Dual Contrastive Transformer for Hierarchical Preference Modeling in Sequential Recommendation

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ABSTRACT

Sequential recommender systems (SRSs) aim to predict the subsequent items which may interest users via comprehensively modeling users' complex preference embedded in the sequence of useritem interactions. However, most of existing SRSs often model users' single low-level preference based on item ID information while ignoring the high-level preference revealed by item attribute information, such as item category. Furthermore, they often utilize limited sequence context information to predict the next item while overlooking richer inter-item semantic relations. To this end, in this paper, we proposed a novel hierarchical preference modeling framework to substantially model the complex low- and highlevel preference dynamics for accurate sequential recommendation. Specifically, in the framework, a novel dual-transformer module and a novel dual contrastive learning scheme have been designed to discriminatively learn users' low- and high-level preference and to effectively enhance both low- and high-level preference learning respectively. In addition, a novel semantics-enhanced context embedding module has been devised to generate more informative context embedding for further improving the recommendation performance. Extensive experiments on six real-world datasets have demonstrated both the superiority of our proposed method over the state-of-the-art ones and the rationality of our design.

CCS CONCEPTS

• Information systems \rightarrow Recommender systems.

KEYWORDS

Sequential Recommendation, Attention Mechanism, Temporal Recommendation

1 INTRODUCTION

Sequential Recommender Systems (SRSs) aim to predict the next item which may interest a user via modeling her/his dynamic and timely preference. Such preference is usually modeled though a sequence of historical user-item interactions. Due to their strength of well-capturing users' dynamic and timely preference, SRSs are able to provide accurate and timely recommendations [30].

In recent years, SRSs have attracted increasing attention from both academia and industry. Hence, a variety of SRS models including both shallow and deep models have been proposed to improve the performance of sequential recommendations. Specifically, Recurrent Neural Networks built on Gate Recurrent Units (GRU) have been employed to model the long- and short-term point-wise sequential dependencies over user-item interactions for next-item recommendations [9, 21]. Convolutional Neural Network (CNN) [39], self-attention [12, 28, 29] and Graph Neural Network (GNN) [27, 43] models have been incorporated into SRSs for capturing more complex sequential dependencies (e.g., collective dependencies) for

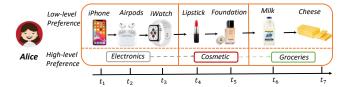


Figure 1: Alice's hierarchical preference dynamics through a sequence of purchased items. Alice's low-level preference indicated by item ID changes sharply while her high-level preference indicated by category changes smoothly.

further improving the recommendation performance. However, despite remarkable performance has been achieved, some significant gaps still exist in existing SRS methods, which greatly limit the further improvement of the recommendation performance.

First, most of the existing SRS methods model a user's preferences by only relying on the low-level and specific ID information of items while overlooking the informative high-level signals, such as item category. However, (Gap 1) such a practice cannot accurately and comprehensively capture a user's complex hierarchical preference dynamics. The reason is two-fold: (1) On one hand, a user's preference is essentially hierarchical with multi-granularity, including both high-level preference towards different categories of items (e.g., Alice may like electronic products from "Apple" brand) and low-level preference towards different items within each category (e.g., Alice may particularly like iPhone-13) [45]. However, item ID information can indicate the low-level preference towards specific items only and thus the high-level preference has been ignored. (2) On the other hand, the changes of preference over time at the low level are much faster than those at the high level. Such a difference is of great significance to precisely characterise a user's preference dynamics in SRSs but has been ignored by existing SRSs built on item ID information only. For instance, as shown in Figure 1, when looking at Alice's successive purchase of IPhone and Airpods, her low-level preference has changed from one item to another, however, her high-level preference actually has not changed since she keeps focusing on the category of "Electronics".

Second, the user-item interactions in sequential recommendation are often limited and sparse, impeding the well learning of users' preference. To alleviate this problem, Contrastive Learning (CL) has been introduced to SRSs to enhance user preference modeling by introducing more supervision signals via data augmentation [22, 44]. However, (Gap 2) most of CL-based SRSs only involve a single contrast based on the low-level preference indicated by item ID information, overlooking the contrast built on high-level preference indicated by item category information. As a result, the high-level preference indicating users' relatively stable intention and demand may not be substantially learned, especially on highly sparse datasets [2, 14]. In addition, the lack of contrast on item categorical level may also lose some important constraint signal to connect (resp. distinguish)

items from the same (resp. different) categories, further impeding the recommendation performance.

Finally, in SRSs, the contextual information embedded in a useritem interaction sequence is the key signal to guide the prediction of the next item [9, 10, 16]. However, in most existing SRSs, (Gap 3) such contextual information is often learned from item IDs without the consideration of richer semantic relations between items, resulting in un-informative context embedding and thus impeding next-item recommendations. This triggers the urgent need for more effective context embedding to comprehensively capture complex item characteristics and inter-item relations in the sequence context.

Aiming at bridging the aforementioned three significant gaps in existing SRS works, we propose a novel **Hierarchical Preference modeling** (HPM) framework for accurate sequential recommendations. In HPM, there are mainly three novel modules which are particularly designed to address the three gaps respectively. To be specific, to address the first gap, we design a **Dual-Transformer** (**DT**) **module** to comprehensively model both the low-level (i.e., item level) preference dynamics and high-level (i.e., category level) preference dynamics. To address the second gap, we propose a novel **Dual-Contrastive Learning (DCL) scheme** to better learn users' two-level preference via the contrast on both the item level and category level.

To bridge the third gap, we devise a novel **Semantics-enhanced Context Embedding (SCE) module** to well capture and incorporate the hidden semantic relations between items to generate more informative sequence context embedding for next-item prediction. Here, semantic relations refer to substitute/complementary relation between items, which are extracted from interaction data like coclicked/co-purchased items by following common practice [24, 25]. These three modules are closely related and work collaboratively towards better users' hierarchical preference learning for accurate next-item prediction.

The main contributions of this work are summarized below:

- We propose modeling hierarchical preference dynamics for bettercapturing users' timely and dynamic preferences for accurate sequential recommendations. Accordingly, we devise a novel hierarchical preference modeling (HPM) framework.
- We design a novel dual-transformer module and a novel dual contrastive learning scheme to equip the HPM framework. The former can discriminatively learn users' low- and high-level preference while the latter can effectively enhance both low- and high-level preference learning without manually corrupting the original sequence data.
- We propose a novel semantics-enhanced context embedding module to generate more informative context embedding for further improving the recommendation performance.

2 RELATED WORK

2.1 Sequential Recommendation

Sequential recommendation aims to leverage users' historical interactions to capture users' dynamic preferences for next-item prediction. Rendle et al. [20] propose a first-order Markov chain-based sequential recommendation method via modeling the transitions between items over a sequence of baskets. After that, to capture

high-order dependencies over items, He et. al. [8] propose a higherorder Markov chain-based model for sequential recommendations. In recent years, benefiting the powerful capability of deep neural networks to capture the complex and dynamic dependencies embedded in sequences, a variety of deep learning-based sequential recommendation methods [7, 9, 10, 32, 39, 41?] have been proposed. For example, self-attention-based methods [12] have achieved very good performance via utilizing the transformer architecture to learn complex item-item relationships. Cen et. al. [3] have proposed a novel controllable multi-interest framework, which can capture multiple interests from user behavior sequences. Although great progress has been achieved in the area of sequential recommendation, most of the SRS methods only focus on learning users' low-level preferences towards different items based on item ID information. They generally ignore users' high-level preferences toward different types/categories of items. These works did not comprehensively model the multi-granular preferences of users and the different preference shift patterns at different levels.

2.2 Category-aware Preference modeling

Although deep learning-based SRS methods achieve impressive results, there are still only a few works focusing on modeling user hierarchical preference. Instead of using item IDs as only item attribute as prior solutions, recent methods begin to take the side information into consideration so as to better capture the user's preference. Zhang et. al. [42] propose the FDSA model, which combines two separate branches of self-attention blocks for item ID and side features and fuses them in the final stage. Then, Liu et. al. [15] propose the NOVA-SR model, which feeds both the pure item id representation and side information integrated representation to the attention layer, where the latter is only used to calculate the attention key and query and keeps the value non-invasive. Instead of early fusion to get fused item representation, Xie et. al. [35] propose the DIF-SR model, decoupling the attention calculation process of various side information to generate fused attention matrices for higher representation power. Yuan et. al. [40] propose the ICAI-SR model, which utilizes the attribute-to-item aggregation layer before the attention layer to integrate side information into item representation with separate attribute sequential models for training. Besides, Zhou et. al. [44] propose to leverage self-supervised attribute prediction tasks in the pre-training stage. However, recent works [14] find that these implicit intent methods do not improve recommendation performance especially on highly-sparse datasets. In contrast, explicitly learning intent sequences and item sequences can improve sequential recommendation on sparse datasets.

2.3 Contrastive Sequential Recommendation

Due to its great success in the computer vision area [5], contrastive learning (CL) has been widely introduced to more and more areas including recommender systems [38]. The main idea of CL-based recommendation is to design an auxiliary task to enhance the recommendation performance by data augmentation. Specifically, Yao et. al. [36] propose a self-supervised learning (SSL) framework for large-scale item recommendations, which uses both the masking and dropout methods to augment the original data. Zhou et. al. [44] propose four different types of self-supervised tasks to enhance the

recommendation model's generalizability. Chen et. al. [6] utilize the unlabelled user behavior sequences to learn the user's intent distribution functions and fuse it into the self-supervised learning framework for sequential recommendations. In addition, there are also some works focusing on the graph-based recommendation with node-level contrastive learning [33, 37]. Although effective, these CL-based RSs often manually augment the data by changing the original data, which may introduce some unnecessary noise to mislead user preference learning and the subsequent recommendations. Meanwhile, these methods only use the item ID for contrastive learning, ignoring the constraints on the user's preferred item category, which may lead to a lack of category relevance in the recommended item list.

3 METHODOLOGY

3.1 Problem Formulation

Let \mathcal{U} and \mathcal{V} to be the user set and item set respectively. Let the sequential recommendation dataset as \mathcal{D} , which contains each user-item interaction sequence in a certain timestamp. Then \mathcal{D} = $\{S_1,...S_i,...,S_n\}$, where S_i means the unique sequence for user $u_i \in U$. For each u_i , it is associated with a chronological sequence of items interacted by him/her, denoted as $S_i = \langle O_i, v_n \rangle$, where O_i means the context information for u_i , $O_i = \{V_i, C_i, T_i\}$, $V_i =$ $\{v_1, v_2, ..., v_{n-1}\}\$ denotes the item ID sequence, $C_i = \{c_1, c_2, ..., c_{n-1}\}\$ denotes the item category sequence and $T_i = \{t_1, t_2, ..., t_{n-1}\}$ denotes each timestamp sequence. (*n* is the length of the sequence.) The task of sequential recommendation is to predict the next item ID v_t which may interest the user based on historical interaction information O_i . Specifically, for each user u_i , given the n-1 context information O_i , our task is to build a SRS model M (i.e., HPM) to learn the user preference shift from the O_i and then generate the recommended list which can best satisfy the user's preference at the moment t_n .

3.2 Framework Overview

The framework for our proposed HPM is shown in Figure 2, which is composed of three main components: (1) Dual Transformer for hierarchical preference modeling, (2) Semantics-enhanced Context Embedding (SCE) Learning, and (3) Dual hierarchical preference Contrastive Learning (DCL). We will introduce them in the following Sections 3.4 to 3.6 respectively. In addition to these three main components, the HPM framework also contains an item embedding learning module (cf. Section 3.3) to prepare informative item embedding as the input of the three main components.

3.3 Embedding Layers

We use two levels of embedding (item ID embedding and category-type embedding) as the input to our model to better model dynamics of preference throughout users' interaction history. Also, we use the classical TransE [1] method to pre-train the relationships between items to enhance the temporal relevance of items the user purchased. We use E to represent all the embedding set, where $e_v \in E_V$ denotes the item ID embedding, $e_r \in E_R$ denotes the relation embedding and $e_c \in E_C$ denotes the item category embedding.

Item ID Embedding. The input sequence is made up of item IDs. To obtain a unique dense embedding for each item ID, we use

a linear embedding layer. For the user, the ID representation e_v of the item transitions relatively sharply, and this representation is suitable for capturing rapid changes in user short-term preference.

Category Type Embedding. Similar to item id embedding, we use a linear embedding layer to represent category features e_c . For users, the coarse-grained category preference changes relatively smoothly. It is closer to the stable preference of the user.

Knowledge Graph Embedding. Meanwhile, we introduce knowledge graph embedding to enhance the relationship among items by modeling the direct semantic relationships between features of items that users interact with. Without losing generality, we follow the previous work [25] and use *TransE* [1] to pre-train item and relation embeddings:

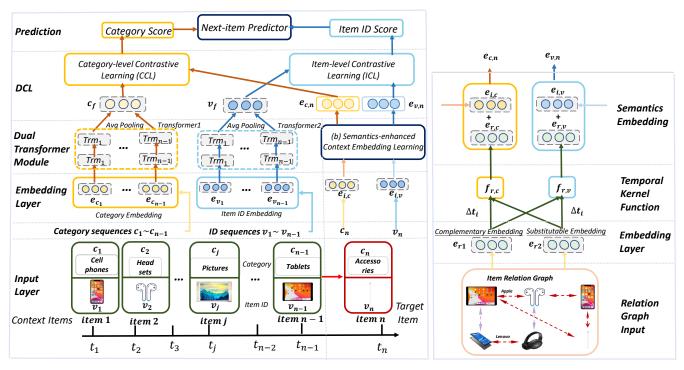
$$f(v_h, r, v_t) = \|\mathbf{e}_{\mathbf{v}, \mathbf{h}} + \mathbf{e}_{\mathbf{r}} - \mathbf{e}_{\mathbf{v}, \mathbf{t}}\|_2^2$$
, $f(c_h, r, c_t) = \|\mathbf{e}_{\mathbf{c}, \mathbf{h}} + \mathbf{e}_{\mathbf{r}} - \mathbf{e}_{\mathbf{c}, \mathbf{t}}\|_2^2$, (1) where $f(\cdot)$ denotes the loss function of TransE. v_h and v_t denote the IDs of head item and tail item respectively; c_h and c_t denote the category of items v_h and v_t respectively while $r \in \mathcal{R}$ denotes the relation ID between items v_h and v_t .

3.4 Dual Transformer for Hierarchical Preference Modeling

To accurately model the hierarchical preference dynamics, we take the state-of-the-art sequential recommendation model, SARS [12], as the base architecture of our proposed HPM model. SARS uses the self-attention mechanism to capture users' dynamic preference over time. However, the existing SARS model can only model users' preferences towards specific items at item level based on ID information of items in sequences. It cannot model the coarse-grained user preferences at a higher level (e.g., item category level), which are relatively stable and change slowly compared with the users' fine-grained preferences towards items at the item level. To well capture both the high-level user preference at the category aspect and the low-level user preference shift at the item aspect for better characterizing a user for the next-item recommendation, we develop a novel dual-SARS architecture to equip the HPM framework. SPS module takes item ID V_i and item category C_i as the input of each single SARS architecture respectively. It is easy for our framework to leverage other state-of-the-art base model structures with joint parameters learning.

We first obtain the pre-trained item embedding $E_V \in \mathbb{R}^{|V| \times d}$ and category embedding $E_C \in \mathbb{R}^{|C| \times d}$ in Section 3.3. Here |V| and |C| denote the number of items and the number of categories in the dataset respectively, and d denotes the dimension of item embedding and category embedding. To comprehensively capture the order information over items in sequences, we introduce the position embedding matrix $E_P \in \mathbb{R}^{L \times d}$ where L is the length of interaction sequences and d is the embedding dimension. Based on these learnable embedding matrices, we can obtain the embedding vector $e_v = E_V(v_i) \in \mathbb{R}^{1 \times d}$ of a given item v_i , its category embedding $e_C = E_C(c_i) \in \mathbb{R}^{1 \times d}$, and the embedding $p_i = E_P(p_i) \in \mathbb{R}^{1 \times d}$ of the item position in the sequence. Therefore, given a user-item interaction sequence S_i of user u_i , the position-sensitive representation of an item $v_i \in S_i$ and the representation of its corresponding category c_i are calculated as:

$$e_{i,v} = e_{i,v} + p_i, \quad e_{i,c} = e_{i,c} + p_i,$$
 (2)



(a) The Overall Structure of Hierarchical Preference Modelling

(b) Semantics-enhanced Context Embedding Learning

Figure 2: (a)The overall framework of our Hierarchical Preference modeling (HPM), which is composed of three main components: Dual Transformer module for hierarchical preference modeling, Context-customized Embedding Learning (CEL), and Dual Hierarchical Preference Contrastive Learning (DHPCL); (b) Semantics-enhanced Context Embedding Learning(SCEL) leverages the relations between context items and target items to enhance the representation of target item embedding.

Once the item and category representations are ready, we choose self-attention mechanism to well capture the relationships between each interacted item in the sequence S_i and their context information in S_i . Specifically, we choose multi-head self-attention to model the n-1 historical items interacted by user u_i to learn the complex relationships between each item and its corresponding contextual items in the sequence. Multi-head self-attention uses different linear projection functions to map the history interaction embedding into h different sub-spaces so as to obtain richer information from different subspaces.

After applying the self-attention mechanism to each head, we first concatenate and then project the concatenated multi-head embedding back to the same dimension of $e_{i,v}$. Specifically, the multi-head attention model is formulated below:

$$MultiHead(H_{i,*}) = W^{O}concat(head_1; head_2; \dots; head_h), \quad (3)$$

$$head_{i} = Attention\left(H_{i,*}W_{i}^{Q}, H_{i,*}W_{i}^{K}, H_{i,*}W_{i}^{V}\right), \tag{4}$$

$$A_i = Attention(Q, K, V) = softmax \left(\frac{QK^{\top}}{\sqrt{d/h}}\right)V,$$
 (5)

where $H_{i,*}$ denotes all the context embeddings in the historical interactions. * means the input can be item ID embedding e_v sequence or item category embedding e_c sequence. $W_i^Q, W_i^K, W_i^V \in \mathbb{R}^{d \times \frac{d}{h}}$

are the linear transformation weight matrices of query, key and value of the self-attention model respectively. $W_O \in R^{dxd}$ is the transformation weight matrix of output. h denotes the number of heads. After the linear projection, we add the position-wise feed-forward network to introduce the non-linearity into our model to make it more powerful for capturing complex non-linear relations. Meanwhile, following the successful practice in previous work [34], we introduce the LayerNorm, Dropout, and residual connection modules to reduce the over-fitting issue. The mathematical formulations of these layers are given below:

$$FFN(A_i) = ReLU(A_iW_1 + b_1)W_2 + b_2,$$
 (6)

$$H_{i,*} = LayerNorm(H_{i,*} + Dropout(FFN(A_i))),$$
 (7)

where FFN represents a fully connected feed-forward network and LayerNorm denotes a normalization layer. $H_{i,*}$ represents either e_v or e_c in the user sequence S_i . For our slow-fast preference shift modeling component, we have:

$$v_f = \frac{1}{L} \sum_{l=1}^{L} S_{i,v_l}, \quad c_f = \frac{1}{L} \sum_{l=1}^{L} S_{i,c_l},$$
 (8)

where l means the l-th position in sequence S_i . We use the average pooling operation to get the user item-level historical representation v_f and user category-level representation c_f respectively. The

 v_f input captures the slow-path user category-level preference shift while c_f input captures the fast-path user item-level preference dynamics.

3.5 Semantics-enhanced Context Embedding Learning

In the section, we will introduce our **S**emantic-enhanced Context Embedding Learning (SCEL) module. Although the multi-granular preference shift modeling can handle different-level user preference shift, there are many cases that only contains sparse interactions in the short sequences. Hence, we propose to leverage the context relation information to enhance the representation ability of short user sequences. Specially, our SCEL leverages the explicit relationship to enhance the connection between history items and target item. We mainly focus on the four different relations: also_buy, also_view, share_brand and similar_item. However, we believe that the intensity of the relationship among items is not fixed, but changes over time. Thus, we need to introduce different temporal time functions to model this kind of fluctuations.

For also_buy and share_brand relations, we regard them as complementary relations. For example, when a user bought an iPad, he has a very high probability to buy an Apple pencil in the short term, which is the bundle product of iPad and shares the same brand with iPad. However, the probability of buying an Apple pencil decrease as time goes by since the user preference shifts to another field. Thus, it is suitable for us to choose a normal distribution to model this user preference decay process:

$$\phi_v^1(\Delta t) = N(\Delta t | 0, \sigma_v), \quad \phi_c^1(\Delta t) = N(\Delta t | 0, \sigma_c), \tag{9}$$

where Δt denotes the time interval between the history item and the target item. N denotes the normal distribution. 0 denotes the μ = 0 and σ_v , σ_c denote the item id and category variance respectively. σ_v curves the corresponding item-level relation decay while σ_c curves the corresponding item-level relation decay, which can map to the previous multi-granular preference shift modeling.

For also_view and similar_item(two items have a similar price within the same category), we regard them as substitute relations. For instance, if a user has bought an iPhone recently, he/she is unlikely to buy the same type of product in the near future. But the probability would increase with time moves on, similar items would also need to be replaced. User perhaps buys similar products in the long term. Thus, we combine short-term negative- and long-term positive temporal kernel functions.

$$\phi_v^2(\Delta t) = -N(\Delta t|0, \sigma_v) + N(\Delta t|\mu_v, \sigma_v), \tag{10}$$

$$\phi_c^2(\Delta t) = -N(\Delta t|0,\sigma_c) + N(\Delta t|\mu_c,\sigma_c), \tag{11}$$

Then, incorporating both item and category temporal dynamics of different relations, we can obtain the semantic-aware **context-customized item embedding**:

$$e_{v,n} = e_{v,n} + e_{r,v}, e_{r,v} = \sum_{r \in \mathcal{R}} f_r(S_{i,v}, t, e_v) \cdot e_r,$$
 (12)

$$e_{c,n} = e_{c,n} + e_{r,c}, e_{r,c} = \sum_{r \in \mathcal{R}} f_r(S_{i,c}, t, e_i) \cdot e_r$$
 (13)

$$f_{r1}(S_{i,v}, v, t) = \sum_{v', t'} I_r(v, v') \cdot \phi(t - t'), \tag{14}$$

$$f_{r2}(S_{i,c}, c, t) = \sum_{c' t'} I_r(c, c') \cdot \phi(t - t'),$$
 (15)

where $e_{v,n}, e_{c,n}$ denote the pre-trained target item embedding and category embedding, r denotes the different item relations between history item $S_{i,*}$ (* means both item ID v and category c) and target item $e_{v,*}$. e_r denotes the embedding of relation. I_r denotes the indicator function, if history item has explicit relation with target item, I(i,i')=1. I(i,i')=0 vice versa. We can treat the association between history items and target item as a kind of multi-excitation, which means the user multi-granularity history preference impact on current user preference with dynamics. Since users' interaction behaviors always occur the relation-oriented patterns, the time-sensitive semantic relation can better capture the user preference in sparse interaction situations.

3.6 Dual Hierarchical Preference Contrastive Learning

Currently, contrastive learning tends to solve the data sparsity problem of sequential recommendation by providing additional supervised signals by augmenting the original sequences [6, 22, 34, 44]. But it does not solve the problem of distinguishing the preferences of different users from the perspective of personalization. For instance, given two user context sequences with slightly different semantics, while their target items are quite different because of the different time intervals, the model may output similar features for these two context sequences, which causes the model hard to distinguish the minor difference among the user sequences. Besides, current contrastive learning in RS adopts maximizing the mutual information between different augmented views from the original user sequence to enhance the model performance, adopting augmentation such as reordering, random masking and dropout would disrupt intrinsic patterns within the raw data. Especially for the personalized sequential recommendation, these types of approaches might perturb the temporal relationship among sequential items for each user.

Furthermore, as aforementioned in the multi-granular preference shift modeling, we observe that in most of the user's interaction history sequence, the user's preference for item categories is more stable, and the interaction changes for actual single items are more drastic. So for better preference dynamics modeling, it is more suitable to adopt two different types of contrastive learning to model the user preference shift. To be more specific, we assume that users have relatively stable and slow-changed category preferences. Besides, they have relatively drastic and fast-changed item preferences. Both of them are influenced by dynamic temporal sequences. Then based on this assumption, we propose the sequential instance category-level and item-level contrastive learning in terms of user slow-fast preference shift, which explicitly considers the dynamic changes in user preference, targeting to capture personalized user temporal preference, utilizing the history item embedding $S_{i,v}$ and $S_{i,c}$ as two-level user representation, temporal enhanced target item as a positive sample, other target items in the same batch as

negative samples.

negative samples.
$$\mathcal{L}_{cl_{item}}(e_{v,n},v_f) = -\log \frac{\exp(\text{sim}(e_{v,n},v_f))}{\exp(\text{sim}(e_{v,n},v_f))) + \sum_{v_f^- \in V_f} \text{sim}(e_{v,n},v_f^-)},$$
 (16)

$$\mathcal{L}_{cl_{cate}}(e_{c,n}, c_f) = -\log \frac{\exp(\sin(e_{c,n}, c_f))}{\exp(\sin(e_{c,n}, c_f))) + \sum_{c_f^- \in C_f} \sin(e_{c,n}, c_f^-)},$$
(17)

 $e_{v,n}$ denotes item ID historical representation and $e_{c,n}$ denotes category type representation. e_f denotes the target context-customized item embedding and ec denotes the target context-customized category embedding. $sim(\cdot)$ means the distance function, we choose the cosine function to calculate the similarity between context embedding and target item embedding. Thus, $\mathcal{L}_{cl_{item}}$ enhances the item-level context-customized embedding learning for the fast user preference shift learning and $\mathcal{L}_{cl_{cate}}$ enhances the category-level context-customized embedding learning for the slow user preference shift learning.

HPCL is based on a simple assumption that each user history sequence can be viewed as a class, we force it closer to its target temporal enhanced item representation while far away from other user representations. So the Slow-Fast network can learn the fine granularity from every group through category-item dynamics.

Combining with item- and category-level DCL, we get the final contrastive learning loss function:

$$\mathcal{L}_{cl} = \mathcal{L}_{cl_{item}} + \mathcal{L}_{cl_{cate}}.$$
 (18)

Training and Optimization

To learn the parameters of the coarse-to-fine sequential recommendation architecture, we adopt the pairwise ranking loss (BPR loss) to optimize our model:

$$\mathcal{L}_{rec} = -\sum_{v=d} \sum_{i=1}^{N_u} \log \sigma \left(\hat{y}_{ui} - \hat{y}_{uj} \right), \tag{19}$$

$$\hat{y}_{ui} = e_{v,n}^T v_{f,i} + e_{c,n}^T c_{f,i}, \quad \hat{y}_{uj} = e_{v,n}^T v_{f,j} + e_{c,n}^T c_{f,j}, \quad (20)$$

where $\sigma(\cdot)$ represents the sigmoid function, \hat{y}_{ui} represents the preference score of user u to positive item i while \hat{y}_{uj} represents the preference score of user u to negative item j. Consequently, those top-k items with high possibilities are selected according to \hat{y} to form the recommendation list. We adopt multi-task learning optimizing the ranking loss and contrastive loss jointly. The joint loss is as follows:

$$\mathcal{L}_{joint} = \mathcal{L}_{rec} + \lambda \mathcal{L}_{cl}. \tag{21}$$

where λ means the CL loss coefficient, it controls the strength of DCL. All the experiments are conducted with a single NVIDIA TITAN RTX GPU with 24 GB RAM.

EXPERIMENTS

Data Preparation

We conduct extensive experiments on the public real-world Amazon dataset [17], which has been commonly used for sequential recommendations [8, 19]. Specifically, we choose six representative sub-datasets from Amazon dataset, which correspond to six top-level product categories respectively: Grocery and Gourmet

Food (denoted as Grocery), Sports and Outdoors (Sports), Beauty, Clothing Shoes and Jewelry (Clothing), Cellphones and Accessories (Cellphones) and Toys and Games (Toys). We follow the commonly followed practice [23-25, 34] in ReChorus experiment ¹ to prepare for the experimental data and build training-test instances. Following the previous work [24, 25], we take the 'also buy' as complementary and 'also view' as substitute relations. We further introduce two extra item relations, namely 'same brand' as complementary and 'same category with similar price' as substitute relations following [23]. The detailed description and statistics of the prepared datasets are summarized in Table 1, the column name 'Action' means the total interaction times in the datasets. 'Avg.length' means the average interaction item numbers in the datasets. 'Density' means in the datasets, on average, how many items has each user interacted with. 'Category' means the number of item categories in the datasets. 'Triplet' means the number of relations in the datasets and 'Relational ratio' means the relation ratio in the test sets.

We follow the common practice in sequential recommendation datasets [23-25]. In detail, we only keep the '5-core' datasets, in which all users and items have at least 5 interactions. We set the maximum interaction history $len(S_u)$ as 20. If the $len(S_u)$ is more than 20 historical interactions, we adopt the latest 20 interactions; otherwise, we pad them with 0 to make up to 20 interactions. Finally, we adopt the leave-one-out evaluation following previous works [4, 11, 23], to be specific, we choose the most recent interaction item as the test target item and the last second item as the validation target item.

Experimental Setting 4.2

4.2.1 Baselines for Comparisons. Our task is essentially the next item prediction in sequence recommendation [9, 20, 30]. Hence, we carefully select 13 representative and/or state-of-the-art approaches for sequential recommendation as baselines from different fields. 1) Traditional sequential recommendation methods: FPMC [20]: This model is based on personalized transition graphs over underlying Markov chains and combines the matrix factorization to do the sequential recommendation. GRU4Rec [9]: This model uses the GRU to model the user interaction sequence and gives the final recommendation. Caser [39]: This model embeds items in user interaction history as image form, using convolutional filters for the recommendation. SASRec [12]: This model leverages users' longerterm semantics as well as their recent actions simultaneously for the accurate next-item recommendation. 2) Temporal sequential recommendation methods: TiSASRec [13]: This model leverages the timestamp in the user-item interaction, exploring the different time intervals influence in the next item prediction. SLRS+ [24]: SLRS combines Hawkes process and MF into one framework, which aims at modeling the user repeat consumption in the sequential recommendation. Since the Amazon dataset removes the repeat consumption in the test set, SLRS+ uses the Hawkes process to model the relations including also view and also buy behaviors. Chorus [25]: This model is a state-of-the-art method with item relations and temporal evolution. KDA [23]: KDA devises relational

¹https://github.com/THUwangcy/ReChorus

Dataset	#Users	#Items	#Actions	#Avg.length	#Density	#Category	#Triplets	#Relational Ratio		
Beauty	22,363	12,101	198,502	8.8	0.07%	148	5,788,121	68.8%		
Sports	35,598	18,357	296,337	8.3	0.05%	516	7,952,758	71.9%		
Clothing	39,387	23,033	278,677	7.5	0.03%	199	3,441,137	70.6%		
Cellphones	27,879	10,429	194,439	7.0	0.06%	20	5,742,628	60.7%		
Toys	19,412	11,924	167,597	8.6	0.07%	145	15,456,668	65.5%		
Grocery	14,681	8,713	151,254	10.3	0.12%	60	2,804,501	66.3%		

Table 1: Dataset Statistics (After Preprocessing).

intensity and frequency-domain embeddings to adaptively determine the importance of historical interactions. 3) Category-aware sequential recommendation methods: DIF [35]: DIF-SR diverts the side information into the attention layer and decouples the attention calculation of various side information and item representation. 4) Contrastive sequential recommendation methods: ContraRec: Wang et. al. [22] proposed a novel context-context contrastive signals learning method. CL4SRec: This model utilizes the contrastive learning between augmented historical sequences and original historical sequences [34]. S3Rec: It designs four pretext tasks for context-aware recommendation and then finetunes on the next-item recommendation task, which is a state-of-the-art method based on self-supervised learning [44]. Because there is no feature information in our setting, we follow the previous setting [23] and only use the masked item prediction and segment prediction tasks in S3Rec for fairness. DuoRec: A CL-based SR model that utilizes both the feature-level dropout masking and the supervised positive sampling to construct contrastive samples [18].

4.2.2 **Evaluation Metric.** We adopt NDCG@K and Hit Rate@K evaluation metrics to evaluate our model [12, 25]. 1) *NDCG@K*: a position-aware ranking metric that takes the normalized value of discounted cumulative gain. 2) *Hit Rate@K*: the fraction of times that the ground-truth next item is among the top K items. Both of them are applied with K chosen from {5,10,20,50}. We adopt the leave-one-out evaluation, to be specific, we choose the most recent interaction item as the test target item, and the last second item as the validation target item. We evaluate the ranking results with 99 randomly selected negative items following previous works [23–25]. Besides, a paired t-test with p<0.05 is used for the significance test following [26, 31].

4.2.3 **Parameter Settings**. For fair comparisons and constrained by limited computing resources, we set the embedding size as 64 and batch size as 64 for all the models. All the other model parameters including hyper-parameters of both baseline methods and our method are well-tuned in the same way on the validation set. In the training process, we follow the previous setting [24][25][23], setting the number of the negative sample as 1. For multi-head self-attentionbased methods, the number of heads and layers are tuned in $\{1,2,3,4\}$ and $\{1,2,3\}$ respectively. The maximum number of training epochs for all the datasets is set to 200. If the model's performance on the validation set decreases for 10 consecutive rounds, the training will early stop. For our model, we set the self-attention layer as 1 and attention heads as 4, the dimension of the embedding as 64, and λ as 1 after tuning, which are discussed carefully during the experimental result analysis in Section 4.5. Then our

model is optimized by an Adam with a learning rate of 1e-5 for item knowledge embedding pre-training and 1e-6 for the main model training.

For achieving the best performance, we carefully tune the hyper-parameters for all the baselines according to the result on the validation set. In Caser, the number of horizon convolution kernels is set as 64, the number of vertical convolution kernels is set as 32 and the union window size is set as 5. In GRU4Rec, the dimension of the hidden layer is set as 64. In SARS and TiSARS, the number of heads is set as 1. In SLRS+ and Chorus, the learning rate is set as 5e-4. In KDA, the number of heads is set as 4 and the learning rate is set as 1e-3. We will make our code and processed and splitted data publicly available for reproduction once the review is finished.

4.3 Overall Performance Comparison

We compare our model with the baselines and show the comprehensive results in Table 2. According to the results, deep learning-based methods, such as the GRU-based method (GRU) and CNN-based method (Caser), consistently outperform FPMC in most datasets. Since such methods leverage more sequential information than FPMC, they can capture more accurate user preference shifts. Self-attention models like Transformer is currently the mainstream in sequential modeling. The self-attention-based sequential recommendation model has more than 5% performance improvement on most datasets and evaluation metrics than previous methods, which benefits from its ability to model the global context of item-feature correlation.

Recent temporal sequential modeling methods introduce extratemporal signals to enhance the temporal correlation among items. TiSASRec treats different user interaction histories as different time interval sequences, which outperform SARS on most datasets and evaluation metrics. SLRS+ introduces the knowledge graph-based relationship and uses the item multi-excitation to enhance the correlation between the target item and user interaction history. Chorus further models the different situations of temporal user-item interaction. KDA proposed the virtual item relation and calculate the relational intensity and frequency embedding for the history items. We can observe that explicit modeling of the relations between items can effectively improve the model's performance. Especially, Chorus and KDA directly contain the temporal item relation loss, which gains significant improvement in all datasets.

We also conduct experiments on different contrastive learning-based sequential recommendation models. CL4SRec uses item cropping, masking, and reordering as augmentations for contrastive learning, which aims at setting two different views of the same user sequence and maximizing them. S3Rec devises four different

Table 2: Overall performance. Bold scores represent the highest results of all methods. Underlined scores stand for the highest results from previous methods. Our model achieves the state-of-the-art result among all baseline models. * denotes the improvement is significant at p < 0.05.

Dataset	Metric	FPMC	GRU4Rec	Caser	SASRec	TiSASRec	SLRS+	Chorus	DIF	CL4Rec	S3Rec	ContraRec	DuoRec	KDA	HPM	Improv.
Beauty	HR@5	0.3392	0.3202	0.3210	0.3666	0.3872	0.4339	0.4536	0.4102	0.3754	0.3812	0.4012	0.4123	$\underline{0.4921}$	0.5141*	4.78%
	HR@10	0.4290	0.4311	0.4345	0.4590	0.4559	0.5337	0.5698	0.5209	0.4660	0.4810	0.4962	0.5039	0.6076	0.6298*	3.65%
	HR@20	0.5393	0.5693	0.5757	0.5743	0.5700	0.6361	0.6838	0.6421	0.5830	0.6057	0.6065	0.6131	0.7221	0.7424*	2.81%
	HR@50	0.7511	0.7973	0.8097	0.7756	0.7745	0.8033	0.8536	0.8284	0.8013	0.8146	0.8530	0.8033	0.8853	0.8961*	1.22%
	NDCG@5	0.2558	0.2271	0.2246	0.2797	0.2904	0.3319	0.3386	0.3016	0.2842	0.3073	0.3406	0.3158	0.3666	0.3864*	5.40%
	NDCG@10	0.2848	0.2628	0.2612	0.3094	0.3036	0.3642	0.3762	0.3374	0.3134	0.3379	0.3784	0.3454	0.4040	0.4239*	4.93%
	NDCG@20	0.3125	0.2976	0.2967	0.3385	0.3324	0.3900	0.4050	0.3679	0.3429	0.3657	0.4058	0.3729	0.4329	0.4524*	4.50%
	NDCG@50	0.3542	0.3426	0.3430	0.3782	0.3728	0.4232	0.4386	0.4048	0.3859	0.4041	0.4397	0.4104	0.4653	0.4830*	3.80%
Clothing	HR@5	0.2020	0.2142	0.2269	0.2301	0.2722	0.3029	0.3826	0.2977	0.2600	0.2787	0.3798	0.2781	0.3863	0.4526*	17.16%
	HR@10	0.2834	0.3142	0.3354	0.3571	0.3808	0.3904	0.4916	0.4068	0.3693	0.3797	0.4891	0.3799	0.4991	0.5748*	15.17%
	HR@20	0.4014	0.4517	0.4892	0.5097	0.5142	0.5004	0.6141	0.5403	0.5161	0.5166	0.6094	0.5155	0.6270	0.7064*	12.66%
	HR@50	0.6553	0.7143	0.7531	0.7453	0.7405	0.6948	0.8046	0.7600	0.7839	0.7665	0.8028	0.7650	0.8317	0.8803*	5.84%
	NDCG@5	0.1442	0.1461	0.1548	0.1642	0.1927	0.2329	0.2840	0.2130	0.1854	0.2016	0.2840	0.2012	0.2880	0.3387*	17.61%
	NDCG@10	0.1703	0.1783	0.1897	0.1946	0.2278	0.2611		0.2481	0.2206	0.2341	0.3193	0.2339	0.3244	0.3781*	16.55%
	NDCG@20	0.2000	0.2130	0.2284	0.2349	0.2613	0.2888	0.3501	0.2817	0.2576	0.2686	0.3496	0.2680	0.3567	0.4114*	15.34%
	NDCG@50	0.2499	0.2647	0.2807	0.2923	0.3060	0.3271	0.3878	0.3252	0.3103	0.3179	0.3879	0.3172	0.3973	0.4460*	12.26%
	HR@5	0.3260	0.3015	0.3145	0.3414	0.3475	0.3900		0.3945	0.3719	0.3960	0.4544	0.3948	0.4672		6.68%
	HR@10	0.4373	0.4301	0.4423	0.4566	0.4608	0.4827		0.5197	0.5035	0.5160	0.5823	0.5151	0.6021	0.6306*	4.73%
	HR@20	0.5748	0.5918	0.6039	0.5943	0.6003	0.5961	0.7162	0.6612	0.6555	0.6567	0.7162	0.6553	0.7392	0.7638*	3.33%
	HR@50	0.8070	0.8412	0.8496	0.8096	0.8131	0.7784	0.8855	0.8575	0.8652	0.8619	0.8855	0.8631	0.9042	0.9198*	1.72%
	NDCG@5	0.2381	0.2085	0.2175	0.2494	0.2535	0.3013	0.3354		0.2681	0.2906	0.3354	0.2894	0.3402	0.3708*	8.25%
	NDCG@10	0.2740	0.2498	0.2588	0.2866	0.2901	0.3311		0.3257	0.3106	0.3294	0.3767	0.3282	0.3838	0.4136*	8.99%
	NDCG@20	0.3086	0.2905	0.2995	0.3214	0.3253	0.3597	0.4106	0.3615	0.3489	0.3648	0.4106	0.3636	0.4185	0.4474*	6.91%
	NDCG@50	0.3546	0.3400	0.3484	0.3641	0.3675	0.3957		0.4005	0.3907	0.4056	0.4443	0.4049	0.4515	0.4785*	5.98%
	HR@5	0.4003	0.3015	0.3937	0.4439	0.4520	0.4696	0.4697	0.4718	0.4085	0.4505	0.4829	0.4745	0.5497	0.5835*	6.15%
	HR@10	0.5098	0.4301	0.5309	0.5595	0.5767	0.5641	0.5929	0.5951	0.5415	0.5819	0.5994	0.5920	0.6745	0.7050*	4.52%
	HR@20	0.6321	0.5918	0.6810	0.6817	0.7022	0.6637	0.7152	0.7157	0.6861	0.7147	0.7211	0.7151	0.7923	0.8225*	3.81%
Cellphone	HR@50	0.8277	0.8412	0.8849	0.8676	0.8708	0.8172	0.8695	0.8749	0.8825	0.8880	0.8831	0.8792	0.9263	0.9428*	1.78%
	NDCG@5	0.3027	0.2085	0.2800	0.3353	0.3344	0.3634	0.3530	0.3526	0.2967	0.3287	0.3673	0.3602	0.4119	0.4487*	8.76%
	NDCG@10	0.3381	0.2498	0.3243	0.3727	0.3748	0.3939	0.3929	0.3925	0.3396	0.3712	0.4050	0.3983	0.4523	0.4882*	7.94%
	NDCG@20	0.3690	0.2905	0.3622	0.4036	0.4065	0.4191	0.4238	0.4230	0.3761	0.4047	0.4358	0.4294	0.4821	0.5179*	7.43%
	NDCG@50	0.4077	0.3400	0.4028	0.4370	0.4401	0.4495	0.4545		0.4152	0.4393	0.4681	0.4620	0.5089	0.5419*	6.48%
Toys	HR@5	0.3373	0.2902	0.2898	0.3602	0.3475	0.4368	0.4124		0.3627	0.3759	0.4015	0.4001	0.4805	0.4927*	2.54%
	HR@10	0.4233	0.4060	0.4103	0.4570	0.4608	0.5345	0.5203	0.4924	0.4643	0.4731	0.4958	0.4953	0.5882	0.6039*	2.67%
	HR@20	0.5283	0.5546	0.5590	0.5700	0.6003	0.6440	0.6443	0.6149	0.5900	0.5972	0.6181	0.6164	0.7019	0.7211*	2.74%
	HR@50	0.7482	0.8067	0.8107	0.7789	0.8131	0.8012	0.8277	0.8178	0.8208	0.8101	0.8256	0.8244	0.8772	0.8922*	1.71%
	NDCG@5	0.2583	0.1974	0.1947	0.2738	0.2535	0.3490		0.2829	0.2630	0.2811	0.3067	0.3046	0.3660	0.3807*	4.02%
	NDCG@10	0.2860	0.2348	0.2336	0.3050	0.2901	0.3804	0.3480	0.3178	0.2957	0.3124	0.3371	0.3355	0.4007	0.4166*	3.97%
	NDCG@20	0.3124	0.2721	0.2710	0.3334	0.3253	0.4081	0.3793	0.3488	0.3273	0.3437	0.3679	0.3660 0.4071	0.4294	0.4462* 0.4803*	3.91%
	-	0.3556	0.3220	0.3207	0.3747	0.3675	0.4392	0.4156			0.3858	0.4089		0.4642	1	3.47%
			0.3737							0.3669		0.4268			0.5432*	1
	HR@10	0.4419	0.4793	0.4423	0.4801	0.5232				0.4624		0.5132	0.5127		0.6476*	2.57%
	HR@20	0.5432	0.6013	0.6039	0.5822	0.6350	0.6517	0.6956				0.6170	0.6213	0.7401	0.7514*	1.53%
	HR@50	0.7511	0.8245	0.8496		0.8217				0.7964		0.8157	0.8190	0.8901	0.8999*	1.10%
	NDCG@5	0.2816	0.2684	0.2175	0.2941	0.2906	0.3266	0.3223			0.2969	0.3291	0.3293	0.3892	0.4088*	5.04%
	NDCG@10	0.3073	0.3024	0.2588	0.3231	0.3283	0.3637	0.3647			0.3299	0.3571	0.3570	0.4264	0.4428*	3.85%
	_	0.3328	0.3331	0.2995	0.3488	0.3565	0.3888			0.3286		0.3831	0.3844	0.4539	0.4689*	3.30%
	NDCG@50	0.3/37	0.3772	0.3484	0.3861	0.3934	0.4180	0.4256	0.4104	0.3745	0.3988	0.4224	0.4235	0.4838	0.4985*	3.04%

pretext tasks to improve the quality of item representations, which performs better than CL4SRec. ContraCL leverages more context information to conduct contrastive learning. DuoRec utilizes both

the feature-level dropout masking and the supervised positive sampling to construct contrastive samples. The results actually surpass the traditional SARS methods especially when K is large. Besides,

for category-aware SOTA method DIF-SR, we can find the effectiveness of side information fusion, it outperforms SARS by at least 5% on both metrics on most datasets.

Our proposed method combines Dual , well estimating the user's hierarchical preference dynamics. Finally, HPM consistently outperforms existing methods on all datasets. The average improvements compared with the best baseline range from 1.53% to 17.61% in HR and NDCG. Especially in the Clothing, Sports datasets, our model achieves the most impressive improvement, which might be attributed to that they both have higher relational ratios in the test set. The higher relation ratio can provide more stable temporal item relation signals for our SCE module, which can contribute to the model's robustness.

4.4 Ablation Study

To verify the effectiveness of the proposed HPM, we conduct extensive ablation studies. We compare our model with different variants: 1) *HPM-S*: HPM without CCL module. 2) *SPM-O*: We replace the dual transformer structure with a single transformer. Besides, in order to maintain the consistency of the input, we fused the item id and category information, and then input them into a single transformer. 3) *HPM-C*: HPM without HPCL. 4) *HPM-O*: original HPM with HPCL.

As Figure 3 illustrated, we conduct the ablation study of our model on four different datasets. First of all, the variant *HPM-S* reports the lowest performance consistently on all datasets, which shows the importance of introducing the explicit relation into our HPM framework. Especially on the sparse Clothing datasets, the CCL module is particularly important for enhancing the learning of user preferences. Second, considering our hierarchical preference structure's importance on HPM, we can observe that *SPM-O* results in the loss in all datasets compared to *HPM-O*. It indicates that the design of a dual transformer to explicitly learns both high- and low-level user preference is also vital. Third, *HPM-C* compared to *HPM-O* proves the effectiveness of our HPCL module. Finally, *HPM-O* achieves the best results on all four datasets, showing the superiority of our HPM framework.

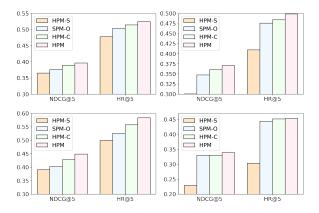
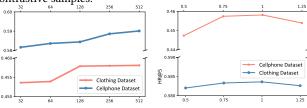


Figure 3: Ablation study of our model (HR@5 and NDCG@5) (Upper left: Beauty, Upper right: Sports, Lower left: Cellphones, Lower right: Clothing).

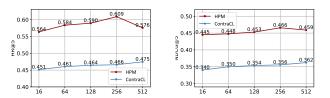
4.5 Parameter Sensitivity Test

In order to evaluate the effect of different hyper-parameters on the model performance, we conduct parameter sensitivity experiments with ContraCL on the Clothing and Cellphone dataset. We first evaluate the impact of different sizes of the model embedding size, varying from 32 to 512, the λ =1 and $batch_size$ =64 are fixed. As Figure 4 shown, with the increase of the model embedding size, both of them gain the corresponding improvement. Then we fix the embedding_size=64, batch_size=64 to figure out how contrastive loss coefficient λ affects the model performance. The results in Figure b) illustrate the model shows the upward trend from 0.5 to 1 then decreases, achieving the best performance when the coefficient $\lambda = 1$, indicating the intensity of \mathcal{L}_{rec} and \mathcal{L}_{cl} should be balanced. Finally, we check the impact of batch size on the model performance. The performance of the model improves with the increase in embedding size. A similar phenomenon was observed on batch size, as a larger batch size provides more diverse negative contrastive samples.



(a) Parameter sensitivity of (b) Parameter sensitivity of λ . model embedding size.

Figure 4: Parameter setting's effect on the model performance. (HR@5) on Amazon Clothing dataset.



(a) HR@5 comparison w.r.t. (b) NDCG@5 comparison w.r.t. Batch Size on Cellphone.

Figure 5: Parameter setting's effect on the model performance. (HR@5 and NDCG@5) on Amazon Cellphone dataset.

5 CONCLUSION

In this paper, we propose a novel framework **HPM** to model the hierarchical preference and combine it with a novel learning paradigm **SECL** that can model latent temporal relationships from user interactions and fuse them into a sequential recommendation model via **DCL**. Extensive experiments analyses on different datasets verify the superiority of our model to state-of-the-art methods.

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