

FACULTY OF ENGINEERING AND INFORMATION
TECHNOLOGY

Multilevel Decision Making for Supply Chain Management

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A thesis submitted for the Degree of
Doctor of Philosophy



University of Technology Sydney
February, 2016

CERTIFICATE OF AUTHORSHIP/ORIGINALITY

This thesis is the result of a research candidature conducted jointly with another University as part of a collaborative Doctoral degree. I certify that the work in this thesis has not previously been submitted for a degree nor has it been submitted as part of requirements for a degree except as part of the collaborative doctoral degree and/or fully acknowledged within the text.

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ACKNOWLEDGEMENTS

I wish to express my deep and sincere gratitude to my supervisors, Professor Jie Lu and Professor Guangquan Zhang. It has been a great gift and pleasure to be their student. Their comprehensive guidance has covered all aspects of my PhD study, including research topic selection, research methodology and academic writing skills. Their critical comments and suggestions have strengthened my study significantly. Their respective rigorous academic skills and excellent work ethic have been an inspiration over the course of my PhD study and I will draw upon the example they have set throughout my future research career. Without their high order supervision and continuous encouragement, this research could not have been completed on time. Moreover, they have also kindly provided me with sincere help and advice when I have sought it.

I am grateful to all members of the Decision Systems and e-Service Intelligent (DeSI) Lab in the Center for Quantum Computation and Intelligent Systems (QCIS) for their careful participation in my presentation and valuable comments for my research. I would like also to thank Ms. Sue Felix and Dr. Shale Preston for helping me to correct English presentation problems in my publications and this thesis.

I wish to express my appreciation for the financial support I received for my study. Special thanks go to the China Scholarship Council (CSC) and the University of Technology Sydney (UTS).

Last but not least, I would like to express my heartfelt appreciation to my family. Thanks to my mother and father for their continuous encouragement and generous support.

ABSTRACT

Multilevel decision-making techniques aim to handle decentralized decision problems that feature multiple decision entities distributed throughout a hierarchical organization. Decision entities at the upper level and the lower level are respectively termed the *leader* and the *follower*. Three challenges have appeared in the current developments in multilevel decision-making: (1) large-scale - multilevel decision problems become large-scale owing to high-dimensional decision variables; (2) uncertainty - uncertain information makes related decision parameters and conditions imprecisely or ambiguously known to decision entities; (3) diversification - multiple decision entities that have a variety of relationships with one another may exist at each decision level. However, existing decision models or solution approaches cannot completely and effectively handle these large-scale, uncertain and diversified multilevel decision problems.

To overcome these three challenges, this thesis addresses theoretical techniques for handling three categories of unsolved multilevel decision problems and applies the proposed techniques to deal with real-world problems in supply chain management (SCM). First, the thesis presents a heuristics-based particle swarm optimization (PSO) algorithm for solving large-scale nonlinear bi-level decision problems and then extends the bi-level PSO algorithm to solve tri-level decision problems. Second, based on a commonly used fuzzy number ranking method, the thesis develops a compromise-based PSO algorithm for solving fuzzy nonlinear bi-level decision problems. Third, to handle tri-level decision problems with multiple followers at the middle and bottom levels, the thesis provides different tri-level multi-follower (TLMF) decision models to describe various relationships between multiple followers and

develops a TLMF *K*th-Best algorithm; moreover, an evaluation method based on fuzzy programming is proposed to assess the satisfaction of decision entities towards the obtained solution. Lastly, these proposed multilevel decision-making techniques are applied to handle decentralized production and inventory operational problems in SCM.

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