

Media Coverage

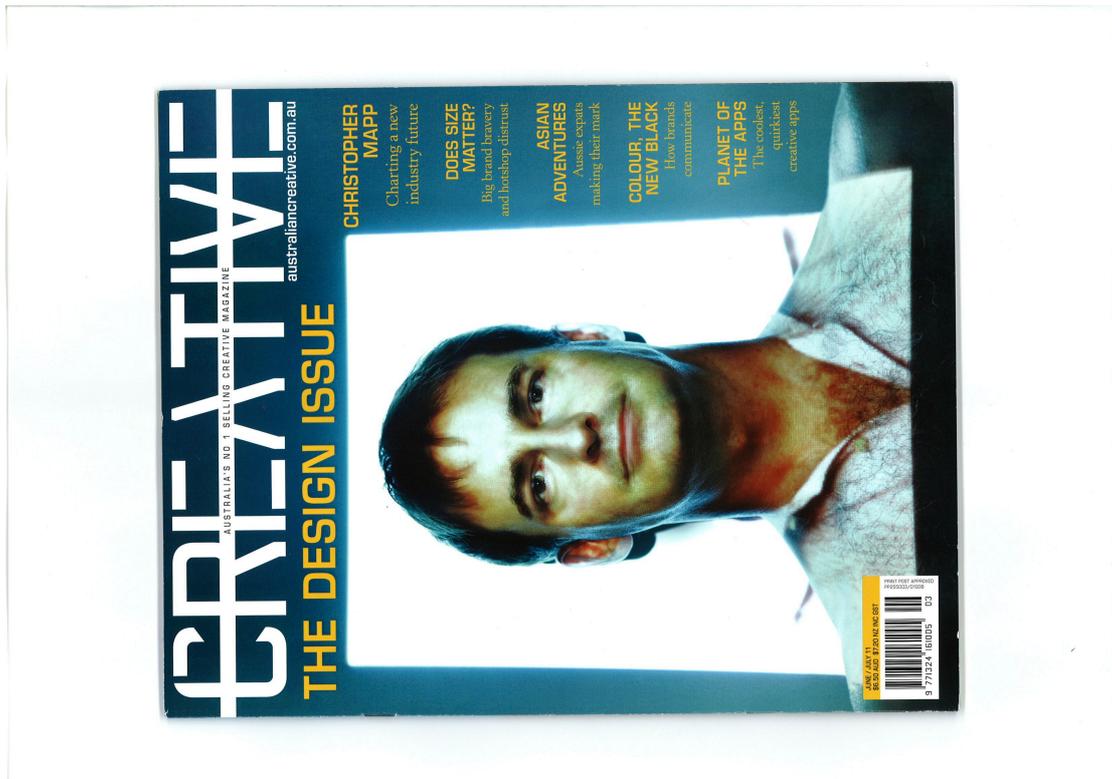
CREATIVE MAGAZINE – DESIGN REPORT 2011-10-12

“Hotshop Distrust and Big Brand Bravery”

“Does size matter? Are Australian design studios underachieving when it comes to working with clients at the big end of town? Barbara Messer reports.”

CIIC Interviewees: Stuart Davis, SA Business Adviser; David Schloeffel, VIC Business Adviser

See attached zip file



IS THERE A SECRET TO ATTRACTING BUSINESS CLIENTS?

...the very best need their own... by Blair Ernie, three someone... with business clients on their own... areas of expertise. Alternatively... is a successful, time-consuming... and expensive.

Stuart Davis, CIC, Smith... focus on the benefits they... to clients, designers should... printing and photography... business? Did it increase?... What did it mean for the... brand? Clients don't answer... those questions very well... new business model, don't be... creation. Simply put, you win the... best design. It's how you do the... work, not just the work itself. It's... experience, and prove your... organization aligns with... different tracks."

David Schofield, CIC, Victoria/Tasmania... you need to define your studio's... value proposition, even what you... are going to offer that client, in... designers, will be pushing for... beyond an illustration, make it start... a low barrier to entry on the... illustration entirely out of your... capabilities they need by up-... selling or re-aging."

"The size of the agency only comes into play if the specific requirement of the project requires a very large output or production component" Olivia Meredith, SBS



to articulate their value. Worse still, they don't always target any clients, especially in the very technical services areas, which mean significant competition. "I speak of every technical service here in the perception that Caro Partners is too expensive."

VALUE VERSUS COST

So are the two kinds of design studios mutually exclusive? Canholmes every day, and we're not just talking about Australia, which runs its economy on the back of the service sector. "In the design sector, we see two types of design studio: one that looks wonderful, and work that is constructed to be a great value. It's not about the design contributing to industry, which is why Cano is so up on his toes. He's a designer that helps business," he says.

"There's always been a huge divide between value and cost. We directly reduce the value of a design, but we also reduce the cost, and we do this very early with the client. Before the major design studios—especially start-ups—don't know how

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Macquarie logo designed by John Partridge.

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Andrew Hoyle, creative director at Hoyle Design, says that he and his team do their best work for small clients. "The Australian design industry has become increasingly professional and sophisticated and Moon, Hulbosch, Cowan, Cornwell, Lander and Interbrand are a testament to this," he says.

There's no design studio—well as among the few whose client lists are long and varied, including clients such as Qantas, Coca-Cola, Vodafone, Westpac, Boral, Woolworths, Kraft Foods, and the Australian Government. "The design industry has become more mature like that," he says.

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HRB D638 and SIR JAMES beer labels designed by John Partridge.

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01. Creative for Blue Kube by
02. Creative design strategy with
03. SBS is ready to
Five Creative

03



AUSTRALIAN CREATIVE COMMUNITY

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University of Technology, Sydney 'U Magazine'
October edition 2011

"Small Business, Big Picture"

"When UTS design and international studies graduate Anna Zhu officially launched her freelance photography business at the beginning of the year, it was a one-woman operation. Now, thanks to some sound advice from the Creative Industries Innovation Centre (CIIC), she's adding a part-time assistant and has long-term plans to take on more staff and move into a larger business premises."

By Rachael Quigley

Marketing Communication Unit, UTS

Interviewees: Tony Shannon, NSW Business Adviser & Anna Zhu (CIIC Biztro client)

New content produced – Creativeinnovation.net.au

News/Events stories

- Sydney International Animation Festival entertains, engages & educates (12 September)
- Australian Copyright Council seminars (31 August)
- Calling all interactive media professionals (10 August)
- CityTraces – tracing a festival of design movers (31 August)
- Sydney Design returns with a question – is old new again? (8 August)
- NY creative force tours Australia with Portable Talks (22 August)
- Tasmania design forum: designing for success (15 August)
- Workshop: connecting creatives with investors (10 August)

Feature articles:

- Lloyd Grey Designs (company spotlight – September)
- Jungleboys (company spotlight - September)
- Adaptor (company spotlight – September)
- Scott Belsky – The habits of successful creative people (creative business management - September)
- Something Splendid (company spotlight – July)