

# COMMUNITY WELLBEING SURVEY – LANE COVE

REPORT  
AUGUST 2015

Prepared for Lane Cove Council

**UTS:CLG**  
CENTRE FOR LOCAL GOVERNMENT

[clg.uts.edu.au](http://clg.uts.edu.au)



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## APPENDICES

Appendix A. Survey Instrument

## 1 Introduction

Lane Cove Council contracted UTS:CLG in 2014 to develop a community indicator framework to establish a set of indicators and measures of community wellbeing informed predominately by the social issues aligned to Council's Community Strategic Plan (CSP). The framework was built upon the objectives of the CSP and encompasses indicators and data sources that will increase Council's awareness, knowledge and monitoring of current social issues and trends in Lane Cove. Data sources incorporated into the framework include:

- > The Community Satisfaction Survey
- > Internally collected Council data
- > Publically available government data sources including the Australian Bureau of Statistics
- > A Community Wellbeing Survey

The Community Wellbeing Survey was developed as part of the community indicator project in order to provide data against some of the indicators. In July 2015 it was implemented by Lane Cove Council to residents of Lane Cove via a paper survey mailed to a randomly selected sample of 3,000 rate payers and an on-line survey designed to reach younger residents and renters. Responses were received from 763 residents.

This report summarises the results of the survey. In the parts of the survey relating to wellbeing specifically, the results of an analysis of associations between each question and basic demographic variables is provided. These differences have been reported when they reach a significance of  $p \leq 0.05$  on the two-tail Chi-squared test of association; and when there is a magnitude of difference between categories or between a category and the national average of 5% or more.

Each of the demographic variables are defined as follows and the distribution of responses to these questions can be found in Section 2.6.

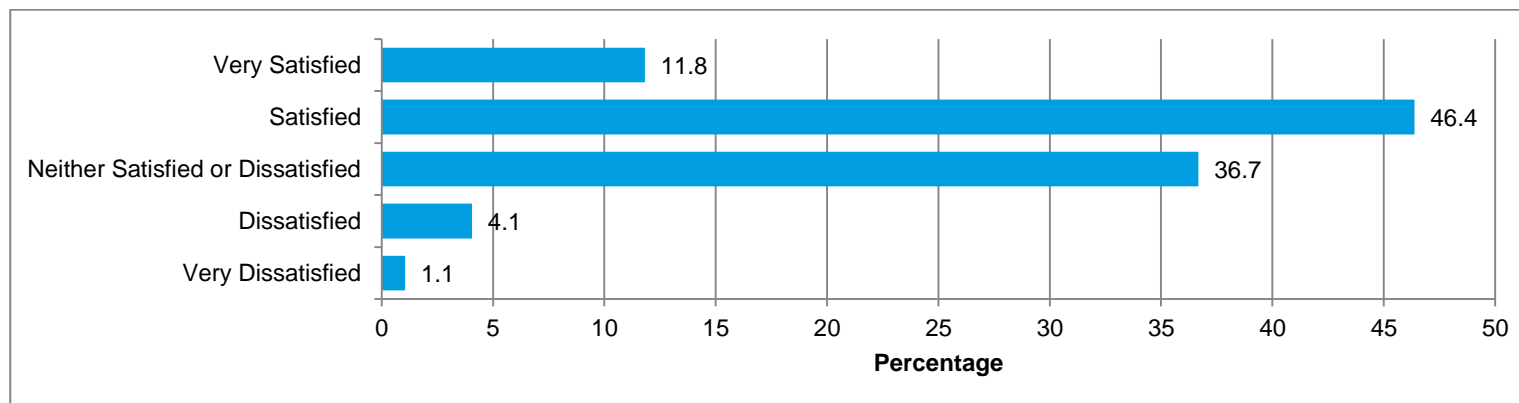
<b>Gender</b>	Male; Female	<b>Dwelling tenure</b>	Owned outright; owned with a mortgage; being purchased under a rent/buy scheme; being rented; being occupied rent free; being occupied under a life tenure scheme
<b>Age</b>	18-29; 30-39; 40-49; 50-59; 60-69; 70 and over	<b>Country of birth</b>	Australia; United Kingdom; Hong Kong; New Zealand; China; Other
<b>Dwelling type</b>	House; unit, flat or apartment; semi-detatch, row or terrace house; other	<b>Country of ancestry</b>	English; Australia; Irish; Scottish; Chinese; Other
<b>No. of bedrooms in residence</b>	1; 2; 3; 4; 5; 6; 7; 8	<b>Educational Attainment</b>	Post-graduate; grad-Certificate/Diploma; Bachelor; Advanced Diploma/Diploma; Certificate; school level qualification

## 2 Results

### 2.1 CSP Objective: Our Society – an inclusive, interconnected and active community

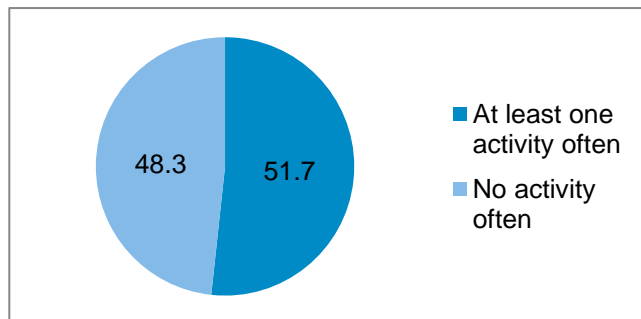
#### 2.1.1 How satisfied are you with the opportunities in your local area for participation in clubs, groups or organisations that meet your interests? (n=567)

The majority of Lane Cove residents are satisfied or very satisfied (58.2%) with opportunities for community interaction through participation in clubs, groups or organisations in the local area that meet their interests. Although only 5.2% of residents are dissatisfied or very dissatisfied, a third (36.7%) hold a neutral view about the availabilities of these opportunities. A large number, 196 of 763 respondents (26%), did not answer the question which may suggest a higher level of ambivalence about opportunities for participation in the area than the satisfaction numbers indicate at first glance.

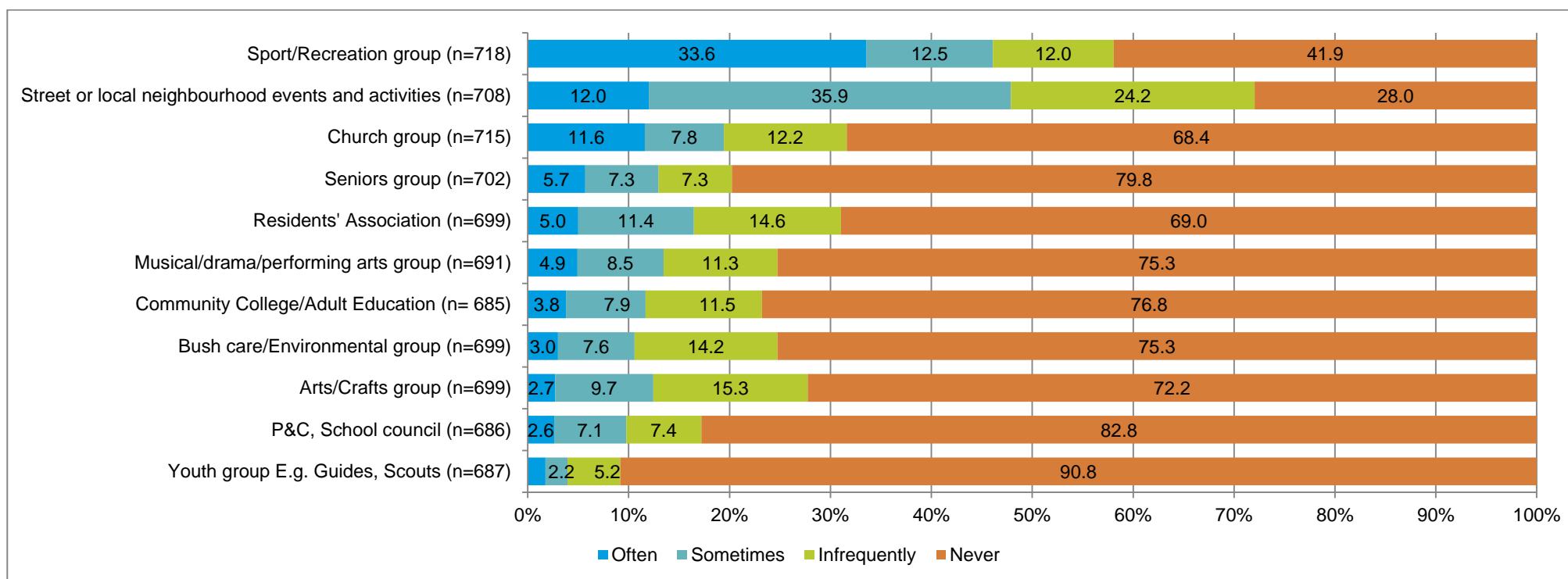


- > Younger people are less likely to be satisfied with the opportunities for participations in clubs, groups or organisations meeting their interests. Satisfaction increases with age. Only 25.0% of **18-29 year olds** are satisfied (0.0% are very satisfied) compared with 53.3% satisfied and 16.4% very satisfied in the **70 years and older** age group.

### 2.1.2 How often are you involved in the following?



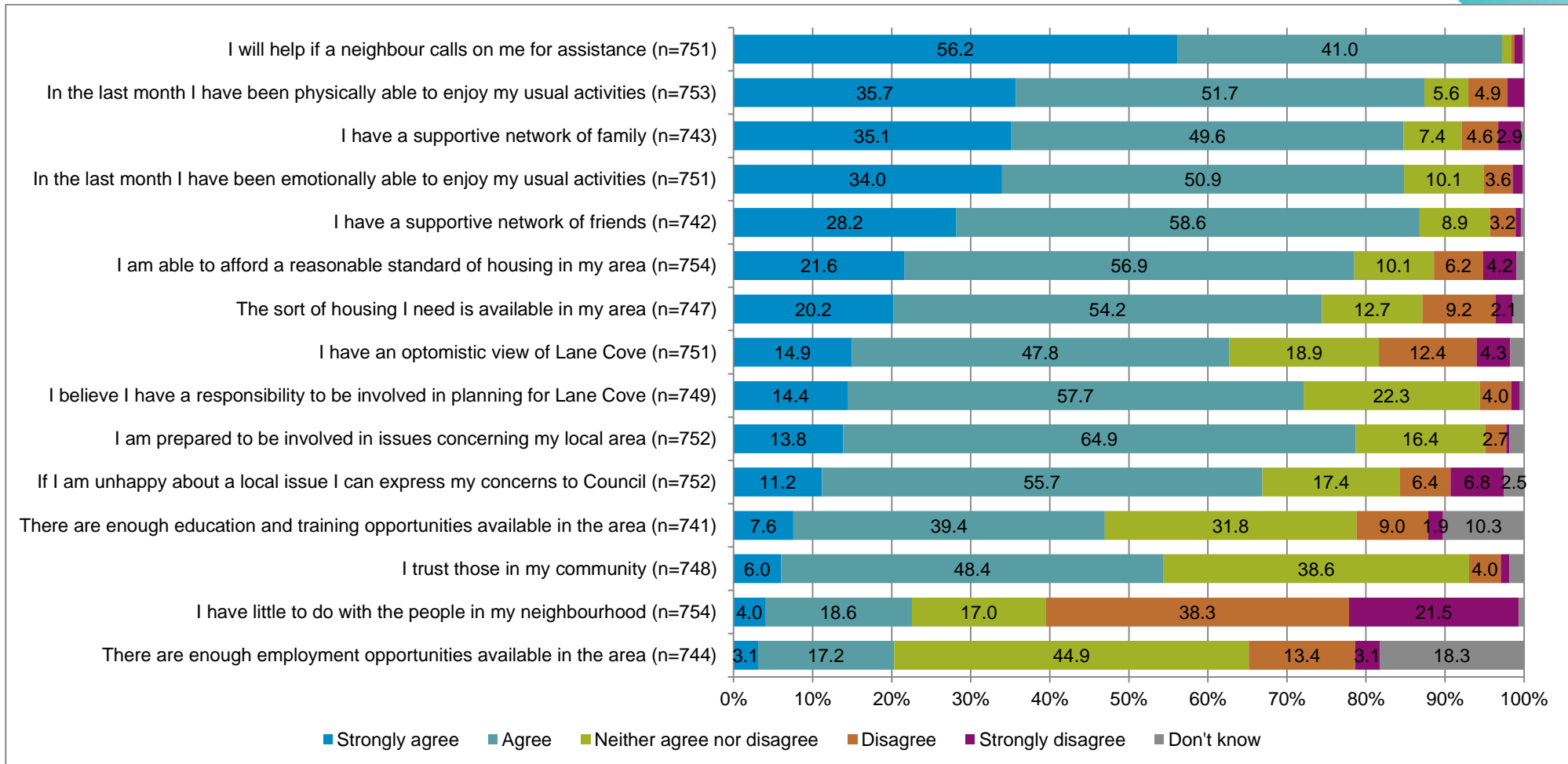
Just over half of residents are participating often in at least one community activity. Sport or recreation is the activity that is most popular (33.6% of respondents participate often).



- > **Men** are more likely than **women** to be often involved in a sport/recreation group (36.1% compared with 31.4%); and **women** are conversely more likely than **men** to be never involved (47.0% compared with 35.4%).
- > **Younger people** (28.6% of 18-29 year olds; and 16.7% of 30-39 year olds) and **older people** (31.8% of 60-69 year olds and 29.9% of 70 years and older) are less likely to be often involved in sport/recreation group, compared with those aged **40-49 years** (49.1%) and **50-59 years** (43.3%).
- > People living in **one bedroom residences** are much more likely to never be involved in sport/recreation groups (64.3% compared with the average of all respondents 41.8%).
- > People born in the **United Kingdom** (48.2%) are more likely; and those born in **China** are less likely (9.1%) to participate often in sport/recreation groups (compared to the average of all respondents 34.1%).
- > **Men** are less likely than **women** to be involved in arts/craft groups, with 81.8% of men never involved compared to 65.5% of women.
- > **Younger people** are much less likely to be involved in arts/craft groups (100% of 18-29 year olds and 80.4% of 30-39 year olds never involved compared to the average of all respondents (72.7%).)
- > People from a **Chinese ancestry** are more likely to be sometimes involved in a bush care/environmental group (20.0% compared to the average of all respondents 7.5%). Australians are more likely to be often involved (7.0% compared to 3.0%).
- > Residents aged **40-49 years** are more likely to be involved to some degree in youth groups (e.g. scouts, guides), with only 79.6% never involved compared to the average of all respondents (91.0% never involved).
- > People aged **60-69 years** (27.3%) and **70 years and over** (47.7%) are more likely to be involved often, sometimes or infrequently in a seniors group compared with the average of all respondents (20.4%). Of those age 70 years and over, 17.9% are involved often, 17.2% are involved sometimes and 12.6% infrequently.
- > **Older residents** are more likely to be involved in a residents' association, with 60-69 year olds (6.2% often and 14.8% sometimes involved) and 70 years old and older (9.6% often and 14.7% sometimes involved) compared with the average of all respondents (5.1% and 11.4% respectively).
- > Respondents aged **40-49 years** are more likely to be involved in P&C or school councils with only 60.7% never involved compared to the average of all respondents 82.7%).
- > **Women** are more likely than **men** to be attending community college/adult education, with women involved often (4.7%), sometimes (9.8%) or infrequently (14.2%) compared with men (2.8%; 4.6%; and 7.7% respectively).
- > Respondents aged **60-69 years old** are more likely to be sometimes involved in community college/adult education (10.5% compared with 7.6% of all respondents) and those aged **70 years and over** are more likely to be often involved (7.6% compared to 3.8% of all respondents)

### 2.1.3 How strongly do you agree or disagree with the following statements?

The following statements are measures of wellbeing across a number of different domains.

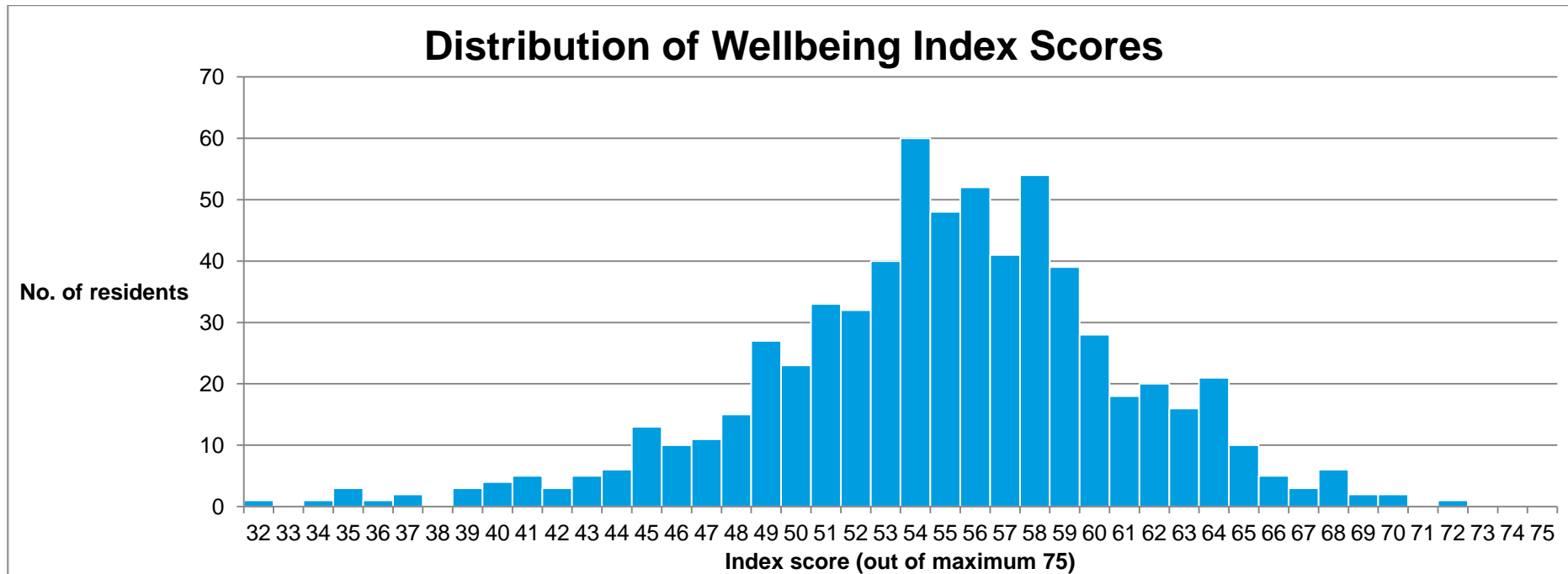


> Respondents aged **50-59 years** (28.1%) and **60-69 years** (28.5%) are more likely than those aged **18-29 years** (4.5%) and **30-39 years** (9.3%) to strongly agree that they are able to afford a reasonable standard of housing in the area.



- > People living in detached **houses** (26.0%) are more likely than those in **flats, units or apartments** (12.3%) to strongly agree that they are able to afford a reasonable standard of housing in the area.
- > Respondents in residences with fewer bedrooms are more likely to disagree that they are able to afford a reasonable standard of housing in the area, with 25.0% of those living in **1-bedroom** residences strongly disagreeing or disagreeing compared with 16.0% of those in a **2-bedroom**; 9.3% of those in a **3-bedroom**; 7.3% of those in a **4-bedroom**; and 5.2% of those in a **5-bedroom** residence.
- > Those who **own** their residence outright (83.9%) and those who **own with a mortgage** (70.9%) are more likely to strongly agree or agree that they are able to afford a reasonable standard of housing compared with those who are **renting** (50.0%).
- > Younger people aged **18-29 years** (40.9%) and **30-39 years** (36.1%) are more likely to agree or strongly agree that they have little to do with people in their neighbourhood compared with all respondents (21.8%).
- > People living in **flats, units or apartments** (35.2%) are more likely to agree or strongly agree that they have little to do with the people in their neighbourhoods compared with those living in detached **houses** (16.1%).
- > Residents of **1-bedroom** dwellings (42.9%) are more likely to agree or strongly agree that they have little to do with the people in their neighbourhood compared with those in **5-bedroom** dwellings (16.7%), with agreement falling as number of bedrooms increases.
- > People living in **houses** (61.3%) are more likely than those in **flats, units or apartments** (44.8%) to help if a neighbour calls on them for assistance.
- > Older residents are more likely to strongly agree or agree that if they are unhappy about a local issue they can express their views to council (79.0% of those aged **70 years and over** compared with 54.5% of those aged **18-29 years** and 44.4% of those aged **30-39 years**).
- > People who **own their dwelling outright** (71.4%) are more likely to strongly agree or agree that if they are unhappy about a local issue they can express their concerns to council compared with those that **own their dwelling with a mortgage** (61.6%) or those who are **renting** (50.0%).
- > Residents with higher educational qualifications are more likely to believe they have a responsibility to be involved in planning for Lane Cove, with 73.2% of those with **post-graduate qualifications** agreeing or strongly agreeing compared with 58.5% of those with a **certificate level qualification**.
- > Those with a **post-graduate qualification** (85.5%) are more likely to strongly agree or agree that they are prepared to be involved in issues concerning the the local area compared with those who have a **certificate level qualification** (70.2%).
- > Residents from **Irish** (77.8%) and **Chinese** (76.0%) ancestry are more likely to agree or strongly agree that they have an optimistic view of Lane Cove (compared with all respondents 63.0%).
- > People born in **China** (100.0%) and **Hong Kong** (100%) are more likely than those born in the **United Kingdom** (88.8%) and **New Zealand** (70.5%) to strongly agree or agree that they have a supportive network of friends.
- > People born in **Australia** (40.1%) are more likely than those born overseas to strongly agree they have a supportive network of family (**United Kingdom** 29.9%; **New Zealand** (29.4%); **China** (10.0%); **Hong Kong** (23.5%) and **other** countries (25.2%).

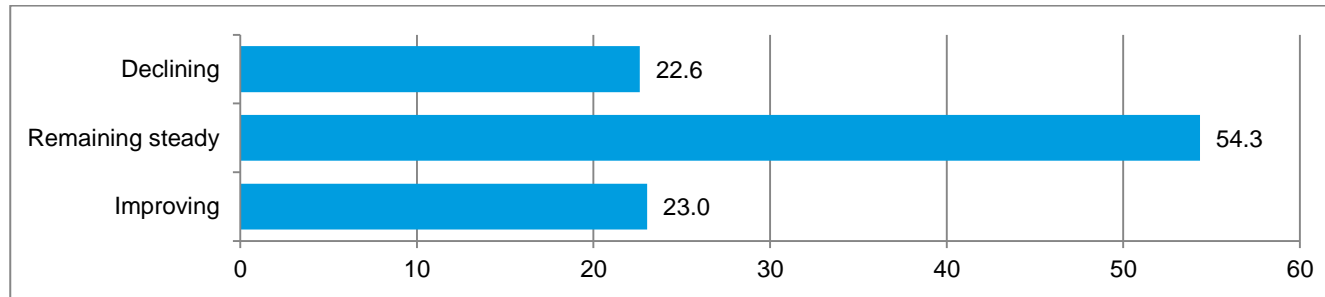
The rating for each question in the wellbeing scale was allocated a points value (from 1 for 'strongly disagree'; to 5 for 'strongly agree'; and 0 for 'don't know') in order to determine a total wellbeing score for each respondent out of a maximum of 75 possible points. The higher the score out of 75, the higher the wellbeing of the respondent – as measured by the questions on this scale. For example, if a respondent had answered strongly agree to all questions they would receive a score of 75; and if a respondent had answered strongly disagree to all questions they would receive a score of 15.



Mean score (average) = 54.9; standard deviation = 6.2

### 2.1.4 Over the past few years, do you think the quality of life in your local area has been (n=738)

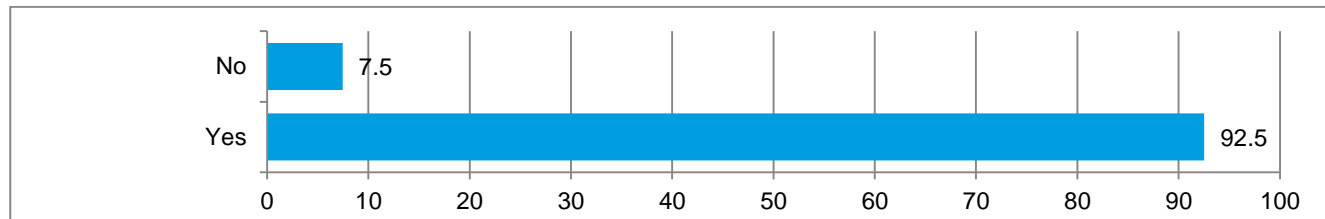
The majority of respondents (54.3%) think that the quality of life in Lane Cove has remained steady over the past few years. However, the remainder are equally split between those who think quality of life has been declining (22.6%) and those who think it has been improving (23.0%).



- > Respondents aged **18-29 years** (36.4%) are more likely than those aged **70 years and older** (20.4%) to think the quality of life in the local area has been improving, with the proportion thinking it is improving steadily decreasing with age.
- > People born in **China** are much more likely to think the quality of life in the local area is improving (63.3% compared with 23.1% of all respondents)

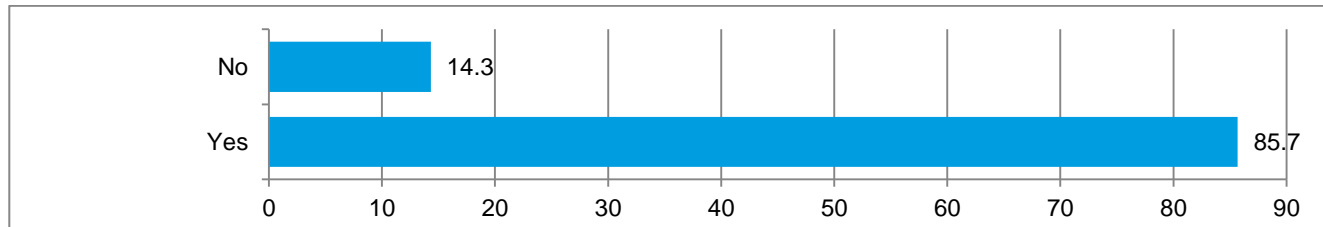
### 2.1.5 Would you call on your neighbours for help or assistance? (n=736)

The next few questions are designed to measure Lane Cove residents' connection to their neighbours. Almost all respondents (92.5%) feel they can call on their neighbours for help of assistance.



### 2.1.6 Do you have the phone number or email address of a neighbour? (n=747)

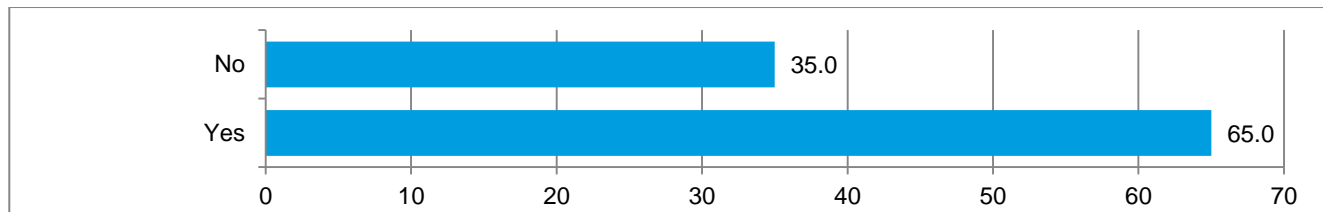
Most respondents (85.7%) have the phone number or email address of a neighbour.



- > As age increases, people are more likely to have the phone number or email address of a neighbour (72.7% of **18-29 year olds** compared with 90.7% of those aged **70 years and over**).
- > People living in **flats, units or apartments** (77.2%) are less likely to have the phone number or email address of a neighbour compared with those living in **detached houses** (88.1%).

### 2.1.7 If you went away would you leave a key with your neighbour? (n=746)

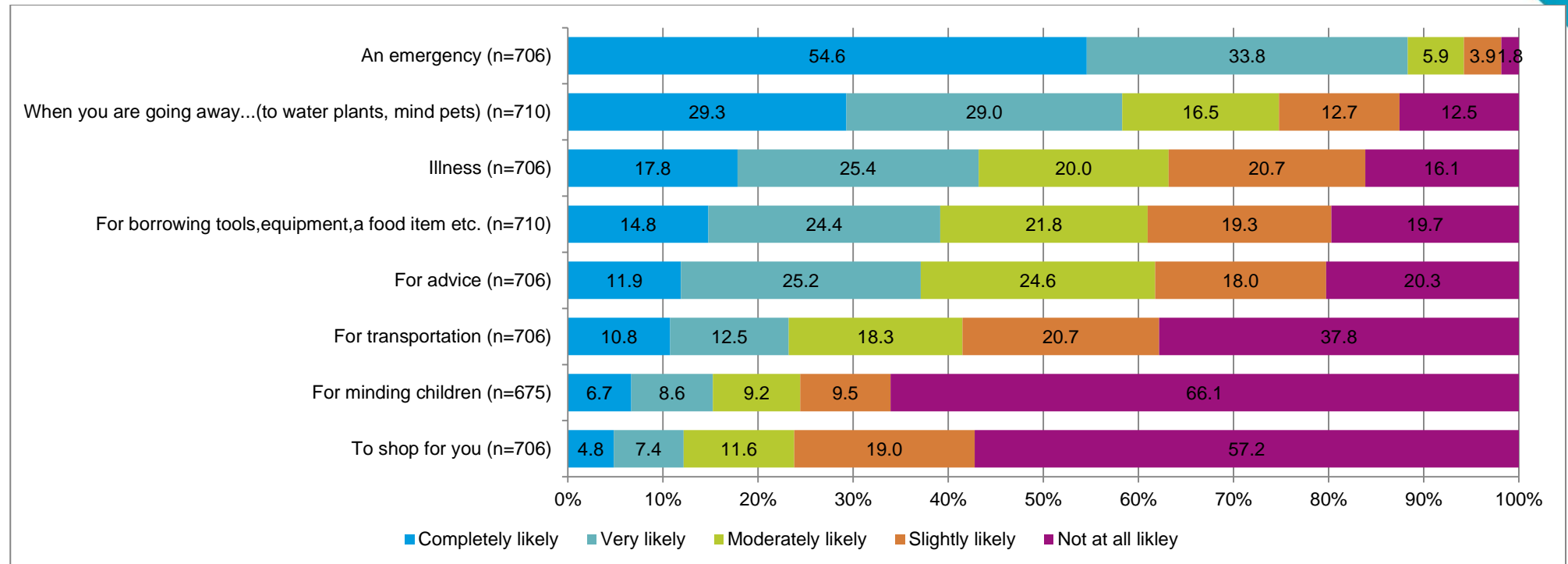
A slightly smaller proportion compared to the previous question (65.0%)—although still a majority—would leave a key with a neighbour if they went away.



- > People living in **flats, units or apartments** (55.7%) are less likely to leave a key with a neighbour compared with those living in **detached houses** (69.3%).
- > Those who **own** their homes outright (67.3%) or with a **mortgage** (64.4%) are much more likely than those who **rent** (30.0%) to leave a key with a neighbour if going away.
- > Respondents born in **Australia** (66.4%), the **United Kingdom** (78.4%) and **New Zealand** (70.6%) are much more likely than those born in **China** (36.4%), **Hong Kong** (31.3%) or **other** countries (59.0%) to leave a key with a neighbour if going away.

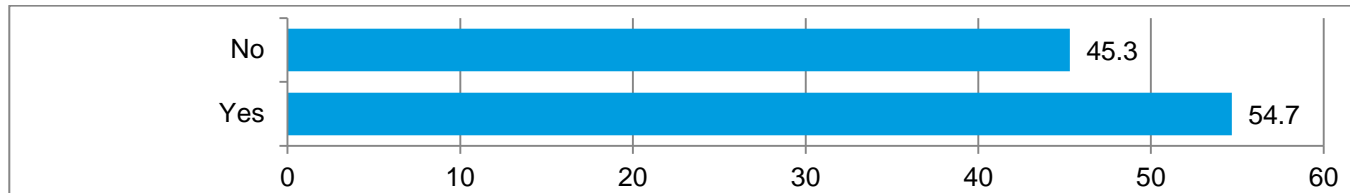
### 2.1.8 If you would call on your neighbours for help or assistance, in each of the following circumstances, how likely would you be to ask your neighbours for help?

Respondents are most likely to call on their neighbours for help and assistance in the case of an emergency, or to assist with watering plants and minding pets when going away. However, for more 'everyday' tasks such as shopping, minding children or for transportation, respondents are much less likely to seek the assistance of their neighbours.



2.1.9 Some people in our community are contributing their time to causes they consider worthwhile. In the past year have you given your time, without pay, to any charitable, civic, religious or other volunteer organisation? (n=746)

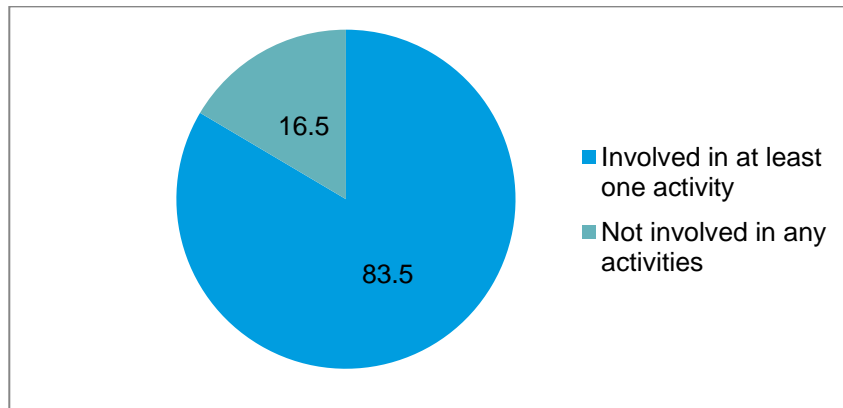
Over half of respondents (54.7%) volunteered in the last 12 months.



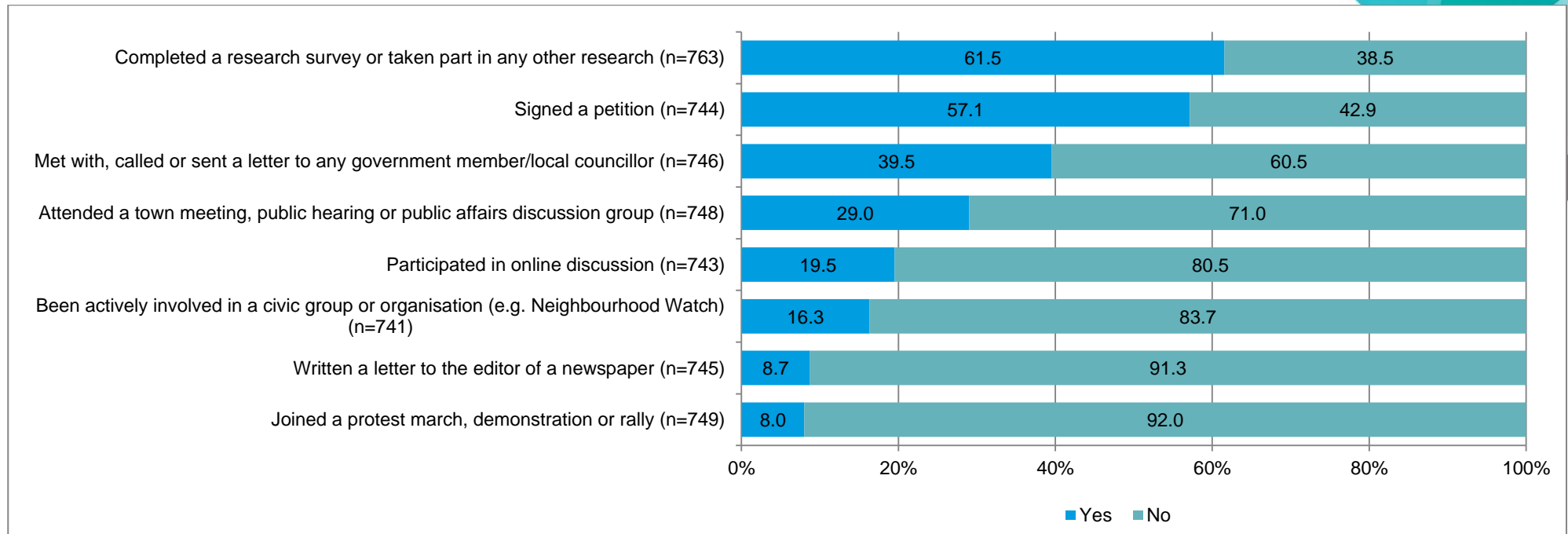
> People living in **detached houses** (59.3%) are more likely than those living in a **flat, unit or apartment** (45.0%) to have volunteered in the past year.

2.1.10 In the last 12 months have you been actively involved in any of the following

The following two questions ask about levels of civic engagement. The first set of questions relate to individual actions that are about achieving social or political change. Most respondents (83.5%) had been involved in at least one of the nominated activities in the last 12 months.



Respondents are most likely to have completed a research survey (61.5%) or signed a petition (57.1%) than have attended a protest march, demonstration or rally (8.0%). About a third of respondents reported activities that suggest they are engaged in the politics of their community, either by meeting with, calling or writing to a government member or councillor (39.5%) or attending a town meeting, public hearing or public affairs discussion group.

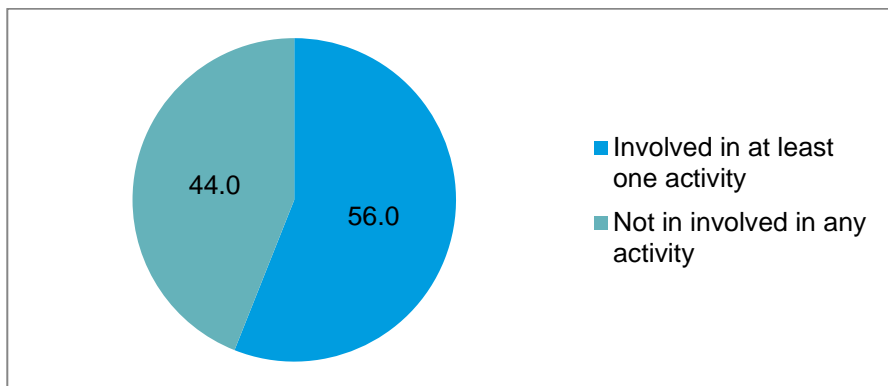


- > Older people are more likely to have attended a town meeting or public affairs discussion group (36.3% of **60-69 year olds** and 33.7% of those **70 years and older** compared with 22.7% aged **18-29 years** and 17.9% of those aged **30-39 years**).
- > Those living in **detached houses** (43.4%) or **semi-detached houses** (45.3%) are more likely to have met with, called or sent a letter to any government member/local councillor compared to those living in a **flat, unit or apartment** (29.7%).
- > Residents who are **renting** are less likely to have met with, called or sent a letter to any government member/local councillor (25.0% compared with the average for all residents of 39.0%).
- > **Women** are more likely than **men** to have joined a protest march, demonstration or rally (9.9% compared with 5.3%).
- > **Men** are more likely than **women** to have written a letter to the editor of a newspaper (11.6% compared with 6.3%).
- > Those with **higher levels of education** are more likely to have completed a research survey or taken part in any other research: 71.0% of **post-graduates** compared with of those with a **certificate** level (48.4%) or **school** level (43.6%) qualification.
- > Younger people are more likely to have participated in an online discussion, with the most active age group being **30-39 year olds** (37.2% compared with the average of all respondents 19.6%).

- > People living in **houses** (18.7%) are more likely than those living in a **flat, unit or apartment** (10.5%) to have been actively involved in a civic group or organisation.

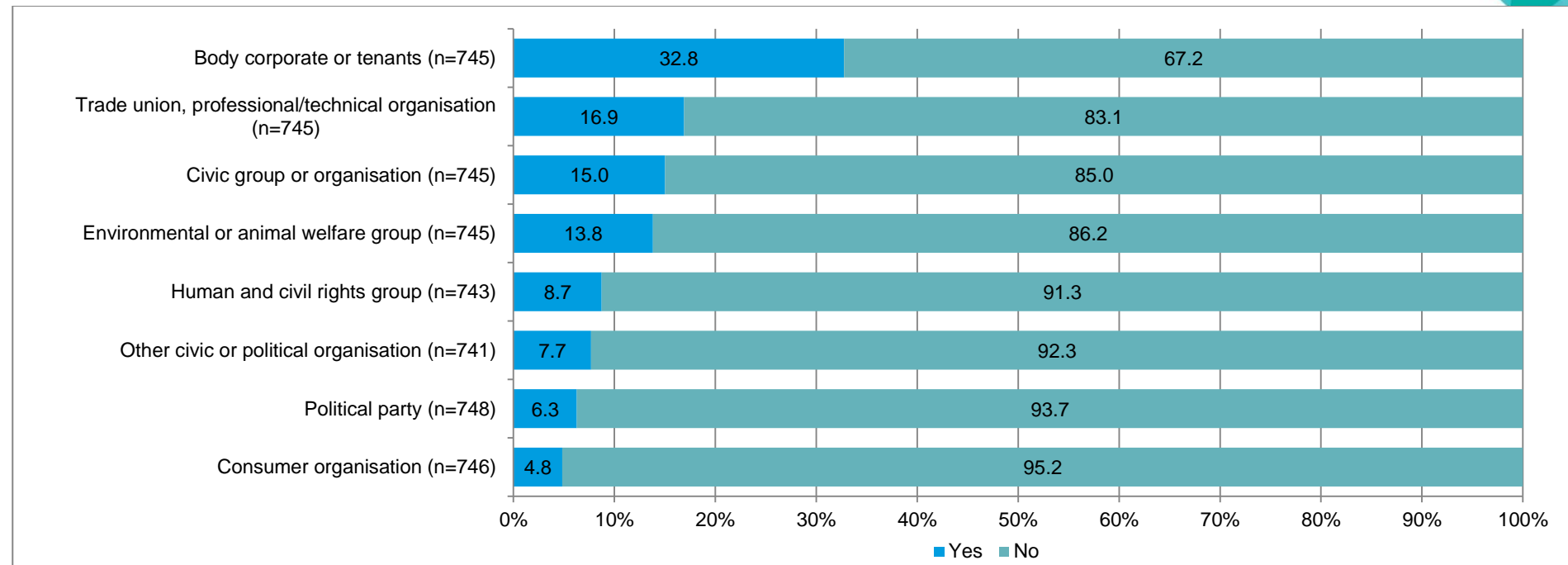
### 2.1.11 In the last 12 months have you done any of the following

The second set of questions relates to joining a group or association in order to further social or political aims. Just over half of respondents (56.0%) reported having engaged in at least one of these activities over the past year.





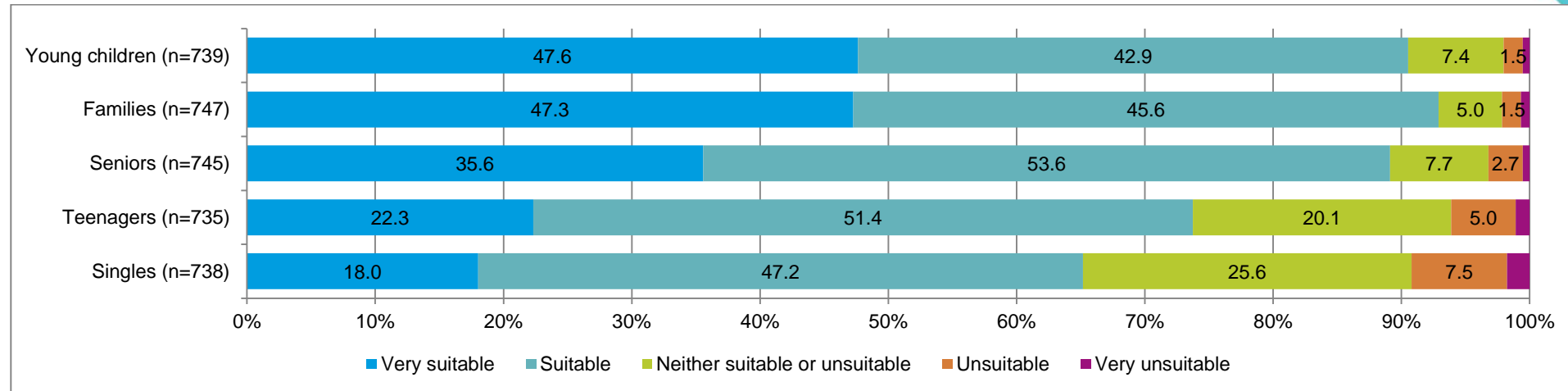
Being on a body corporate or tenants association was the most popular way that residents engaged with these types of organisations (32.8%).



- > Older people are more likely than younger ones to have been involved in a political party (9.0% of those aged **60-69 years** and 10.1% of those aged **70 years and over** compared to the average of all residents 6.0%).
- > Older residents are more likely than younger ones to have been involved in a civic group or organisation (21.6% of those aged **60-69 years** and 21.4% of those aged **70 years and over** compared to 4.5% of **18-29 year olds** and 7.3% of **30-39 year olds**).
- > **Women** are more likely than **men** to have participated in a human or civil rights group (10.9% compared with 5.7%).
- > People with a **post-graduate degree** are more likely to have participated in a human and civil rights group (17.6% compared to the average of all respondents 9.2%).
- > People living in a **flat, unit or apartment** (63.1%) or **semi-detached, row or terrace house** (58.5%) are more likely to have participated in a body corporate or tenants' association compared to those living in a **detached house** (14.9%).
- > Respondents with a **1-bedroom** (44.4%) or **2-bedroom** (55.3%) residence are more likely to have been on a body corporate or tenants' association (compared with the average of all respondents 33.4%)

### 2.1.12 How would you rate your local area as a place for

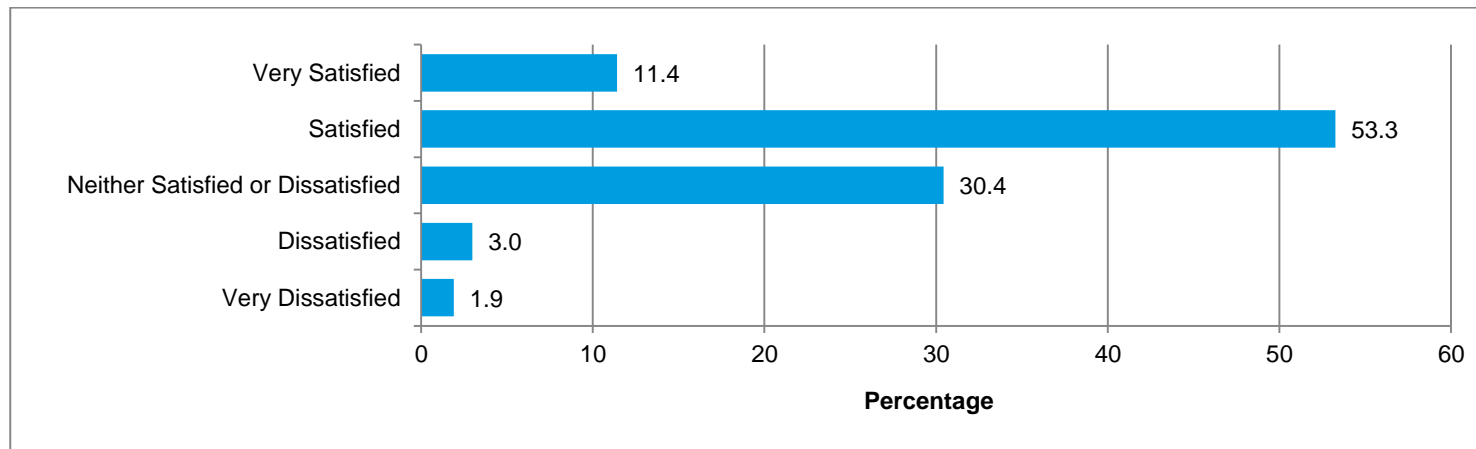
In terms of being suitable for a diverse population mix, respondents think that Lane Cove is much more suitable for young children, families and seniors than for teenagers and singles.



- > Those living in a **detached house** (54.4%) or **semi-detached, row or terrace house** (49.0%) are more likely than people living in a **flat, unit, or apartment** (34.2%) to think Lane Cove is very suitable for young children.
- > Those living in a **detached house** (26.9%) or **semi-detached, row or terrace house** (27.5%) are more likely than people living in a **flat, unit, or apartment** (12.0%) to think Lane Cove is very suitable for teenagers.
- > Those living in a **detached house** (53.1%) or **semi-detached, row or terrace house** (44.2%) are more likely than people living in a **flat, unit, or apartment** (35.9%) to think Lane Cove is very suitable for families.

### 2.1.13 How satisfied are you with the opportunities in Lane Cove for engaging in sport and recreation? (n=736)

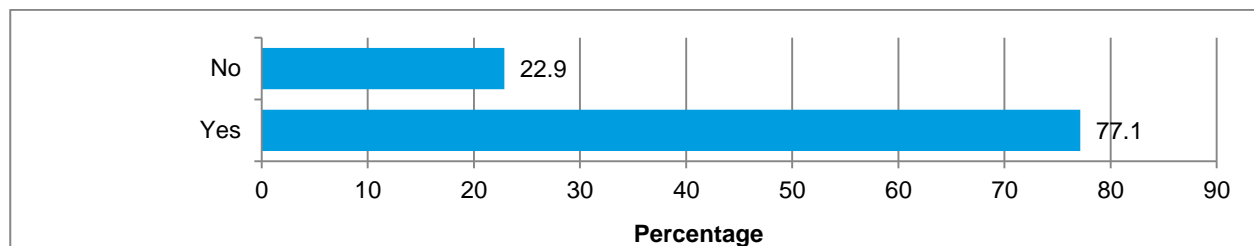
A majority of respondents are very satisfied or satisfied (64.7%) with the opportunities for engaging in sport and recreation in Lane Cove. Only a very small proportion are dissatisfied or very dissatisfied (4.9%).



- > Respondents aged **40-49 years** are most likely to be satisfied or very satisfied with opportunities in Lane Cove for engaging in sport and recreation (81.4% compared with the average of all respondents 65.3%).
- > People living in **detached houses** (70.4%) are more likely than those in a **flat, unit or apartment** (54.6%) to be satisfied or very satisfied with the opportunities for engaging in sport and recreation in Lane Cove.

### 2.1.14 Did you participate in any sport or physical recreation in the last 12 months? (n=748)

Three-quarters of respondents (77.1%) have participated in sport or physical recreation in the last 12 months.

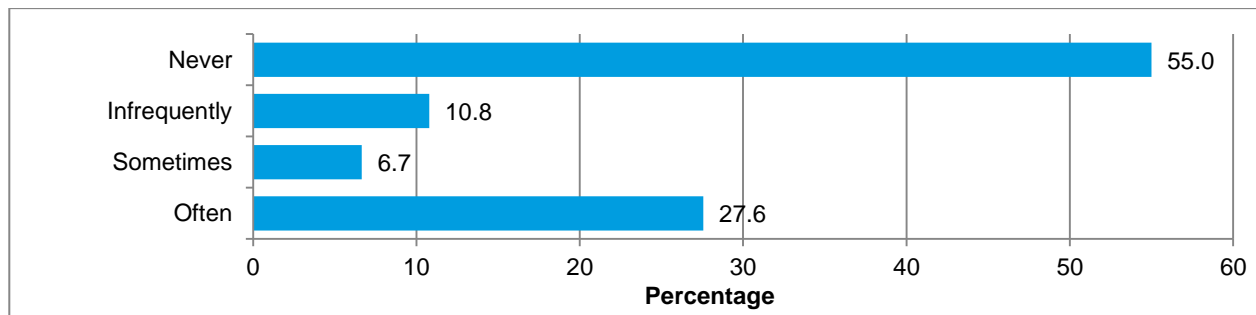


- > **Men** (81.9%) are more likely than **women** (73.7%) to have participated in any sport or physical recreation in the last 12 months.

- > People aged **18-29 years** (63.6%) and **70 years or more** (66.3%) are less likely; and people aged **40-49 years** (86.7%) are more likely; to have participated in any sport or physical recreation in the last 12 months (compared with the average of all respondents 77.2%)
- > Respondents born in **Australia** (79.9%), the **United Kingdom** (83.0%) and **New Zealand** (75.0%) are more likely than those born in **China** (63.6%), **Hong Kong** (52.9%) and **other** countries (68.5%) to have participated in any sport or physical recreation in the last 12 months.
- > People with **Chinese** ancestry are less likely to have participated in any sport or physical recreation in the past 12 months (53.3% compared with the average of all respondents 77.2%).
- > Compared with those **without a post-school qualification** (61.8%), respondents with **bachelor** (80.4%) and **post-graduate** (82.1%) qualifications are more likely to have participated in any sport or physical recreation in the past 12 months.

2.1.15 In the last 12 months, how often have you been involved in organised sporting activities such as netball, soccer, golf, competition swimming, bowls, cricket, football etc.? (n=751)

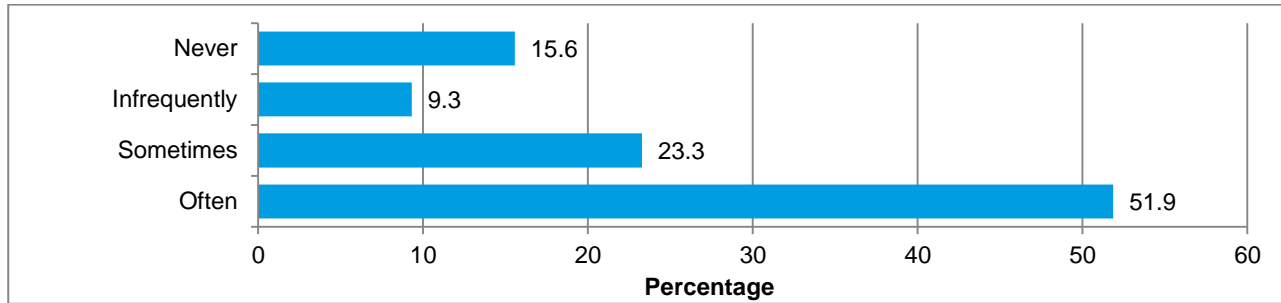
Less than half of respondents have been involved in organised sports, with 27.6% participating frequently, 6.7% sometimes, and 10.8% infrequently.



- > **Men** (35.9%) are more likely than **women** (21.2%) to have often been involved in organised sport over the last 12 months.
- > **Older respondents** are less likely to have been often involved in organised sporting activities in the last 12 months (19.6% of 60-69 year olds and 18.0% of those 70 years and older compared with the average of all respondents 27.7%)

2.1.16 In the past 12 months, how often have you been involved in non-organised sporting or recreation activities such as skateboarding, swimming, tai chi, yoga, surfing, jogging, picnics, walking, bushwalking etc? (n=752)

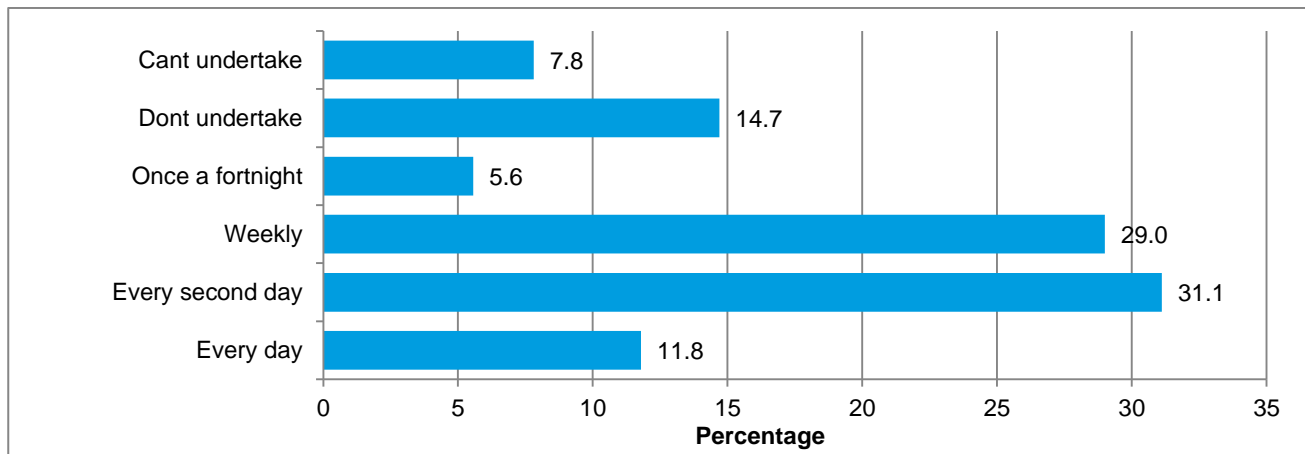
A higher proportion of respondents have been involved in non-organised sport and recreational activities, with 51.9% participating often.



- > Respondents aged **18-29 years** (36.4%) and **70 years and older** (38.0%) are less likely to have often been involved in non-organised sport in the last 12 months (compared with the average of all respondents 51.6%)

2.1.17 In the past 2 weeks, on how many days did you do vigorous exercise which made you breathe harder or puff and pant such as football, tennis, squash, netball, jogging, fast walking, dancing, aerobics etc?

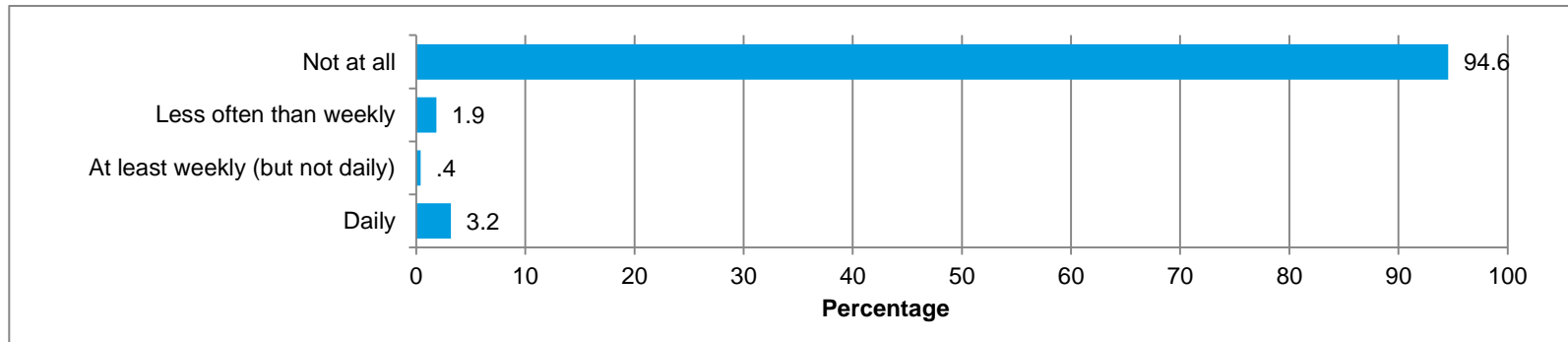
A third of respondents do vigorous physical exercise weekly (29.0%) and a further third every second day (31.1%); while 11.8% undertake exercise which makes them breathe harder or puff and pant at least every day.



- > Respondents aged **70 years and over** are more likely to have responded that they can't undertake vigorous exercise (19.8% compared with the average of all respondents 7.9%).

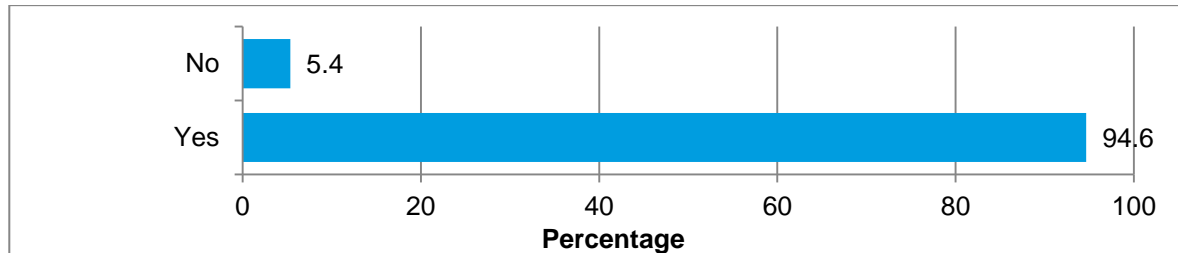
### 2.1.18 How often do you currently smoke cigarettes or any tobacco products?

The next four questions relate to measures of healthy behaviours. Very few respondents reported being smokers. Only 3.2% admitted to smoking daily.



### 2.1.19 Did you eat healthily yesterday? (n=746)

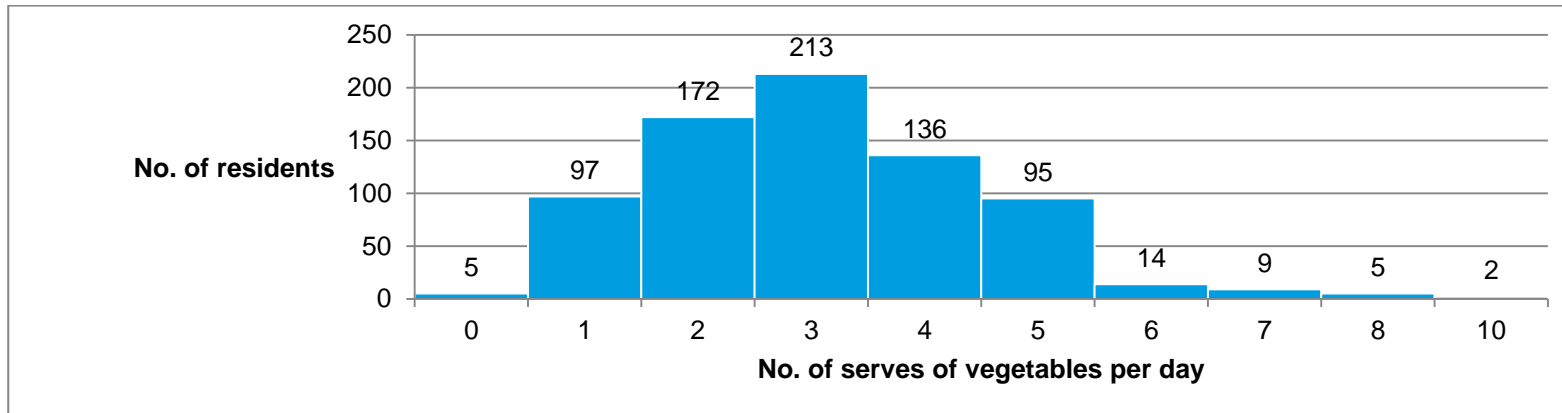
Almost all respondents (94.6%) self-reported having eaten healthily yesterday



- > Younger people are much less likely to report that they ate healthily the day before the survey (90.7% of **30-39 year olds**; 91.1% of **40-49 year olds**; and 90.3% of **50-59 year olds**) compared with older people (97.8% of **60-69 year olds** and 99.4% of those aged **70 years and older**).

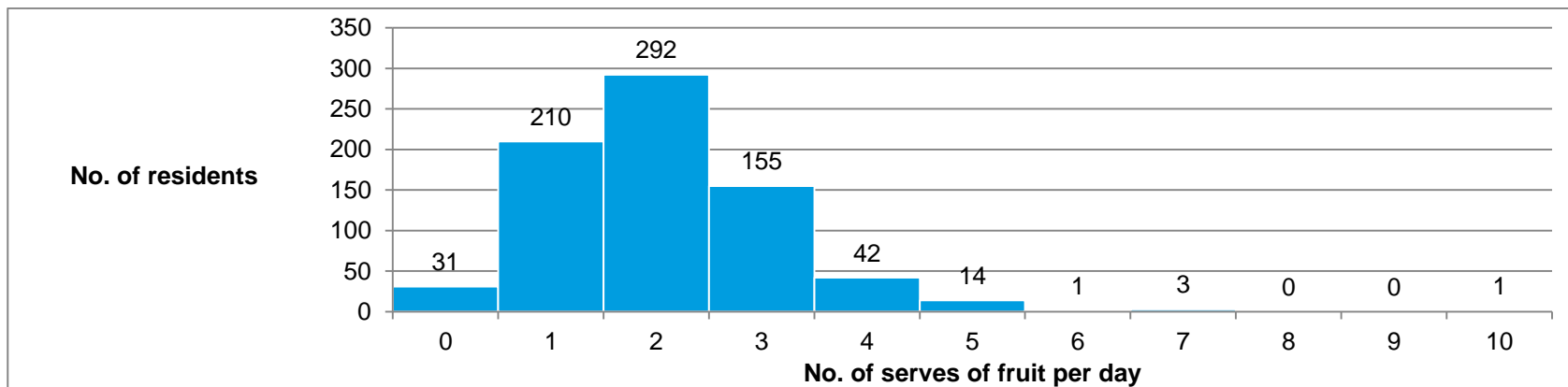
**2.1.20 How many serves of vegetables do you usually eat a day? (n=748)**

NSW Health recommends that people eat 5 serves of vegetables per day<sup>1</sup>. Respondents eat on average 3.1 serves of vegetables per day (standard deviation = 1.47). Only 16.7% of respondents reported eating 5 or more serves of vegetables per day.



**2.1.21 How many serves of fruit do you usually eat a day? (n=749)**

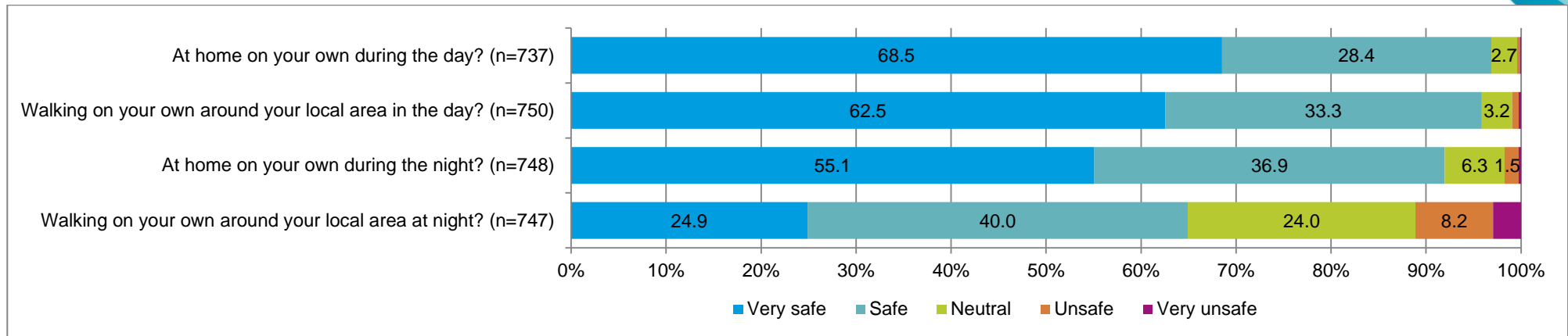
NSW Health recommends that people eat 2 serves of fruit per day. The average fruit consumption by residents was 2.0 serves of fruit per day.



<sup>1</sup> <http://gofor2and5.com.au>

### 2.1.22 How safe do you feel?

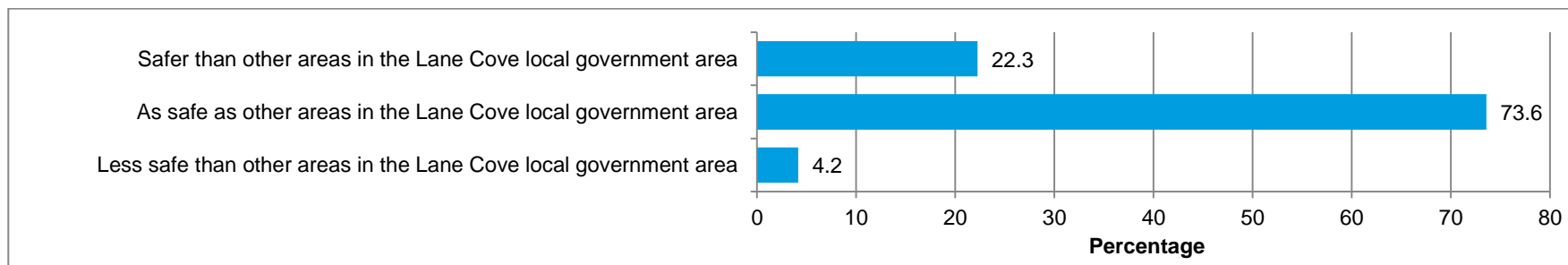
Respondents' perception of their personal safety is very high during the day—96.9% of residents feel very safe or safe at home during the day and 95.8% walking around in the local area during the day. However, perception of safety falls at night, particularly for walking around the local area at night, with only 64.9% of respondents reported feeling safe in this situation.



- > **Women** are less likely than **men** to feel very safe or safe walking on their own around their local area at night (34.0% of men feel very safe compared with 17.3% of women; and 44.2% of men feel safe compared with 37.0% of women).
- > Respondents aged **70 years and over** are slightly less likely to feel very safe (19.8% compared with the average of all respondents 25.0%).

### 2.1.23 Do you feel your local area is: (n=746)

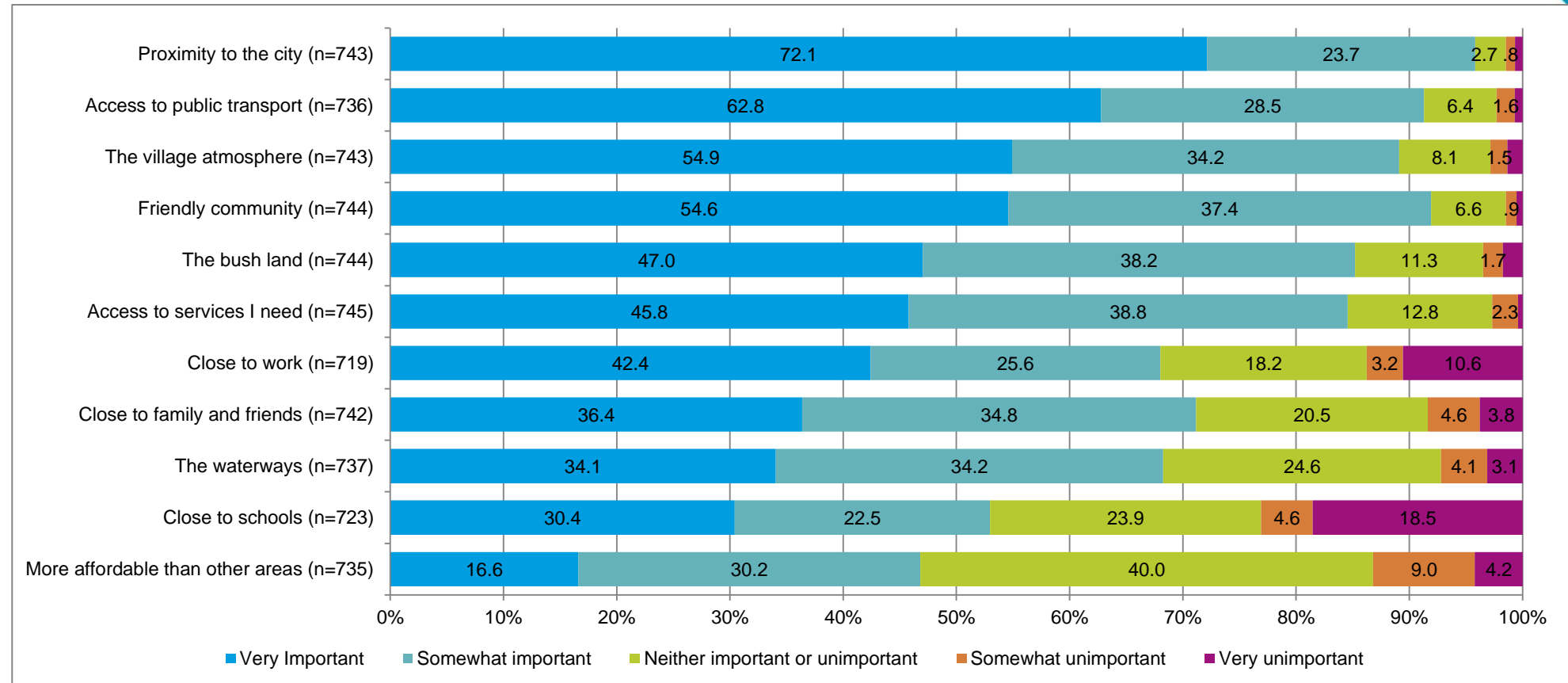
Most respondents feel their local area is at least as safe as (73.6%) or safer (22.3%) than other areas in the Lane Cove local government area.





### 2.1.24 How important to you personally are each of the following reasons for living in Lane Cove?

The following reasons for living in Lane Cove are based on characterisation of the area in the DVD *Lane Cove: Where Sydneysiders Live*. Proximity to the city (72.1%) and access to public transport (62.8%) are the reasons with the highest ratings of 'very important' by respondents. Also with high ratings for importance are the village atmosphere (54.9%) and the friendly community (54.6%). The bushland was rated 'very important' by 47.0% of respondents, but the waterways by only 34.1%.

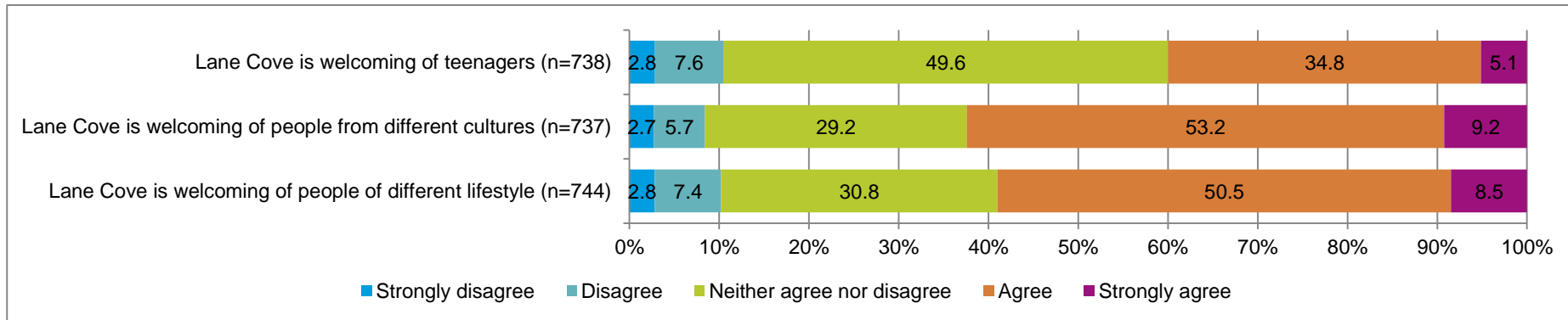


- > People living in **houses** (detached 38.1% and semi-detached 38.5%) are more likely than those in a **flat, unit or apartment** (25.7%) to think that the water ways are a very important reason for living in Lane Cove.

- > The waterways are more likely to be a very important reason for living in Lane Cove for people born in **China** (45.5% compared with the average of all respondents 34.4%).
- > **Women** (62.7%) are more likely than **men** (44.9%) to think the village atmosphere is a very important reason for them personally for living in Lane Cove.
- > **Women** (52.2%) are more likely than **men** (40.9%) to think the bushland is a very important reason for them personally for living in Lane Cove.
- > Respondents aged **18-29 years** are less likely to think the bushland is a very important reason for them personally to live in Lane Cove (18.2% compared with the average of all respondents 47.4%).
- > People living in **houses** (detached 51.2% and semi-detached 55.8%) are more likely than those in a **flat, unit or apartment** (37.7%) to think that the bushland is a very important reason for living in Lane Cove.
- > **Women** (48.4%) are more likely than **men** (34.5%) to think that being close to work is a very important reason for them personally for living in Lane Cove.
- > **Women** (40.7%) are more likely than **men** (30.3%) to think being close to family and friends is a very important reason for them to live in Lane Cove.
- > **Younger people** (40.9% of 18-29 year olds and 43.3% of 30-39 year olds) and **older people** (44.5% of those aged 70 and over) are more likely to think being close to family and friends is a very important reason for living in Lane Cove (compared with the average of all respondents 36.4%)
- > **Women** (51.0%) are more likely than **men** (38.6%) to think that having access to services they need is a very important reason for them living in Lane Cove.
- > **Women** (20.6%) are more likely than **men** (11.3%) to think that being more affordable than other areas is a very important reason for them living in Lane Cove.
- > People living in a **semi-detached, row, terrace or townhouse** are more likely to say a very important reason for them living in Lane Cove is that it is more affordable than other areas (30.8% compared with the average of all respondents 16.4%).
- > People living in smaller houses are more likely to say a very important reason for them living in Lane Cove is that it is more affordable than other areas (29.6% of those with a **1-bedroom** residence compared with the average of all respondents 16.3%) The proportion of people for whom it is very important falls with number of bedrooms.

### 2.1.25 How strongly do you agree or disagree with the following statements

In measures of the tolerance of the Lane Cove community for different parts of the community, the lowest level of agreement was for the statement that Lane Cove is welcoming of teenagers (39.9%). Respondents agree or strongly agree that Lane Cove is welcoming of different cultures (62.4%) and of people of a different lifestyle (59.0%). In general there are high levels of ambivalence about each of these questions, with a large proportion of respondents answering 'neither agree nor disagree' (29.2%-49.6%).

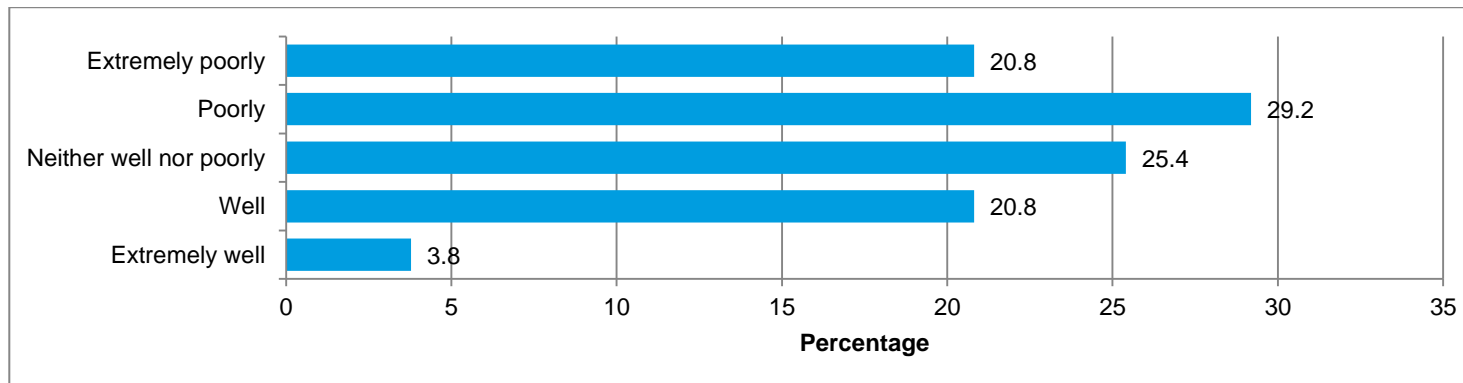


- > Respondents aged **18-29 years** are four times more likely to strongly disagree that Lane Cove is welcoming of teenagers (13.6% compared with the average of all respondents 3.0%)

## 2.2 CSP Objective: Our built environment – a well designed, liveable and connected area

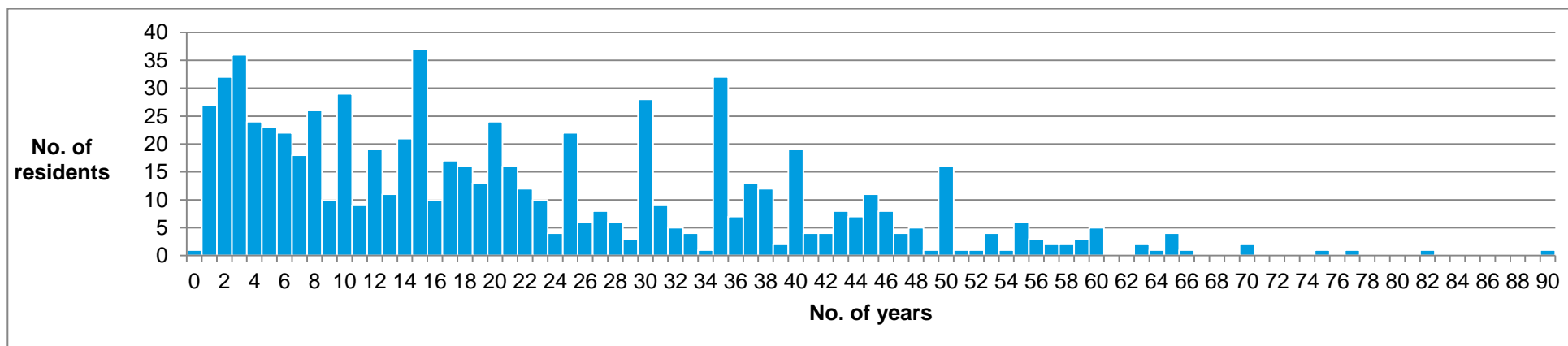
### 2.2.1 How well does new development fit in with the character of Lane Cove? (n=740)

Half of respondents (50%) believe that new development fits extremely poorly or poorly in with the character of Lane Cove. Only 24.6% of respondents are positive, answering 'well' or 'extremely well'.

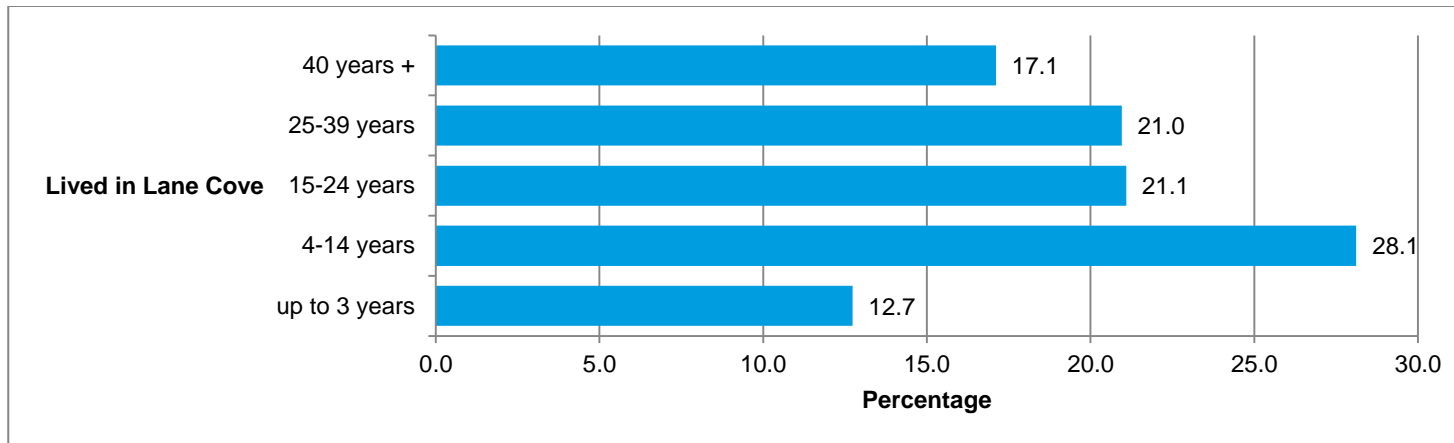


### 2.2.2 How long have you lived in Lane Cove? (n=754)

The mean (average) number of years that respondents have lived in Lane Cove is 21.77 years (median = 18.0 years; standard deviation = 16.7 years).

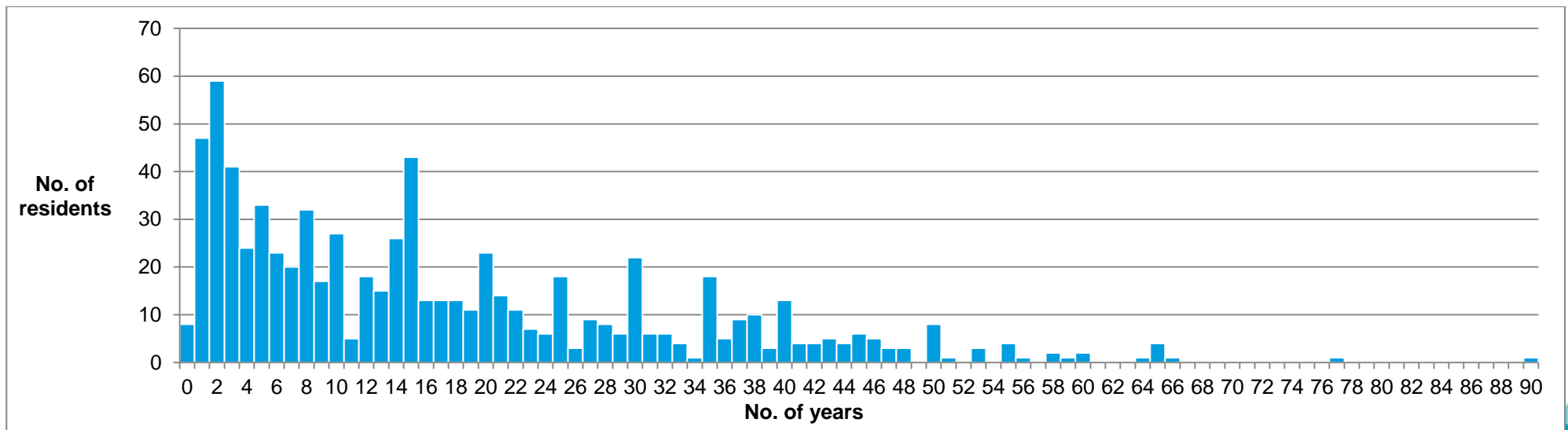


Respondents have typically been residents of Lane Cove for a long time, with 59.2% of respondents having lived in the area for 15 years or more.

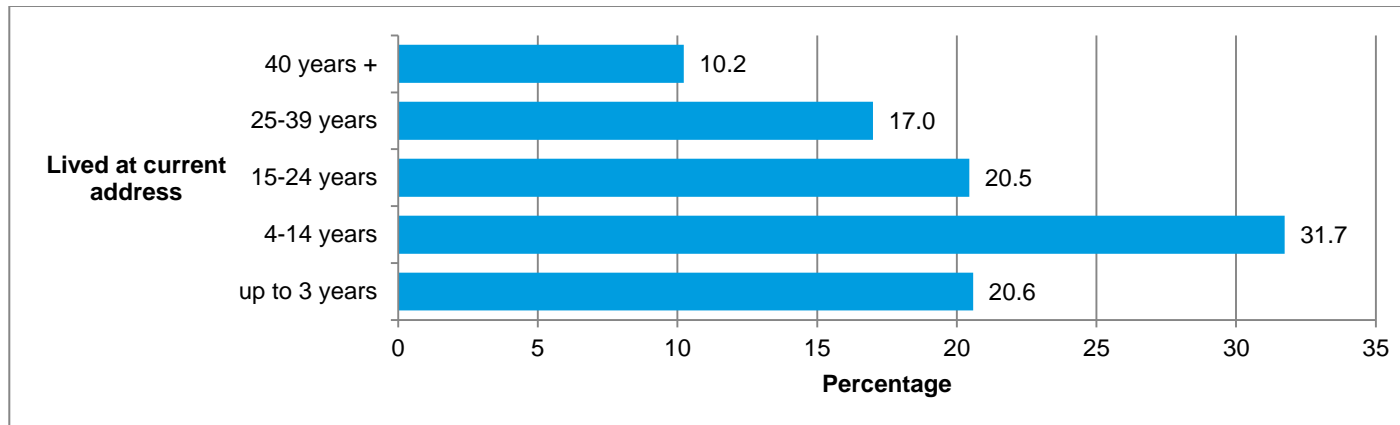


### 2.2.3 How long have you lived at your current address? (n=754)

The mean (average) number of years that respondents have lived in at their current address is 17.2 years (median = 14.0 years; standard deviation = 15.1 years).

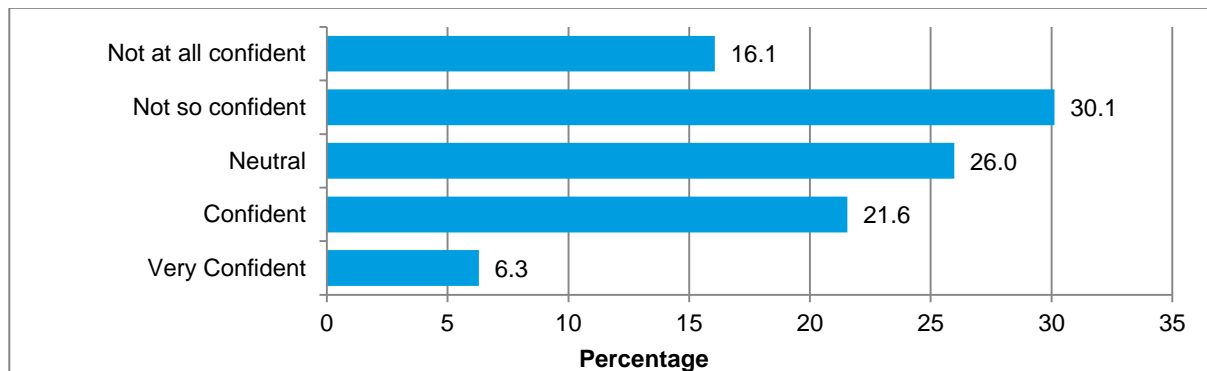


Almost half of the survey respondents (47.7%) have been living at their current address for 15 years or more.



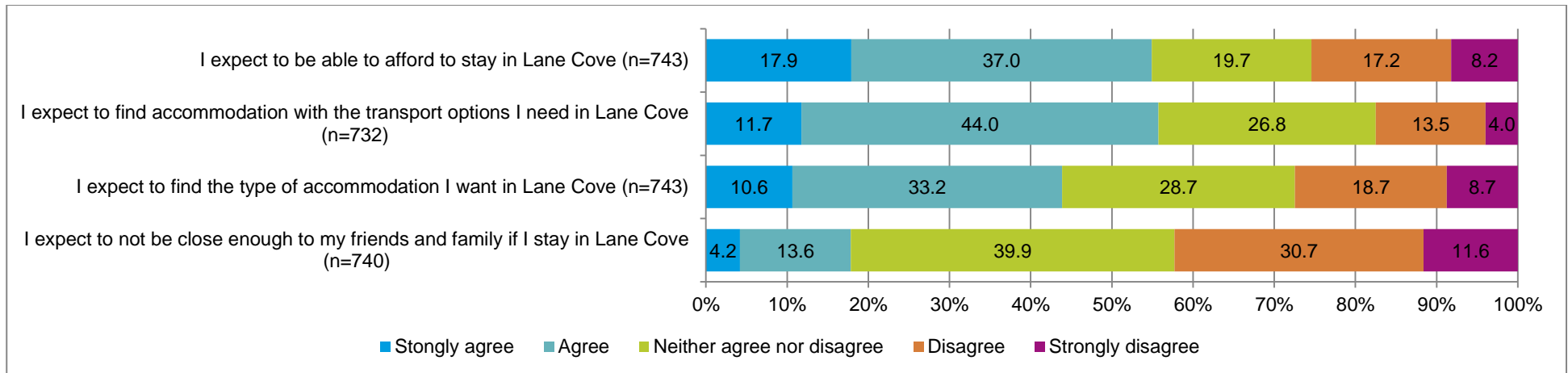
#### 2.2.4 Thinking about the next time you will need to move house because your needs have changed, how confident are you that you will be able to find suitable accommodation in Lane Cove? (n=747)

Given how long most respondents have lived in the area, and in their current address, a large proportion (46.2%), are not at all confident or not so confident that they will be able to find suitable accommodation in Lane Cove the next time they move.



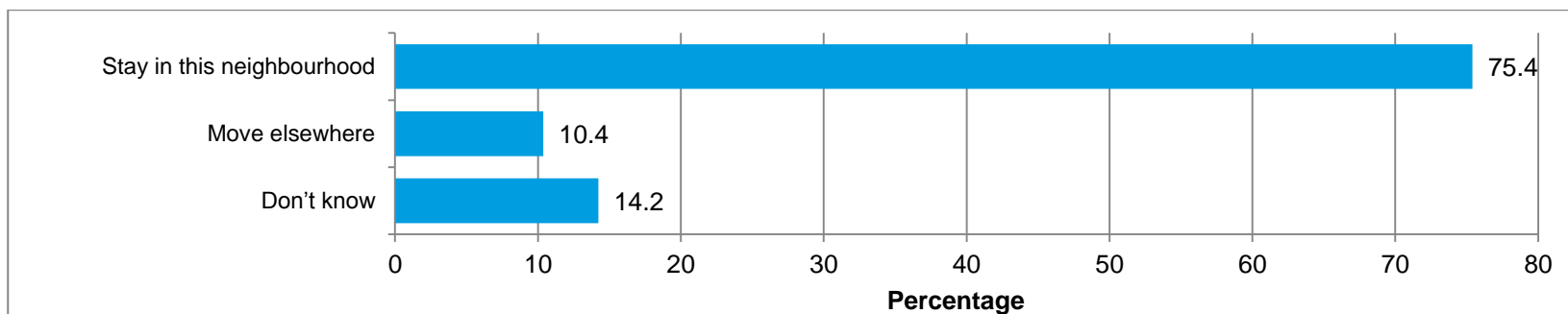
### 2.2.5 Thinking about the next time you will need to move house because your needs have changed, to what extent do you agree with the following statements:

Over half of respondents agreed or strongly agreed that they expect to be able to find affordable housing (57.9%) and accommodation with the transport options they need (55.7%) in Lane Cove the next time they move house. They are more concerned about the availability of the type of accommodation, with a smaller proportion (43.8%) expecting this to be available.



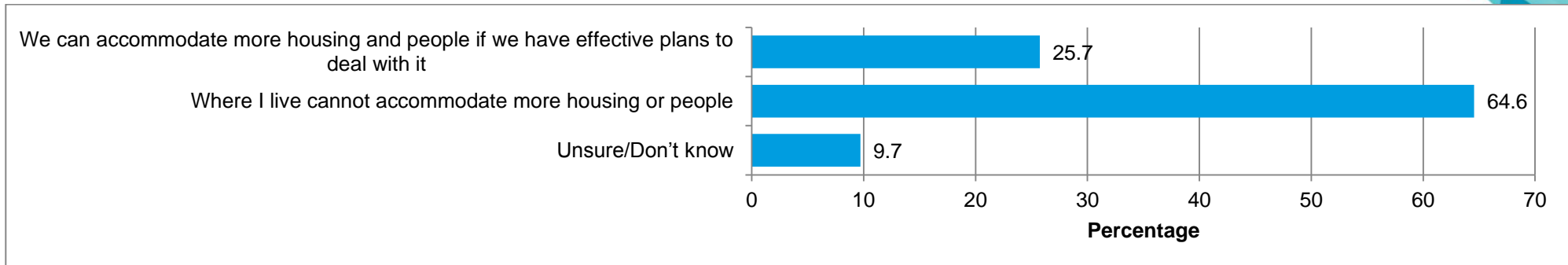
### 2.2.6 Within the next five years, would you like to (n=752)

Three-quarters of respondents (75.4%) would like to still be living in Lane Cove in 5 years time. Only 10.4% anticipate that they will be living elsewhere within that time frame.



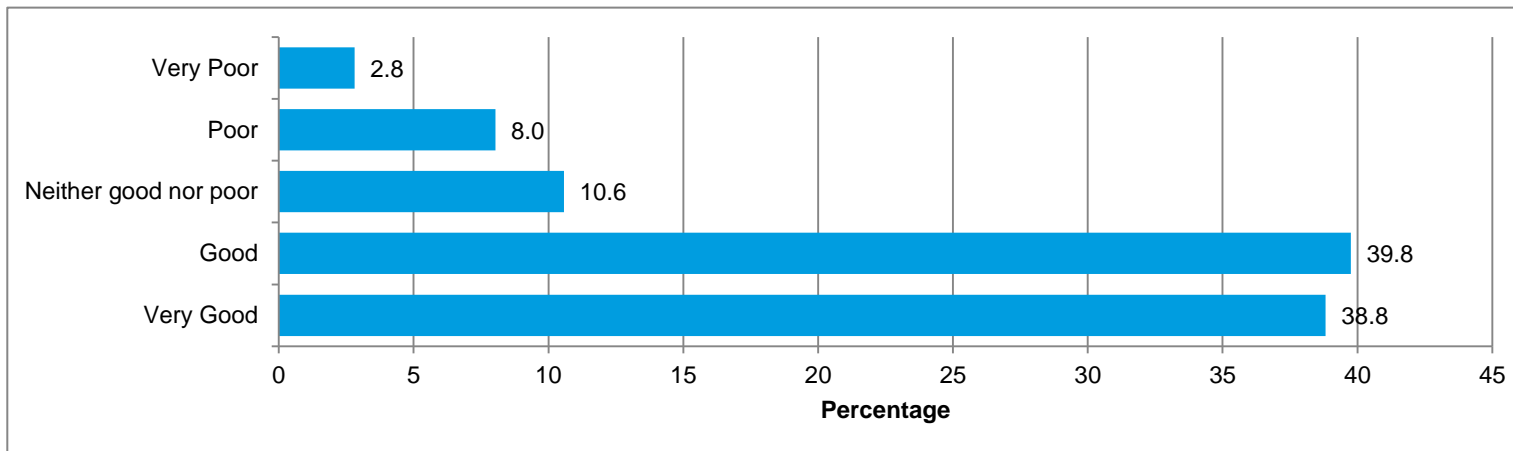
### 2.2.7 When thinking about your local area, which view is closest to yours? (n=742)

While a majority of respondents (64.6%) believe that the area in which they live cannot accommodate more housing or people, a quarter (25.7%) believe that higher density housing can be achieved in the area if there is effective planning to manage it.



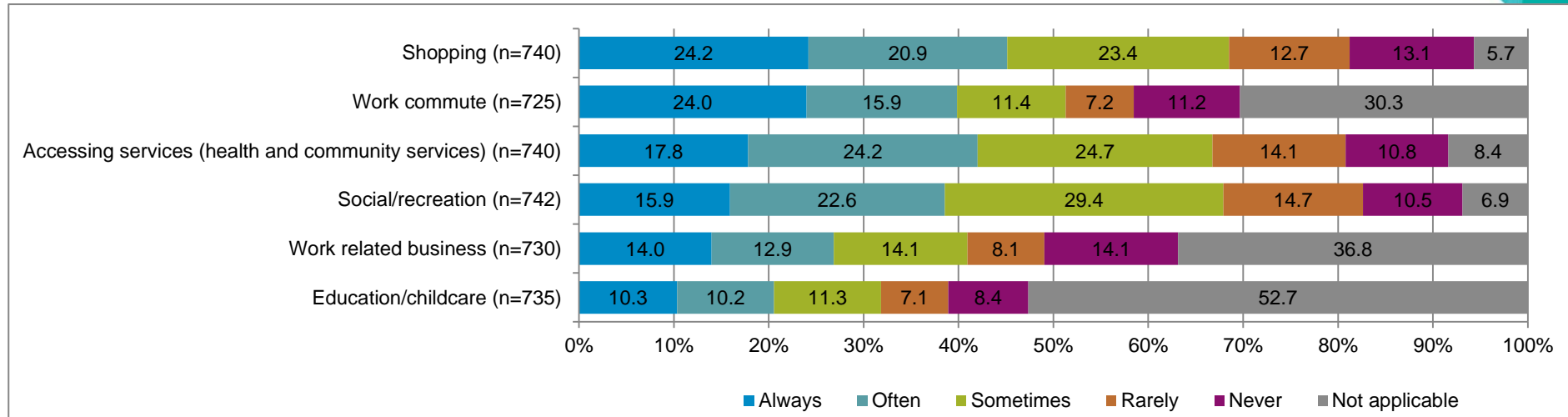
### 2.2.8 How would you rate the adequacy of your access to public transport for getting you to the places you want to go? (n=747)

A majority of residents (78.6%) rate the adequacy of public transport for their needs as 'good' or 'very good'. However, for 10.8% of residents, public transport is 'poor' or 'very poor'.

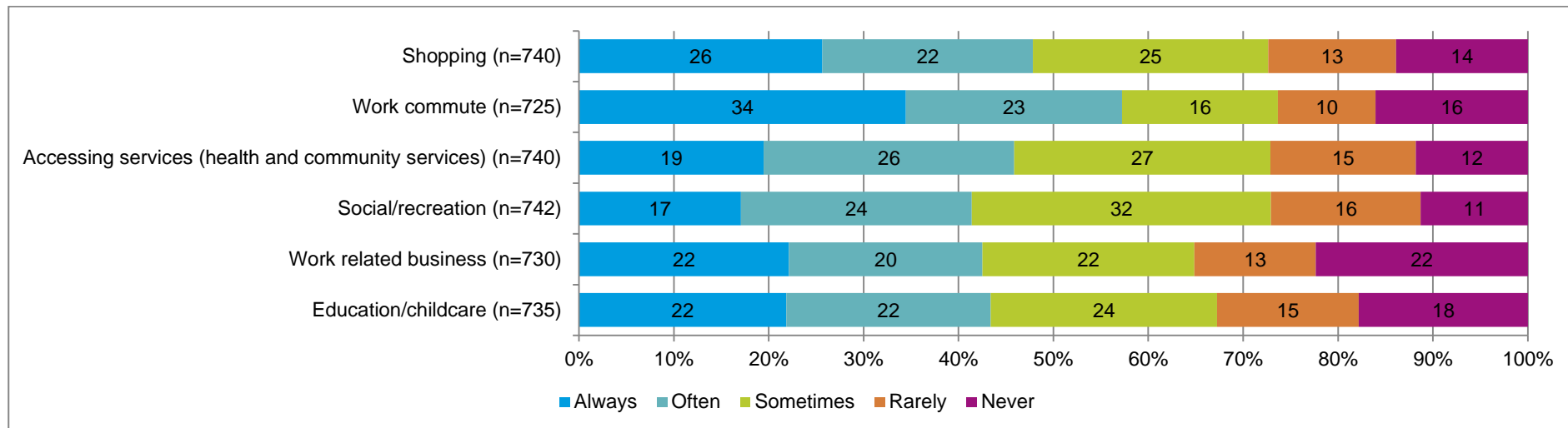




### 2.2.9 Do you have a practical non-car transport option for the following

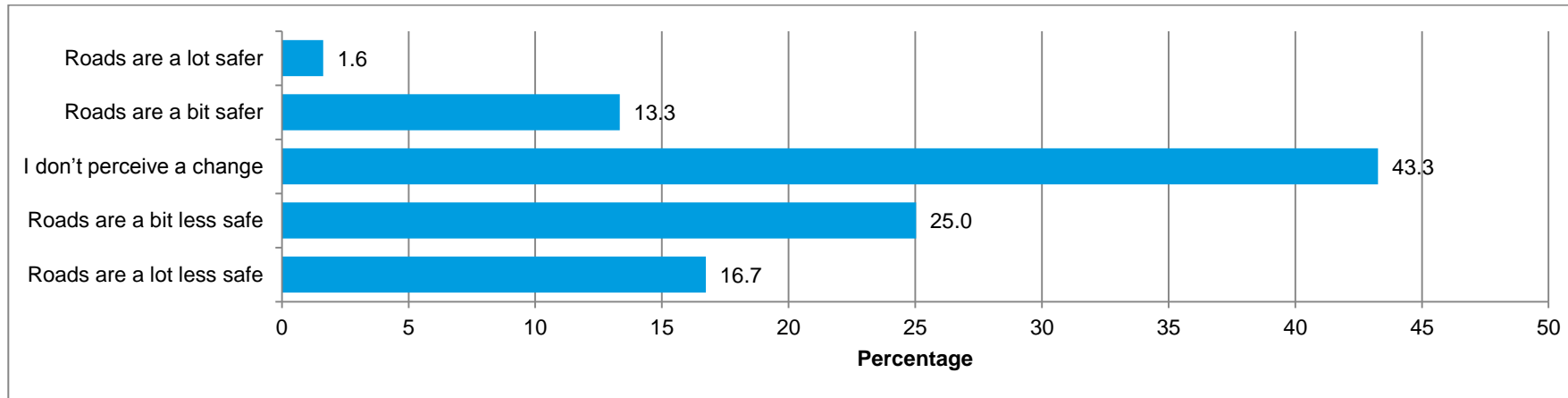


Removing not applicable responses, in order to identify the respondents for whom each of these options are relevant, reveals that roughly a quarter of respondents do not have a practical non-car option for each type of journeys.

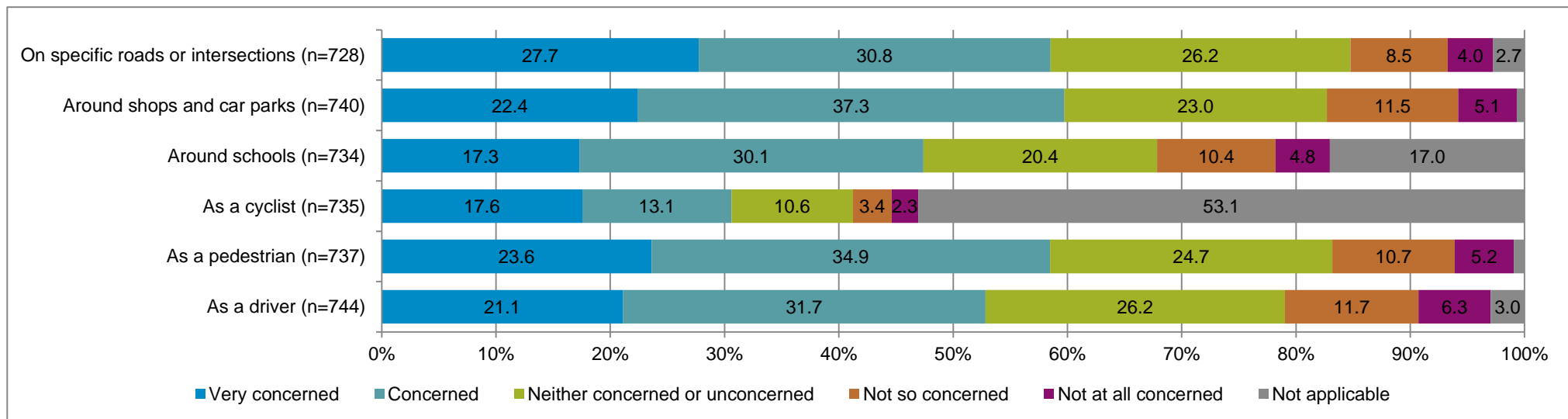


### 2.2.10 Thinking about the local roads in Lane Cove, how has road safety changed in the last 12 months?

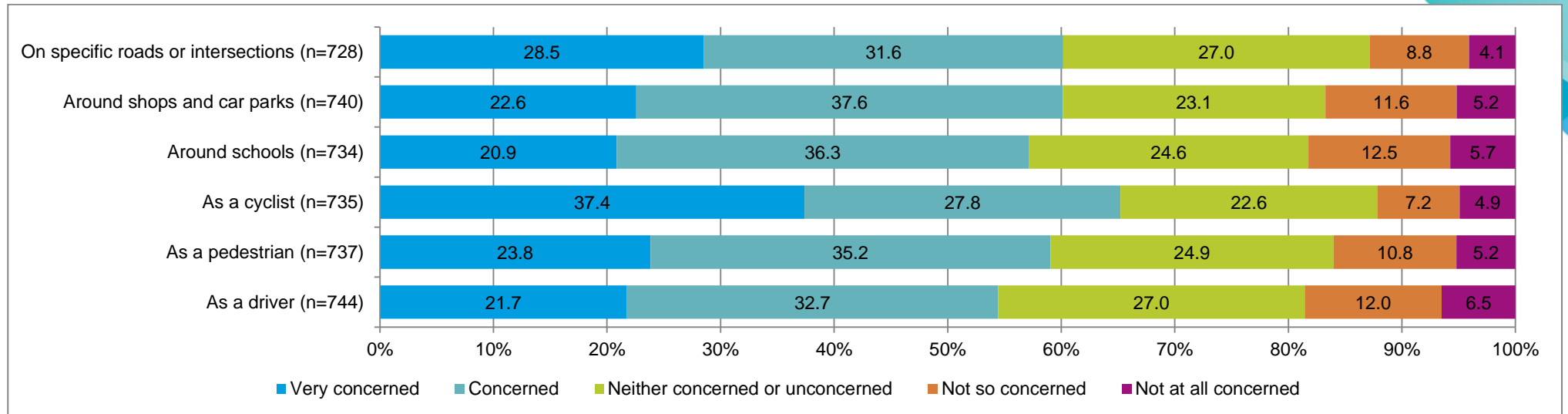
While a large proportion of respondents (43.3%) do not perceive a change to road safety in the local area, an almost similar proportion (41.7%) think that road safety has become a bit or a lot less safe.



### 2.2.11 How concerned are you about the following aspects of road safety in Lane Cove?



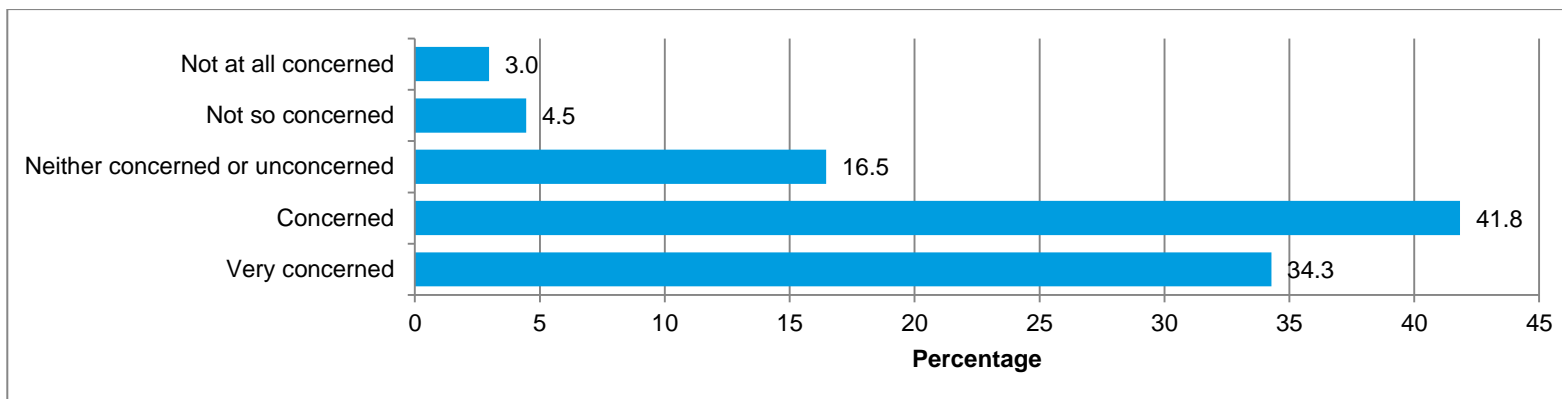
Once not applicable responses are extracted, respondents report that they are most concerned about road safety as cyclists, with 65.0% of respondents concerned or very concerned. For each aspect of road safety, at least half of respondents are concerned or very concerned.



## 2.3 CSP Objective: Our natural environment – a green community and a beautiful natural environment appreciated by all

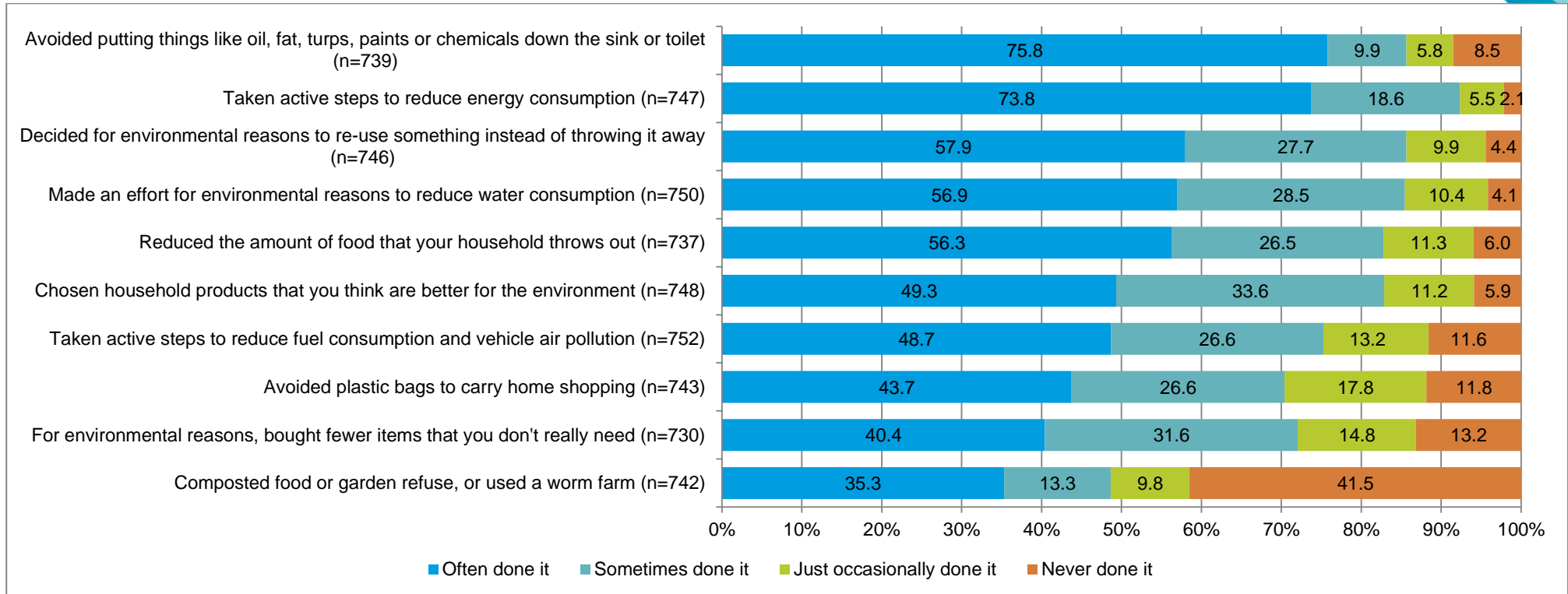
### 2.3.1 To what degree are you concerned about environmental sustainability?

Three-quarters of respondents (76.1%) are concerned or very concerned about environmental sustainability. Only 7.5% are not so, or not at all concerned.

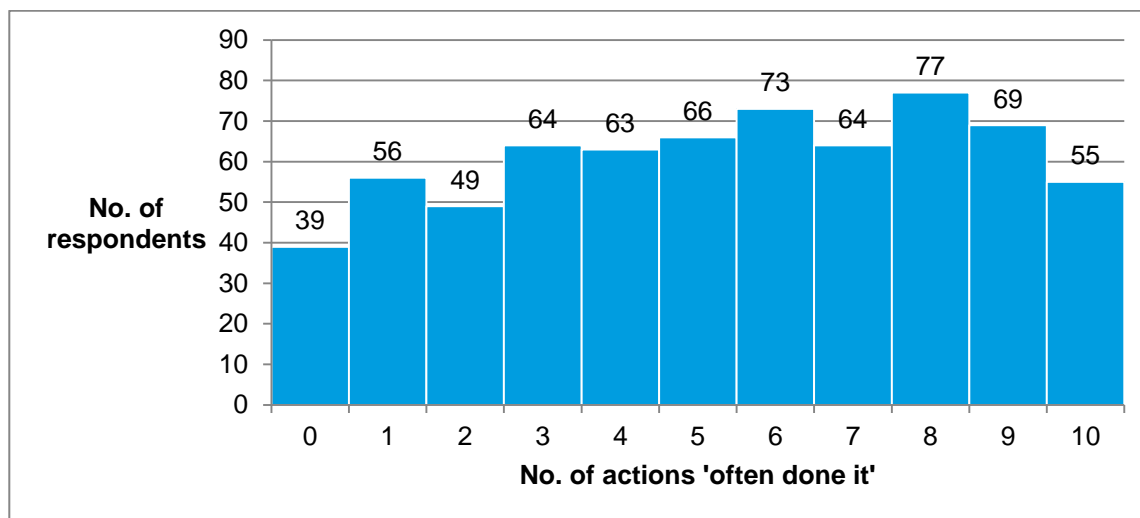


### 2.3.2 For each item in the following list, have you in the last twelve months

These questions ask people how often they do activities that contribute to environmental sustainability. The action most done is to avoid putting things like oil, fat, turps, paints or chemicals down the sink or toilet (75.8 % 'often done it') and the one least done is to compost food or garden refuse, or use a worm farm (35.3% 'often done it').

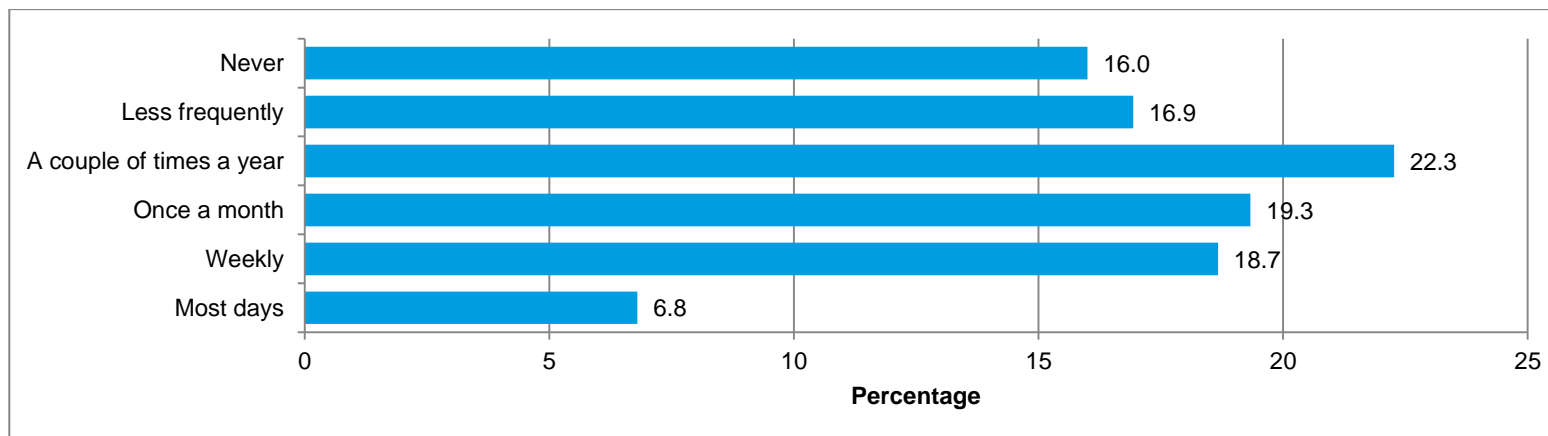


The next figure shows the distribution of respondents according to how many of the ten actions they reported as 'often done it'. On average, respondents do 5.3 actions often (median = 6.0; standard deviation = 3.0).



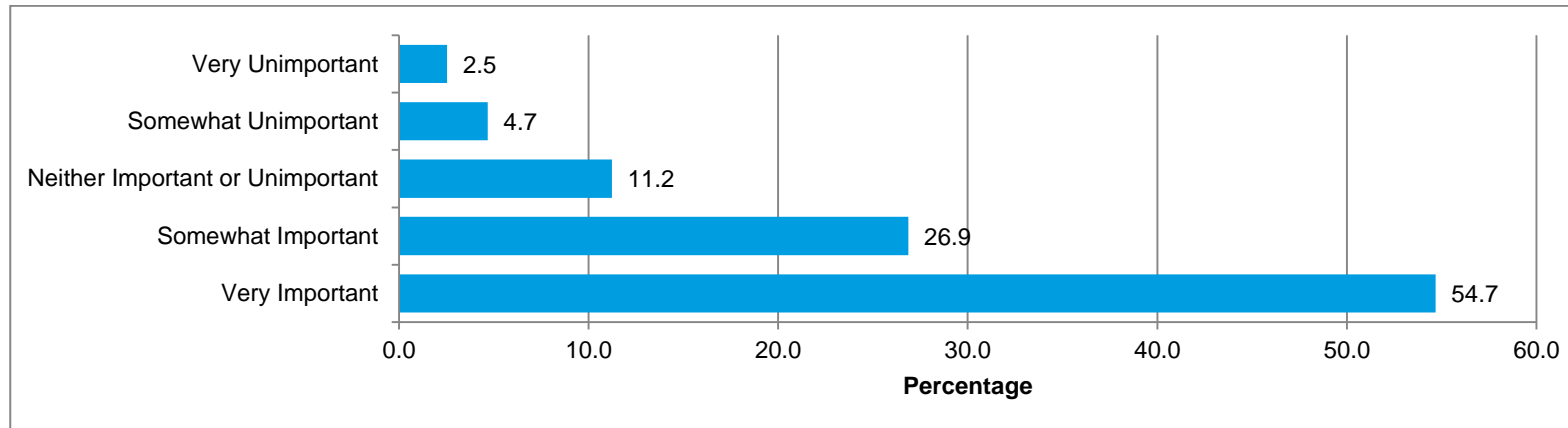
### 2.3.3 How often do you walk on Lane Cove's bushland tracks? (n=750)

A quarter of respondents are regular users of Lane Cove's bushland tracks, walking on them most days (6.8%) or weekly (18.7%).



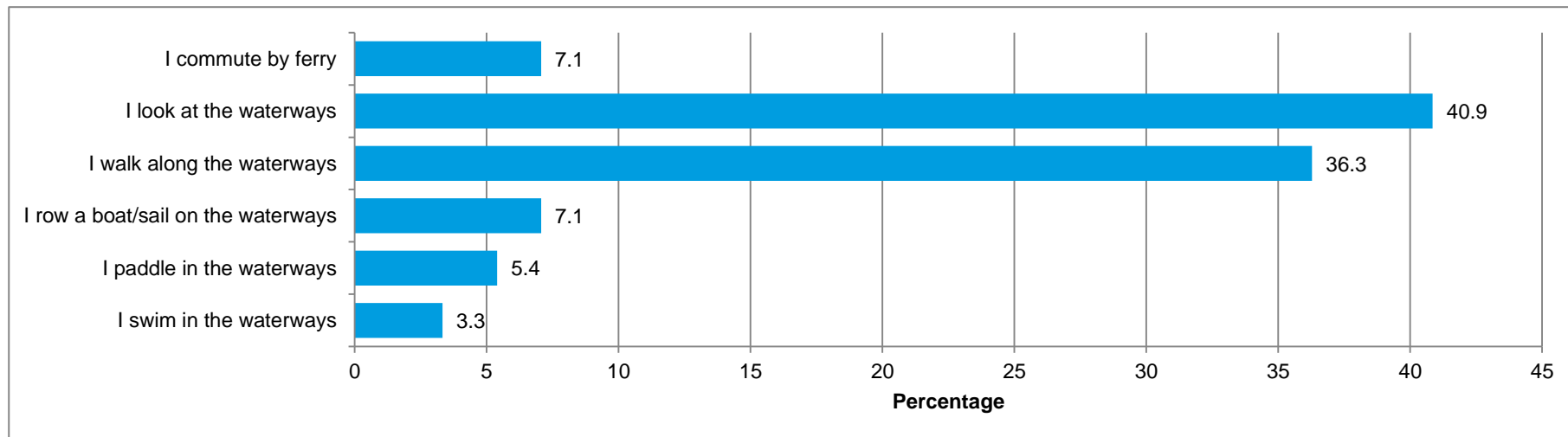
### 2.3.4 How important to you are Lane Cove's bushland tracks? (n=748)

Lane Cove's bushland tracks are very important (54.7%) or somewhat important (26.9%) to a majority of respondents.



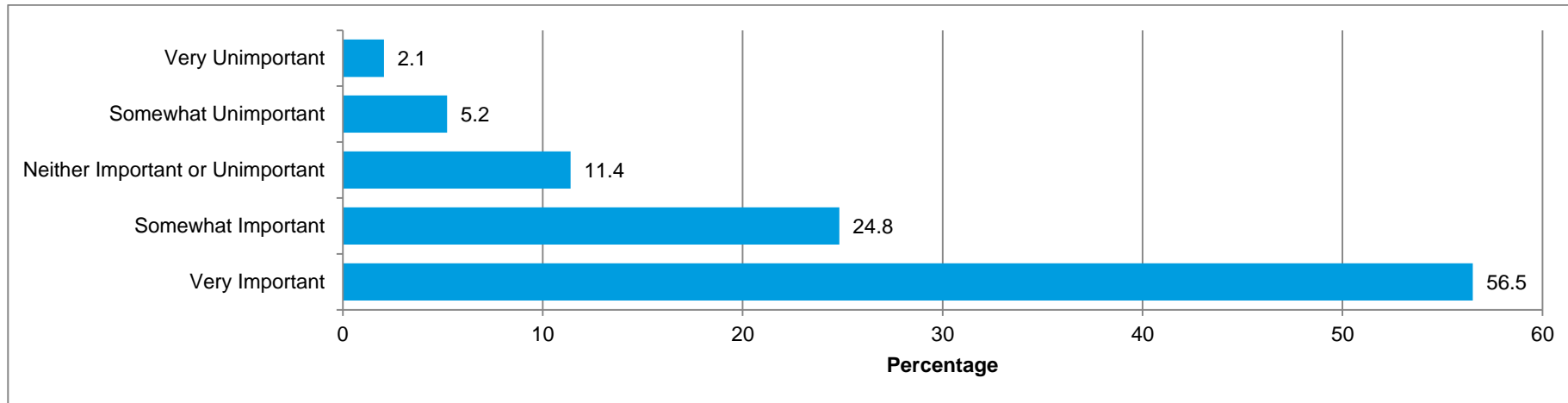
### 2.3.5 Which of the following best describes your relationship to Lane Cove's waterways? N=(722)

The most common relationship to the waterways is to look at them (40.9%) closely followed by walking along them (36.3%).



### 2.3.6 How important to you are Lane Cove's Waterways? (n=729)

The waterways are very important (56.5%) or important (24.8%) to the majority of respondents.

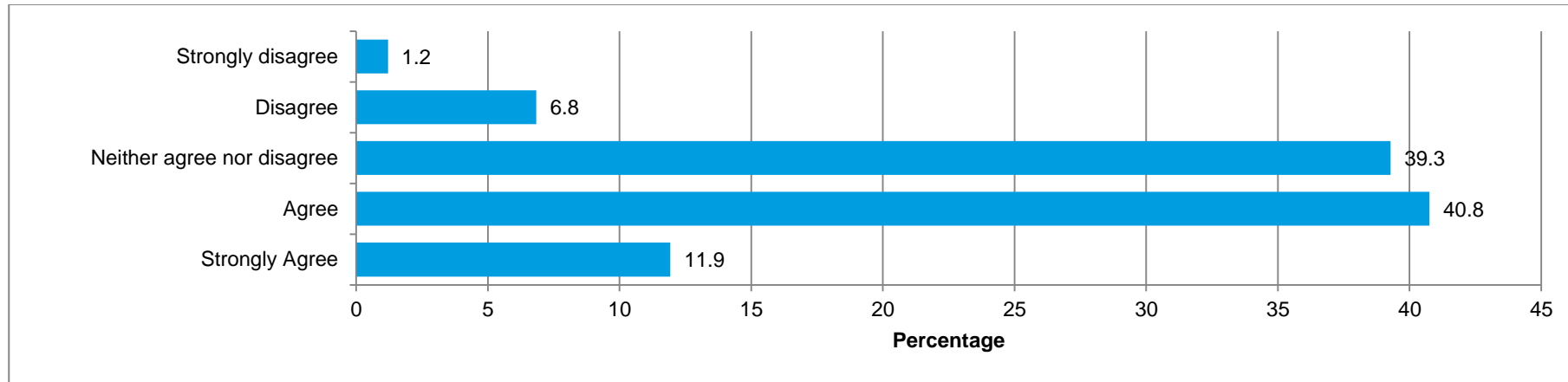




## 2.4 CSP Objective: Our culture – A community rich in culture with a unique identity

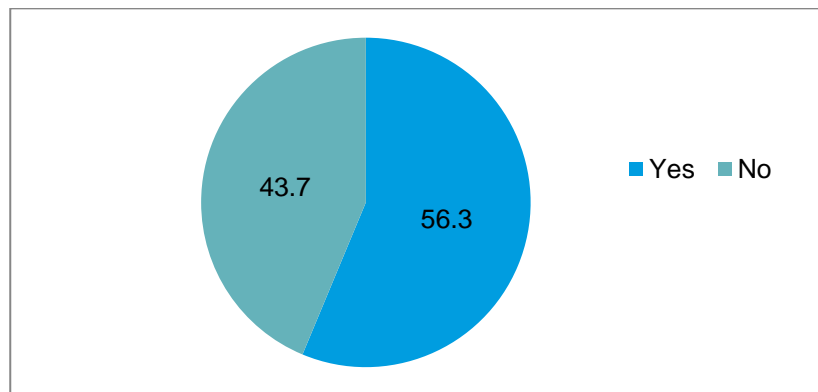
### 2.4.1 How strongly do you agree that there are enough opportunities in your local community for you to attend arts & related cultural activities (n=746)

Just over half of respondents agree (40.8%) or strongly agree (11.9%) that there are enough opportunities to attend arts and related cultural activities. A large minority (39.3%) hold a neutral opinion on this question.

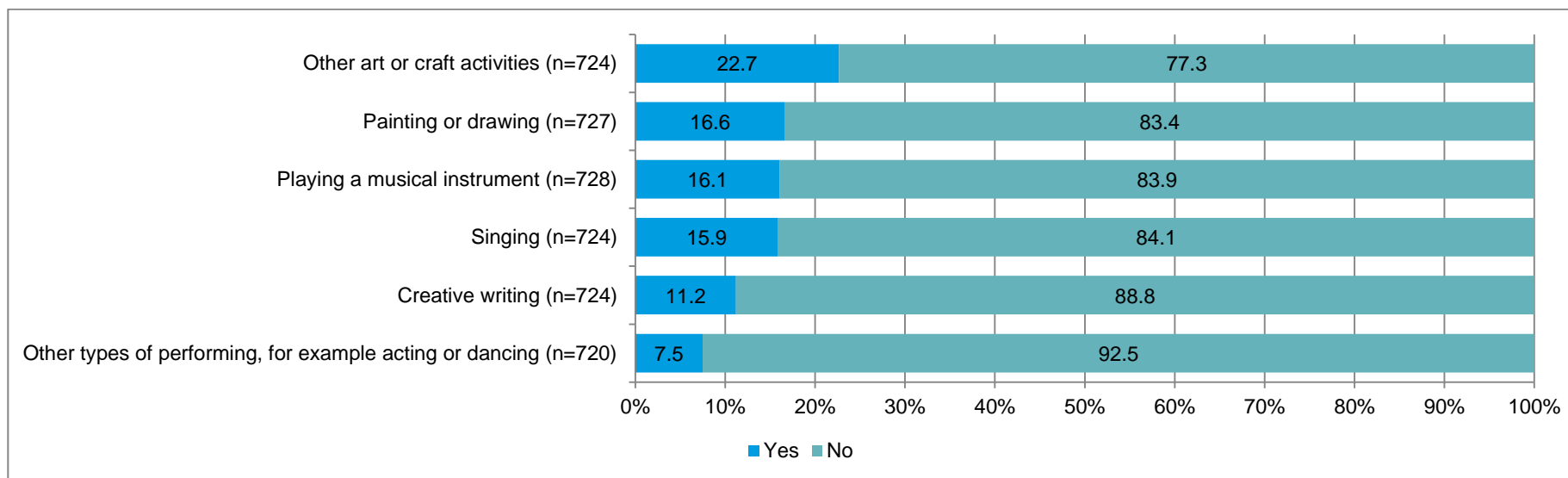


### 2.4.2 In the last 3 months have you done any of the following activities

A majority of respondents (56.3%) have participated in at least one of the following cultural or arts related activities in the previous 3 months.



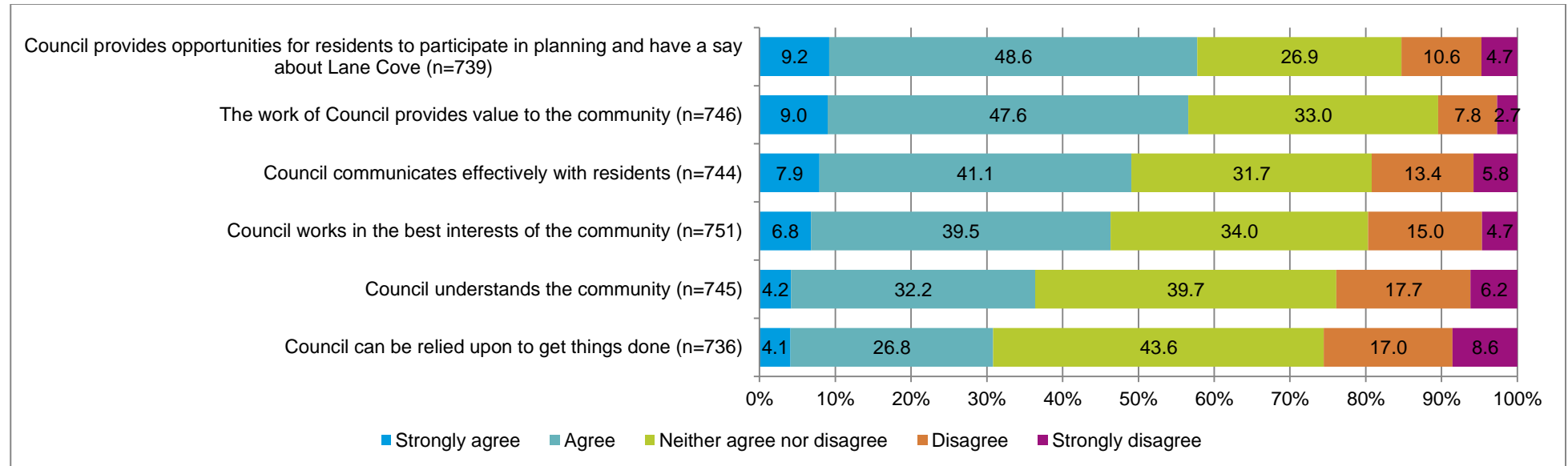
The most popular activities for participation are other types of art or craft activities (22.7%), painting or drawing (16.6%), playing a musical instrument (16.1%) and singing (15.9%).



## 2.5 CSP Objective: Our Council – a leading Council that engages its community and offers best value service

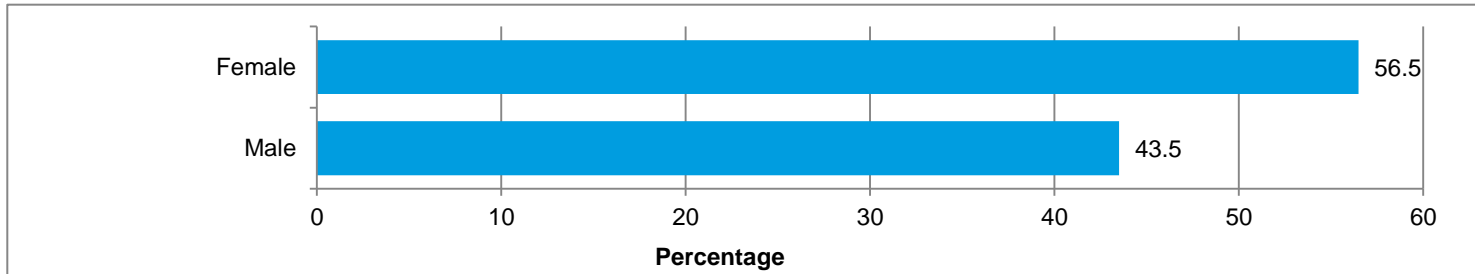
### 2.5.1 Thinking about the way Lane Cove Council interacts with the Lane Cove community, to what degree do you agree with each of the following statements?

Just over half of respondents strongly agree (9.2%) or agree (48.6%) that residents have opportunities to participate in planning and having a say about Lane Cove.

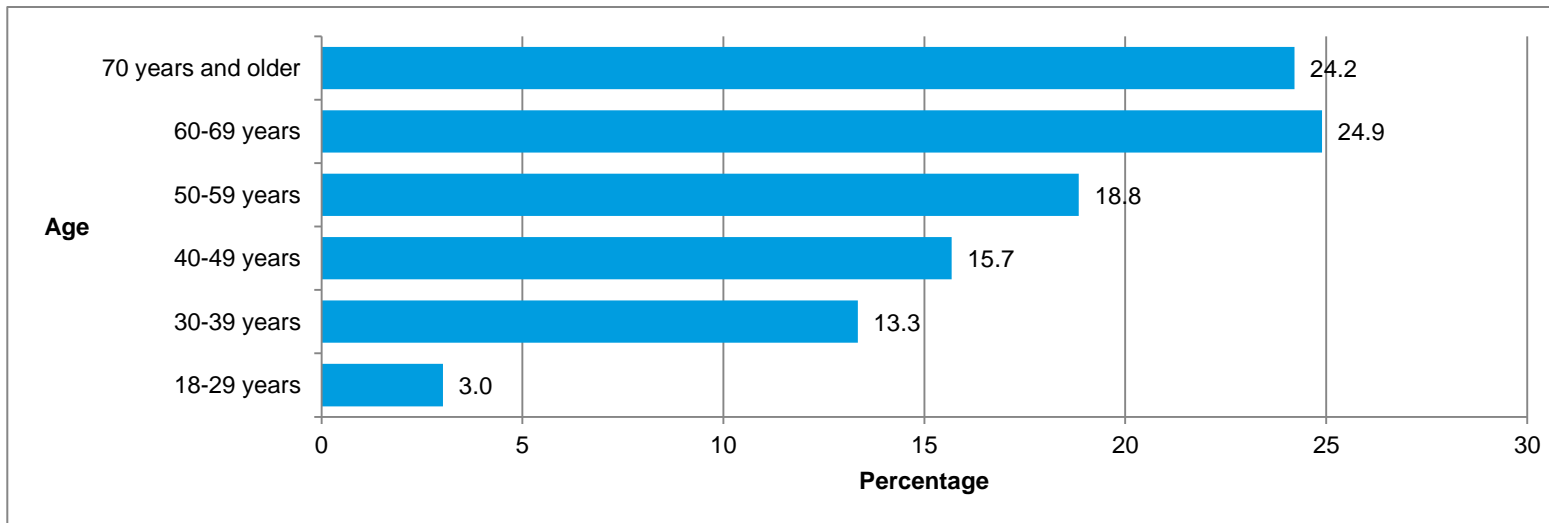


## 2.6 Respondent demographics

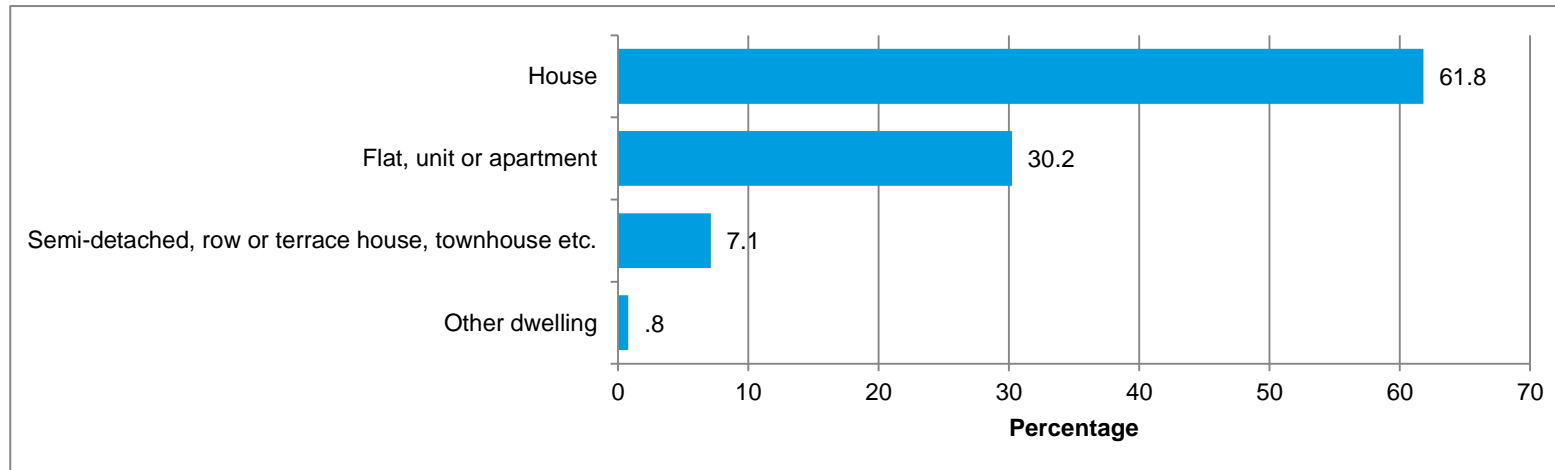
### 2.6.1 What is your gender? (n=747)



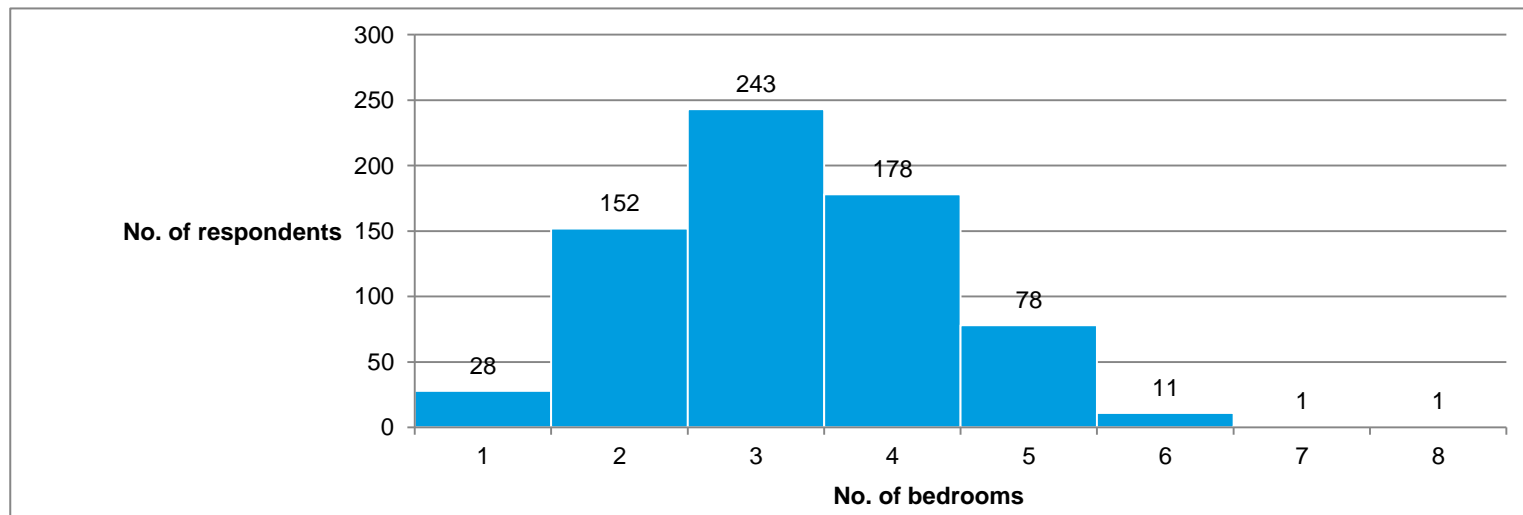
### 2.6.2 What is your age in years (n=727)



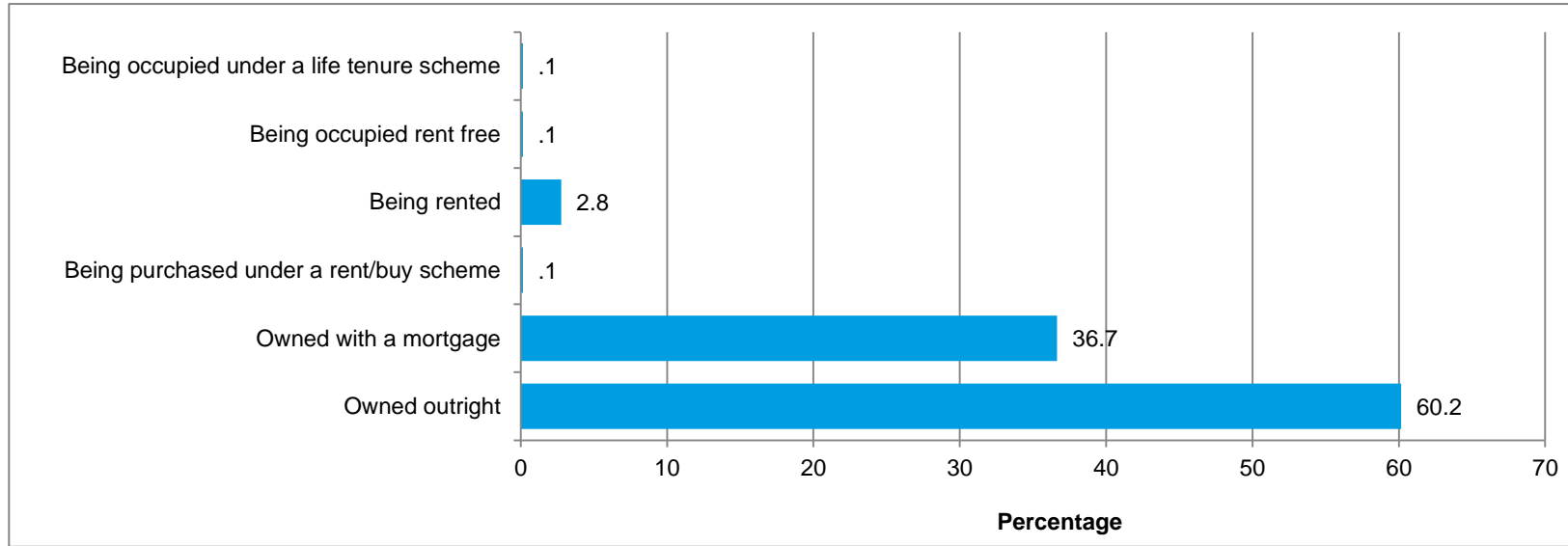
2.6.3 Which of the following best describes the residence in which you live? (n=744)



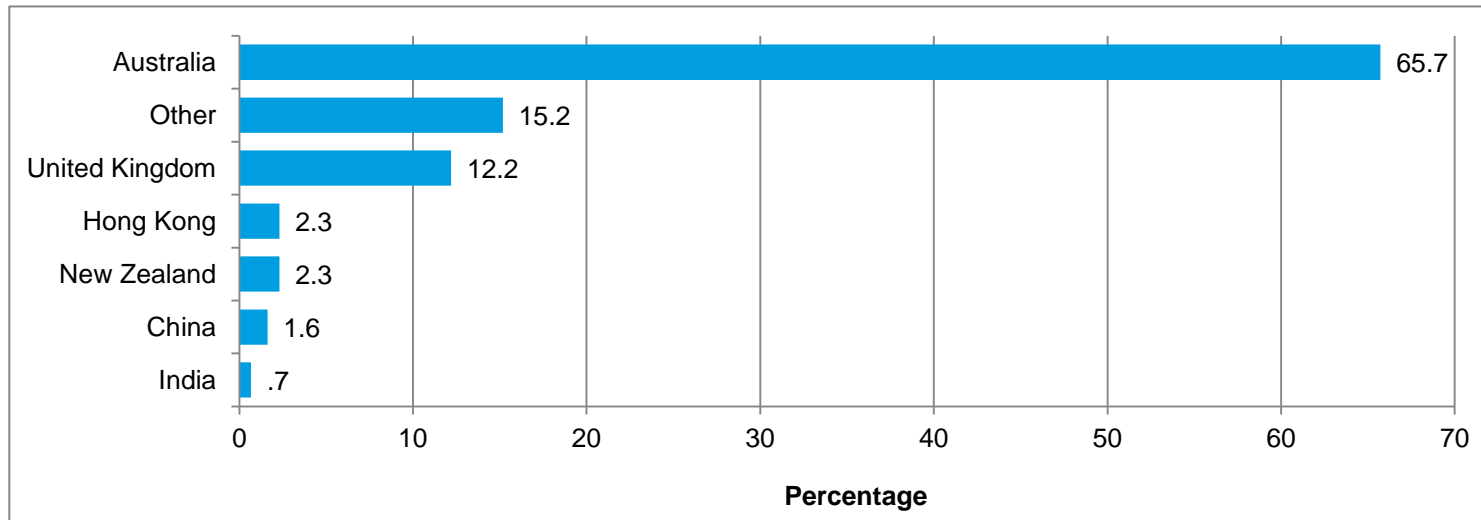
2.6.4 How many bedrooms does your residence have? (n=692)



### 2.6.5 Is this residence (n=723)

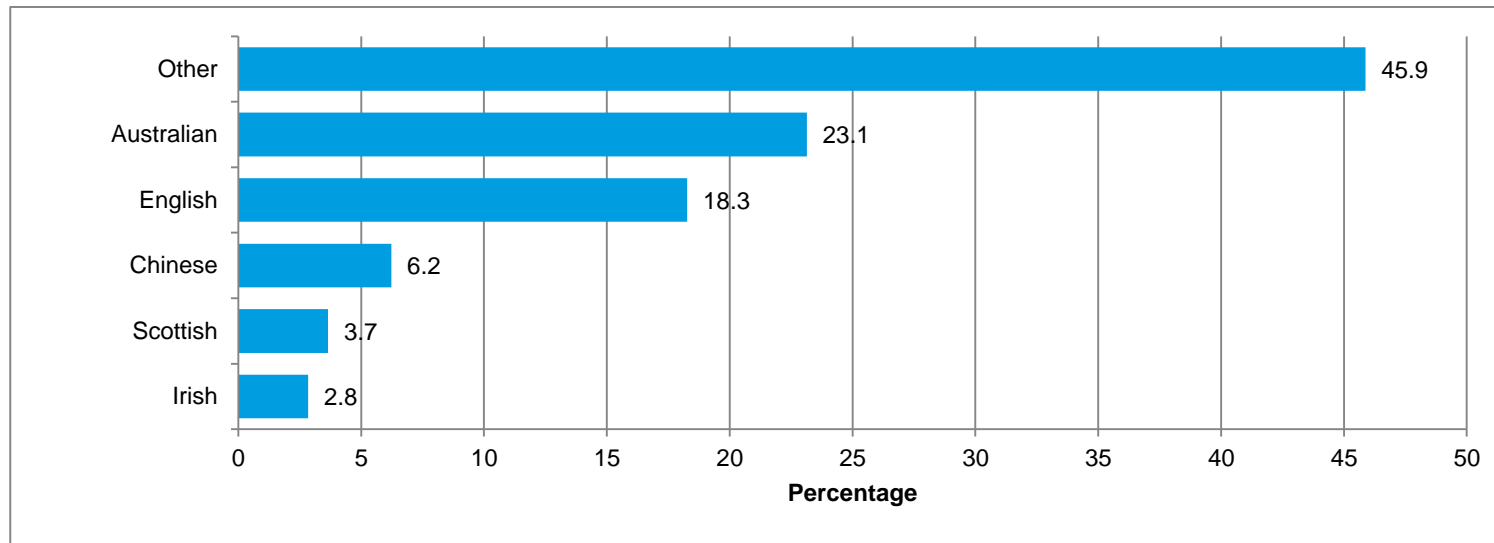


### 2.6.6 In which country were you born? (n=738)

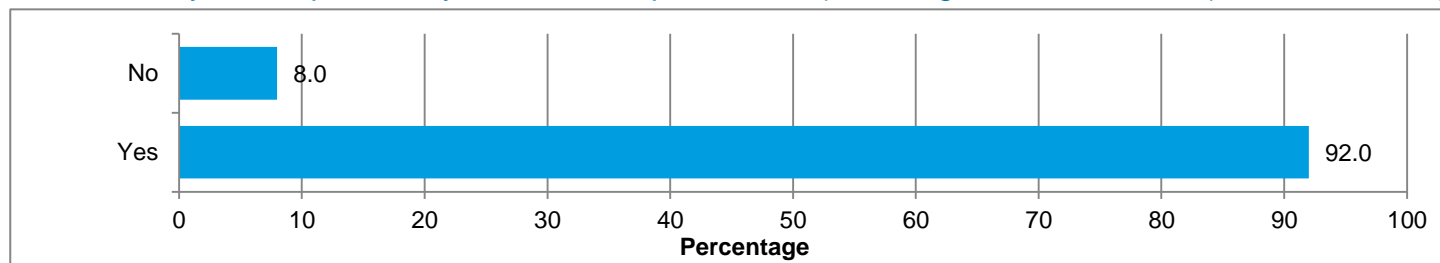


### 2.6.7 What is your ancestry? (n=739)

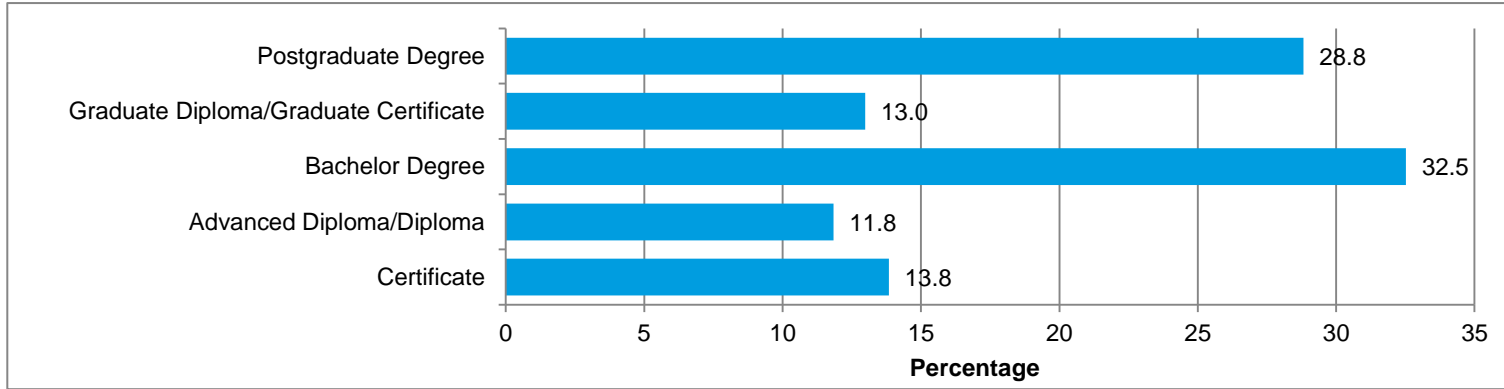
'Other' was chosen by a large proportion of the residents of Lane Cove to describe their ancestry. When asked to specify, many of these respondents described an ancestry of mixed heritage.



### 2.6.8 Have you completed any educational qualification (including a trade certificate) since school? (n=738)



2.6.9 If yes, what is the highest educational qualification you have completed?





# Appendix A. Survey Instrument

## Lane Cove Community Wellbeing Survey

Thank you for taking the time to participate in Lane Cove's first ever Community Wellbeing Survey. Please read each question carefully and follow the instructions for completion – the survey should take about 15-20 minutes.

The instructions are in brackets

**How satisfied are you with the opportunities in your local area for participation in clubs, groups or organisations that meet your interests?** (Please circle one)

Very Dissatisfied

Dissatisfied

Neither Satisfied or  
Dissatisfied

Satisfied

Very Satisfied

**How often are you involved in the following**  
(please tick one per row)

	Often	Sometimes	Infrequently	Never
Sport/ recreation group				
Church group				
Arts/crafts group				
Bushcare/environmental group				
Youth group eg, Guides, Scouts				
Seniors group				
Residents' Association				
P&C, school council				
Community College/Adult Education				
Musical/drama/performing arts group				
Street or local neighbourhood events & activities				

**Please list if there are any other clubs, groups or organisations that you are directly involved in**

**How strongly do you agree or disagree with the following statements?** (please tick one box in each row)

	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
I am able to afford a reasonable standard of housing in my area						
I have little to do with the people in my neighbourhood						
I will help if a neighbour calls on me for assistance						
If I am unhappy about a local issue I can express my concerns to Council						
I believe I have a responsibility to be involved in planning for Lane Cove's future						
I am prepared to be involved in issues concerning my local area						



When you are going away... (to water plants, mind pets)					
An emergency					
For advice					
For borrowing tools, equipment, a food item etc					
Illness					
To shop for you					

**Some people in our community are contributing their time to causes they consider worthwhile. In the past year have you given your time, without pay, to any charitable, civic, religious or other volunteer organisation?** (please circle one)

Yes

No

**In the last 12 months have you done any of the following** (please tick one per row)

	Yes	No
Attended a town meeting, public hearing or public affairs discussion group		
Met with, called or sent a letter to any government member/local councillor		
Joined a protest march, demonstration or rally		
Signed a petition		
Written a letter to the editor of a newspaper		
Completed a research survey or taken part in any other research		
Participated in online discussion		
Been actively involved in a civic group or organisation (e.g. Neighbourhood Watch		
None		

**In the last 12 months have you been actively involved in any of the following groups or taken part in an activity they organised** (please tick one per row)

Yes

No

	Yes	No
Trade union, professional/technical organisation		
Political party		
Civic group or organisation		
Environmental or animal welfare group		
Human and civil rights group		
Body corporate or tenants' association		
Consumer organisation		
Other civic or political organisation		
None		

**Thinking about the social and welfare services you need, are there any services that you are unable to access locally?** (please list below)

**How would you rate your local area as a place for** (please tick one per row)

	Very Suitable	Suitable	Neither Suitable or Unsuitable	Unsuitable	Very Unsuitable
Young children					
Teenagers					



How safe do you feel walking on your own around your local area at night?					
---	--	--	--	--	--

**Do you feel your local area is** (please circle one)

Less safe than other areas in the Lane Cove local government area      As safe as other areas in the Lane Cove local government area      Safer than other areas in the Lane Cove local government area

**Please list if there are specific areas where you feel less safe**

How important to you are each of the following reasons for living in Lane Cove? (please tick one per row)

	Very Important	Somewhat Important	Neither Important or Unimportant	Somewhat Unimportant	Very Unimportant
Friendly community					
Proximity to the city					
The waterways					
The village atmosphere					
The bushland					
Close to work					
Close to schools					
Close to family and friends					
Access to services I need					
Access to public transport					
More affordable than other areas					

**How strongly do you agree or disagree with the following statements?**  
(please tick one per row)

	Strongly Disagree	Disagree	Neither Disagree or Agree	Agree	Strongly Agree
Lane Cove is welcoming of people of different lifestyles					
Lane Cove is welcoming of people from different cultures					
Lane Cove is welcoming of teenagers					

**How well does new development fit in with the character of** \_\_\_\_\_ **Extremely well**

**Lane Cove?** (please tick one)

- Well
- Neither well nor poorly
- Poorly
- Extremely poorly

How long have you lived in Lane Cove? (in years)

**How long have you lived at your current address?** (in years)

**Thinking about the next time you will need to move house because your needs have changed, how confident are you that you will be able to find suitable accommodation in Lane Cove?** (please tick one)

- Very Confident
- Confident
- Neutral
- Not so confident
- Not at all confident

**Thinking about the next time you will need to move house because your needs have changed, to what extent do you agree with the following statements:**  
(please tick one box per row)

	Strongly Agree	Agree	Neither Agree or Disagree	Disagree	Strongly Disagree
I expect to find the type of accommodation I want in Lane Cove					
I expect to be able to afford to stay in Lane Cove					
I expect to find accommodation with the transport options I need in Lane Cove					
I expect to not be close enough to my friends and family if I stay in Lane Cove					

**Within the next five years, would you like to:** (please circle one)

- > Stay in this neighbourhood                      > Move elsewhere                      > Don't know

When thinking about your local area, which view is closest to yours? (please circle one)

We can accommodate more housing and people if we have effective plans to deal with it

Where I live cannot accommodate more housing or people

Unsure/Don't know

How would you rate the adequacy of your access to public transport for getting you to the places you want to go? (please tick one)

- Very Good
- Good
- Neither good nor poor
- Poor
- Very Poor

**Do you have a practical non-car transport option for the following?** (please tick one per row)

	Always	Often	Sometimes	Rarely	Never	Not Applicable
Social/recreation						
Education/childcare						
Shopping						
Work commute						
Work related business						
Accessing services (health and community services)						

**Please list if there are any particular parts of Lane Cove where you find it difficult to walk around**

**Thinking about the *local* roads in Lane Cove, how has road safety changed in the last 12 months?** (please circle one)

Roads are a lot less safe

Roads are a bit less safe

I don't perceive a change

Roads are a bit safer

Roads are a lot safer

**How concerned are you about the following aspects of road safety in Lane Cove?** (please tick one per row)

	Very concerned	Concerned	Neither concerned or unconcerned	Not so concerned	Not at all concerned	Not applicable
As a driver						
As a pedestrian						
As a cyclist						
Around schools						

Around shops and car parks						
On specific roads or intersections						

**Please name any specific roads or intersections where you have safety concerns**

To what degree are you concerned about environmental sustainability? (please tick one)

- Very concerned
- Concerned
- Neither concerned or unconcerned
- Not so concerned
- Not at all concerned

For each item in the following list, have you in the last 12 months: (please tick one per row)

	Often done it	Sometimes done it	Just occasionally done it	Never done it
Chosen household products that you think are better for the environment				
Decided for environmental reasons to re-use something instead of throwing it away				
Made an effort for environmental reasons to reduce water consumption				
Taken active steps to reduce energy consumption, for example, turning off lights or using appliances or home heating and cooling more efficiently				
Taken active steps to reduce fuel consumption and vehicle air pollution, for example by driving a smaller or more fuel efficient car, car-pooling, using public transport, bicycling or walking				
	Often done it	Sometimes done it	Just occasionally done it	Never done it
Composted food or garden refuse, or used a worm farm				
Avoided plastic bags to carry home shopping				
Reduced the amount of food that your household throws out				
For environmental reasons, bought fewer items that you don't really need				
Avoided putting things like oil, fat, turps, paints or chemicals down the sink or toilet				

How often do you walk on Lane Cove's bushland tracks?  
(please tick one)

- Most days
- Weekly
- Once a month



- A couple of times a year
- Less frequently
- Never

How important to you are Lane Cove's bushland tracks? (please tick one)

- Very important
- Somewhat important
- Neither important or unimportant
- Somewhat unimportant
- Very unimportant

Which of the following best describes your relationship to Lane Cove's waterways? (please tick one)

- I swim in the waterways
- I paddle in the waterways
- I row a boat/sail on the waterways
- I walk along the waterways
- I look at the waterways
- I commute by ferry

How important to you are Lane Cove's waterways? (please tick one)

- Very important
- Somewhat important
- Neither important or unimportant
- Somewhat unimportant
- Very unimportant

How strongly do you agree that there are enough opportunities in your local community for you to attend arts & related cultural activities? (please tick one)

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree

In the last 3 months have you done any of the following activities (please tick one per row)

	Yes	No
Painting or drawing		
Other art or craft activities		
Playing a musical instrument		
Singing		
Other types of performing, for example acting or dancing		
Creative writing		
Other		

Thinking about the way Lane Cove Council interacts with the Lane Cove community, to what degree do you agree with each of the following statements (please tick one per row)

	Strongly Agree	Agree	Neither Agree or Disagree	Disagree	Strongly Disagree
Council works in the best interests of the community					
The work of Council provides value to the community					
Council understands the community's needs and expectations					
Council provides opportunities for residents to participate in planning and have a say about Lane Cove's future					
Council communicates effectively with residents					
Council can be relied upon to get things done					

Have you lived in Lane Cove longer than 6 months? (please circle one)

Yes

No

What is your gender? (please circle one)

Female

Male

What is your age in years?

Which of the following best describes the residence in which you live? (please circle one)

House

Semi-detached, row or terrace house, townhouse etc.

Flat, unit or apartment

Other dwelling

How many bedrooms does your residence have?

Is this residence: (please tick one)

- Owned outright  
 Owned with a mortgage  
 Being purchased under a rent/buy scheme  
 Being rented  
 Being occupied rent free  
 Being occupied under a life tenure scheme  
 Other

In which country were you born? (please circle one)

Australia

United Kingdom

New Zealand

China

Hong Kong

India

Other

If other please specify:

What is your ancestry? (circle up to two ancestries only)

English

Australian

Irish

Scottish

Chinese

Other

If other please specify:

Have you completed any educational qualification (including a trade certificate) since school?

Yes

No

**If yes, what is the highest educational qualification you have completed?** (please circle one)

Certificate

Advanced  
Diploma/Diploma

Bachelor Degree

Graduate  
Diploma/Graduate  
Certificate

Postgraduate Degree

**What street do you live in?**

**Thank you for your valuable time. Please place all completed surveys into the Reply Paid envelope provided and return to Council by Friday 3 July 2015. For any further assistance please contact Council on 9911 3591.**



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