

# An adaptable, sustainable and inclusive institution-wide model for embedding academic language and literacies

Joseph Yeo, Deborah Nixon, Caroline Havery  
University of Technology Sydney

## Abstract

*Widening participation and internationalisation of the higher education sector have led to a more diverse student population across Australian universities; this includes domestic and international students who do not have sufficient English language proficiency (e.g., Murray, 2016), and thus, need developmental support to meet the academic language and literacy demands of their studies (e.g., O'Loughlin & Arkoudis, 2009). The institution-wide four-stage Embedding English Language Framework has been implemented at University of Technology Sydney since 2019: screening of all commencing students; mandatory discipline/subject-aligned language development programs for those identified as requiring support; milestone tasks to evaluate language development; and further milestone tasks at various points in degree programs (Edwards et al., 2021). It has proven to be adaptable throughout the disruptive global pandemic as any of the four stages can be realised in a face-to-face/online/hybrid context; it is sustainable as the teaching and learning, and assessment of communication is embedded in all core discipline subjects throughout a degree program, as supported by university-wide policies and practices (Arkoudis & Kelly, 2016; Fenton-Smith & Humphreys, 2015; Wingate, 2015); and it is inclusive as any onshore/offshore student who needs additional language support is accommodated in the framework, to help enhance their self-confidence, sense of belonging, motivation and autonomy – all key ingredients to their wellbeing, success and retention (Lantolf & Swain, 2019). Results from an ongoing evaluation show that the framework is making a positive impact on students' sense of belonging and confidence, intercultural communication, and overall academic participation and engagement.*

## References

- Arkoudis, S., & Kelly, P. (2016). *Shifting the narrative: International students and communication skills in higher education*. International Education Association of Australia. <https://www.ieaa.org.au/documents/item/664>
- Edwards, E., Goldsmith, R., Havery, C., & James, N. (2021). An institution-wide strategy for ongoing, embedded academic language development: Design, implementation and analysis. *Journal of Academic Language and Learning*, 15(1), 53-71.
- Fenton-Smith, B., & Humphreys, P. (2015). Language specialists' views on academic language and learning support mechanisms for EAL postgraduate coursework students: The case for adjunct tutorials. *Journal of English for Academic Purposes*, 20, 40-55.
- Lantolf, J. P., & Swain, M. (2019). On the emotion-cognition dialectic: A sociocultural response to Prior. *Modern Language Journal*, 2(103), 528-530.
- Murray, N. (2016). *Standards of English in higher education*. Cambridge University Press.
- O'Loughlin, K., & Arkoudis, S. (2009). Investigating IELTS exit score gains in higher education. In J. Osborne (Ed.), *IELTS Research Reports 2009: Volume 10* (pp. 95-180). IELTS Australia and British Council.
- Wingate, U. (2015). *Academic literacy and student diversity: the case for inclusive practice*. Multilingual Matters.