The Clinton Foundation's Climate Change Initiative

C40 Summit
In London in 2005, 18 cities joined forces as the Large Cities Climate Leadership Group to tackle global warming and climate change. They made a pledge to work together, and a commitment to the creation of procurement policies and partnerships to accelerate the uptake of climate-friendly technologies and influence the market place.

In the following year the Large Cities Climate Leadership Group (since named 'C40') teamed up with the former US President Clinton's, Clinton Foundation to pledge "to reduce carbon emissions and increase energy efficiency in large cities across the world".

In May this year, the second C40 Large Cities Climate Summit met in New York. Sydney and Melbourne city officials were amongst some 46 world cities at the summit. This number is more than double the number that attended the first summit in 2005.

With the support of the Clinton Foundation's 'Clinton Climate Initiative' (CCI) the summit was joined by top business people from around the world, with the key to the summit being to state the financial case for addressing climate change.

At the summit the Clinton Climate Initiative announced the creation of a global Energy Efficiency Building Retrofit Program.

City Emissions
Cities are responsible for approximately three-quarters of the world's energy consumption and their reform is considered critical to reducing carbon emissions. At the same time, cities only occupy 2 percent of land mass. Thus "large cities are cities critical to winning this fight and slowing the pace of global warming."

Mr Clinton said that buildings are responsible for almost 40 percent of greenhouse emissions, and up to 79 percent for mature cities (with extensive public transport). And London Lord Mayor, Ken Livingstone, is quoted as saying that the retrofitting of buildings could reduce worldwide greenhouse gas emissions by as much as 10 percent.

*Continued on page 2*
Energy Efficient Building Retrofit Program

Even if every building built from today was a best practice green building, 98 percent of the built environment is made up of existing building stock. It is with this in mind that the Clinton Climate Initiative has developed a program for the retrofitting of existing buildings, and in the process, will bring together city governance, building owners, banks and energy-service companies. The Clinton Foundation says it will work with its partner cities to investigate best practice solutions, and aid them in providing incentives to encourage the retrofitting of private buildings through positive publicity, regulation, and financial incentives.

President Clinton emphasizes that this is a "global problem that requires local action." And he says that the initiatives would attract interest because "it's the right thing to do, but also because it's good for their bottom line. They're going to save money, make money, create jobs and have tremendous collective impact on climate change all at once."

Energy Service Companies

The world's largest energy service companies (ESCOs) Honeywell, Johnson Controls Inc, Siemens and Trane, have agreed to provide 'performance' guarantees to financially guarantee projects savings delivered by the use of their retrofitted systems. The retrofitting of existing buildings with more energy efficient products will typically lead to energy savings between 20 to 50 percent.

The involvement of these ESCOs comes with their commitment to scale up production capacity, in order to service the larger number of retrofit projects that will be undertaken. The Initiative is hoped to double the global market on energy saving retrofits, and therefore provide efficiencies that will reduce the price of energy efficient services and materials.

CCI said "This 'performance contracting model' is based on over 25 years of experience in the US municipal and federal markets, during which time the performance guarantee provided by the experienced ESCOs with which we are working have been fulfilled in some 99.7% of cases (and the guarantee has been paid out in the other 0.3%)."

The First 16 World Cities

Sixteen of the C40 Large Cities are to take part in the first part of this program. These are: Bangkok, Berlin, Chicago, Houston, Johannesburg, Karachi, London, Melbourne, Mexico City, New York, Rome, Sao Paulo, Seoul, Tokyo, Toronto and Delhi. "These participating cities have committed to work with the Foundation and its expert partners to develop programs to audit their buildings and to implement retrofits that improve their energy efficiency. They also will implement a range of inducements to encourage private building owners to do audits and retrofits of their buildings."

In Australia

The city of Melbourne's Lord Mayor, John So, attended the summit in New York and committed the city to retrofit one of its own buildings as an example for others. "By bringing together cities and partnering with the private sector, the Clinton Climate Initiative gives us the capacity to make a positive impact on climate change. As a large and growing city Melbourne must work hard to be sustainable - this is just the kick start we need."

Despite the initial influence of these multinationals, local input will be involved. The hope is that the program will encourage broad participation from local banks, ESCOs and contractors. Employment prospects could potentially be enhanced by the scheme with the possibility for cities to develop and retain local expert trades for the installation and maintenance of the new systems.

Sydney City Council did not sign up to be in this first round of 16 cities. Sydney Lord Mayor, Cr Clover Moore said that the existing 'Green CBD' program in Sydney was similar to that proposed by CCI. This program encourages renovation at the end of lease, rather than waiting for existing buildings to be replaced.

Scott Willey, BArch, Managing Editor, EDG

CCI (Clinton Climate Initiative), 2007, President Clinton Announces Landmark Program to Reduce Energy Use in Buildings Worldwide, Press release, Clinton Foundation, 16 May 07.

Clinton Foundation, President Clinton announces landmark program to reduce energy use in building worldwide, C40 Cities – Climate Leadership Group, viewed May 07.


C40 Cities, President Clinton announces landmark program to reduce energy use in building worldwide, C40 Cities – Climate Leadership Group, viewed May 2007.


CCI (Clinton Climate Initiative, 2007, Energy Efficient Buildings for Melbourne, Clinton Foundation

City of Sydney, 2007, C40 Large Cities Climate Leadership Group and Summit: Minute by the Lord Mayor, 2 April 2007.

News

SB08

In September 2008 Melbourne is to host the tri-annual World Sustainable Building Conference. SB08 will be the peak gathering of the world’s leading technical experts and researchers on sustainable built environments. Organisers are currently formulating programs, with 30 June 2007 being the deadline for receipt of abstracts.
Green Star Available for Schools and Universities
Green Star - Education PILOT rating tool which has been released in format for stakeholder feedback, is the seventh rating tool developed by the Green Building Council of Australia under its Green Star environmental rating system for buildings, and complements existing tools for commercial offices, healthcare facilities and shopping centres.
Source: http://www.gbcaus.org

Cost of Greenhouse Gas Cap
Prof. Phillip Adams from Monash University's Centre for Policy Studies has calculated the cost of putting a cap on Australia's carbon emissions at 2000 levels, by the year 2030. The cost was calculated at $5 billion a year until 2030. The cost of inaction was thought to be much higher, but difficult to calculate due to insufficient information to qualify it. The industries to gain the most from a cap would be renewable energy, forestry, metals, and mining. As expected, coal-fired power generations would be the losers.
Source: Environment Business, 3 May '07
http://www.monash.edu.au/policy

UK Launches New Green Building Council
In an unprecedented coalition, 36 British companies have signed up to found the UK Green Building Council. The chairman Peter Rogers said: "The only way to achieve a sustainable built environment is to unite what is currently a highly fragmented industry around a set of core goals - this is the aim of the UK Green Building Council. ... We need nothing less than a radical transformation in the way we approach the creation of a sustainable built environment - incremental change is a luxury we can no longer afford."
http://www.ukgbc.org
Source: http://www.gbcaus.org

Universities form Climate Change Research Alliance
Monash University, The Australian National University, and the University of New South Wales have formed an alliance after 3 years of collaborative work on climate-related issues.
"The Consortium has the capability to attack the most critical climate questions facing Australia... such as the likely future behavior of El Nino, the relationships between climate change, drought and water availability, and the science underpinning abrupt climate change and extreme events," said Prof. Will Steffen.
Source: Environment Business, 16 May '07.

Federal Budget indicates Shortfall in Climate Change Funding
Environment Business reports that Federal spending on climate change in 2007-8 is expected to be almost $100 million less than promised. The shortfall in spending has been attributed to delays in implementation of some of the promised schemes.
The budget allowed for a range of additional funding for environmental concerns. Refer to Environment Business website for details:
Source: Environment Business, 16 May '07.

"Workplace6" will achieve a 50 percent saving in air conditioning costs by refrigerating harbour water for circulation in the building's ceilings. This system will avoid fans, thus saving energy, and by avoiding cooling towers, the risk of Legionnaires' disease will be eliminated.
The 18,000m² of office space is anticipating electricity use to be reduced by 80 percent through energy conscious design and greenhouse gas emissions by 50 percent.

Gas-fired generators are expected to provide a quarter of the building's energy needs.
The developer group's Mr Nic Lyons believes "this is the benchmark that quality tenants seeking high-profile locations will expect"
Source: The West Australian, 4 April '07

Queensland Sustainable Energy Innovation Fund
Six grants totalling $1 million have been awarded to Queensland companies by the EPAs Queensland Sustainable Energy Innovation Fund. The grants are for the development of innovations and include: technology to harvest wave power, anti-reflective coatings for photovoltaic panels, and a process aimed to remove organic residues from water used in the production of beer, in order that they may be used to generate energy.
Source: Environment Business, 3 May '07
http://www.epa.qld.gov.au

South Australia
Adelaide Takes the Lead on Green Office Space
The Green Building Council of Australia says 8.8 per cent of the country's greenhouse gas emissions come from commercial buildings. With over 80,000m² of Green Star certified office floor area, Adelaide is currently ahead of Sydney.
The Adelaide Advertiser reported that South Australia now has 7 buildings that have green star certification. This makes it second only to Victoria, which has 9.
May saw the opening of the 5 star rated ANZ House, Adelaide's City Central Tower, which is also the country's biggest Green Star certified project.
The nearby SA Water headquarters VS1, is designed to be the first in the state with a 6 star rating for office design and interiors.
Source: Adelaide Advertiser 25 and 26 May 2007
Western Australia
State Water Plan Released
The new plan from the Western Australian Government for water management includes a ‘whole-of-water’ cycle approach. This attempts to alleviate reliance on a single source of supply by bringing ‘security through diversity’. The plan also considers new underground sources, water efficiency measures and re-use of wastewater.
Source: Environment Business 16 May 2007

Coming Events
June 2007
Green Build Australia has aligned with the Australian Renewable Energy Industry to showcase environmentally sustainable products, innovations, and appropriate technologies. The conference will also house G-Film: Australian World Environment Day Short Film Festival.
I http://www.grex.com.au
5 June, UNEP World Environment Day Melting Ice – a Hot Topic?
The United Nations slogan this year “focuses on the effects that climate change is having on polar ecosystems and communities, and the ensuing consequences around the world.” The celebrations this year will be held in Tromsø, Norway.
7 June, Green Capital Lectures Going Carbon Neutral - reality or hot air?, Marriott Hotel, Brisbane.
The debates aim to bring together business, government and community sectors to engage on issues surrounding corporate sustainability, and corporate social responsibility. With the express aim “to help the corporate sector in moving towards a more sustainable future.”
20–22 June, ENERGY 2007, First International Conference on Energy and Sustainability, The New Forest, UK
I http://www.wessex.ac.uk/conferences/2007/energy07
21–24 June, China Eco Expo, Beijing, China.
China Eco Expo is presented with the biennial CIIEPEC environmental protection exhibition.
Eco Expo is the official trade show of China’s environmental industries which is dedicated to sustainable technologies, products and services from around the world.
I www.ecoexpo.com

JULY 2007
2 July, 4th World Environmental Education Congress, Durban, South Africa.
The UN Decade of Education for Sustainable Development is stimulating debate about learning and change. Most significant is the reminder to re-think learning in a changing world. What role does environmental education have to play in this process? Schools, community organisations, business and governments around the world are challenged to respond to unprecedented and complex economic, political, social and environmental changes.
I www.seeec2007.com
This conference will unpack the nature and scale of our challenges, showcase the types of analysis and understanding that are required to address them, and highlight practical ways in which sustainability might be reinvigorated so that it moves from rhetoric to reality.
I http://www.anzsee.org/conferences.asp
7 July, SOS07: Students of Sustainability Conference, Murdoch University, Perth.
Each year SoS offers an amazing opportunity for students, activists, academics, environment and Indigenous groups, and members of the wider community from around Australia to come together to share and gain knowledge, skills and information on environmental and social justice issues.
I www.studentsofsustainability.org
This Conference identifies the major problems for biodiversity conservation in our region, existing and potential solutions and links to the global biodiversity initiatives. Real opportunities can be found in the nexus between conservation science and policy-makers, managers and the community.
I www.biodiversity2007.com

AUGUST 2007

Victoria
The Future of 5 Star?
The Age reported on possible changes to the 5 Star rating requirements for new Victorian dwellings, following reports that new houses were “using more power and generating more greenhouse gas emissions than older ones”. The Victorian Minister for Climate Change Mr John Thwaites said “increased lighting, house size, apartments, mean average emissions are 6 per cent higher than the average of all existing homes… However, without 5 Star rules emissions would have been 35 per cent higher”.
The Age quoted Dr George Wilkenfelds report Options to Reduce Greenhouse Emissions from New Homes in Victoria, saying residential greenhouse emissions from new housing are growing at 532,000 tonnes a year, existing home emissions are rising, and the emissions of high-rise residences are twice as high as those of detached homes.
A second generation of performance based 5 Star standards would set new greenhouse benchmarks, and consider the performance of fixed appliances such as heating systems and lighting. As well the application of efficiency measures to building renovations would be investigated.
Beyond housing, the Victorian Government will ‘mandate 5 Star Environmental rating for all new government office accommodation, and extend the minimum 4 Star water and energy efficiency standard for new commercial buildings less than 5000m2.”
The new rules are expected to apply from 2009.2
2 The Age, 21 May 2007 pp 1, 6
40 Albert Road, South Melbourne: Designing for Sustainable Outcomes – A Review of Design Strategies, Building Performance and Users’ Perspectives

Leena Thomas and Monica Vandenberg

40 Albert Road, a refurbished 80’s building, was the first building in Australia to achieve a 6-Star Green Star rating and 5 Star NABERS water rating. Since re-opening in 2006 numerous awards have been won. Fifteen months after the refurbishment, Leena Thomas and Monica Vandenberg provide an in-depth review of the design process, building design, environmental performance and building occupants’ experience.

1.0 Project Outline

1.1. Project Details

Owner
40 Albert Road Commercial Pty Ltd

Consultants
Architect
SJB Architects

Interior Design
SJB Interiors

Builder
Construction Engineering

Project Manager
Lascorp Development Group

Services Engineer
Connell Mott MacDonald

ESD Consultant
Energy Conservation Systems (ECS)

Structural Engineer
Connell Mott MacDonald

Acoustic Engineer
Heggies Australia

Quantity Surveyor
Rider Hunt

Cost at Completion
A$ 4.5 million for modifications to base building
A$ 1.62 million for integrated fitout.

Year of Completion
2005

Building Type
5 levels of offices over a basement car park

Building Area
1215m²

Design Ratings:
Green Star Office Design: 6 Star
ABGR Commitment Agreement: 5 Star

Post Occupancy Ratings:
NABERS Office Water: 5 Star

Awards
Australia Property Institute (API) Awards (2006)
Victorian Division
Bankia Environmental Award Category 1 – Built Environment award (2006)
The Royal Australian Institute of Architects, Victorian Architecture Awards 2006, for Best Sustainable Architecture
United Nations Association of Australia, World Environment Day Awards 2006, Green Building Award
City of Port Phillip Design & Development Awards, 2005, Best Contribution to Sustainable Development – Large Scale.

Figure 1. Albert Street Facade
The solid side walls require natural light to enter from front and rear facades.

The BDP Environment Design Guide is published by The Royal Australian Institute of Architects
1.2 Project Brief and Design Process

The development of many green buildings in Australia often begins with a ‘clean slate’, if not with the ‘luxury’ of a green field site. However 40 Albert Road presents an interesting example of an integrated sustainable design of an existing building. The building, procured by Sencorp Pty Ltd, was to be redeveloped with the express intent “to be the leading/greener building within a conventional office concept”. The client group’s own business interest in sustainable development meant that the building was to provide flagship office accommodation for their subsidiaries, and serve to test and showcase new ideas that have the potential to be marketed commercially.

The design team, assembled together by the client, was selected based on past working relationships, trust and experience. Team members stressed the importance of the collaborative approach that was established, as well as the value of client commitment and consistent leadership. This commitment was considered necessary not only to ensure that sustainability was a key driver of the design brief, but also in ensuring the green agenda was supported and followed through the processes of design development, value engineering, decision making and implementation.

Through a process of consultation between the client and design team, key environmental objectives were articulated in the brief (SJF 2006) to be:

- Minimise indoor climate problems, energy consumption and environmental impact.
- Maximise sustainability.
- Produce imaginative and optimised daylight use, making the most of external views.
- Control noise and pollution while protecting from wind and weather.
- Produce an economically viable and structurally suitable envelope with a comfortable internal acoustic.
- Create desirable internal and external aesthetics, complying with building regulations and fire protection, smoke exhaust and other statutory requirements.
- Optimise whole-life costs.

1.3 Goals and Targets

From the outset the ultimate goals for 40 Albert Road were independence from mains water and grid energy, and zero greenhouse emissions. There was also a strong commitment to monitoring the building’s ongoing environmental performance to ensure transparency of building outcomes, as well as the ability to capture key learnings from the experience and feed these forward into other projects.

The initial brief for the design team focused on performance measures and carbon neutrality. This included a design target for a 6 Star Green Star* Office Design Rating and a commitment to post-occupancy assessment rating using NABERS Office2, which included a Commitment Agreement for a 5 Star ABGR3 energy rating. In addition, the design set out with the immediate objective of generating one-third of the building’s energy needs on-site and achieving an 82% reduction in water use over the industry average.

1.4 Location and Climate

The building at 40 Albert Road is located in an infill site in South Melbourne, surrounded by medium to large scale office buildings.

Melbourne is known for having a temperate climate that is frequently pushed to extremes. The mean maximum temperature in winter (June-August) is 14.5°C. While the mean maximum temperature in summer is 25.5°C, the city experiences temperatures in excess of 32-35°C for at least 10% of summer days (December, January and February) and a diurnal temperature range of 10-11 degrees.

A state-wide drought over a number of years has meant that water use and re-use has become a significant issue. The dense configuration of surrounding buildings and the limited facade exposure mean that prevailing winds have limited impact on the building.

2.0 Building Design

2.1 Existing Building Fabric

The existing building was typical of much of the mediocre medium rise office accommodation of the 70s and 80s in the area. The building presented a number of challenges;

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1 *Green Star developed by the Green Building Council of Australia uses information from the building design and process to rate the environmental potential (design intent) of buildings. Assessment Credits are provided under the categories: Management, Indoor Environmental Quality, Energy, Transport, Water, Materials, Land Use and Ecology, Pollution, and Innovation. Performance at 6 Star (75+ pts) denotes World Leader performance while 5 Star (60–74 pts) and 4 Star (45–59 pts) denote Australian Excellence and Best Practice respectively.

2 National Australian Building Environmental Rating Scheme or NABERS Office is a post occupancy environmental rating system for office premises that currently encompasses Energy and Water ratings.

3 Australian Building Greenhouse Rating (ABGR) scheme is the energy component of NABERS OFFICE. ABGR has separate protocols for Commitment Agreement (by simulation) at design stage as well as Performance Rating (energy monitoring) for post occupancy assessment. It is also cross referenced for ‘Energy’ aspects within the Green Star rating tools above. A 5 star ABGR rating (equal to or less than 170 kg CO₂/m²/year for Melbourne) represents the current top building energy rating for greenhouse gas emissions in Australia.
with a narrow 10m wide floor plate, windowless party walls on its long facades (north and south), service core comprising male and female toilets, two isolated escape stairs and a lift on its northern boundary. Coupled with limited opportunity for daylight and views, the east and west facades offered the additional challenge of solar control. Uninsulated external walls and roof, and single glazing throughout the building were sources of unwanted heat loss and gain. Suspended 2.7m high ceilings locked away the thermal mass potential of the concrete floors slabs.

The structural bracing was provided by the rigid connections of the reinforced concrete structure between the floor plates and the long, north and south precast walls. This allowed for architectural interventions to the service core and lift without undue stress on structural integrity.

Pre-design assessments of the building estimated a 1 Star performance under Green Star, and 2.5 Star performance under ABGR. 40 Albert Road was considered by the design team as a building that ‘had little worth retaining in terms of aesthetics and performance.’

### 2.2 Design Approach and Key Architectural Interventions

Rather than developing a visibly ‘green’ aesthetic with iconic features, the final design for 40 Albert Road strives for the seamless integration of a number of sustainable strategies. To this end, various initiatives were rigorously assessed in terms of their relative ESD benefits, (including the impact on both Green Star and ABGR ratings), functionality and costs.

Early in the process a number of explorative concepts were investigated, but abandoned due to prohibitive cost. This included a modular ESD pod located at the west end of the site that could house services and the circulation core, and provide a skeletal framework for plug-in technologies. Other strategies such as the introduction of displacement ventilation to the office floors, and the use of a double skinned eastern facade with integrated shading, were superseded for their relatively small benefit over alternatives in terms of energy (ABGR) ratings.

Key design interventions that emerged from a collaborative decision making process consisted of:

- Removing the east stairwell (made possible under new Building Code of Australia guidelines) which increased usable floor space close to the eastern facade.
- Creating a light well within the remaining stairwell, by introducing a skylight, open-riser stairs, and internal glazing into adjoining office areas on each floor.
- Increasing transparency to the eastern facade by replacing the existing concrete facade with full height glazing.
- Incorporating high performance Low-E4 double glazing throughout, to maximise light transmission and minimise solar heat gain.
- Installing a perforated mesh screen to shade the eastern facade and create a contemporary, distinctive appearance.
- Removing suspended ceilings where possible, to expose the existing concrete slab with permanent steel formwork to underside.
- Creating external amenity spaces for staff both at roof level on the eastern end, and over the enclosed car park at Level 2.

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Filkington Eclipse Advantage Evergreen Reflective Low-E Outer Lite 6mm, 12mm air gap, Clear Float Glass Inner Lite 6mm – Visible transmittance 0.64, Shading Coefficients 0.34, and U Value 1.9 W/m².K
2.3 Interior Concept

The building is designed to accommodate 54 staff. The alignment of interior fit-out with overarching ESD principles is essential to ensure full realisation of the building’s environmental goals. To ensure maximum access to natural light and views, two circulation spines were introduced through the length of the floors to connect the open plan offices at either end of the building, and cellular offices that needed acoustic isolation and privacy were placed in between these corridors in the middle of the plan.

The light well provides a sense of openness and natural light, particularly to the upper levels of the building. A brightly coloured art work to the light well wall introduces a welcome splash of colour in what is otherwise a rather subdued office interior.

2.4 Materials

The reuse of existing structure and provision of flexible shell and core delivers a reduced impact on land use and ecology. In addition, the building includes a fully integrated fit-out with materials and finishes carefully chosen to minimise environmental impact and improve indoor air quality.

The insulation, carpets, adhesives, sealants and paints used have low-VOC (volatile organic compound) content, and low-VOC emission. E-zero MDF boards were used for joinery, wall-panelling and carcass
construction. Walls and ceilings were insulated with low embodied energy wool batts and/or minimum 65% recycled content polyester batts. Forest Stewardship Council certified timber was used for external timber deck areas and some internal flooring to the reception area, and selected tables were made from reclaimed timbers. Timber veneers, where used, are reconstituted, man-made veneers. Pressed wood-pulp panels in the reception and office areas create a distinctive wall feature.

The steel grid suspension system in the ceiling uses 25% post-industrial recycled content. The ceiling treatment at the central zone of each floor uses aluminium panels that have a minimum of 90% post-industrial recycled content. Further use of aluminium (known for its high embodied energy) is reduced through the specification of timber framed sliding doors, steel fixing angles and steel sliding door tracks.

Furniture upholstery with high recycled fibre content, or non-chromium leather was selected. PVC use is minimised throughout the building. Polyster film, as opposed to vinyl, is used on glass panels (for graphics and privacy), and desk-tops use resin desktops. Natural stone tiling is used in public areas, and synthetic rubber flooring used in kitchenettes.

### 2.5 Environmental Control

In addition to the high performance glazing on the east and west façades and the creation of a light well, skylights were introduced to the central zone of the top floor. While the eastern facade is substantially shaded by large trees, incidental solar gain heat load on the western windows has been reported to result in localised problems of overheating and glare. An external shading system for the western facade is currently being investigated.

Notwithstanding the interventions to bring daylight into the space, most of the office space relies on the energy efficient lighting system. This comprises predominantly single linear T5 fluorescent fittings with specular, low-brightness louvres, and high-frequency, dimmable, DSI electronic ballasts, designed to minimize glare and power density.

The office spaces at 40 Albert Road are designed to operate within a temperature range of 19-25°C during occupied hours. A finely tuned Building Management System (BMS) controls a mixed mode of operation that combines natural ventilation when ambient conditions permit, and a HVAC system when heating or cooling is required.

Natural ventilation is achieved by admitting air in through operable windows located at both facades of the building, and using the stack effect in the open-riser stairwell to draw the air across the office, and exit it through louvres at roof level. The system is also employed at night in summer and mid-season to provide "night cooling". Cold night air (10-12°C cooler than daytime maximum) is used to purge the interior and the concrete in the ceiling, which then serves to stabilize internal temperatures during the day.

The HVAC system comprised of a Variable Refrigerant Volume (VRV), 3-pipe gas heat pump system, consisting of two outdoor compressor units, and twenty one indoor fan coil units. The system uses R407C, a zero ozone depletion refrigerant. The outside units are powered by natural gas engines used for the first time in Australia. Fresh air is delivered to the offices via an outside air fan coupled with a dehumidifier unit that filters and dehumidifies the air.

Internal Fan Coil Units (FCU) in the open plan office areas are conveniently integrated with the structural beams overhead, and deliver conditioned air to the space via linear diffusers, which minimise localised draughts.

An innovative Managed Lighting System (MLS) consisting of motion sensors positioned around the building, detect occupancy. The MLS is used to provide switching and dimming controls to the lighting system, as well as to interface with the BMS, which switches fan coil units off when an area becomes vacant.

### 2.6 Water Management

Strategies include water efficient taps with flow restrictors, dual flush toilets, efficient showerheads and dishwashers that are now becoming standard in most

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**Figure 5. Water Supply and Consumption Chart, with Usage for 2005-06**

- **Mains top up of tanks** (21 kl/annum)
- **Rain water** (37 kl/annum)
- **Mains supply** (100 kl/annum)
- **Tanks**
- **Flushing of toilets** (70 kl/annum)
- **Greywater – showers and women's basins** (12 kl/annum)
- **Other basins, sinks and dishwashers** (65.6 kl/annum)
- **Fuel cell (1.344 kl/annum)**
contemporary workplaces. As well, features such as rain water harvesting, waterless urinals and a proprietary grey water recycling system have been used. The building achieved maximum Green Star credits in this category. The water supply and consumption chart for the building is shown in Figure 5.

2.7 Waste Management
As well as the waste minimisation strategies in the selection of materials discussed above, a Waste Management Plan was instituted during construction to ensure maximum recycling of materials removed as part of the demolition process.

The design incorporated specific waste separation bins (paper, organic, commingled and landfill) in a central location on each floor, along with a dedicated space in the basement for sorting and storing waste for removal.

2.8 Energy Resourcing
Electricity from renewable resources has been purchased for the building through Climate Friendly.

Under the terms of the ABGR Commitment Agreement, the building was committed to achieving 5 Star Energy Rating without including green power or carbon offsets purchased. In addition, given the domination of brown-coal fired grid supply that is built to meet peak demand, attempts were made to reduce the dependence on the electricity grid at these times. Three approaches are adopted.

2.8.1 Building Design and Management
The climate responsive, energy efficiency and environmental control strategies integrated in the building fabric and management system described above form the critical foundation for reducing energy demand.

2.8.2 Integration of Renewable Energy
Solar Hot Water
The hot water system is designed to use the combined input of a gas-booster Apexus solar hot water system and waste heat recovery from a fuel cell when in operation.

Photovoltaics
A BP Solar 4.8 kWp Fixed Polycrystalline Solar Photovoltaic Array is located over 45m² of the roof and an RWE Schott Solar 1.152 kWp Fixed Amorphous Solar Photovoltaic Array is integrated as the pergola shading the roof top barbecue area and plant.

2.8.3 Inclusion of Innovative Technologies
Combined Heat and Power Fuel Cell
Fuel cells are noted for their efficiency over coal fired turbines. A pre-commercial Micro Combined Heat and Power (CHP) Solid Oxide Fuel Cell (SOFC) unit designed for demonstration and trial purposes, has been installed on the roof to augment the generation of electrical power and heat. The unit catalytically cracks natural gas rather than burning it, and was intended to provide 1kW of electricity and 1kW of heat towards domestic hot water requirements.

The electrical energy generated by the fuel cell and the two photovoltaic systems is designed to be fed into the main electrical switchboard via grid connect inverters. The electricity generated on-site also has the potential to be exported to the electrical grid during periods of low demand.

Natural Gas Powered Air Conditioning Units
Given that air conditioning demand is at its highest when network resources are most constrained and electricity is most expensive, natural gas fired heat pumps have been trialled in this project for the first time in Australia.

2.9 Building Management
A building facilities manager is responsible for managing the relationships between the building, its systems and its occupants. A computer-based Building Management System (BMS) forms the core of the day-to-day management. Crucial to the success of any such system, is careful planning and programming of the BMS interface controlling the various mechanical and lighting systems, and proactive commissioning, monitoring and fine-tuning of the system during its daily operation. The BMS, linked to a weather station on the roof, is used to control all aspects of the mechanical systems, including operating modes, air control strategies, ventilation, car park exhaust, and to monitor thermal, energy and plant performance.

Extensive metering is undertaken to aid monitoring and verification of long-term performance. The integrated sensor and management system (MLS) developed by ECS (one of the client group of companies) for lighting, HVAC and security control is one of the inclusions in the building that serves to maximize energy efficiency by ensuring systems shut down in unoccupied areas.

The high level of involvement of the occupants, many of whom were engaged in the design, implementation and/or commissioning phases, has assisted the efficient running of the building. In addition to informal feedback, a post occupancy evaluation was undertaken at the end of the first year of occupancy to benchmark performance and elicit feedback.

2.10 Transport Energy Use
The building is located close to public transport, and bicycle storage, showers and lockers are provided for the occupants at the ground floor and basement levels in addition to visitor bicycle parking at the entrance. Carbon credits are purchased to offset all transport energy used in the building.

3.0 Post Occupancy Evaluation
A key theme from design through to occupancy and beyond has been that the building's ongoing performance would be transparent and accountable.

A detailed analysis of the building's performance to date was undertaken by Szencorp itself. The report (ECS, 2006) detailed the results of performance measurement in the three key areas of energy, water and transport.
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<th>Pre refurbishment performance</th>
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<tr>
<td>Green Star</td>
<td>1 Star (estimate)</td>
<td>6 Star</td>
<td>6 Star</td>
</tr>
<tr>
<td><strong>Energy performance rating</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>NABERS Energy (ABGR)</td>
<td>2.5 Star (estimate)</td>
<td>5 Star</td>
<td>Awaiting certified Rating#</td>
</tr>
<tr>
<td><strong>Water consumption</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Percentage reduction over industry average NABERS Water</td>
<td>Not known</td>
<td>82% Tool not available at the time of design</td>
<td>90% 5 Star</td>
</tr>
<tr>
<td><strong>On site energy generation</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>as a percentage of total energy consumption</td>
<td>Nil</td>
<td>33%</td>
<td>7.5%</td>
</tr>
<tr>
<td><strong>Waste</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Percentage of waste by volume diverted from landfill</td>
<td>Not known</td>
<td>80%</td>
<td>82%</td>
</tr>
<tr>
<td><strong>Occupant evaluation</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>BUS Satisfaction Index as a percentile of Australian benchmark dataset</td>
<td>30th percentile</td>
<td>No targets set</td>
<td>91st percentile</td>
</tr>
<tr>
<td>BUS Comfort Index as a percentile of Australian benchmark dataset</td>
<td>84th percentile</td>
<td>No targets set</td>
<td>94th percentile</td>
</tr>
<tr>
<td>BUS Summary Index as a percentile of Australian benchmark dataset</td>
<td>71st percentile</td>
<td>No targets set</td>
<td>94th percentile</td>
</tr>
<tr>
<td><strong>Perceived productivity</strong></td>
<td>-3.12%</td>
<td>No targets set</td>
<td>-10%</td>
</tr>
</tbody>
</table>

Table 1. Building performance outcomes against selected design goals

![Gas and Electricity Consumption](image)

**Figure 6. Gas and Electricity Consumption (December 05–November 06)**

Other building evaluations undertaken by external parties included waste, indoor environment quality assessment and an occupant study. Real-time monitoring of building water and energy performance of the building is publicly available on a dedicated website.  

Table 1 summarises a selection of design goals and the performance achieved. It should be noted that during the first year of operation only three-quarters of the building has been occupied. While NABERS OFFICE Energy and Water Ratings calculations are normalised to account for partially occupied areas, the lower occupancy at the building could impact some of the other performance outcomes.

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3.1 Energy

40 Albert Road purchases 100% accredited green power (generated from renewable resources) for the building's electricity requirements, and carbon credits to offset the CO₂ emissions for the gas used. Although the inclusion of green power in calculations would immediately deliver a 5 Star ABGR rating, the energy usage calculations submitted for certification assumed no green power or offset purchase. This approach enables a more accurate assessment of energy efficiency performance.

Fifteen months after occupation the building has achieved normalised carbon dioxide emissions of 170 kg CO₂/m² per annum for the period April 2006 to April 2007 which suggests that the building will meet its 5 Star ABGR Commitment Agreement. Official certification is awaited. The energy and greenhouse impact of 40 Albert Road is 45% lower than an industry average (ABGR 2.5-Star) building, and 72% less than the previous usage at the site.

The detailed monitoring undertaken provides important insights. Electricity and gas consumption was considerably higher for the first six months of operation, when the building's operating systems were still being fine-tuned. The fuel cell and the heat pump controls for the gas air conditioning units were forecast to consume little electricity, but together accounted for 12.1 MWh or 13% of total consumption.

As shown in Figure 7, the building was operating at a 4½ Star level at the end of the first 12 months in November, 2006, and achieved a 5 Star level performance (not to exceed 170 kg CO₂/m² per annum) at the end of March 2007.

While the ABGR rating provides evidence of energy efficient performance of the building, detailed analysis of the monitored data is needed to ascertain the extent of heating and cooling, and how the building operates in a naturally ventilated mode. The latter has not been completed yet, although further monitoring and reporting of performance trends are envisaged in the future.

The goal was to have approximately one-third of the building's energy needs generated on-site and for the building to become a net energy exporter in late 2008. This was to be achieved through the solar arrays and
the fuel cells, alongside a number of other experimental technologies. These experimental technologies could not be implemented as they were not market ready at the time of construction.

The fuel cell is still in its commissioning phase, consuming gas but with limited electrical energy generated (400W net). Although the polycrystalline solar arrays were not performing as well as predicted in the initial stages, they have met the design specification ratings over a 12 month period. Consequently, 40 Albert Road is generating only 6MWh or 7.5% of the 83MWh annual energy consumption needs.

The preference for exporting energy to the grid has been constrained by commercial limitations. For example the cost involved in conducting the required stability studies is high, and may make a small-scale project such as 40 Albert Road commercially unfeasible. Research into alternative energy generation options continues.

3.2 Water

In November 2006, 40 Albert Road achieved a NABERS 5-Star Water Rating. The building’s total normalised water use is 116 litres/m²/annum which represents a usage of 12 litres per person per day. The water usage of the building is 90% below the industry average, and 67% below the NABERS OFFICE 5-Star requirement.

As shown in Figure 8, actual consumption is 35% less than predicted as a consequence of lower occupancy. It was predicted that the grey water supply would be sufficient for toilet flushing. However, potable water has been required to supplement the supply because significantly less grey water has been collected on site than expected, due to:
- Building plumbing only allowing water from hand basins in the female toilets to be diverted for grey water treatment. The male toilets’ plumbing was extremely costly and difficult to integrate with the system. This, and a predominance of male staff means grey water collection has been reduced.
- Lower than predicted use of showers by cyclists.

Other savings include a 70% reduction of sewer volume through the harvesting of rainwater, water conservation and grey water treatment.

3.3 Indoor Air Quality

An indoor air quality assessment was undertaken which included measurements for Volatile Organic Compounds (VOCs), respirable dust and particulates, temperature, humidity, comfort, noise and lighting.

Measurements of the outside air quality indicated that most of the pollutants inside the building were coming not from the building fit-out or equipment, but from outside air through the building’s natural ventilation. The monitoring detected large spikes in introduced dust when windows were open, when recorded VOCs, carbon monoxide and carbon dioxide mirrored outside levels.

Air handling systems in the building have reduced air pollutants and dust by over 90% compared to the outside air. This challenges the common belief that natural ventilation in city buildings improves indoor air quality.

![Figure 8. Type of Water Supply and Consumption (December 05–November 06)](image-url)

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7 A stability study looks at the building connection and synchronisation of the electrical signals to the grid.

8 The industry average measured as a 2.5-star NABERS level is 1,210 litres/m²/annum.

8 The NABERS 5-star office requirement is 350 litres/m²/annum.
The building was also benchmarked against the BUS international 'green design intent' dataset of 61 buildings as seen in Figure 9. Overall the building ranked at the 89th percentile on the Summary Index, i.e. in the top 11% of the international green building dataset.

3.4 Post Occupancy Evaluation of User Experience

A post occupancy study of 40 Albert Road was undertaken 12 months after occupancy (Encompass Sustainability, 2006). Two focus groups and the Building Use Studies survey (BUS) Workplace Questionnaire9 survey were used to obtain feedback from the building’s occupants10. A pre occupancy BUS survey had also been undertaken in Szencorp’s previous tenancy, which enabled a comparison of a conventional building to 40 Albert Road.

![40 Albert Road Graph](image)

**Figure 9. Summary Index: International green benchmark dataset**
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When compared with the Australian benchmark dataset (40 buildings) the building rated in the top 6% for both overall building performance (summary index) and comfort, and in the top 9% for satisfaction.

As shown in Figure 10, staff rated their perceived productivity level at 40 Albert Road at +10% compared with the previous tenancy at -3.12%. Therefore the result was a perceived productivity improvement of 13.1%.

The mean scores for summary (key) variables are shown in Figure 11. This indicates positive user experience (better or equal to benchmark) for key aspects of the work environment.

Staff responses to the quality of air were the most positive. The building ranked at the top of the 2006 BUS Study benchmark for ‘air in winter odourless/smelly’ and ‘air in summer odourless/smelly’. Nearly 90% of staff were highly satisfied with the air quality in winter, with similar results given for air quality in summer. These are interesting results considering the outcomes from the quantitative indoor air quality measurements detailed above. Staff prefer to have the windows open despite the change in air quality from outside.

Areas for improvement identified by staff included addressing the glare and heat coming through the west facing windows, and the temperature variation in winter. As discussed previously the building’s owners are currently experimenting with solar shading in the west to reduce heat load and glare. The fluctuations in temperature in winter were initially caused by incorrect set points, and the night purge system was operating regardless of the outside air temperature. These systems are now closely monitored and staff feedback is encouraged.

![Perceived Productivity Graph](image)

**Figure 10. Perceived Productivity: Australian benchmark dataset**
© Building Use Studies 2006

From an office design perspective, staff suggested more plants and artwork be added to soften and personalise the space.

3.5 Transport

Transport is an area that people tend to overlook when considering the effect of their workplace on the environment. All the best ESD strategies can be lost by car-borne journeys to work. The Post Occupancy Evaluation found that despite easy access to public transport, a high proportion of staff used cars for their journey to work. Of equal concern was the fact that they travelled solo and for relatively short distances. Whilst the emissions generated from the car, air and public transport travel of all occupants (including travel to and from work) are all being offset in an effort to reduce the broader greenhouse footprint of the building to zero, changing transportation habits may be more difficult to overcome.

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9 The Building Use Studies (BUS) method was adapted for the PROBE (Post-occupancy Review of Buildings and their Environment) project (1997-2002) in the United Kingdom. Today, the BUS database comprises over 300 buildings worldwide, including over 47 buildings from Australia. The system allows an assessment of individual buildings against norms and best practice and enables benchmarking and comparisons across different building types.

10 The BUS occupant study sample size was 26 i.e., 92% of occupants.
Temperature in summer: overall Uncomfortable: 1 7: Comfortable
Temperature in winter: overall Uncomfortable: 1 7: Comfortable
Air in summer: overall Uncomfortable: 1 7: Satisfactory
Air in winter: overall Uncomfortable: 1 7: Satisfactory
Lighting: overall Unsatisfactory: 1 7: Satisfactory
Noise: overall Unsatisfactory: 1 7: Satisfactory
Comfort: overall Unsatisfactory: 1 7: Satisfactory
Design Unsatisfactory: 1 7: Satisfactory
Needs Unsatisfactory: 1 7: Satisfactory
Health (perceived) Less healthy: 1 7: More healthy
Image to visitors Poor: 1 7: Good
Productivity (perceived) Decreased: -20% +20%: Increased

◆ Mean values significantly better or higher than both benchmark and scale midpoint (a good score).
○ Mean values no different from benchmark and scale midpoint (a typical score).

Benchmarks are represented by the small rectangle on the top scale of each variable.
All of the summary variables above are rated on a (A type) 7-point scale where 7 is best and 1 is worst.

Figure 11. Building Use Studies Summary
© Building Use Studies 2006

4.0 Conclusion
This paper provides the first comprehensive review of both design and performance outcomes of 40 Albert Road. With existing building stock accounting for approximately 98% of the greenhouse gas emissions from the building sector, the refurbishment of 40 Albert Road provides valuable insights towards reducing the environmental footprint of an existing building.

This review corroborates other studies (Thomas & Hall, 2004) where the importance of client commitment, a carefully considered briefing process, tangible environmental criteria, an integrated design process cognisant of user needs, and responsive building management during commissioning and operation, are shown to be crucial factors for achieving green outcomes.

5 Star Water Rating and excellent energy performance have been achieved despite the lower than expected outputs from the more unconventional strategies such as on-site power generation, grey water recycling, metering problems presented by the gas fired heat pumps; and the exclusion of green power purchase and carbon offsets from rating calculations. The positive environmental outcomes achieved under these conditions demonstrate the value of the basic design and building management strategies employed.

Staff find the building a comfortable, healthy environment to work in and perceive their productivity has improved since working in the building. The engagement of building users as part of the design process and the ongoing integrative response to their needs ensures fine tuning and positive outcomes in terms of user comfort and satisfaction.

Valuable lessons have been made possible through a commitment to continuous monitoring and performance feedback. This process enables ongoing learning that can be leveraged for the development of the owner’s future building projects.

Organisations in other industry sectors have seen the advantage of learning from experience (DBA, 2003) yet there is still strong reluctance within the built environment sector to undertake post occupancy evaluation (POE) and develop a knowledge based system. A culture to conceal or ignore poor performance and mistakes misses the chance of using the experience as an opportunity to close the loop and to develop forward views (Vandenberg, 2006). As can be seen in this case study, POE’s can be incorporated into an effective learning program. It is here that the built environment sector has more to gain than most.

While a key goal was to minimise energy and water usage, the design team was not constrained to consider only elements that affected rating performance, but rather what design could produce the best environmental outcomes – and what could be leveraged for other projects. A total of $6.12 million was spent on design and building development for 40 Albert Road. The client believes the money and effort expended would be difficult to justify for a single building. However, they also believe the investment has more than paid for itself in terms of the learnings,
the profile the project has received, and the ability of the owner to develop a new level of business services in the rapidly growing market of leading-edge, green buildings.

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SJB, 2006, RAIA EED & ESD Awards Information Submission: 40 Albert Road, SJB architects, Melbourne, Australia.


Acknowledgements

The authors acknowledge Szencorp for permission to undertake this study of 40 Albert Road.

This study is based on a site visit to the building, interviews with clients, architects and the engineering consultant, and an independent review of information that was made available. The official certification for Energy Rating is awaited. Data cited towards Water and Energy Rating is based on calculations by the independent accredited assessors. The paper also draws on findings from an independent post occupancy evaluation of user experience undertaken by co-author Monica Vandenberg, of Encompass Sustainability, who used the Building Use Studies questionnaire under licence. Additional information on post-occupancy measurements were obtained from a comprehensive review undertaken by ECS and documented in The Szencorp Building - Performance Verification Report.

The authors acknowledge the efforts of staff at Szencorp, Connel Wager and SJB Architects for their assistance in providing information and illustrations for this article.

Biographies

Leena Thomas (BArch, MArch [Research]) is a Senior Lecturer in Architecture at the University of Technology, Sydney. She coordinates the Environmental Studies strand in the School of Architecture where she has introduced a strong emphasis on integrated environmental design. Her research and consulting activities expand her interest in sustainability in design. Leena has completed a number of funded projects and publications on designing and operating comfortable living environments, post occupancy evaluation, and building environmental performance.

Monica Vandenberg (BBus) as a sustainability adviser, Monica specialises in assisting organisations to bring sustainability into their business planning process, through culture change, innovation and learning. She also works as a change agent in coordinating, implementing and evaluating projects. Her people-centred approach focuses on (cultural change and learning for sustainability). The focus of her work in the built environment is undertaking occupancy assessments through focus groups and surveys which assist clients gain and improve their knowledge management process. She is the principal of Encompass Sustainability and is currently completing post-graduate studies in Strategic Foresight.

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