

Multistable Political Becomings: A Postphenomenological Study of How Social Media Shape the Political Experiences of Young Brazilians

by Patricia Ferreira-Alves

Thesis submitted in fulfilment of the requirement for the degree of Doctor of Philosophy

> under the supervision of Professor Saba Bebawi Professor Maureen Taylor Professor Ricardo Mendonça

University of Technology Sydney
Faculty of Arts and Social Sciences
June 2022

CERTIFICATE OR ORIGINAL AUTHORSHIP

I Patricia Ferreira Alves declare this thesis is submitted in fulfilment of the

requirements for the award of the degree of Doctor of Philosophy, in the School of

Communication, Faculty of Arts and Social Sciences at the University of Technology

Sydney.

This thesis is wholly my own work unless otherwise referenced or acknowledged. In

addition, I certify that all information sources and literature used are indicated in the

thesis.

This document has not been submitted for qualifications at any other academic

institution.

This research is supported by the Australian Government Research Training Program.

Signature: Production Note: Signature removed prior to publication.

Date: 20/06/2022

Dedicatory

To Maria and Maria, and all the women who walked with me.

Acknowledgements

Some say that the journey through a PhD is a solitary one. It certainly can feel like that at times, especially during the pandemic era, but in reality, it is a journey of many encounters which have nourished this dissertation and my path towards becoming a researcher in significant ways.

First, I would like to acknowledge that this work has benefited from the UTS International Research Scholarship (IRS) and the UTS President's Scholarship (UTSP), which made this research viable. Next, I would like to express my gratitude to the participants in this study, who trusted me with their stories and time. Without their kindness, this dissertation would not be possible. I have done my best to treat their stories with respect and to be truthful to the complexity of their experiences.

Next but not less important, my appreciation goes to the three supervisors who agreed to support this project and my journey of becoming a researcher. Each one of them contributed to this research in unique ways. These mentors have endured the revision of dreadful drafts and uncountable versions with kindness and generosity, pushing me towards more precision, always respecting my style and arguments. This dissertation owes a great deal to their persistence and belief in this work. Professor Saba Bebawi was the leading guide of this dissertation. Her thorough observations pushed me to dig deeper, to aim for accuracy in arguments and clarity in methodological steps. With Professor Saba Bebawi, I have learned about professionalism and to become more confident in my work. Professor Maureen Taylor was the Co-Supervisor and has always encouraged me in the many moments of doubt and despair that emerged during the turbulent process of this dissertation, helping me see that I could achieve more than I could foresee. Her detailed revisions contributed to the intelligibility of many obscure passages in the drafts. With Professor Maureen Taylor, I have learned to become a more organised researcher. Professor Ricardo Mendonça joined the team with his expertise on the Brazilian political scene. His

insightful observations, many suggestions and questions made me review misconceptions and expand this work in meaningful ways. With Professor Ricardo Mendonça, I learned that doing research, and a PhD, can be a magnificent dialogue. I have learned so much from each of these three supervisors, from each feedback, each encounter, and towards the end of this dissertation, I could feel part of a fantastic team of researchers. I can never thank you enough. And I apologise for the difficult moments.

This research has also benefited from numerous UTS workshops with great mentors. The methodology workshops, fireside chats and the compassionate support of Doctor Nick Hopwood will be forever treasured. The writing workshops with Doctor Terry Royce, always engaging and full of valuable learnings, and the guidance of Doctor Bhuva Narayan have also contributed a great deal to my understanding of academic writing and academia. I am delighted to have had Doctor Terry Royce working on the final professional editing of this thesis. I also want to thank Doctor Timothy Laurie for the insightful feedback that made me readjust my research focus.

Some special people have also enriched my journey with their friendship and invaluable comments. Doctor Marie Manidis, who kindly provided feedback on parts of this dissertation, was always ready for some entertaining conversation throughout this PhD journey. All have been colleagues on the same journey, with whom I shared meals, hopes, and uncertainties in our much-missed third floor, closed due to lockdowns. My dear friend, and now PhD candidate, Marisa Guimarães, who devoted countless hours to listening and offering support. The bright Noemia Colonna who infused me with her optimism and cheerful attitude, much-needed attitudes in long projects like this one. To all who have contributed to this work, my most sincere thanks. I have learned a great deal from all of you, from each encounter, each conversation. Much of these learnings are translated into this dissertation. But whilst acknowledging that this work has benefited from these encounters, any gaps, mistakes or inconsistencies found along these pages remain my responsibility.

I also must acknowledge the substantial role that art had in my experience of becoming a researcher, especially during year one of the pandemic era and the final days of writing this dissertation. Emicida and his powerful poesy from the ghetto reminded me innumerable times that pain can be turned into fuel to achieve our goals, pushing me through morning runs and gloomy moments, telling me that the finish line is the only option. To Emicida and all artists who make life bearable, my deepest gratitude.

Com a fúria da beleza do sol! Te vejo no pódio. Emicida

Table of Contents

Dedicatory	ı
Acknowledgements	ii
Table of Contents	V
List of Figures	ix
List of Tables	xi
Abstract	xii
1 Introduction: Looking Underneath Stormy Waters	1
1.1 Social Media and Political Struggles: A Primer	2
1.2 Positioning the Research	7
1.3 Aims and Research Questions	9
1.3.1 Research Aims	11
1.3.2 Research Questions	13
1.4 Philosophical Threads: Lived Experiences in a Technological Textured World	14
1.4.1 Phenomenology: Questioning Human-World Relations	16
1.4.2 Postphenomenology: Human-Technology Relations	18
1.4.2.1 Multistability: Against Technological Determinisms	22
1.4.3 Phenomenology and Media Studies	26
1.5 Outline of the Dissertation	29
2 Technological Mediation: How Technologies Transform Perception, Action and UWe Transform them Back)	ls (and 33
2.1 Introduction to the Mediation Theory	35
2.2 Mediation of Perception: Seeing Through and by Means of Technologies	39
2.2.1 Embodiment Relations: Becoming One with Technology	42
2.2.2 Hermeneutic Relations: Technological Translation of the World	48
2.3 Mediation of Action: Becoming Present in the World with Technologies	51
2.4 Human and Technological Intentionalities in the Personalisation of Social Media	55
2.5 Conclusion	60
3 Political Becomings and Social Media	62
3.1 Political Becomings: Identifications and Participation	63
3.1.1 Political Identifications: Identities as Actions	64
3.1.1.1 It is About Us and also About Them	66
3.1.2 Political Participation: A Continuum from Perception to Action	69
3.1.2.1 New Media Textures and Political Participation	70

3.1.2.2 Political Participation as a Continuum	76
3.1.2.3 Typology of Civic Modes on Social Media	81
3.2 Technologically Mediated Political Becomings	85
3.2.1 Mediated Perception: Accessing the Political	86
3.2.1.1 Amplification and Reduction of Political Viewpoints	87
3.2.1.2 Algorithmic Political Struggles	90
3.2.1.3 Political Influencers	91
3.2.2 Mediated Action: Supporting and Challenging Political Struggles	94
3.2.2.1 Mediated Connection	95
3.2.2.2 Mediated Expression	98
3.2.2.3 Mediated Action	99
3.3 Conclusion	100
4 Brazil: Political Polarisation and Social Media (2013-2018)	102
4.1 The Troubles of a Young Democracy	104
4.1.1 Socioeconomic Divides and Political Struggles	105
4.1.2 Internet and Social Media Access	109
4.2 Political Divides: From the Centre towards the New (far-)Right	113
4.2.1 Petismo and Antipetismo	116
4.2.2 The Rise of a New Right	119
4.2.2.1 Conservatives: Preserving Traditions	123
4.2.2.2 Antifeminists: Against the Fallacies of Feminisms	124
4.2.2.3 Libertarians: Free-Market and Minimum State	125
4.2.2.4 Monarchists: The Restoration of a Glorious Past	125
4.2.3 Multiple Left, Multiple Right	126
4.3 Contemporary Political Struggles in Three Acts	127
4.3.1 Act 1: June Journeys (2013)	128
4.3.2 Act 2: Rousseff's Interrupted Mandate (2015-2016)	132
4.3.3 Act 3: The (far)Right Wins (2018)	136
4.4 Conclusion	141
5 Methodology: Exploring Lived Political Experiences with Social Media	143
5.1 Postphenomenological Research in Practice: To the Things in their Multiple Contexts	144
5.1.1 Variational Theory	146
5.2 Research Design	147
5.2.1 Research Questions	147
5.2.2 Postphenomenology of Practice	149
5.2.3 Research Instruments	152
5.3 The Construction of the Field: Time, Places and Participants	157
5.3.1 Time	157

5.3.2 Participants' Selection Criteria – Interviews	158
5.3.3 Chasing Stories: Strategies Employed to Reach Participants	160
5.3.4 Composition of the Research Participants	162
5.4 The Construction of the Empirical Data: Lived Experiences of Political Becomings an	ıd Social
Media	169
5.4.1 Survey	170
5.4.2 Semi-structured In-depth Interviews	171
5.4.3 Reflexive Notes	176
5.5 Analysis of the Empirical Material	178
5.5.1 Designing Maps of Political Becomings	182
5.5.2 Thematic Analysis and the Search for Variations	186
5.6 Ethical Considerations	190
5.6.1 "Watch out for Fake Researchers!": Reflection on the Dangers of Using Personal	Profiles to
Access Participants on Social Media	191
5.7 Conclusion	194
6 Findings and Discussions 1: Social Media as Pieces in a Mosaic of Experiences	196
6.1 Multiple Paths towards Political Becomings and Three Technological Stabilities	198
6.1.1 Early Political Engagement, Late Social Media Experiences	201
6.1.2 Social Media as Learning Tools	205
6.1.2.1 Politically Informed Upbringings	205
6.1.2.2 Making Sense of Political Struggles with Colleagues	207
6.1.2.3 Driven by Love: The Influence of Close Relationships	209
6.1.2.4 Responding to Contexts: Political Events as Triggers to Political Becomings	211
6.1.3 Social Media as Sources of Provocations	215
6.2 Multiple Stabilities, Multiple Modes of Participation	218
6.2.1 Listening and Ready to Act	221
6.2.2 Contributors: Helping the Cause One Post at a Time	225
6.2.3 Civic Instigators: Sustained Action Online and Offline	226
6.3 The Experience of Social Media and Political Becomings	229
6.3.1 Social Media Matter and so do Personal Interactions	229
6.3.2 Multistable Participation	232
6.4 Conclusion	233
7 Findings and Discussion 2: Multistable Political Becomings	235
7.1 Social Media and the Perception of the Political	237
7.1.1 Embodying Social Media #1: Experiencing Mobile Technologies	238
7.1.2 Embodying Social Media #2: Experiencing Portals	241
7.1.3 Accessing the Political #1: Private and Hyper-Personalised Learning Paths	248
7.1.4 Accessing the Political #2: Experiencing Comfort Bubbles	259
7.2 Social Media: Spaces for Connection, Expression and Political Action	266

7.2.1 The Meanings of Following: Connection, Expression and Participation	266
7.2.2 Anonymous Expressions: More Freedom, Less Responsibility	268
7.2.3 Social Media as Potential Agonistic Arenas	272
7.2.4 Political Influencers: From Private and Hyper-Personalised Perception to Private and	l
Hyper-Personalised Action	278
7.3. Multistable Technologies, Multistable Political Becomings	283
7.3.1 The Social Media Experience: Embodied, Transparent and Meaningful	284
7.3.2 Amplified Autonomy, Reduced Diversity	285
7.3.3 We Still Need Identifications, But They Look Different	287
7.4 Conclusions	290
8 Conclusions: Political Becomings: Multistable and Hybrid Experiences	292
8.1 Multistable Political Becomings: A Mosaic of Human, Technologies, and World Relations	293
8.1.1 The Becomings of this Study	293
8.1.2 Situated Conclusions	296
8.2 Contributions of this Research	302
8.2.1 Contributions for Political Participation Studies and Understandings of the Recent	202
Brazilian Political Contexts	302
8.2.2 Contributions for Social Media Studies	304
8.2.3 Contributions for Postphenomenology8.3 Limitations and Future Research	304
	305
8.4 Conclusion	308
Bibliography	309
Appendices	342
Recruitment Strategies	342
Appendix A	342
Appendix B	344
Research Instruments	347
Appendix C	347
Appendix D	348
Composition of Participants	350
Appendix E	350
Analysis	351
Appendix F	351

List of Figures

Figure 1.1	Position of this Dissertation in an Intersection of Fields	8
Figure 1.2	Technological Mediation: Co-constitution of Humans and World	21
Figure 2.1	Theory of Mediation	37
Figure 2.2	Selected Steps of Creating an Account on Instagram	53
Figure 3.1	Matrix of Political Participation Modes on Social Media	82
Figure 3.2	Consumption of Political Information on Social Media	88
Figure 3.3	Examples of Social Media Inviting Connection	96
Figure 4.1	Proportion of the Brazilian Population who Access the Internet and Facebook (2000-2019)	112
Figure 4.2	Elected Parties and Second in Votes for the Brazilian Presidency (1994-2018)	114
Figure 4.3	Emergence of New Right Political Actors Contrasted with Internet and Social Media Access in Brazil	121
Figure 4.4	Activists Broadcasting Demonstration in Belo Horizonte on 22 June 2013	131
Figure 4.5	Wall of the Impeachment. National Congress. Brasília, 2016	135
Figure 5.1	Common Features of Postphenomenological Investigations and their Application in this Study	145
Figure 5.2	Research Instruments	153
Figure 5.3	Snapshot of Reflective Notes Taken During the Research	156
Figure 5.4	Distribution of Participants According to the Mode of Selection	164
Figure 5.5	Composition of Participants	166
Figure 5.6	Participants' Social Media and Political Behaviour	168
Figure 5.7	Hermeneutic Rules and Application in this Study	180
Figure 5.8	Initial Tentative of Designing a Map of Political Becomings	183
Figure 5.9	Final Model of the Maps of Political Becomings	183
Figure 5.10	Maps of Political Becomings' Legend	185
Figure 5.11	Excerpt of an MPB Showing Partial Analysis	187
Figure 5.12	Analytical Process	189
Figure 5.13	Facebook's Post Alerting for the Dangers of Fake Researchers	193
Figure 6.1	Anne's Path towards Black Radical Feminism	206
Figure 6.2	Roberto's Path towards Conservatism	208
Figure 6.3	Agnes' Path towards the Right	213
Figure 6.4	Camila's Path towards the Right	212
Figure 6.5	Aurora's Path towards Conservatism and Monarchism	217
Figure 6.6	Participants' Main Modes of Participation	219
Figure 6.7	Modes of Participation and Social Media's Stabilities	220
Figure 6.8	Julia's MPB – Part 1	221

Figure 6.9	Julia's MPB – Part 2	222
Figure 6.10	Julia's MPB – Part 3	224
Figure 7.1	Paulo: Perception beyond Privileges	243
Figure 7.2	Fragment of Agnes' MPB - Perception	246
Figure 7.3	Fragment of Carlos' MPB - Perception	250
Figure 7.4	Fragment of Maria's MPB - Perception	252
Figure 7.5	Fragment of Luciana's MPB - Perception	258
Figure 7.6	Instagram's Slogan	263
Figure 7.7	Online Confrontations Inciting Action and Strengthening of Political Identifications	275
Figure 7.8	Estimated YouTube Revenue of Political Influencers in this Study	282
Figure 7.9	Political Influencers' Cycle of Personalisation	289
Figure 8.1	Political Becomings Lived as Hybrid Experiences	297
Figure 8.2	Social Media's Stabilities: Modes of Participation	298
Figure 8.3	Social Media's Stabilities: More or Less Exposure to Conflict	299

List of Tables

Table 2.1	Summary of Postphenomenological Vocabulary	61
Table 3.1	Selected Indicators of Political Participation	79
Table 3.2	The Continuum of Participation Model	80
Table 3.3	Selected Typology of Political Participation Modes on Social Media	83
Table 4.1	Evolution of Political Identifications among Demonstrators Called by	138
	Anticorruption Groups (2017-2018)	
Table 5.1	Strategies Employed to Reach Participants	161
Table 5.2	Research Questions and Operationalisation in the Interviews	175

Abstract

In 2018, Brazil experienced a turn to the far-Right, after a few years of political crises. One recurring discussion about this phenomenon was the role of social media in shaping political discussions and individuals' political identifications. This setting motivated this research to ask: How do social media shape young Brazilians' political becomings? Political becomings are conceptualised as processes involving the identification with political discourses and the practices which both inform and are informed by these identifications in iterative experiences. The study is primarily informed by postphenomenology, more precisely the mediation theory, which supports the analysis of how social media transform the perception and action part of political becomings. The empirical material is constructed with in-depth interviews with 16 young Brazilians who demonstrate varying levels of political engagement. By focusing on individual experiences, this research attends to a central characteristic of contemporary political processes: the heavy personalisation of political participation, which owes a great deal to the influence of social media. The purpose is two-fold: to contribute to media and political participation studies, demonstrating that postphenomenology can be an addition to the array of theories and methodologies employed in the investigations of human relations with contemporary (and future) media technologies, such as social media; and to further recent discussions on the significance of postphenomenology to the investigation of political processes happening in an increasingly technologically textured world.

This study finds that the highly multistable character of social media contributes to turning political becomings into multistable experiences, allowing individuals to get involved with the political in multiple non-exclusive ways, some more expressive, others more silent, some more public, others more private. Moreover, social media tend to amplify the significance of the individual, who enjoys increased autonomy in the engagement with the political: the individual searching for meanings,

the individual who chooses to engage in political clashes or comfort bubbles, the individual expressing collective identifications and projects, the individual who constructs collective identifications from their private sphere. At the same time, political becomings are experienced as a search for belonging and perceiving oneself as part of a group with a shared understanding of the world, even if this feeling of belonging emerges from private screens. Although, as the result of a phenomenological investigation, these findings cannot be generalised to the Brazilian population, it illuminates some of the complexities involved in political becomings assisting in the understanding of how these experiences might be lived.

Technologies transform our experience of the world and our perceptions and interpretations of our world, and we in turn become transformed in this process. Transformations are non-neutral.

—Don Ihde, 2009