading environment	5
1.3 Aggregate effects of biased investor trading	6
1.4 Why should we care about biased investor trading?.....	7
1.5 Thesis outline.....	8
Chapter 2: Pump-and-dump manipulation games in cryptocurrency markets	9
2.1. Introduction.....	9
2.2. Illustration of a cryptocurrency pump-and-dump manipulation.....	15
2.3. Data and summary statistics.....	16
2.3.1. Data description	16
2.3.2. Summary statistics	19
2.4. Who participates in pumps?.....	21
2.4.1. Framework foundation and notation	21
2.4.2. Rational agents.....	23
2.4.3. Overconfident agents and gamblers.....	26
2.4.3.1. Theoretical predictions.....	26
2.4.3.2. Empirical results	32
2.5. Characteristics, determinants, and effects of pump-and-dumps	37
2.5.1. Pump-and-dump characteristics.....	37
2.5.2. Determinants of pump outcomes	41
2.5.3. Which coins are more likely to be pumped?.....	43
2.5.4. Impact of pump-and-dumps on market characteristics	45

2.6. Welfare implications and regulation	47
2.7. Conclusion	50
Appendix 2.A. Pump-and-dump groups	52
Appendix 2.B. Framework details	54
2.B.1 Price dynamics	54
2.B.2 Fast and slow agents.....	56
2.B.3 Overconfident agents.....	56
2.B.4 Gamblers	56
2.B.5 Repeated games.....	57
Appendix 2.C. Cryptocurrency markets and regulation	59
Appendix 2.D. Cumulative prospect theory	61
Appendix 2.E. Additional regression results	62
Chapter 3: Trading frictions and investor behavior and performance	67
3.1. Introduction.....	67
3.2. Hypotheses development	72
3.2.1. Retail investor underperformance.....	72
3.2.2. Psychological effects of obstacles	73
3.3. Experiment design	77
3.3.1. Multiple assets experiment	77
3.3.2. Single asset experiment.....	78
3.3.3. Treatments.....	79
3.3.4. Additional experiment-related details.....	80
3.4. Experimental results.....	81
3.4.1. Cognitive effort.....	81
3.4.1.1. Trade frequency	82
3.4.1.2. Time between orders.....	83
3.4.2. Trading performance.....	89
3.4.3. Overtrading and bad decision-making	94
3.4.4. Components of bad decision-making.....	97
3.5. Discussion	102
Appendix 3.A. Bayesian optimal strategy in the multiple assets experiment.....	107
Appendix 3.B. Multiple assets experiment instructions and participant screen	109
Appendix 3.C. Single asset experiment instructions and participant screen	115
Appendix 3.D. Additional regression results	122

Chapter 4: Attention to information releases and price reactions to announcements.....	124
4.1. Introduction.....	124
4.2. Data description	130
4.3. Attention measure	131
4.4. Empirical tests.....	133
4.4.1. Summary statistics	133
4.4.2. Price reactions to announcements	134
4.4.3. Trading strategy	141
4.4.4. Heterogeneity	145
4.4.4.1. Scheduled and unscheduled announcements	145
4.4.4.2. Earnings and non-earnings announcements.....	146
4.4.4.3. Lottery-like and small capitalization stocks	148
4.5. Conclusion	150
Appendix 4.A. Additional regression results.....	152
Appendix 4.B. Additional figures	156
Chapter 5: Conclusion	158
5.1 Why do investors participate in pump-and-dump manipulation games?.....	158
5.2 How do cryptocurrency pump-and-dumps affect market activity?	159
5.3 How do trading frictions affect investor decision-making?.....	159
5.4 How does attention to information affect reactions to announcements?	160
5.5 Future research directions	160
References	162

List of tables

Table 2.1 Aggregate trading and manipulation on cryptocurrency exchanges.....	20
Table 2.2 Determinants of pump participation	35
Table 2.3 Characteristics of pump-and-dump manipulations	39
Table 2.4 Determinants of pump outcomes	43
Table 2.5 Characteristics of pumped coins	45
Table 2.6 Effects of pump-and-dump manipulations	48
Table 2.A1 Tests of information-based manipulation theories.....	62
Table 2.A2 Determinants of pump participation (adjusted overconfidence proxy)	63
Table 2.A3 Dynamics of participation in pumps	64
Table 2.A4 Group membership and pump outcomes	65
Table 2.A5 Determinants of pump frequency.....	66
Table 3.1 Experimental design summary.....	82
Table 3.2 Trading behavior.....	86
Table 3.3 Earnings in the multiple assets experiment.....	91
Table 3.4 Earnings in the single asset experiment.....	92
Table 3.5 Overtrading and bad decision-making in the multiple assets experiment	95
Table 3.6 Overtrading and bad decision-making in the single asset experiment.....	97
Table 3.7 Components of bad decision-making in the multiple assets experiment.....	100
Table 3.8 Components of bad decision-making in the single asset experiment	101
Table 3.A1 Earnings in the single asset experiment with non-linear learning controls	122
Table 3.A2 Fundamental components of bad decision-making in the single asset experiment .	123
Table 4.1 Summary statistics	133
Table 4.2 Attention group characteristics	134
Table 4.3 Investor attention and post-announcement drifts.....	139
Table 4.4 Low attention stocks	140
Table 4.5 Attention effects across different time horizons	142
Table 4.6 Trading strategies exploiting the drift.....	144
Table 4.7 Scheduled and unscheduled announcements	146
Table 4.8 Earnings and non-earnings announcements.....	147

Table 4.9 Lottery-like stocks	149
Table 4.10 Small capitalization stocks.....	150
Table 4.A1 Attention measured using only material announcements	152
Table 4.A2 Trading strategies exploiting the drift (equal-weighted results)	153
Table 4.A3 Sources of profitability for the attention-based strategy.....	154
Table 4.A4 Lottery-like stocks (alternate identification).....	155

List of figures

Figure 2.1. Sample messages sent on the ‘Big Pump Signal’ Telegram group.....	17
Figure 2.2. Price and volume for ChatCoin during the ‘Big Pump Signal’ pump.....	18
Figure 2.3. Pump-and-dump interest and potential pump activity through time.....	21
Figure 2.4. Exit price distributions for fast and slow individuals.....	25
Figure 2.5. Pump-and-dump participation thresholds as a function of overconfidence and other parameters.....	28
Figure 2.6. Gamblers’ expected value from pumps for different parameter values.....	31
Figure 2.7. Pump dynamics through time.....	36
Figure 2.8. Return and volume dynamics during pump-and-dump manipulations.....	40
Figure 3.1. Screenshot of questions asked by SelfWealth before order submission.....	76
Figure 3.2. Screenshots of the cognitive effort task questions in the <i>TASK</i> treatment.....	80
Figure 3.3. Order submission activity through time in the multiple assets experiment.....	87
Figure 3.4. Order submission activity through time in the single asset experiment.....	88
Figure 4.1. Price reactions split by attention level.....	136
Figure 4.2. Price reactions to announcements with extreme returns.....	137
Figure 4.A1. Price reactions split by announcement return.....	156
Figure 4.A2. Post-announcement drifts for extreme announcements.....	157

List of abbreviations

AMM	Automated Market Maker
API	Application Programming Interface
ASX	Australian Securities Exchange
AUD	Australian Dollar
BPS	Big Pump Signal
BTC	Bitcoin
CPT	Cumulative Prospect Theory
EDGAR	Electronic Data Gathering, Analysis, and Retrieval System
GMT	Greenwich Mean Time
ICO	Initial Coin Offering
NFT	Non-Fungible Token
OLS	Ordinary Least Squares
ONYSAG	Office of the New York State Attorney General
PA	PumpAnalysis
PDF	Probability Density Function
PEAD	Post-Earnings Announcement Drift
S&P	Standard and Poor's
SIRCA	Securities Industry Research Centre of Asia-Pacific
SVI	Google Search Volume Index
US	United States of America
USD	US Dollar
WE	WalletExplorer

Abstract

Behavioral biases are a key determinant of investors' wealth outcomes in financial markets. However, there is still much to learn about the nature of these biases. This thesis studies different types of financial markets to understand the individual- and aggregate-level effects of specific biases and how these biases are influenced by the environment.

The first study examines how biases drive people to participate in pump-and-dump manipulation games in cryptocurrency markets. Cryptocurrency manipulators publicly announce the intended manipulations and invite others to join them. In a simple framework, we show that these pumps are inherently negative-sum games for non-manipulators, as manipulators have an advantage. So, why do people participate in these schemes? Rational agents do not participate unless they have a skill or speed advantage. However, overconfident agents and gamblers participate, even without any advantage. We find strong empirical support for both mechanisms. Pumps generate extreme price and volume distortions, and cause large wealth transfers between participants.

The second study asks whether investor loss-making tendencies are influenced by the trading environment, particularly the trend towards frictionless access to markets. We hypothesize that adding back certain “trading frictions” in markets can make investors think harder and mitigate losses arising from impulsive trading. Using laboratory experiments, we examine how investor performance is impacted by various frictions: transaction costs, time delays in placing orders, and tasks requiring cognitive effort. High costs and time delays have no effect or harm performance, whereas cognitive tasks benefit participants who are most prone to underperforming. We conclude that frictions can yield performance benefits if they help inattentive investors consider nonsalient fundamental information they might otherwise neglect.

The third study investigates the aggregate effects of attention to fundamental information in stock markets. To isolate attention to information, we propose a new measure that involves classifying investors as inattentive when they do not cancel or update their pending orders after material overnight news events. We find strong underreactions and price drifts after material corporate announcements for stocks that receive less attention. These drifts cannot be explained

by other mispricing effects, such as mispricing after earnings announcements and for stocks favored by retail investors.

In summary, this thesis contributes by investigating how biases drive participation in loss-making schemes in financial markets, how certain elements in the market architecture can reduce investor losses by directing their attention to fundamental information, and the aggregate effects of inattention to fundamental information in stock markets.